Fact Sheet

Transitional Sheltering Assistance (TSA)

The Federal Emergency Management Agency (FEMA), in response to a request from the State of California, has activated Transitional Sheltering Assistance (TSA) for displaced survivors of the California wildfires, whose pre-disaster, damaged dwelling address is within Butte County.

The great loss of housing resources and the damage to infrastructure in Butte County pose overwhelming challenges to survivor recovery from the disaster.

- TSA is available to survivors whose homes have been destroyed or are either uninhabitable or inaccessible due to the Camp Fire.
- TSA does not count toward an applicant’s maximum amount of assistance available under FEMA’s Individuals and Households Program (IHP).

When FEMA extends TSA, eligible applicants are allowed to remain in transitional sheltering through the end of the extended interval.

- For those who are eligible, FEMA will authorize and fund, through direct payments, the use of hotels/motels as transitional shelters.
- The applicant is responsible for all other costs associated with lodging and amenities, including, but not limited to, incidental room charges, such as telephone, room service, food, etc.
- TSA recipients should contact the FEMA Helpline at (800) 621-3362 with any questions concerning their eligibility end date.

Individuals and households may be eligible for TSA, if:

- They register with FEMA for assistance;
- They pass identity and U.S. residency status verification;
- Their pre-disaster primary residence is in a geographic area that is designated for TSA and occupancy is verified;
- Because of the wildfires, they are displaced from their pre-disaster primary residence; and,
- They are unable to obtain lodging through another source.

To be considered for eligibility, disaster survivors must first register with FEMA at DisasterAssistance.gov or by calling the FEMA Helpline at (800) 621-3362. FEMA provides eligible applicants access to a list of participating hotels in their area, and applicants may choose to stay at any approved hotel or facility identified by FEMA. The list of approved hotels is available at
Femaevachotels.com. FEMA provides applicants with additional access and functional needs assistance in locating approved hotels to meet their needs. (Confirm available accessibility and acceptance of house pets with hotel before checking-in.)

Individuals and households who are **not eligible** for TSA will be referred to local agencies or voluntary organizations for possible assistance.

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*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585 (TTY/TDD).*

*FEMA’s mission: Helping people before, during, and after disasters.*