



# DISASTER RECOVERY CENTERS OPEN FOR RESIDENTS IMPACTED BY THE CAMP FIRE

A Disaster Recovery Center (DRC) is a place for residents to connect with the resources needed to recover and rebuild. Local, state and federal agencies along with community organizations are available to answer questions about disaster assistance.

## Disaster Recovery Center Locations

Hours of operation: Monday – Saturday, 9 a.m. – 6 p.m., closed Sundays. Parking is free at both locations.

- **Chico:** Chico Mall (Former Sears building), 1982 E 20th St, Chico, CA 95928
- **Oroville:** 2140 Feather River Blvd, Oroville, CA 95965

## What's at the Disaster Recovery Centers?

Replace your:

- Driver's license
- Birth certificate
- Property records
- Durable medical equipment
- Work clothes and equipment
- Medical insurance ID cards
- Reading glasses
- Tax returns
- And more...

Obtain:

- Cash and gift cards
- Food
- Child care
- Counseling
- Disaster unemployment
- Immigrant services
- Housing resources
- Rebuilding information
- And more ...

## Registering for FEMA Disaster Assistance

All residents and businesses impacted can go to [www.disasterassistance.gov](http://www.disasterassistance.gov) and register right away.

Registration with FEMA can be also done by calling (800) 621-FEMA (3362). Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or VRS (Video Relay Service) or require accommodations while visiting a center may call 800-621-3362.

## Oroville DRC Services/Resources

### Federal Agencies

- FEMA
- Small Business Administration
- Veterans Affairs

- DMV
- Department of Social Services
- Department of Tax and Fee Administration
- Public Health (State vital records)

### State Agencies

- Contractor's State License Board
- Employment Development Department
- Franchise Tax Board
- Housing & Community Development
- Department of Insurance

### Non-Government Organizations

- American Red Cross
- Tzu Chi Foundation
- Southern Baptist Convention Disaster Relief – California

## Chico DRC Services/Resources

### Federal Agencies

- FEMA
- Small Business Administration
- State Department (Passport Agency)
- US Postal Service
- Social Security
- IRS
- Housing and Urban Development
- USDA

### Town of Paradise

### County Agencies

- Employment and Social Services
- Veterans Service Office
- Environmental Health
- Development Services
- Assessor's Office
- Tax Collector
- Sheriff's Office (DNA)
- Child Support Services
- Library
- Clerk Recorder
- Behavioral Health
- Butte County Office of Education

### State Agencies

- CalOES
- Contractor's State License Board
- Employment Development Department
- Franchise Tax Board
- Housing & Community Development
- Department of Insurance
- DMV
- Public Health
- California Department of Tax and Fee Administration
- CalHR

- CalPERS
- GoBiz
- Department of Social Services
- CalVet

### Non-Government Organizations

- Alliance for Workforce Development
- American Red Cross
- Salvation Army
- Ztu Chi
- Butte County Office of Education
- Butte 2-1-1
- Comfort Dogs
- Legal Services of Northern California
- CalFire – California Fire Foundation
- Butte 2-1-1
- Far Northern Regional Center
- Billy Graham Rapid Response Team
- Samaritans Purse Disaster Relief
- Northern Valley Catholic Social Services
- Adventist Health Feather River
- XFINITY Wifi
- Legal Services of Northern California
- United Policy Holders
- Veteran Resource Centers of America
- United Methodist Committee on Relief
- Society of St Vincent de Paul
- North Valley Property Owners Assoc.
- Tzu Chi Foundation
- United Way
- Team Rubicon Disaster Response
- Anthem Blue Cross
- General Consulate of Mexico
- North Valley Property Owners Assn.
- Southern Baptist Convention Disaster Relief – California
- Paradise Adopt-A-Family