



December 15, 2018
DR-4407-CA NR 015
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News Release

Mobile Disaster Recovery Centers to Visit Six Locations

SACRAMENTO, Calif. – Mobile Disaster Recovery Centers (MDRCs) will be visiting six locations in five northern California counties beginning Monday, Dec. 17. The mobile units are a convenience for displaced survivors of the November wildfires who have relocated and are unable to travel to fixed-site Disaster Recovery Centers (DRCs) in Butte, Los Angeles and Ventura counties.

MDRCs are jointly operated by the California Governor's Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA). Much like their fixed-site counterparts, *mobile* DRCs offer information concerning resources available to homeowners, renters and business owners who sustained damage as a result of the wildfires.

The six MDRCs will be located at sites in Alameda, Contra Costa, Sacramento, Shasta and Tehama counties:

Sacramento County

Citrus Heights Community Center

6300 Fountain Square Dr.

Citrus Heights, CA 95621

Open 10 a.m. to 8 p.m.

Dec. 17, 18, 19 & Dec. 27, 28, 29

Contra Costa County

Public Works

255 Glacier Dr.

Martinez, CA 94553

Open 10 a.m. to 8 p.m.

Dec. 17, 18, 19 & Dec. 27, 28, 29

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Tehama County

Red Bluff Fairgrounds
650 Antelope Blvd.
Red Bluff, CA 96080

Open 10 a.m. to 8 p.m.

Dec. 17, 18, 19 & Dec. 27, 28, 29

Alameda County

Sheriff's Station
4985 Broder Blvd.
Dublin, CA 94568

Open 10 a.m. to 8 p.m.

Dec. 20, 21, 22 & Jan. 3, 4, 5

Sacramento County

Regional Parks
10361 Rockingham Dr.
Sacramento, CA 95827

Open 10 a.m. to 8 p.m.

Dec. 20, 21, 22 & Jan. 3, 4, 5

Shasta County

Shasta/Redding Public Library
1100 Parkview Ave.
Redding, CA 96001

Open 10 a.m. to 6 p.m.

Dec. 20, 21, 22 & Jan. 3, 4, 5

Representatives of FEMA's Individual Assistance and Mitigation teams, the U.S. Small Business Administration (SBA) and other state and federal agencies, as well as nongovernmental service organizations, will staff the mobile units.

MDRCs are accessible for individuals with disabilities and access and functional needs. They have on-site communication accessibility tools, including amplified listening devices, Video Relay Interpreting and CapTel phones. ASL interpreters are available upon request.

Survivors are encouraged to file insurance claims for damage to their homes, cars and businesses before they apply for FEMA assistance. They can register with FEMA online at [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) or by calling **800-621-3362 (TTY 800-462-7585)**. Multi-lingual operators are available. **The toll-free numbers are open daily 7 a.m. to 10 p.m. PST.**

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The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters to fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.

Survivors may apply with the SBA by visiting their nearest disaster center or online at sba.gov/disaster.

Californians impacted by the wildfires that started on Nov. 8 in Butte, Los Angeles and Ventura counties can find their nearest DRC at <https://egateway.fema.gov/ESF6/DRCLocator> or texting 43362 with the message DRC and their ZIP Code. Standard message and data rates apply.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission: Helping people before, during, and after disasters.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster Deaf and hard-of-hearing individuals may call 800-877-8339.