



Bayside Communications Center May 2022

Highlights / Accomplishments

- BCC Supervisor Taylor Reed attended the Active Threat Conference in Oshkosh and is working on updated protocol and training for BCC staff in conjunction with North Shore agencies.
- BCC Director Scharnott, Deputy Director Majors, and Supervisor Reed completed onboarding with Priority Dispatch as we prepare to train center staff on Emergency Medical Dispatching.
- Deputy Director Majors and Supervisor Reed attended a Police Inservice Training at the Fox Point Police Department.

PHONE CALLS



911 CALLS



CALL REVIEWS



POLICE CALLS



FIRE CALLS



ALS CALLS



REQUEST FOR POLICE



TRAFFIC STOPS



911 HANG UP



ANSWER TIME



DISPATCH TIME



ACCREDITATION



*Metrics compared to 2021 YTD