



Struggling with high energy bills?

As a PSE customer, you may qualify for one or all of these assistance programs.

These programs can help you pay your bills:

- **HELP:** A Puget Sound Energy program that applies credit to your energy bill. You do not need to owe a balance on your PSE bill to apply.
 - Apply online at pse.com/help or contact your local agency
- **LIHEAP:** A government program that provides financial assistance so you can pay your utility bill and avoid disconnection.
 - Your local agency can help you with eligibility requirements and your application
- **The Salvation Army Warm Home Fund:** If you have already applied for or received HELP and LIHEAP and have received an Urgent or Final notice on your energy bill or your service has been disconnected, this program can help.
 - Contact your local Salvation Army to learn more

These home upgrade programs can increase comfort and lower energy bills:

- **Home Weatherization Assistance:** This program provides free upgrades or repairs for single-family homes, manufactured homes or eligible apartment buildings. Upgrades can include insulation, duct sealing and much more.
 - Learn more at pse.com/home or contact your local agency
- **Efficiency Boost:** This PSE program offers increased rebates for equipment upgrades such as space heaters, water heaters and more. If you don't qualify for Home Weatherization Assistance or can't wait to make repairs, Efficiency Boost can help.
 - Learn more at pse.com/efficiencyboost or call 1-800-562-1482

Do you qualify for assistance?

If you live in King County and your monthly income does not exceed the limits below, you may qualify for one of these programs. Assistance can be provided for both gas and electric bills. Contact your local agency to verify if you qualify and to apply for these assistance programs.

Assistance Programs Income Guidelines

Number of Persons in Household	HELP Monthly Net Household Income Limit	LIHEAP Monthly Net Income Limit	Warm Home Fund Monthly Net Household Income Limit	Home Weatherization Monthly Gross Household Income Limit
1	\$5,563	\$1,699	\$5,563	\$5,563
2	\$6,354	\$2,289	\$6,354	\$6,354
3	\$7,150	\$2,879	\$7,150	\$7,150
4	\$7,942	\$3,469	\$7,942	\$7,942
5	\$8,579	\$4,059	\$8,579	\$8,579
6	\$9,213	\$4,649	\$9,213	\$9,213
7	\$9,850	\$5,239	\$9,850	\$9,850
8	\$10,483	\$5,829	\$10,483	\$10,483

Contact your local agency

Agency Name	Phone	Programs
Multi-Service Center (South King)	253-517-2263	HELP LIHEAP
Hopelink (North and East King)	425-658-2592	HELP LIHEAP
Byrd Barr Place (Seattle)	206-486-6828	HELP LIHEAP
The Salvation Army	Bellevue: 425-452-7300 Des Moines: 253 946-7933 Enumclaw: 360-886-1011 Federal Way: 253 946-7933 Kent, Algona, Auburn, Black Diamond: 253-852-4983 Pacific: 253-852-8655 Renton: 425-255-5969 Seattle (downtown): 206-447-9944 Seattle (White Center): 206-767-3150 Seattle (Greenwood): 206-783-1225	Warm Home Fund
Seattle Office of Housing (Seattle residents)	206-684-0244	Home Weatherization Assistance
King County Housing Authority	206-214-1240	Home Weatherization Assistance

If you don't meet income requirements:

- **Payment Arrangements:** Create a payment plan so you don't have to pay your outstanding bill all at once. PSE will work with you to make a plan that works for you.
 - To get started, call PSE Customer Care at 1-888-225-5773