



DISASTER RECOVERY CENTERS OPEN FOR RESIDENTS IMPACTED BY THE CAMP FIRE

A Disaster Recovery Center (DRC) is a place for residents to connect with the resources needed to recover and rebuild. Local, state and federal agencies along with community organizations are available to answer questions about disaster assistance.

Disaster Recovery Center Locations

Hours of operation at both locations are 9 a.m. to 7 p.m., seven days a week. Parking is free at both locations.

- **Chico:** Chico Mall (Former Sears building), 1982 E 20th St, Chico, CA 95928
- **Oroville:** 2140 Feather River Blvd, Oroville, CA 95965

What's at the Disaster Recovery Centers?

Replace your:

- Driver's license
- Birth certificate
- Property records
- Durable medical equipment
- Work clothes and equipment
- Medical insurance ID cards
- Reading glasses
- Tax returns
- And more...

Obtain:

- Cash and gift cards
- Food
- Child care
- Counseling
- Disaster unemployment
- Immigrant services
- Housing resources
- Rebuilding information
- And more ...

Registering for FEMA Disaster Assistance

All residents and businesses impacted can go to www.disasterassistance.gov and register right away.

Registration with FEMA can be also done by calling (800) 621-FEMA (3362). Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or VRS (Video Relay Service) or require accommodations while visiting a center may call 800-621-3362.

Oroville DRC Services/Resources

Federal Agencies

- FEMA
- Small Business Administration
- Veterans Affairs

- DMV
- Department of Social Services
- Department of Tax and Fee Administration
- Public Health (State vital records)

State Agencies

- Contractor's State License Board
- Employment Development Department
- Franchise Tax Board
- Housing & Community Development
- Department of Insurance

Non-Government Organizations

- American Red Cross
- Tzu Chi Foundation
- Southern Baptist Convention Disaster Relief – California

Chico DRC Services/Resources

Federal Agencies

- FEMA
- Small Business Administration
- State Department (Passport Agency)
- US Postal Service
- Social Security
- IRS
- Housing and Urban Development
- USDA

Town of Paradise

County Agencies

- Employment and Social Services
- Veterans Service Office
- Environmental Health
- Development Services
- Assessor's Office
- Tax Collector
- Sheriff's Office (DNA)
- Child Support Services
- Library
- Clerk Recorder
- Behavioral Health
- Butte County Office of Education

State Agencies

- CalOES
- Contractor's State License Board
- Employment Development Department
- Franchise Tax Board
- Housing & Community Development
- Department of Insurance
- DMV
- Public Health
- California Department of Tax and Fee Administration
- CalHR

- CalPERS
- GoBiz
- Department of Social Services
- CalVet

Non-Government Organizations

- Alliance for Workforce Development
- American Red Cross
- Salvation Army
- Ztu Chi
- Butte County Office of Education
- Butte 2-1-1
- Comfort Dogs
- Legal Services of Northern California
- CalFire – California Fire Foundation
- Butte 2-1-1
- Far Northern Regional Center
- Billy Graham Rapid Response Team
- Samaritans Purse Disaster Relief
- Northern Valley Catholic Social Services
- Adventist Health Feather River
- XFINITY Wifi
- Legal Services of Northern California
- United Policy Holders
- Veteran Resource Centers of America
- United Methodist Committee on Relief
- Society of St Vincent de Paul
- North Valley Property Owners Assoc.
- Tzu Chi Foundation
- United Way
- Team Rubicon Disaster Response
- Anthem Blue Cross
- General Consulate of Mexico
- North Valley Property Owners Assn.
- Southern Baptist Convention Disaster Relief – California
- Paradise Adopt-A-Family