STATE OF WISCONSIN

MILWAUKEE AND OZAUKEE COUNTIES

VILLAGE OF BAYSIDE

A Proclamation Recognizing the Exemplary Service of Bayside Communications Telecommunicator, Paige Moss.

WHEREAS, Paige Moss is a telecommunicator, with two-years of service with the Bayside Communications Center; and

WHEREAS, Paige responded quickly and diligently to initiate the Emergency Medical Dispatching Protocol Instructions to provide lifesaving instructions to the caller who assisted a patient in cardiac distress; and

WHEREAS, Paige's actions are indicative of her character and work ethic at the Bayside Communications Center; and

THEREFORE, BE IT RESOLVED, that, Eido M. Walny, Village President and the Village Board of Trustees bestows their deepest appreciation to Paige Moss for saving a life.

PASSED AND ADOPTED by the Village Board of Trustees of the Village of Bayside this fifteenth day of December 2022.

VILLAGE OF BAYSIDE
Eido M. Walny, Village President
Rachel A. Safstrom, Administrative Services Director



Bayside Communications Center November **2022**

Highlights and Accomplishments

- BCC Directors are working with IT staff to coordinate the remodeling of the dispatch floor plan to include two additional work stations for Supervisors.
- BCC Supervisor Reed will be conducting Active Threat training in house in November, in preparation for a large-scale North Shore training in 2023.
- BCC staff completed submissions of 2023 SMART goals and met with supervisors to discuss opportunities in the center.
- Supervisor Lonnie Gannett attended the annual Suburban Mutual Aid Response Team (SMART) training and will be reviewing information in a training with staff.

Metric	Measurement	2021 Total	2022 YTD	5 Year Average	Status (comp. 5 yr avg)
Phone Calls	Calls	116,749	106,519	110	
911 Calls	Calls	28,909	23,820	26,669	
911 Hang Ups	Hang Ups	3,762	2,796	26,640*	
Answer Time	Seconds	4	4	4	
Dispatch Time	Seconds	39	52	31.42	
Police Calls	Calls	70,186	63,706	74,008*	
Fire Calls	Calls	10,440	10,400	4,459**	
ALS Calls	Calls	2,967	0	2,656**	
Request for Police	Requests	2,930	2,904	NA****	
Traffic Stops	Number of Stops	18,710	15,509	13,868*	
Training Hours	Hours	1,818	3,553	1,675	
Call Reviews	%	97.5%	98%	95%	
Retention Rate	%	65.5%	86%	69%	



Police Department **November 2022**

Highlights and Accomplishments

- The Department completed the background investigation for a new Police Officer candidate. A formal offer was extended to this candidate, and it was accepted. Our new police Officer, Frankie Russell Jr, will be starting on December 7, 2022.
- Lieutenant Fuller and Officer Kadulski received the Life Saving Award for an incident that took place in October
 where they performed CPR on a senior resident and saved her life. Last month the Village Board read a
 proclamation at the board meeting recognizing them for their life saving efforts in that incident.
 Congratulations to both for their outstanding work.
- Officer Bunting and Officer Dills have completed training and are now Field Training Officers for the Department. Congratulations goes out to both of them for this accomplishment.
- Officer Bell continues to progress in his field training program. He has completed phase 3 of the field training program and has advanced on to the next phase. He is on track to complete field training in December.
- Lt. Klawitter attended a peer support training to help identify and aid officers going through emotional crisis.

Metric	Measurement	2021 Total	2022 YTD	5 Year Average	Status (comp. 5 yr avg)
Calls for Service	Calls	5,426	4,284	5,920	
Reports Written	# Written	1,041	656	913	
Miles Patrolled	Miles Driven	99,603	84,181	109,325	
Field Interviews Conducted	Contacts	113	78	111	
Business/ Vacation Checks	Checks Performed	1,705	1,626	1473	
Crime Prevention	Notices Given	134	164	314	
Traffic Stops	Stops	1,830	1,670	2185	
Citations	Citations	779	810	935	
Warnings	Warnings	1,090	1,016	1022	
Ordinance Enforcement	Tickets Issued	48	37	64	
False Alarms	Count	72	118	75	
Accidents Investigated	Count	65	53	84	
Outside Agency Assists	Count	262	193	283	
Speed Trailer Deployment	Location Count	28	14	29	
Rx Drugs Collected	Pounds	492	434	497	
Arrests	Arrests	113	81	144	
myBlue Sector Activity	Count	219	70	Incomplete Data	
Community Engagement	Contacts	48	116	Incomplete Data	
Crimes Against Persons	Count	9	9	6	
Crimes Against Property	Count	62	44	57	
Crimes Against Society	Count	36	29	37	
Code Enforcement	Notices Issued	251	221	140	