



NORTH SHORE FIRE RESCUE
EDUCATE. PROTECT. SERVE.

2022 Annual Report



MISSION STATEMENT

To provide a range of programs designed to educate and protect the lives and property of all North Shore residents from adverse effects of fires, sudden medical emergencies, or exposure to dangerous conditions created by either man or nature.



GOVERNING AUTHORITY

Board of Directors

- Village of Bayside: Eido Walny
- Village of Brown Deer: Wanda Montgomery
- Village of Fox Point: Douglas Frazer
- City of Glendale: Bryan Kennedy
- Village of River Hills: Peter Kingwill
- Village of Shorewood: R. David Fritz
- Village of Whitefish Bay: Ann McCullough McKaig
- Village of Whitefish Bay: Kevin Buckley

Fire Commission

- Village of Bayside: Ari Friedman
- Village of Brown Deer: Glenn Thompson
- Village of Fox Point: Robert Fetherston
- City of Glendale: Elliott Moeser
- Village of River Hills: Suzanne Hotz
- Village of Shorewood: M. Nicol Padway
- Village of Whitefish Bay: Rene Gratz
- Village of Whitefish Bay: Kenneth Berg

STRATEGIC GOAL #1

Provide service that meets or exceeds the communities' expectations as North Shore Fire/Rescue's contribution towards public safety's overall mission of keeping communities safe.



DEPARTMENT ACCREDITATION



North Shore Fire/Rescue

North Shore Fire/Rescue is one of 301 agencies world-wide accredited by the Center for Fire Accreditation International (CFAI).

The CFAI accreditation model is an all-hazard, quality improvement model based on risk analysis and self-assessment that promotes the establishment of community-adopted performance targets for fire and emergency service agencies.

Originally accredited in 2015, the Department was re-accredited in early 2021. Agencies become accredited after peer review of their accreditation documents, completion of an onsite assessment, and participation in a public hearing before the Commission on Fire Accreditation International. Accreditation is valid for five years.

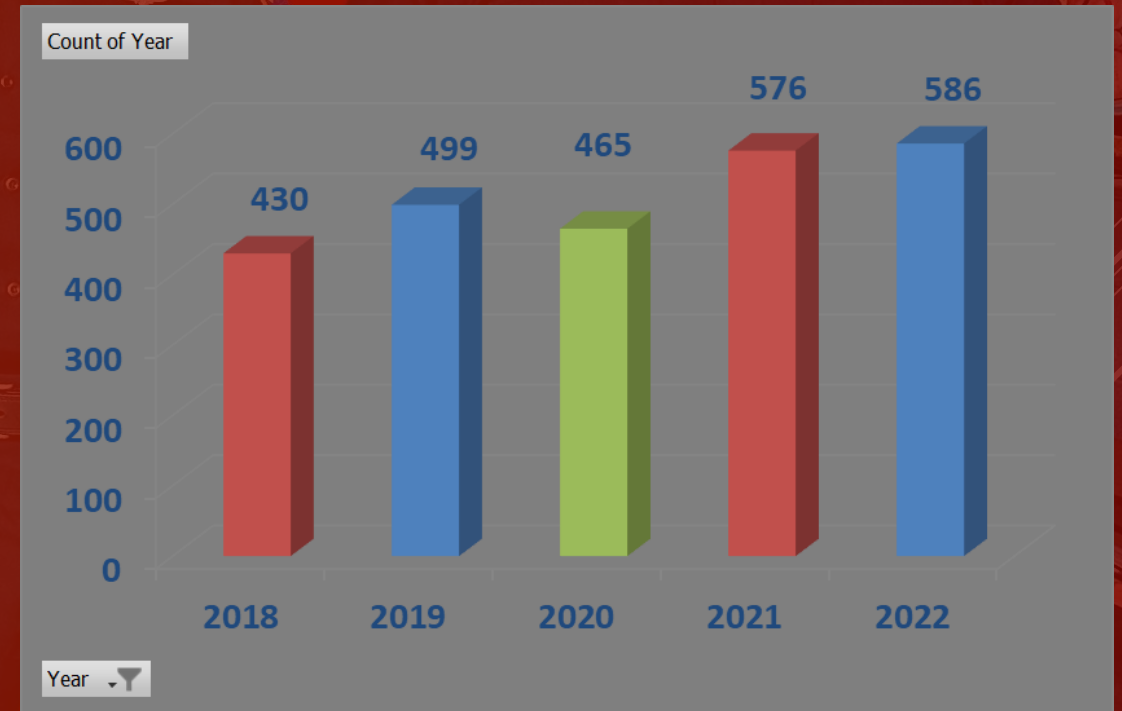
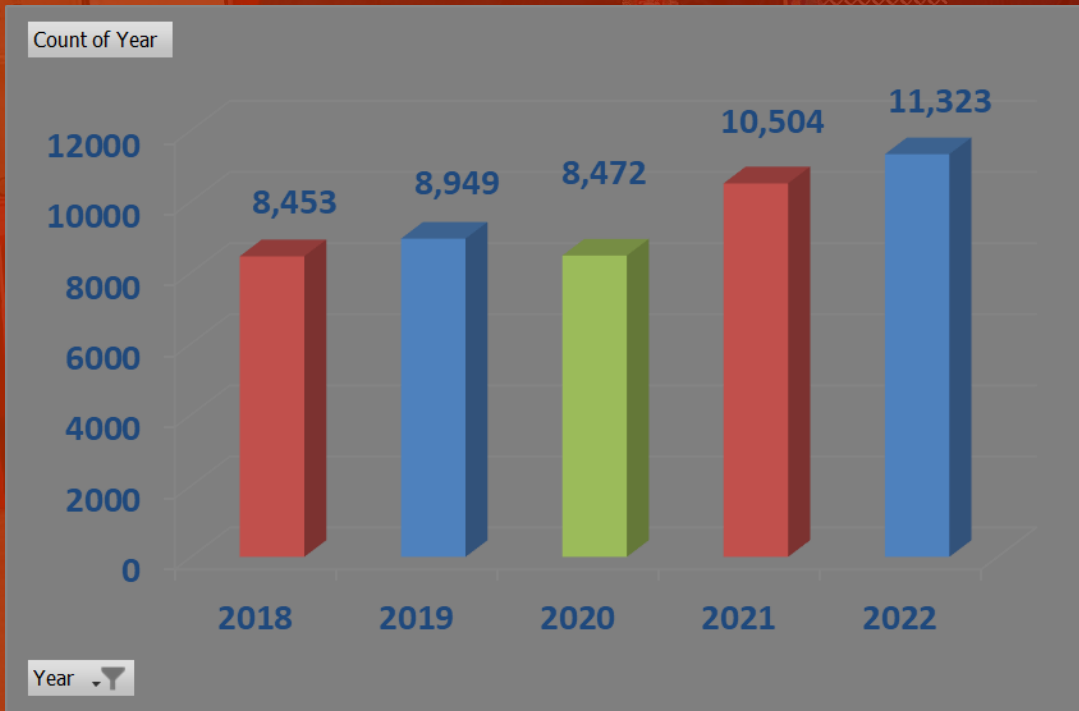
2022

CALLS FOR SERVICE

2022

All Calls For Service

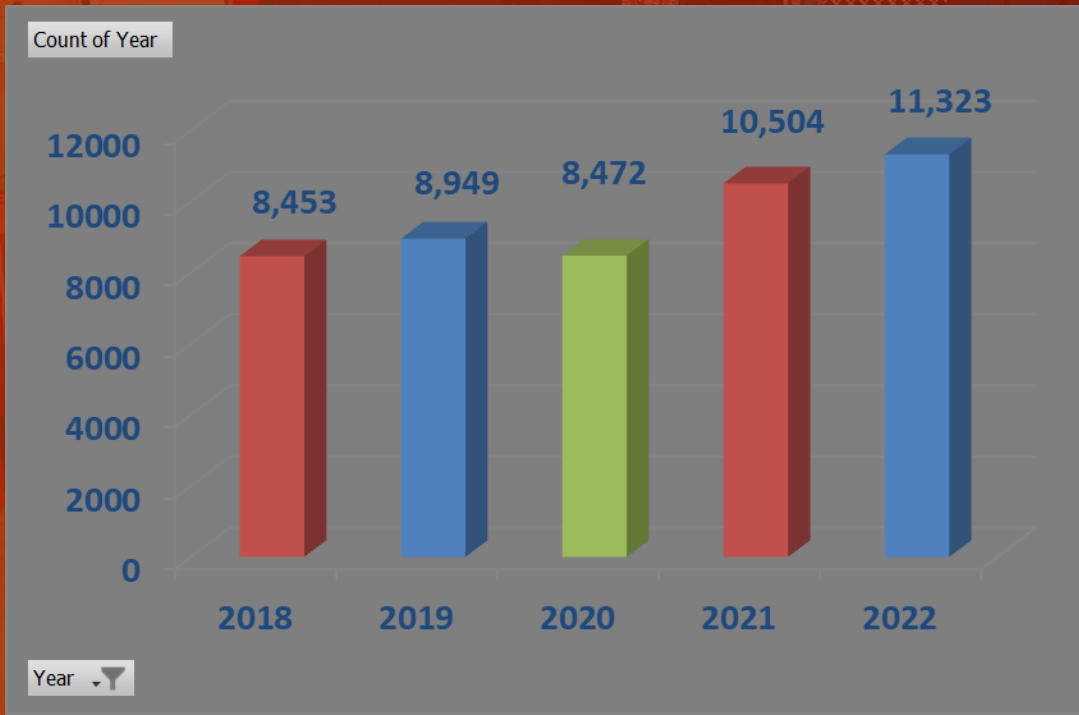
Village of Bayside



CALLS FOR SERVICE

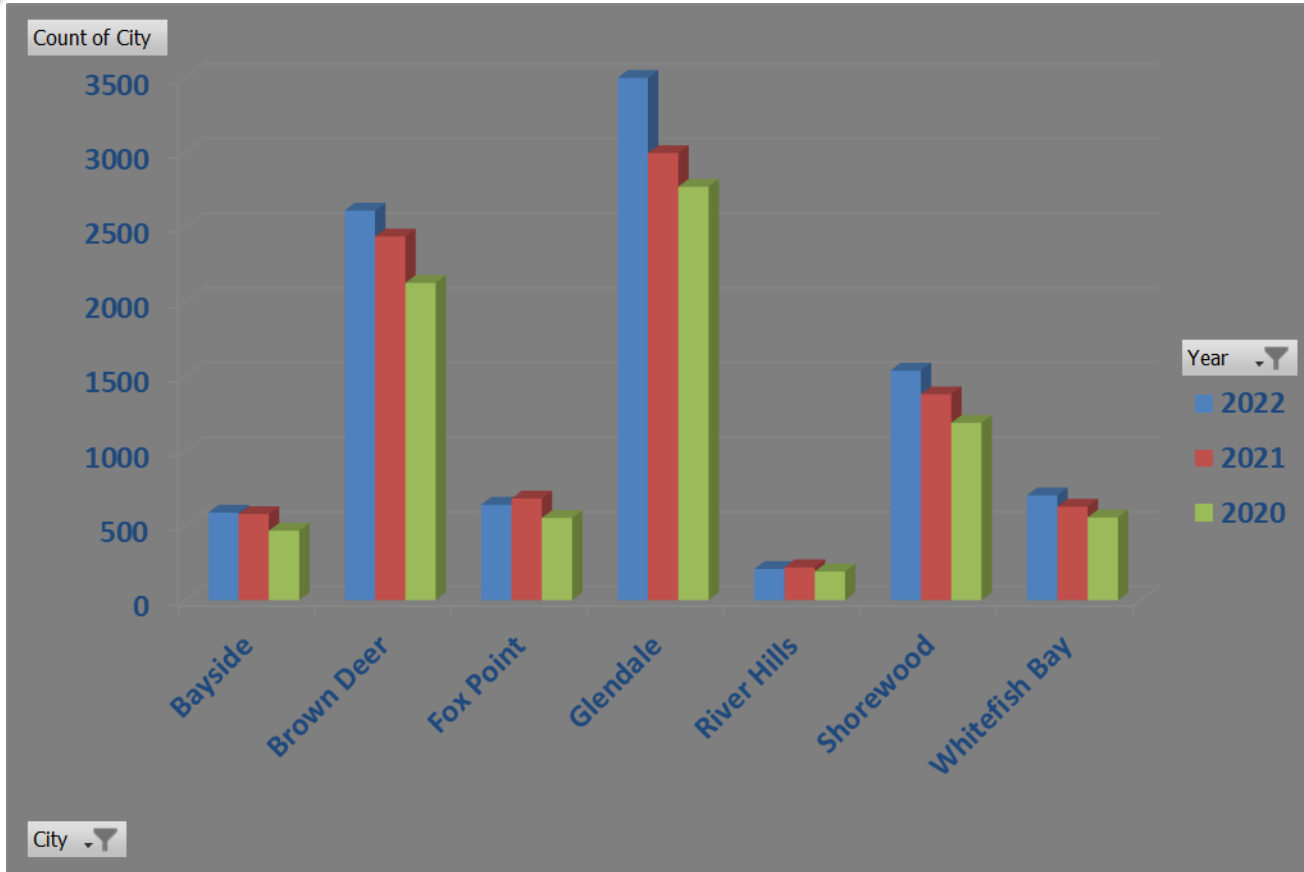
2022

All Calls For Service

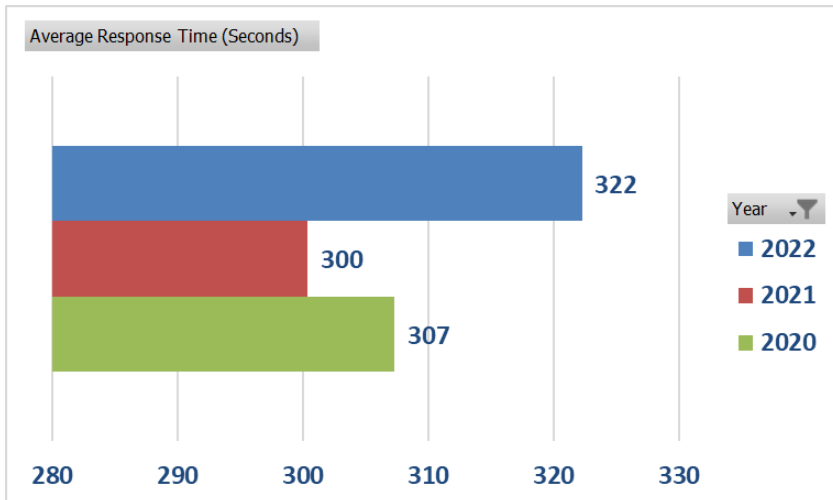


	2022	2021	2020	2019
Fire	170	205	184	145
Overpressure Rupture, explosion, overheat - no fire	9	24	18	25
Rescue & Emergency Medical Service Incidents	8,793	7,901	6,395	6,571
Hazardous Conditions (No fire)	298	370	246	276
Service Call	222	244	182	214
Good Intent Call	520	495	357	477
False Alarm & False Call	1,220	1,184	1,005	1,139
Severe Weather & Natural Disaster	3	5	0	3
Special Incident Type	88	76	69	99
TOTAL	11,323	10,504	8,456	8,949

CALLS FOR SERVICE BY COMMUNITY



BAYSIDE AVERAGE RESPONSE TIME



2022

EMERGENCY MEDICAL DISPATCH



North Shore Fire/Rescue and Bayside Communications Center implemented Medical Priority Dispatch (MPDS) Protocols in Fall 2022. MPDS is a universal standard for emergency dispatchers taking calls for a broad range of responses.

Tested over hundreds of millions of calls since 1979, MPDS includes 36 protocols that are continually updated per recommendations and research made by top medical professionals and associations.

EMERGENCY MEDICAL SERVICES

2022



8,793

**Calls for Rescue
& Emergency
Medical Services**

8,561

Patients Treated

4,958

**Patients
Transported**

STRATEGIC GOAL #2

Develop and maintain partnerships within the community as a means to educate the public on how to keep their communities safe and receive feedback on the service provided by North Shore Fire/Rescue



COMMUNITY RISK REDUCTION

The Department's Community Risk Reduction initiative provides programs, actions and services to the community that prevent or mitigate the loss of life, property, and resources associated with life safety, fire, and other disasters within a community.

5,647

Public Education
Contacts

2,075

Fire Inspections

424

Plan Reviews



STRATEGIC GOAL #3

**Ensure North Shore
Fire/Rescue is a fiscally
sound organization**

FINANCIAL INFORMATION

Revenues

- Operating Budget Community Allocations: \$13,355,411
- Public Charges: \$2,528,109
- 2% Dues/Grants/Misc.: \$436,917
- Capital Services: \$171,049
- Debt Service: \$522,565
- TOTAL 2022 BUDGETED REVENUES: \$17,014,051

Expenditures

- Personnel Services: \$13,650,256
- Other Expenses: \$2,670,181
- Capital Fund/Outlay: \$171,049
- Debt Service Fund/Outlay: \$522,565
- TOTAL 2022 BUDGETED EXPENDITURES: \$17,014,051

STRATEGIC GOAL #4

**Recruit and maintain
well trained and
educated employees
dedicated to providing
service to the North
Shore Communities**

The North Shore Fire Commission is an independent statutory body that oversees the hiring, promotion, discipline and terminations of sworn fire department personnel.

The Fire Chief makes appointments to positions that are reviewed for confirmation by the Fire Commission.

The Fire Commission consists of seven members, one representing each member community.

HIRING AND PROMOTIONS

15

Promotions Occurred in 2022

Assistant Chief Toby Carlson
Battalion Chief Eric Riechert
Battalion Chief Bryan Calvert
Battalion Chief Brian Wisniewski
Captain Peter Ziegelbauer
Captain Kenneth Jankowski
Captain Jeremy Boehlke
Fire Lieutenant Robert Jones
Fire Lieutenant Scott Smith
Fire Lieutenant Tyler Vahsholtz
EMS Lieutenant Christopher Miller
Fire Lieutenant Andrew Allen
HEO Gregory Gilles
HEO Daniel Muller
HEO Sean Phelps

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2022

Firefighter/EMTS hired by the Department in 2022

FF/PM Jerod Mikkelsen
FF/PM John Angelli
FF/PM Anthony Gonzalez
FF/PM Alexander Knaus
FF/EMT Bailey Lucio
FF/EMT Nicholas Salerno
FF/PM Tanner Bomkamp
FF/EMT Alex Mross
FF/EMT Antonio Salerno
FF/PM Daniel Santiago
FF Myles Manhke
FF Michael Simonis

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PROFESSIONAL DEVELOPMENT

Training and continuing education are part of every shift at North Shore Fire/Rescue. Firefighters and paramedics must continually train to ensure they are ready to respond at a moments notice.



52,253

Hours of Training Provided
to Members in 2022

STRATEGIC GOAL #5

Facilities, apparatus and equipment will be maintained and replaced to the efficiencies and limits of available resource allocations.

GLENDALE FIRE STATION 82

2022

The Board of Directors approved the replacement of Fire Station 82 located in the City of Glendale in 2022. The new facility will not only house the fire station but the Department's Administrative Offices and Fleet Maintenance Facility. The North Shore Health Department will also be located at this facility. The joint location of the health and fire/rescue departments will strengthen the cooperative services the two departments provide together.



NEW APPARATUS

2022



2022 Pierce Enforcer Engine



2022 International CV/Horton

DEPARTMENT CHAPLAINS

Pastor Robert Dick*

Cantor David Barash

Deborah McGregor

Pastor Josh Koskinen

* Retired in 2022



2023 and Future Years

2022

- Completion of Fire Station 82 and integration with North Shore Health Department Offices
- Managing increased call volume that is primarily composed of emergency medical service incidents
 - Case Worker in cooperation with North Shore Health Department
 - Alternative treatment options for EMS providers
- Organizational recruitment, retention and diversity
- Potential New State Funding Related to Additional Cooperation and Regionalization Efforts

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