

## ELA TOWNSHIP BUS SERVICE

The Ela Township bus services Ela Township residents who are 55 and older and those with disabilities who are in need of transportation related to shopping, errands, various appointments, etc. Our service area is limited to Ela Township boundaries with the exception of the Barrington Train Station, Good Shepherd Hospital, and the doctors offices in the surrounding area. Ela Township buses are ADA accessible and equipped with wheel chair lifts. Bus fare is \$2.00 per rider for a one-way trip, \$4.00 round trip, and riders may request one additional stop for \$1.00 more. Riders must have exact money; drivers cannot make change. To schedule a ride call (847)438-6677 or email [bus@elatownship.org](mailto:bus@elatownship.org).

### BUS SERVICE GUIDELINES

- Bus service hours are 8:30 a.m. to 4:00 p.m. Monday – Friday. Ela Township’s bus service starts at 8:30 a.m. for rides with no appointment time (grocery store, community center, etc.). All riders must be ready and waiting for the bus 30 minutes prior to their pick-up time. Although our drivers do their best, Ela Township bus service cannot guarantee or accommodate specific/exact pick-up and drop-off times. All appointments (doctor, dentist, hair, etc.) should be scheduled after 9:30 a.m. and no later than 1:30 p.m. All riders must be back on the bus by 3:30 p.m. All scheduled rides are subject to change and Ela Township reserves the right to suspend bus service at any given time for any given reason.
- All bus reservations should be scheduled a minimum of 24 hours in advance, we cannot accommodate same day reservations. Rides cannot be scheduled or modified after 12:30 p.m. on the day prior to the reservation unless it is to cancel the reservation. Riders are advised to make a reservation as soon as possible to ensure that their trip can be accommodated as reservations are booked on a first come first served basis.
- The bus reservation line is open Monday through Friday from 8:00 a.m. to 1:00 p.m. Next day appointments must be requested no later than 12:30 p.m. on the day before your scheduled ride, Monday appointments must be scheduled by 12:30 P.M. on the Friday before.
- Please watch for the bus, as the driver can only wait five minutes at each stop. Drivers cannot leave the bus to ring your doorbell. Riders are picked up and dropped off at the end of their driveway; buses do not go up driveways.
- Drivers cannot leave the bus to deliver grocery bags. All shoppers should limit their number of bags to the most they can carry comfortably. Drivers cannot assist riders on and off the bus or help them from the bus indoors.

#### **There will be NO bus service on the following holidays:**

- Monday, January 1, 2024 – New Year’s Day
- Monday, January 15, 2024 – Martin Luther King Jr. Day
- Monday, February 19, 2024 – Presidents Day
- Monday, May 27, 2024 – Memorial Day
- Wednesday, June 19, 2024 - Juneteenth
- Thursday, July 4, 2024 – Independence Day
- Monday, September 2, 2024 – Labor Day
- Monday, October 14, 2024 – Indigenous Peoples Day
- Tuesday, November 5, 2024 – Election Day
- Monday, November 11, 2024 – Veterans Day
- Thursday, November 28, 2024 – Thanksgiving Day
- Friday, November 29, 2024 – Day After Thanksgiving
- Tuesday, December 24, 2024 – Christmas Eve (Observed)
- Wednesday, December 25, 2024 – Christmas Day