



# Bayside Communications Center

## June 2021

### Highlights / Accomplishments

- BCC received a grant for training to provide telecommunicator CPR instructions over the phone. This will allow for enhanced call processing and expertise in house, without transferring to outside agencies to provide CPR instructions.
- Supervisor Reed is working with the fire department on monthly training, training focused on I-43 response, use of Milwaukee Fire Apparatus, and staging fire units during critical incidents.
- BCC welcomes new hire Brittany Houston and Jennifer Jimenez-Aguirre. Both are entering phase 2 of training and will be released from training in August.
- Supervisors are working on leadership development program in the center to focus on building future supervisory candidates within the center and a leadership program that supports growth and development.

#### PHONE CALLS



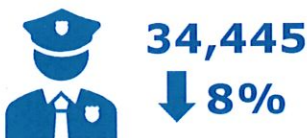
#### 911 CALLS



#### CALL REVIEWS



#### POLICE CALLS



#### FIRE CALLS



#### ALS CALLS



#### REQUEST FOR POLICE



#### TRAFFIC STOPS



#### 911 HANG UPS



#### ANSWER TIME



#### DISPATCH TIME



#### ACCREDITATION

