## CITY OF BEDFORD PARKS & RECREATION DEPARTMENT SENIOR TRANSPORTATION GUIDELINES

The Parks & Recreation Department offers door-to-door transportation service for Bedford Residents. Service is available for seniors 60 years of age and older and disabled persons over the age of 18 and can be used for medical appointments, errands, recreation, and social events.

## To register you must submit a completed application to the Parks & Recreation Department, 124 Ellenwood Avenue prior to being able to schedule a ride.

Transportation is provided by Senior Transportation Connection (STC) and is available Monday through Friday with pick-up times from 8:00 am to 4:00 pm. Boundary lines are: north – UH Ahuja Medical Center; south – Northfield Plaza; east – City of Solon; west – Marymount Hospital.

- To schedule a ride call the STC Call Center at 216-265-1489.
- Cost is \$2.00 per round trip. Riders are eligible to schedule up to two round trips per week or 4 one-way trips per week.
- Reservations are taken on a first come, first serve bases with priority given to medical appointments.
- Reservations must be made prior to 12:00 pm and at least 72 hours (3 business days) in advance
  of your travel date by calling the STC Call Center at 216-265-1489; Monday through Friday
  between 7:30 am and 5:00 pm. An after-hours message line is available. Rides can be booked
  up to three weeks in advance.
- Please have the complete address and phone number of your destination when scheduling your ride.
- Let STC know if you use a wheelchair, walker, or other equipment and if you need help boarding. The driver will escort you to and from the door.
- If your appointment finishes early, please call the STC Call Center and they will do their best to get you home sooner. Enclosed is a card for your wallet so the STC number is always on hand.
- STC will send an automated call to remind you of your trip the business day before your trip is scheduled to take place.
- Cancellations are required no later than 7:00 am the day of the trip. An after-hours message line is available. Failure to cancel rides may result in loss of ride privileges.
- Transportation services are not available to residents in nursing and assisted living facilities. This is for the safety and security of both the riders and drivers.



## **REGISTRATION FORM**

Date:			Number of Riders:					
Name:		Email	Addr	ess:		_		
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First MI	Last	Gende	er: L	Mal	е г		emale	
Address:								
O:t	Ctata: Zin Cada:							
City:	State:	Zip Code:	p Code:					
Apartment Complex Name:			lephone: Birthdate:					
							·	
Cell Phone:	Smartphone [	Yes ∐ No	D	o you	text?	, □ ,	∕es	
Social Security #:	#: If yes, name of facility:							
Do you attend a Senior Center? Yes No								
If yes, name of Senior Center:	<u> </u>							
Living Situation: Homebound Lives Alone Lives With Spouse Lives with Others								
Medicaid Eligible: Yes No Persons in Family Poverty Gu						Poverty Guideline		
		1			-	\$12,140		
Income Below National Poverty L	☐ No	2	\$16,460					
	61 -6-1	2				\$20,780		
(This information is used for reporting pu	onfidential)					\$25,100		
Race: African-American American Indian / Alaskan Native Asian / Pacific Islander								
☐ Hispanic or Latino ☐ White ☐ Other ☐ Information Unavailable								
MOBILITY INFORMATION								
☐ Walker ☐ Cane ☐ Wheel Chair ☐ Motorized Wheel Chair								
☐ Hearing Aid ☐ Assist dog ☐ Needs Lift ☐ Other								
Do you have a wheel chair								
ramp at your residence?								
Yes No							VO.	
Frail/Impaired: Yes No (If yes, specify):								
Special Pick Up Instructions:								
Opedia Flox Op maddeliona.								
Special Needs:								
Openial 1400dd.								
				-				

MEDICAL INFORMATION								
Primary Physician:	Office Phone:	•	Emergency Phone:					
Address:								
City:	State:		Zip:					
Medical Conditions:								
Medications:								
Allergies:								
EME	RGENCY CO	NTACT IN	FORMATION					
Name: Relationship:			Telephone:					
			Alternate Telephone:					
Address:								
City:	State:		Zip:					
Name:	Relationship:		Telephone:					
			Alternate Telephone:					
Address:	The state of the s							
City:	State:		Zip:					
		Office Use Only						
MAIL TO: Bedford Parks & Recreation 124 Ellenwood Ave. Bedford, OH 44146		Date Registered						
		Registered by						
Email: recreation@bedfordoh.gov		Provider						
		Funder						
<b>Phone:</b> 440-735-6570		Fare Type						
		Special Notes						