



Bayside Communications Center January 2022

Highlights / Accomplishments

- BCC Supervisors toured the Wauwatosa Dispatch Center to observe Emergency Medical Dispatching (EMD) in action.
- BCC Deputy Director Majors scheduled participant interviews for the Strategic Plan with Kraly Solutions.
- Dispatchers cleaned and prepped the existing breakroom space in anticipation for the upcoming remodel.
- BCC Supervisor Reed held a "Fire Refresher" Training for Dispatchers on NSFD protocol.

PHONE CALLS



911 CALLS



CALL REVIEWS



POLICE CALLS



FIRE CALLS



ALS CALLS



REQUEST FOR POLICE



TRAFFIC STOPS



911 HANG UPS



ANSWER TIME



DISPATCH TIME



ACCREDITATION



*Metrics compared to 2021 YTD