



SPECIAL LIBRARY COMMISSION MEETING
TUESDAY, APRIL 5, 2023
CITY COUNCIL CHAMBERS
794 THIRD STREET

A. CALL TO ORDER: 5:30 p.m.

B. ROLL CALL:

**Commissioner: Susan Olson Higgins
Carol Mueller
Sandra Sehorn
Laura Calkins**
Chairperson: Judy Turner

C. BUSINESS FROM THE FLOOR:

D. REGULAR AGENDA: All items listed below are in the order, which we believe, are of most interest to the public at this meeting. However, if anyone in the audience wishes to have the order of the agenda changed, please come to the podium, and explain the reason you are asking for the order of the agenda to be changed.

- 1. Waive the Reading and Approve the Minutes of the following Meetings with any necessary corrections:
 - a. October 3, 2022 Special Meeting; and**
 - b. February 28, 2023 Special Joint Meeting of City Council and City Commissions.****
- 2. Report on Ridell Trust Funds and Expenditures.**
- 3. Presentation and Discussion of Library Design & Space Planning Request for Proposal (RFP).**

E. ITEMS PLACED ON THE AGENDA FROM THE FLOOR:

F. COMMISSIONER REPORTS AND ANNOUNCEMENTS:

**Turner:
Olson Higgins:
Mueller:
Sehorn:
Calkins:**

G. ADJOURNMENT:

The Corning Library Commission serves as an advisory body to the Corning City Council and the Tehama County Library Director on Public Library issues including recommendations for building improvements, improvements to the literary, music and film collection and planning for future library service to the Community of Corning. The Commission provides a public forum for the proposal and discussion of public library services that benefit the Community. Ideally the Commission would encourage community volunteers to work together in the planning for current and future library facility and program needs.

POSTED: FRIDAY, MARCH 31, 2023



SPECIAL LIBRARY COMMISSION MEETING
TUESDAY, APRIL 5, 2023
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794 THIRD STREET

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Chairperson: Judy Turner

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POSTED: FRIDAY, MARCH 31, 2023



**SPECIAL LIBRARY COMMISSION MEETING
MONDAY, OCTOBER 3, 2022
CITY COUNCIL CHAMBERS
794 THIRD STREET**

A. CALL TO ORDER: 4:00 p.m.

B. ROLL CALL:

**Commissioner: Susan Olson Higgins
Carol Mueller
Sandra Sehorn
Laura Calkins
Chairperson: Judy Turner**

All members of the Commission and the interim County Librarian Sally Conrey were present.

C. BUSINESS FROM THE FLOOR:

Brief discussion of letter sent by the Friends of the Library to the City Council.

D. REGULAR AGENDA: All items listed below are in the order, which we believe, are of most interest to the public at this meeting. However, if anyone in the audience wishes to have the order of the agenda changed, please come to the podium, and explain the reason you are asking for the order of the agenda to be changed.

1. Waive the Reading and Approve the Minutes of the following Meetings with any necessary corrections:

a. May 5, 2022 Special Library Commission; and

b. September 21, 2022 Special Library Commission Meeting.

Commissioner Olson-Higgins moved to approve the Minutes of the May 5, 2022 and September 21, 2022 Special Library Commission Meeting Minutes; Commissioner Mueller seconded the motion. **Ayes: Turner, Olson-Higgins, Mueller, Sehorn, and Calkins.**

Absent/Abstain/Opposed: None. Motion was approved by a 5-0 vote.

2. Demco Library furniture update.

City Clerk Lisa Linnet provided a brief update on the furniture. Members of the Commission voiced their concerns regarding the safety of the accordion style children's chairs recently purchased. They asked if they could be sent back. It was stated by City Manager Kristina Miller that these were for children and not meant for adults, that she has seen these in use and children seem to enjoy them. She also stated that she has to help children with certain medical issue to better focus. Mrs. Linnet stated that as they were not damaged during shipment and were what was ordered she didn't believe that they could be returned.

3. Whether Library entryway wall and Librarian's Desk load bearing?

City Clerk Lisa Linnet stated that she had the Building Official check and he confirmed that the wall was not load bearing.

4. Discussion of a "Study Room".

Following discussion, it was decided by a consensus of the Commission to hold off on consideration of Library additions/remodeling at this time, but rather to seek City Council authorization to seek a Request for Proposals (RFP) for a Library "Professional Design & Space Planning" Professional to evaluate the Library and supply design and cost options.

5. Discussion on how to address the hard water deposits on the windows.

This was addressed by City Manager Miller who stated that City Staff is researching options for removal of the deposits. It was suggested that possibly utilizing a power washer; Ms. Miller responded stating that isn't an option as it could potentially remove the exterior building sealant previously applied and cause moisture problems.

6. Discussion of Library General Maintenance.

The recent problems with the Library restrooms regarding used toilet paper being placed in restroom garbage, fecal matter on toilet, etc. City Manager Miller confirmed that the City does

contract for professional cleaning services at the Library, however this service is only once a week. City Manager Miller explained that the City does have a budget for maintenance of the building and when problems arise, Library Staff should immediately contact City Hall so that the issues can be addressed. She stated that this is not something that would generally be addressed by the Commission.

7. Report on status of the wet walls.

City Manager Miller stated that she and Lisa Linnet toured the Library and didn't find any new areas where the walls appeared to be wet following having a sealant applied to the exterior walls to prevent moisture from getting in.

E. ITEMS PLACED ON THE AGENDA FROM THE FLOOR: None.

F. COMMISSIONER REPORTS AND ANNOUNCEMENTS:

Turner: None

Olson Higgins: None

Mueller: None

Sehorn: None

Calkins: None

G. ADJOURNMENT: 5:13 p.m.

The Corning Library Commission serves as an advisory body to the Corning City Council and the Tehama County Library Director on Public Library issues including recommendations for building improvements, improvements to the literary, music and film collection and planning for future library service to the Community of Corning. The Commission provides a public forum for the proposal and discussion of public library services that benefit the Community. Ideally the Commission would encourage community volunteers to work together in the planning for current and future library facility and program needs.

Lisa M. Linnet, City Clerk



**SPECIAL JOINT MEETING MINUTES
OF THE
CITY COUNCIL and CITY COMMISSIONS
OF THE
CITY OF CORNING**

**TUESDAY, FEBRUARY 28, 2023
LOCATION: City Hall Council Chambers
794 Third Street
Corning, CA**

A. CALL TO ORDER: 5:05 p.m.

B. ROLL CALL:

City Council:

**Robert Snow., Mayor
Dave Demo
Jose "Chuy" Valerio
Shelly Hargens
Lisa Lomeli**

Planning Commission:

**Diana Robertson, Chairperson
Frank Barron
Melodie Poisson
Brant Mesker
Cody Lamb**

Library Commission:

**Judy Turner, Chairperson
Susan Olson-Higgins
Carol Mueller
Sandy Sehorn
Laura Calkins**

Recreation Commission:

**Christine Fears, Chairperson
Meredith Allen
Delores Smith
Blaine Smith
Vacant**

Airport Commission:

**Barbara Boot, Chairperson
Louis Davies
Jack Beck
Richard Poisson
Vacant**

Each entity (City Council, Planning, Airport, Recreation, & Library Commission) called the Special Joint Meeting to order and took roll of those in attendance:

City Council: All members of the City Council were present.

Planning Commission: Robertson, Barron, & Poisson were present; Mesker & Lamb absent.

Airport Commission: All members were present.

Recreation Commission: Fears & May present, Allen & Smith absent.

Library Commission: Turner & Sehorn were present; Olson-Higgins, Mueller, & Calkins absent.

C. PUBLIC COMMENTS: None

D. INSTRUCTION & PRESENTATION BY CITY ATTORNEY:

- 1. Information for City Council and Commission Members on the Brown Act, City Council/Commission Meeting Procedures, Rosenberg's Rules of Order, and Conflict of Interest, etc.)**

City Attorney Collin Bogener provided a PowerPoint Presentation on the Brown Act (when, who, and why it was enacted) and the various legal rules and regulations associated with this Act. He also provided the City adopted Council/Commission Meeting Procedures, Rosenberg's Rules of Order, and Conflict of Interest information. He explained that a quorum is necessary to take any action during a meeting (majority, in our case 3), definition of serial meetings and associated legal limitations and possible legal repercussion of violations, importance of proper agenda item descriptions and Agenda titles (i.e. Regular Meeting, Emergency Meeting, etc.) and legal timeframes for posting (Regular Meetings 72 hours prior; etc.).

Planning Commissioner Cody Lamb entered the meeting at 5:23 p.m.

E. ADJOURNMENT!: 6:05 p.m., each entity individually closed the meeting (i.e. Council, Planning, Recreation, Airport, and Library Commission.)

Report Date: 03/31/23
 Run Date...: 03/31/23 07:49
 Run by.....: MARY BRIMM

CITY OF CORNING
 G/L Trial Balance - Detail in the Order of Fund
 For All Accounts
 With a Mask of 403 1020* 9999

Page.: 1
 ID # GLTB
 CTL.: COR

Beginning of.: July 1, 2022 (01-23) Thru Ending of.: March 31, 2023 (09-23)

G/L Ctr	Account Cal.	No Fiscl	Date	Jrnl	Line	Description	Debit	Credit
403	1020	9999				Ridell Lib/Trst Pooled Cash		
						Balance July 1, 2022 (01-23)	222,549.75	
								683.89
			Sep 2022	03-2023	09/30/22	FB-00 0022 AUTO-FUND BALANCE		
						** Budget not Applicable **		
						Activity ---->	.00	683.89
						Balance March 31, 2023 (09-23)	221,865.86	

**ITEM NO.: D-3
REVIEW AND DISCUSSION OF
PROPOSED LIBRARY DESIGN &
SPACE PLANNING CONSULTANT
"REQUEST FOR PROPOSAL"
(RFP).**

April 5, 2023

TO: MEMBERS OF THE LIBRARY COMMISSION

FROM: KRISTINA MILLER, CITY MANAGER

LISA M. LINNET ADMINISTRATIVE SERVICES MANAGER

KML

SUMMARY:

In response to discussion of the necessity for a possible future Library expansion/remodeling, a suggestion was made to seek the services of a Consultant to provide professional space planning and design direction best suited to Community needs and size of the existing building.

Provided is a draft Library Design and Space Planning Consultant "Request for Proposal" (RFP) document for review and discussion.

FINANCIAL:

No funds have been allocated in the current year City budget for this RFP; should the Commission recommend, and City Council approve this RFP, funding will need to be allocated by the City Council.

COMMISSION RECOMMENDATION:

1.) RECOMMEND CITY COUNCIL:

- a. APPROVE THE PROPOSED REQUEST FOR PROPOSAL (RFP) FOR A LIBRARY DESIGN AND SPACE PLANNING CONSULTANT DOCUMENT; AND**
- b. DIRECT CITY STAFF TO SEEK PROPOSALS.**

**Request for Proposal
Library Design and Space Planning
Consultant**

**Corning Library's
"Your Library Reimagined"**

(Insert Picture)

**Issued by: City of Corning, Library Design & Space Planning
Consultant RFP No. 2023-4-1.**

Proposals accepted until: 5:00 p.m. PST, Tuesday, May 16, 2023

An electronic version of this RFP is available at: www.corning.org

INTRODUCTION:

The Corning Library (**Library**), constructed in 1973, is in the early stages of the “**Your Library Reimagined**”, with this process, the City of Corning (**City**) is seeking proposals from Consultants specializing in Library Interior Design and Space Planning to develop conceptual design(s) and provide cost estimates for interior remodeling of the approximately 6,026 square foot Corning Library.

The Corning Library is located in the City of Corning, a small community with a population of approximately 8,418 and located in California's Sacramento Valley. The Library provides library services not only to City residents, but also to residents in the unincorporated areas surrounding the City. In addition to the standard library uses, Corning Library provides community access to computers and Wi-Fi, photocopy machine, and a story time Program utilized by local Preschool's. The remodel will serve to support the following:

- Current and future needs in service delivery;
- Focus on attracting and engaging Library use;
- Provide a safe and comfortable environment for reading, research, and enrichment by individuals/groups;
- Provide an engaging children's area;
- Offer access to computer technology/Wi-Fi; and
- Inspire lifelong learning for all our users.

The Corning Library is owned by the City of Corning. The County of Tehama, by Agreement, provides staffing services under the leadership of the County Librarian. The local "Friends of the Library" Organization works closely with the County Librarian and provides invaluable financial and daily operational support to the City's Library. The City has a 5-member volunteer Library Commission which serves as a recommending body to the Corning City Council. Currently the Commission consists of members from the local Friends of the Library Organization. The Library Commission work closely with the County Librarian and the Friends of the Library members to provide insight and recommendations to City Staff and the City Council on Library needs.

CONSTRUCTION:

Timetable:

- **RFP Release: April 12, 2023**
- **RFP Responses Due: May 16, 2023 at 5 p.m. PST**

Proposed Timetable:

- **May 17, 2023:** Review of Proposals Submitted.
- **May 19, 2023:** Notification of short list of selected firms.
- **May 29, 2023:** Mandatory Library site visit and interview.
- **June 13, 2023:** Firm selected and presented to City Council for award.
- **June 16, 2023:** City Council/Library Commission Meeting to discuss plans/ideas and receive input from selected Firm.
- **July 14, 2023:** Initial design plans and cost estimates due.
- **July 25, 2023:** City Council/Library Commission Special Meeting to receive all public comments, and review/provide final design plans/cost estimates direction.
- **August 29, 2023:** Final design plans and cost estimates due.
- **September 12, 2023:** Present final design plans/cost estimate for City Council review and approval.

PROJECT CHARACTERISTIC:

This interior remodel project is primarily expected to encompass the seating and collection areas in the public spaces of the Library including Adult, Teen, Youth, Reference, Archives, Computer Labs, and Lobby, as well as address the staff workspace and offices, totaling approximately 6,026 square feet. The Library generally has 1 full-time staff member and occasional additional support by the County Librarian and Corning Friends of the Library Volunteers. The design should be cost-effective, incorporate sustainable and green remodeling practices, and make use of existing features, shelving, and furniture whenever feasible and desirable.

Elements of the design should incorporate portability to allow for multi-use spaces to accommodate "Childrens Storytime Programs", and other educational and cultural activities.

Elements of the remodel with high priority may include but are not limited to:

- A centrally located information desk visible to customers when they enter the main area of the library that is in sight of Youth, Teen, and Computer Lab areas.
- Improved design of information desk: better use of space, lower counter area, more conducive to workflow and ADA compliant.
- ADA compliant restrooms.
- A floor plan allowing for quiet reading area(s) insulated somewhat by layout.
- Oversize books reading area allowing for easy access to large art and photography books, and atlases, for example.
- Public computer lab(s) allowing for express use and for extended quiet research use.
- Self-check machines, copy machines, fax machines and other equipment near/in line of sight of a public desk.
- Easily accessible high-use collection areas such as New Books, DVDs, CDs, Large Type.
- Fully equipped study/tutoring room for 2-4 people.
- Space for Library portable coffee bar, perhaps in Lobby.
- Public art walls, display areas.
- Makerspace area(s).
- Storage for display items and brochure incorporated into features where possible and increased areas/opportunities for material and seasonal displays.
- Space and wiring available for digital signage and art displays.
- More efficient use of workroom and office space for work desks, computers, printers, and storage.

REQUIRED INFORMATION FROM INTERESTED FIRMS:

Include the following information:

- Name and address of firm.
- Principals of firm.
- Resumes or brief background descriptions including relevant experience of the proposed project Staff.
- Description of previous experience with library interior design and space planning.
- A list of at least 3 projects of similar scope and size, preferably libraries, with the following information:
 - Project name, location, date, and RFP No. (2023-4-1).
 - Project type (remodel, expansion) and description, including energy savings and sustainable or creative concepts used.
 - References (name, relationship to project, address, phone number, email address).
 - Square footage involved.

- Estimated and completed costs.
- Description of how the firm would approach the project and gather information to develop the design(s), including soliciting public comment.
- Discussion of whether the firm would oversee the project or would propose hiring a Project Manager.
- Commitment to complete design and space planning, including detailed cost estimates, for initial review by July 24, 2023, and final plans by August 29, 2023.

The City of Corning reserves the right to contact any and all references to obtain, without limitation, ratings for the following performance indicators:

- How would you rate the Firm's efforts in providing the service as requested?
- How would you rate the overall knowledge/skills of the Team in the requirements of the Project?
- How satisfied were you with the service provided by this Company?
- Would you contract with this Company for service again in the future?

Proposer shall provide information that documents its Firm's experience and capacity to produce the required outcomes. Proposer is defined as the Company, Entity, or Partnership that is submitting a Proposal under this RFP, not individual companies in a partnership of joint venture. This information shall include:

- Form of Ownership.
- Number of years the Proposer has been in business under its current name.
- Description of the length and nature of the Proposer's experience in providing the products and services requested in this RFP.
- State if the Proposer is presently negotiating a sale, acquisition or merger that would alter the Proposer's existing structure.
- Disclosure of any pending lawsuits against the Proposer or against others; and if none, state that.
- Any other information that demonstrates the Proposer's experience, ability, and capacity to produce the required outcomes requested in this RFP.

GENERAL INFORMATION:

Questions about the requirements in the RFP should be submitted by email to Robin Kampmann, City Engineer (rkampmann@corning.org). If the questions materially affect the RFP specifications, all Proposers will receive copies of the questions and responses without identification of the source of the questions.

RESPONSES TO THE RFP:

Proposals will only be accepted from a single Firm, not from joint ventures. When two or more Firms desire to submit a single proposal, they shall do so as Prime/Subcontractor(s). All documents, including proposals, submitted to the City of Corning will become the property of City. They will be received and held in confidence until proposals are opened publicly by the City. All proposals shall be subject to the provisions of the California Public Records Act and subject to disclosure except as may be exempt by State or Federal Law, such as proprietary information, security information, or other information exempted by Law; however, this must be clearly indicated and requested in the proposal submission.

FEES:

The fee structure shall be written in the proposal and also stated in figures. Proposers are requested to indicate on the proposal if they will extend the pricing, terms, and conditions of current contracts with California governmental entities to the City. No

proposer will be allowed to withdraw and resubmit its proposal, for any reason whatsoever, after the proposals have been opened, without permission of the City.

TOTAL CONSULTANT COST:

Cost quotes and payment terms should be included for all service. The City will not reimburse proposers for any costs involved in the preparation and submission of responses to this RFP or in the preparation for or participation in any subsequent demonstrations and meetings prior to selection. Furthermore, this RFP does not obligate the City to accept or contract for any expressed or implied services. The City reserves the right to request any proposer to clarify its proposal or to supply any additional material deemed necessary to assist in the evaluation. All proposals and submissions shall become the property of the City upon receipt and may be used by the City in the selection of a proposer and may be incorporated into any final agreement between the City and the proposer submitting same.

SELECTION CRITERIA:

The criteria which will be used in evaluating proposals include:

- Appropriate expertise for this type of project.
- Demonstrated experience of innovative design solutions for projects of this type and past performance of Proposer as per clients.
- Knowledge of the regulations governing the design, construction, and operation of such facilities in the State of California and the City of Corning.
- Compliance with format and contents of proposal.
- Total fees.

NEGOTIATION:

The City of Corning reserves the right to enter into negotiation with one or more proposers. The City of Corning reserves the right to reject all proposals.

AWARD OF CONTRACT:

The City of Corning shall have a period of 120 calendar days after opening of the proposals in which to award the contract.

CONTRACT DOCUMENTS:

The successful Responder will be expected to enter into a contract with the City of Corning pursuant to the documents including the RFP, the proposal, the summary of negotiation, and any and all other additional materials submitted by the Proposer. The only official answer or position of the City of Corning will be the one stated in writing.

PROPOSAL SUBMISSION:

The entire proposal must be delivered in a sealed envelope or package and clearly marked as **“Your Library Reimagined” PROPOSAL** with the RFP number that appears on the cover sheet of the RFP (RFP No. 2023-4-1). One copy shall be marked as “Original” and must contain an original signature. Four additional copies must be included. One electronic copy in PDF format must be included. Proposals may be delivered by hand, mail, or courier service. Proposals received after the deadline will not be considered. Proposals are due **Tuesday, May 16, 2023 at 5 p.m.** local time and shall be delivered in a sealed package to:

City of Corning
“Your Library Reimagined” Proposal RFP No. 2023-4-1
ATTN: City Clerk
794 Third Street
Corning, CA 96021

Your Library

Reimagined

Corning City Library and the Future Executive Summary

The Corning City Library serves as a community resource that encourages discovery, enrichment, and lifelong learning. The Library offers educational and informational materials, print and digital books, independent workstations with computer/internet access, and meeting space.

Libraries can demonstrate their value by providing the following:

- Responding and adapting to current community needs;
- Access to computer/internet technology;
- Local, nation, and global information current and historical information;
- Safe and comfortable learning environment; and
- Identifying trends that impact the community.

Great libraries serve local needs. Great libraries are global. Great libraries are both destinations and repositories. Books and digital resources support educational goals from early literacy through lifelong learning. Library programs provide learning opportunities and entertainment for children and adults. Library collections include books and resources that represent the diversity of people, cultures, and experiences that make up the world.

The Corning City Library desires to keep pace with the ever-changing needs of our community while maintaining useful and efficient practices of past years of library service. We strive to prepare for and embrace new future technologies, and focus on fresh, new services and/or programs that will benefit and serve the needs of the existing and future generations and community.

PUBLIC PROGRAMS:

The Corning City Library has always strived to be a dynamic institution – serving the Community and improving its resources as new public needs arise. City Library provides programs like Childrens Story Times, fun exhibits, and compelling art displays. It supports the needs of our community through:

- Growth in computer technology by providing computer and Wi-Fi access, downloadable e-books, and audiobooks;
- Providing and supporting programs such as Children’s Story Time, and community events;
- Annual Book sales coordinated by the Friends of the Library; and
- Community access to a copy machine, print and digital books, resource materials for school projects, various forms, and legal research guides.

The Library addresses community needs by offering space for patrons, residents, and visitors to discuss issues, conduct tutoring and home-school sessions, collaborate on projects, learn new languages, or take online courses.

ACCESS:

The Library's role in promoting equitable access to information and being a welcoming place to all who enter its doors continues to be critical to the community. Whether using a computer or reading a newspaper, browsing bookshelves, or searching for a movie, meeting with friends, or researching family genealogy, the Corning City Library continues its services to meet the diverse needs of the community. Emergence of wireless printing, downloadable e-books and audiobooks, digitization, electronic document design, streaming media, collaborative learning, and videochatting are options that either are currently supported, or in future could be supported by the Library's Internet and Wi-fi service. Additions including Facebook and Twitter, plus a possible website to address user needs, could potentially further support the varied ways to reach the public.

COLLECTIONS:

The Corning City Library's collection is broad but focuses on current popular fiction and bestsellers; lifestyle and travel; and culture and history. An excellent selection of large print and audiobooks addresses particular needs of Corning's Library users. The Children's Story Time Program bolsters the Library as your "living room" concept. With numerous checkouts per year, Corning shows it is a real reading community. The Library seeks to support and reinforce that through responsive collection development practices.

CHILDREN'S AND TEEN SERVICES:

Libraries engage our community's youth; from preschool through the teen years, with books, digital resources, and a wide array of programs. Early literacy services at the Corning City Library include books and the very popular Children's Story Time Program. The addition of early literacy computers and software and an early learning corner could further this activity. An addition of Read2Me chairs to involve parents in the learning process could contribute to the success of early literacy.

Diverse literature collections and R.E.A.D. (Reading Is for the Dogs) spark children's imaginations. Recognizing the growing independence of young adults and teens, the Corning City Library could develop a "TeenSpace" as a place for them to hang out, read, and do homework in groups. A mobile "Makerspace" would support Science, Technology, Engineering, and Math (STEM) by providing collaborative space for constructing and taking apart electronics, learning computer programming, and building working robots (Lego League), this could be something to consider as a future addition.

CITY OF CORNING COLLECTIVE MEMORY:

Written records provide essential clues to the past. Through maps, drawings, letters, diaries, and also through the audio and visual records of more recent times, community members have been able to study and understand much about the history of families, communities, businesses, and organizations, the history of specific events and broader societal trends, and the history of Corning in general. These archival materials contribute to the unique historical and cultural heritage of Corning and are part of our community's collective memory. It is the responsibility of the local public Library to preserve and provide access to these unique materials and offer access locally and globally.

THE SPACE:

Emphasis has been on the Corning City Library as "*Place*". It is important to mention the Corning City Library as "*space*", too. Buildings reveal the personalities and priorities of their stewards and show that the City places importance on its cultural institutions. Maintaining the beauty and quality of the Library is vital in any conversations about reimagining the place and the space. The Library "as your living room" theme is

paramount here – focus is on comfortable and useful seating arrangements for socialization and for quiet contemplation and study, maintaining the charm and playfulness of the children’s area, and a “TeenSpace” as something owned by teens and ‘tweens. Due to space constraints, creating a design should incorporate portability to allow for multi-use spaces.

WHAT’S NEXT:

How do we maintain what’s best, and also address the future of expected and unexpected trends, updated service models, and varying library user needs? Several themes emerge:

- No more siloed service desks; rather, user-centered service design.
- Focus on spaces for people, not spaces for things.
- Incorporate recently purchased furniture where appropriate.
- Adapt the existing facility for more flexible use; portability.
- Employ technology more effectively in order to improve internal operating efficiency and better serve Library users; smaller service desks, collaborative spaces, multiple technology access points.
- Focus on what we do, not what we have.

How do we get there? A list of options for reimagining might include:

- A centrally located information desk visible to customers when they enter the main area of the library that is in sight of Youth, Teen, and Computer Lab areas.
- Improved design of information desk: better use of space, lower counter area, more conducive to workflow.
- A floor plan allowing for “living rooms” to include seating. Also providing for quiet reading area(s) insulated somewhat by layout. Technology and access to OPACs should be more integrated into stacks.
- Public computer lab(s) allowing for express use and for extended quiet research use.
- Self-check machines, copy machines, fax machines and other equipment near/in line of sight of a public desk.
- Easily accessible high-use collection areas such as New Books, DVDs, CDs, Large Type.
- Fully equipped study/tutoring rooms for 2-4 people.
- Space for Library portable coffee bar, perhaps in Lobby.
- Public art walls, display areas.
- Makerspace area(s).
- Pivot focus to best sightlines – lower shelf heights, highlight windows and views, use floorplan to guide users to seating, quiet areas, technology.
- Uniform use of signage, use art and bold graphics in place of signage.
- Storage for display items and brochures incorporated into features where possible and increased areas/opportunities for material and seasonal displays.
- Space and wiring available for digital signage.
- More efficient use of workroom and office space for work desks, computers, printers, and storage.

Let us acknowledge our beginning, build upon our present, and look to our future. Research, public engagement, and anticipation of user needs will guide us toward reimagining the Corning City Library and position it for the next decade of exemplary, innovative, and responsive library service.