



Bayside Communications Center February 2022

Highlights / Accomplishments

- BCC Supervisors continued with Emergency Medicant Dispatch onboarding in anticipation of training staff in the fall of 2022.
- Wendy Kraly, of Kraly Solutions, completed the final interviews of the strategic plan development for BCC.
- BCC is completing a remodel which includes the addition of a breakroom, a new office space and new carpet for the center.
- Director Scharnott attending the Wisconsin Association of Women in Policing Conference in Elkhart Lake, which included case studies and lessons learned from recent incidents.

PHONE CALLS



911 CALLS



CALL REVIEWS



POLICE CALLS



FIRE CALLS



ALS CALLS



REQUEST FOR POLICE



TRAFFIC STOPS



911 HANG UPS



ANSWER TIME



DISPATCH TIME



ACCREDITATION



*Metrics compared to 2021 YTD