



# Bayside Communications Center March 2022

## Highlights / Accomplishments

- BCC is working in conjunction with NSFD and Priority Dispatch to implement a timeline for EMD implementation in the center.
- BCC is celebrating National Public Safety Telecommunicators Week, April 10<sup>th</sup>-16<sup>th</sup>. The week events were organized by the Morale Committee, dispatchers and supervisory staff. Thanks for being the 'unsung heroes of 911'
- Supervisor Reed will be teaching a 911 Education program for students at Stormonth School in Fox Point.
- Staff are completing recertification requirements for the Missing Kids Readiness Program (MKRP) which certifies dispatch centers that are training on response for reports of missing children.

### PHONE CALLS



### 911 CALLS



### CALL REVIEWS



### POLICE CALLS



### FIRE CALLS



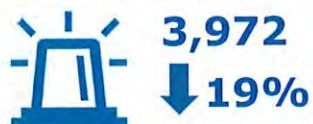
### ALS CALLS



### REQUEST FOR POLICE



### TRAFFIC STOPS



### 911 HANG UPS



### ANSWER TIME



### DISPATCH TIME



### ACCREDITATION



\*Metrics compared to 2021 YTD