



Town of Danvers

Department of Public Works Business Division

Residential Utility Customer Sign Up Form | utilities@danversma.gov

Select utility type:

Electric

Water/Sewer

*Both boxes should be selected if you require sign up for electric, water, and sewer.

If you are signing up for electric service, please review our Electric Residential Service Agreement before proceeding.

Applications must include a photograph of your ID, license, or passport prior to signing up for the Town of Danvers municipal utilities. If renting, you will also need to submit your rental agreement signed by both the Renter and Landlord. Customers who are renting will require a deposit prior to account set up.

* If a deposit is not paid prior to the account set up, any payments made on the electric bill will apply to the deposit until paid in full.

A DPW Business Division Customer Service Representative will reach out to you through email or telephone regarding next steps within 1-2 business days.

I am the following:

First Name:

Last Name:

Phone Number:

(XXX) -XXX-XXXX

E-mail Address :

Location of Service:

STREET NUMBER/NAME

TOWN/CITY

STATE

ZIP CODE

MAILING ADDRESS (if different)

STREET NUMBER/NAME

TOWN/CITY

STATE

ZIP CODE

Would you like to sign up for paperless billing?

Are you or have you ever been a customer of the Town of Danvers utilities?

If yes please specify electric, water/sewer, or both.

License/Passport/ID #

*Please include an image/scan of your License/Passport/ID

SIGNATURE REQUIRED

DATE



Town of Danvers

Electric Division Residential Service Agreement

I hereby request that the Town of Danvers Electric Division (DED) connect its main line with and supply electric current for the premises located at _____ in the Town of Danvers, Massachusetts.

The electricity will be used strictly for residential purposes. I agree to use said current for lighting and power, unless specified above, from the time when the above connection is made, and agree to pay for same the rates and charges stipulated and established, or that may be established, by DED. I agree to observe and comply with all rules and regulations established, or that may be established, by said municipal light plant (DED).

I hereby authorize your agents or employees to set up in a suitable place upon said premises such meters and other devices as may be necessary to supply and measure said current, and to enter upon said premises at all times for the purpose of inspecting, maintaining, readings, repairing, or removing any or all of the devices furnished by said municipal light plant (DED) or for the purpose of service as permitted by law.

It is hereby understood and agreed that while DED will use due diligence to provide an adequate and continuous service, that the DED will in no way be liable for failure or unplanned interruption of same, or for interruption of same during the inspection, maintenance, repair, or removal of devices furnished by the Municipal Light Plant.

NOTICE TO CUSTOMER

You are responsible for all electric energy consumed at this location through the actual day of termination (or transfer). Please-notify the Town of Danvers Business Division, 2 Burroughs St, Danvers, Massachusetts, 01952, or call 978-774-0005. All notifications for termination must be submitted at least one week prior to the requested termination date.

LIMITATION OF LIABILITY

THERE ARE NO WARRANTIES REGARDING SERVICE INCLUDING THOSE INVOLVING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OR ARISING OUT OF A COURSE OF DEALING OR USAGE OF TRADE. THE SALE IS MADE "AS IS". Nothing in these terms and conditions shall be construed as placing upon Town of Danvers Electric Division (DED) any responsibility for the condition, maintenance, or safety of Customers' electrical wiring and or current-consuming devices or other equipment; and DED shall not be responsible for any loss or damage resulting from defects, failures, malfunctions, or electrical faults in or originating in any electrical wiring, current-consuming devices, or other equipment which they may own or operate, install or maintain. DED shall not be responsible for damage to persons or property arising from the use of electric service on premise of the customer.

Notwithstanding any other provisions of this or any other terms and conditions:

1. It is the responsibility of Customers to protect themselves, any third parties and property from the use, misuse, and/or availability of electrical current on their premises and from the consequences of the use, misuse, and/or availability of electrical current on their premises.
2. It is the responsibility of the Customers to provide, install, use, inspect, and maintain suitable protection and protective devices to protect themselves, life, and property from any defect, failure, malfunction, and/or electrical fault in or originating in any electrical wiring, current-consuming devices, or other equipment which they may own, operate, install or maintain; and to protect themselves, life, and property from the consequences of any defect, failure, malfunction, and/or electrical fault in or originating in any electrical wiring, current-consuming devices, or other equipment which they may own, operate, install, or maintain.

By accepting service from DED and paying the current rates, the Customer agrees that DED shall not be liable in any direct or indirect manner for any interruption, reduction, abnormal voltage, discontinuance or reversal of DED service to the Customer, whether caused by fire, explosion, flood, weather conditions, accident, labor difficulties, conditions of fuel supply, the acts of any public authority, reduction in voltage, rotating use of feeders, selected black-outs, or failure to receive any electricity for which in any manner it has contracted, or due to the operation of an emergency load reduction program by DED or one with whom DED has contracted for supply of electricity; nor for inspection, maintenance, repair, or removal of devices furnished by DED; nor for an inability for any other reason to maintain uninterrupted and continuous service.



Town of Danvers

Electric Division Residential Service Agreement

By accepting the service from DED and paying the current rates, the Customer further agrees that DED shall not be liable for damages or injuries to the Customer of any third person resulting from the use of services or the presence of DED meters or appurtenances upon the Customer's premises.

By accepting the service from DED and paying the current rates, the Customer further agrees that DED shall not be liable in any direct or indirect manner for any damage to the Customer's equipment due to any cause.

The term and condition is severable. Any holding by a Court of competent jurisdiction that a word, phrase, or portion of this term and condition is unenforceable shall not effect the enforcement for the remainder of this term and condition. This term and condition shall be enforceable to the fullest extent of the law.

SIGNED UNDER THE PAINS AND PENALTIES OF PERJURY

SIGNATURE REQUIRED FOR ELECTRIC SERVICE

DATE