

## Step-by-Step Guide to Register for a Program on ACTIVE Net (Colma Rec Registration Website)

### 1. Access the Website:

- a. Open your web browser and navigate to the Colma Recreation website:  
<https://anc.apm.activecommunities.com/colmarecreation/home>.

### 2. Sign In or Create an Account:

#### a. If you already have an account:

- i. Click on the **Sign In** button (usually located at the top right of the page).
- ii. Enter your **Username** and **Password**, then click **Sign In**.

**Please do not create multiple accounts. If you forgot our password or log in, please call 650-985-5678 or [recreation@colma.ca.gov](mailto:recreation@colma.ca.gov)**

#### b. If you don't have an account yet:

- i. Click on the **Create an Account** or **Sign-Up** button.
- ii. You'll be prompted to enter personal details such as your name, email address, and password.
- iii. Complete any required fields and click **Create Account**.

### 3. Browse Programs and Activities:

- a. After logging in, the homepage will show featured programs, or you can find a **Programs**, **Activities**, or **Browse Activities** link in the navigation menu.
- b. Browse or use the search bar to filter specific types of programs (e.g., by age group, category, or date).

### 4. Select the Program:

- a. Once you've found a program you're interested in, click on the program name to view more details, including:
  - i. **Dates and times**
  - ii. **Program description**
  - iii. **Location and cost**
  - iv. **Available spots**
- b. Verify that the program fits your needs before proceeding.

### 5. Add Program to Your Cart:

- a. On the program detail page, click the **Add to Cart** or **Register Now** button.
- b. If the program has multiple sessions (like a recurring class), choose the specific session(s) you want to register for before adding them to your cart.
- c. You might be asked to select participant details (such as age group, participant's name, etc.) if the program is for a group.

### 6. Review Your Cart:

- a. Once the program is added, click on the **Cart** icon or **View Cart** to review your selections.
- b. Confirm the program, dates, and participant details.
- c. If any discounts, promo codes, or membership benefits are available, you can apply them here.

### 7. Proceed to Checkout:

- a. After reviewing your cart, click the **Checkout** button.
- b. If prompted, you may need to answer any questions, such as agreeing to terms and conditions or completing additional participant details.

### 8. Enter Payment Information:

- a. On the checkout page, you will be prompted to enter payment information.
  - i. Select a **Payment Method** (credit card, debit card, etc.).
  - ii. Fill in your billing address and payment details.
- b. Double-check your payment information to ensure its correct.

### 9. Confirm Registration:

- a. Once your payment is processed, you'll be shown a confirmation screen.

- b. A **Confirmation Email** will be sent to the email address associated with your account. This will include:
  - i. Details of your registration
  - ii. Program schedule and location
  - iii. Additional instructions (if any)

**10. Logout or Continue Browsing:**

- a. After completing the registration, you can **Sign Out** of your account or continue browsing for other programs.

**Additional Tips:**

- **Program Availability:** Sometimes programs have limited space. If a program is full, ACTIVE Net may allow you to join a **waitlist** or suggest similar programs.
- **Payment & Refunds:** Keep an eye out for refund policies and deadlines, in case you need to cancel.
- **User Account:** You can always access your registration history and manage your account details by logging back in.