

# BULK and DEBRIS GUIDELINES

WASTE PRO of North Carolina, Inc.

704-839-7800

**WASTE PRO of North Carolina, Inc.** Handles yard debris and household recycling at curb-side on a "By-Weekly" basis. **Bulk items can be placed at curb-side on a "Quarterly Basis"** listed below. **Bulk and debris pickups are for Residential customers only and is not available for commercial establishments.**

## \*PICK UPS ON FIRST AND THIRD WEEKS OF EACH MONTH\*

**Limbs, branches and individual trimmings** may be no longer than four feet in length. No limbs may be larger than eight (6) inches in diameter. **WASTE PRO** will use an automated claw truck and weight specifications for the hydraulic claw truck must be met. Individual piles should be no larger than **4' x 4' x 4' or one claw capacity**. Debris piles of larger capacity will be sub-divided until the next scheduled by-weekly pick up. Piles should be sorted by type so that large heavy pieces of wood are not mixed with other debris. Vines, shrubs and other vegetation should be separated from other debris piles. Various piles of yard waste are portioned to different land fill applications so it's important that the debris piles are sorted before **WASTE PRO'S** crews can perform the pick-up service.

**Please remember:** Grass trimmings, including that of pampas variety, must be bagged for collection as they are difficult to remove with automated equipment. Clear bags are preferred for general inspections. Grass trimmings also result in Stormwater runoff due to clogged storm drains. **Leaves will be vacuumed by WASTE PRO'S field crews starting October 1<sup>st</sup> of each year and terminating on March 31<sup>st</sup>. Leaves must be bagged for pick-up from April through the end of September.** Weekly leaf services will be provided in the same manner as above during the leaf season (must be separated from other debris items) and you can report a leaf pile by calling **WASTE PRO @ 704-839-7800**

**Tree trimmings and cuttings:** Yard debris, limbs and trimmings shall not block sidewalks, streets, driveways and utility meter boxes. Limbs, hedge trimmings and other debris shall be placed horizontal to the street and away from power lines and cables. Tree limbs and yard debris resulting from contracted services WILL NOT be handled by **WASTE PRO'S** field crews. Contracting service companies such as Tree and Landscape Company's must remove all of their contracted work.

**Cardboard Products:** Waste Pro does collect cardboard products at curb-side DURING RECYCLING WEEKS ONLY but only if cardboard is cut up in sizes that fit inside the recycling cart. Waste Pro does offer a "One Time" curtesy cardboard collection for new move-ins by calling 704-839-7800 to request. Styrofoam and plastic bags go in your trash cart and not your recycling cart.

**Bulk household rubbish :** \*TO BE PICKED UP QUARTELY IN THE MONTHS OF JULY, OCTOBER, JANUARY AND APRIL: **Items include:** Furniture, bedding, toys, carpet and other larger, non-putrid debris are permitted but **SHALL NOT** be mixed with tree and hedge trimmings Automated equipment prohibits picking up debris found in private -or non-Waste Pro trash roll-out containers or wheel-barrels. Only regular household trash should be inserted in your roll-out trash container. Only recycling items such as glass, numbered plastic, cans and papers should be inserted into your by-weekly recycling cart.

**Construction Debris - ARE NOT ALLOWED AND WILL NOT BE PICKED UP BY WASTE PRO.** Landfill regulations pertaining to various construction materials and separation of these materials prohibit **WASTE PRO** from picking up any types of construction debris. Do-it-yourself homeowner projects and independent contractors are responsible for removal of any and all construction materials. Construction materials include lumber, wood pallets, sheet rock, shingles, walls, ceilings, flooring, insulation, fencings, brick, blocks, concrete and other related construction materials. Check with your local landfill and recycle centers for items of acceptance or you may contact Waste Pro for information pertaining to an on-site dumpster service for proper disposal.

**Major Appliances** will be picked up by the City's Public Works Department but only after a work order for payment has been processed through City Hall for such removal. **The fee for any appliance removal is \$46.00 per unit and you can contact City Hall @ 704-825-5586 to schedule an appliance pick up.**

**Computer Components and TV Electronics:** These items can be set at curb-side **FOR QUARTERLY BULK PICKUP ONLY** by **WASTE PRO**.