



# Bayside Communications Center November 2020

## Highlights / Accomplishments

- BCC is working with Motorola on the final phase necessary to complete the digital radio upgrade.
- Supervisor Reed, Asst. Chief Harris (NSFD) and Director Scharnott completed reviews of the most recent fires. The details will be released to staff in a SWOT analysis.
- BCC staff are completing shift picks for the 2021 calendar year. Following the completion of this we will begin vacation picks.
- Supervisors met to discuss policy updates, training, payroll and schedule rotations for 2021.
- Telecommunicators Chanel Sneide is completing her last phase of training and will be assigned to early shift beginning Sept 13<sup>th</sup>. Great job Chanel.

### PHONE CALLS



### 911 CALLS



### CALL REVIEWS



### POLICE CALLS



### FIRE CALLS



### ALS CALLS



### REQUEST FOR POLICE



### TRAFFIC STOPS



### SAFE AT HOME



### ANSWER TIME



### DISPATCH TIME



### ACCREDITATION

