

# TOWN OF FAIRFAX STAFF REPORT February 1, 2017

TO: Mayor and Town Council

FROM: Garrett Toy, Town Manager

SUBJECT: Discussion/consideration of Planning Commission recommendations regarding

short-term rentals

CONTINUED from October, November, and January Town Council Meetings

# RECOMMENDATION

Discuss/consider the Planning Commission's recommendations regarding short-term rentals and direct staff as appropriate.

## **BACKGROUND**

At the May 2015 Council meeting, a resident indicated she could not obtain a business license for the short-term rental (e.g., Airbnb) of a room in her house. The Council directed staff to research the issue and report back at a meeting. At the July 2015 Council meeting, staff reported that the Town's zoning code does not allow short-term rentals as a principal use in residential zones, but such uses may be allowed with a conditional use permit. The Council discussed the issue and indicated it would schedule a special study session to discuss the issue more in depth.

However, given the difficulty finding a date for the special study session, the Council discussed this matter at its November 2015 meeting and referred matter to the Planning Commission ("PC") for consideration. The PC discussed this matter at its September 2016 meeting. For background, attached is the PC staff report on short-term rentals which includes the results from the Town's on-line community forum on the matter. The on-line forum was conducted from January 22 to April 11, 2016.

## DISCUSSION

Attached is an overview of Airbnb rentals in the area for the past 12 months. The data is only available by zip code, which could mean that many of the units listed may be outside of the town limits (see map). The data indicates the annual earnings for a typical host is \$5,300, the average stay is 3.7 nights, and the average nights per year rented is 47. The inbound guest number of 3,000 means the total number of guests that stayed and not the number of nights (e.g., 3 people stay one night at a house). Anecdotally, Airbnb states that since there is no lodging in the area many people are staying here for local events (e.g., family gatherings). Additionally, hosts rent to supplemental their income and/or as a method for meeting new people. Airbnb also indicates that a host may have multiple listings for the same property (e.g., entire house and private space). The data does indicate that 67% of the active listings are for entire homes.

Airbnb reports the total number of rented nights is 4,600 nights for the past 12 months (September 2015-2016), an average rental rate of \$125/night, and an estimated total of \$50,000 in Transient Occupancy Tax (TOT)) revenue that could have been collected over the 12-month period. This information was unavailable for the Planning Commission meeting.

Based on the data and their discussions, the Planning Commission determined that short term rentals did not seem to be a problem for the community and should be allowed. Staff reported that since January 2016, 3 complaints were received regarding short term rentals of entire houses.

The Planning Commission suggested the following requirements for the Council to consider:

- Allow the short term rental of entire houses including second units.
- Require the properties to be the primary residence of the host (i.e., renters could not rent out their unit).
- Limit the total number of days an entire house may be rented during year; the PC discussed a 6-month limit which should be sufficient for those households that travel a lot during the year.
- Require hosts to obtain business licenses on an annual basis.
- Require hosts to obtain a one-time "administrative use permit" from the Town; administrative use permits are much more streamlined than the typical use permit process and would require only staff approval; in essence, the permit would allow the Town to track the number of units and offer recourse to residents who believe a specific short-term rental is causing problems in their neighborhoods.
- The short-term rentals would be subject to the Town's TOT of 10% (Note: The Town may need to amend its municipal code to maximize the collection of TOT).
- The Town should contract with Airbnb to collect TOT.
- The PC also wanted staff to review the agreement between the hosts and Airbnb; staff is not recommending the Town try to impose requirements between private parties.

With the Council's concurrence, staff would return to the PC with the recommended code revisions including the guidelines for the administrative use permit approval process. All code amendments including the administrative use permit process will require Council approval. The Council will also be required to set the fee for the administrative use permit.

## **FISCAL IMPACT**

Allowing short term rentals could generate a significant amount of TOT revenue to the Town.

## **ATTACHMENTS**

- 1. Airbnb overview
- 2. Zip code map
- 3. September 2016 PC staff report

# Overview of the Airbnb Community in Fairfax, California, United **States**

The following page captures the Airbnb community in Fairfax, California, United States

#### **HOSTS**

AVERAGE HOST AGE

ANNUAL EARNINGS FOR A TYPICAL HOST

45

\$5,300

#### **GUESTS**

INBOUND GUEST ARRIVALS IN

THE PAST YEAR PER GUEST

3,000

AVERAGE LENGTH OF STAY

3.7 nights

OUTBOUND GUEST ARRIVALS

IN THE PAST YEAR

3,000

#### **LISTINGS**

**ACTIVE LISTINGS** 

CURRENTLY ACTIVE LISTINGS BY TYPE

91.00

Entire Home Private Space

NIGHTS HOSTED PER YEAR

FOR A TYPICAL LISTING

Share Room 0% 0%

40%

20%

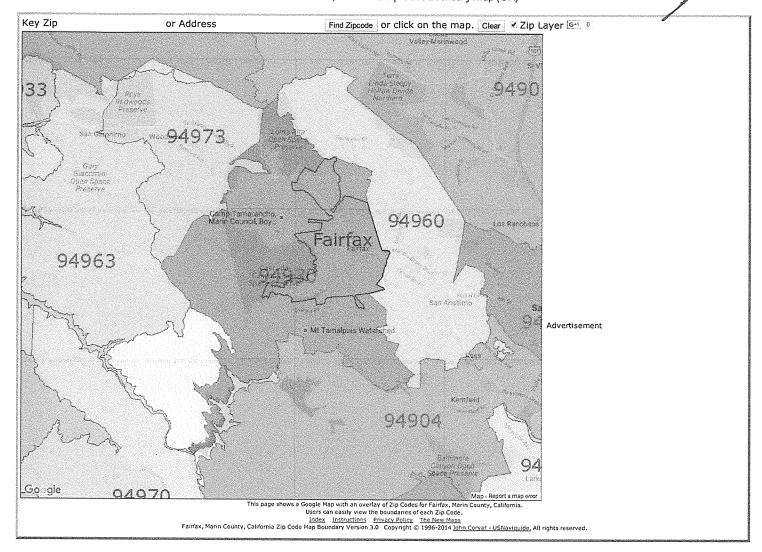
60% 80%

Percentage

Note: All data above is drawn from Airbnb proprietary bookings data. Data based on the one year period preceding September 1, 2016







# TOWN OF FAIRFAX STAFF REPORT

## Department of Planning and Building Services

TO:

Fairfax Planning Commission

DATE:

September 15, 2016

FROM:

Jim Moore, Director of Planning and Building Services

Garrett Toy, Town Manager

ACTION:

Discussion/consideration of standards for short term/vacation

rentals

NOTE: This item was initially scheduled for Planning Commission discussion in April 2016. However, the item was continued. Below is the same staff report from April 2016.

#### **BACKGROUND**

At the May 2015 Council meeting, a resident indicated she could not obtain a business license for the short-term rental (e.g., Airbnb) of a room in her house. The Council directed staff to research the issue and report back at a meeting. At the July 2015 Council meeting, staff reported that the Town's zoning code does not allow short term rentals as a principal use in residential zones, but such uses may be allowed with a conditional use permit. The Council discussed the issue and indicated it would schedule a special study session to discuss the issue more in–depth.

However, given the difficulty finding a date for the special study session, the Council discussed this matter at its November 2015 meeting and referred matter to the Planning Commission for consideration.

This is a very complex issue that many communities are struggling with. Locally, many Marin communities have been actively discussing the issue at their Council meetings. The Table below shows the current position of the various Marin communities on the issue.

Allowed with permit	Not Regulated	Prohibited
.Mill Valley	Novato	Sausalito
Marin County	San Rafael	Larkspur
Tiburon	Corte Madera	•
Fairfax	Belvedere	
	Ross	
	San Anselmo	

Attached is a table summarizing the various community's actions since April 2016.

### DISCUSSION

To help frame the discussion for the Planning Commission (PC), the Council is requesting the PC to consider the key policy questions identified below. Staff has attached the summary report of the results from the Town's on-line community forum on the matter to assist the PC in its discussions. The on-line forum was conducted from January 22 to April 11, 2016. Of the 76 responses received, 71 are from Fairfax residents.

# Is it a problem at this time? Should short-term/vacation rental of residential units be allowed?

A cursory search of websites such as Airbnb and VRBO indicate approximately 30-40 homes are listed in Fairfax at any one time. It is almost impossible to quantify the exact number since the locations are approximate and no addresses given on the websites. A majority of the rentals are for exclusive use of a house, but some are for the rental of private rooms.). However, staff is working with Airbnb representatives to better quantify their numbers.

Short term rentals provide an opportunity for Fairfax to attract and host tourists to support local businesses and generate Hotel Tax (TOT) to the Town. The short term rentals also provide residents with an opportunity to make extra income, which may make their homes more affordable. Short term rentals have the potential to cause parking, traffic, and noise issues in neighborhoods.

Recently, staff has begun receiving informal complaints for short-term rentals (2-3 over the last 2 months.

Of the 76 responses to the on-line forum, 8 residents reported they have rented out a room for short term rentals. Two indicated they have rented out their entire house. Approximately 55% of respondents indicated they would support renting out rooms as short term rentals. However, a much lower percentage (approx. 45%) supported the rental of the entire house. Most of the respondents were unaware that the Town Code prohibits such uses.

# If allowed, what should be the process to approve short-term rentals (e.g., use permit, amend zoning code)?

As current Town Code does not allow such uses without a use permit, the Town would need to amend the current Zoning Code. The Town could amend the Zoning Code to allow the use in residential zones with or without limitations (e.g., only allow renting rooms, but not entire homes). In terms of licensing, the Town would require a business license. However, the PC could also establish an administrative use permit process to allow such uses. An administrative use permit is a less costly and simplified version of a use permit.

# Should only rooms, with the owner living on the premises, or the entire house/unit be allowed to be rented out?

As stated above, approximately 55% of respondents indicated they would support renting out rooms as short term rentals. However, the support for the rental of the entire house was, in essence, split evenly between respondents: 34 Yes votes and 37 no votes.

For those who did not support short term rentals, over 50% cited parking, "party house," and public safety as their main concerns. Some comments from those in support of short term rentals stated the ability of homeowners to offset their housing costs and/or supplement their household income. The comments of the individual respondents can be viewed by on the Town website by clicking on the community forum topic response line.

# Should second units be allowed to be short term rentals?

Approximately 55% of respondents supported the short term rental of legal second units. Approximately 34% said no to the short term rental of legal second units.

Second units are considered a source of affordable rental housing. The PC may not want to allow second units to be used for short term rentals because it would adversely impact the Town's efforts of creating more affordable housing. On the flip side, permitting short term rentals of second units may encourage owners to legalize such units or allow the Town to discover illegal second units.

# Should there be a minimum or maximum number of rental days for units within a year?

Some communities impose maximum or minimum limits. The on-line forum did not address this issue. We have asked Airbnb to report on the average number of days a unit in Fairfax is rented during a 12 month period.

# How will the Town ensure that TOT (i.e., hotel tax) is collected on the rentals and remitted to the Town?

Short term rentals would be subject to hotel tax as well as require owners to obtain ab business license. Airbnb has indicated it would collect and distribute the TOT to the Town if short term rentals were allowed.

It would be difficult to collect TOT for those units without a business license or permit or without a reporting or collection requirement by the short-term rental companies.

Approximately 51% (30 out of 59) of the on-line forum responses supported the business license requirement. Only 9 respondents opposed the requirement and 20 (approx. 34%) selected "don't know."

Similarly, approximately 54% (34 out of 63) of the on-line forum responses indicated they would be willing to collect TOT on rentals. Twelve (12) respondents opposed the requirement and 17 (27%) selected "don't know."

## RECOMMENDATION

Discuss/consider results of on-line forum and discuss/consider standards regarding short term/vacation rentals of residential units. Based on the Planning Commission's direction, staff would return with the required amendments to the Town's Municipal Code including the Zoning Code for the PC's consideration.

### **ATTACHMENTS**

Attachment A - Comparison tables of Marin cities Attachment B - On-Line Forum Summary report

# Review of Marin Towns' Short Term Rental Regulations November 5, 2015

TOWN	REGULATION	NO REGULATION
Corte Madera	Prohibits short-term rentals	
Larkspur	Prohibits short-term rentals	Town position: no short-term rental permitted by code
Mill Valley	Requires business license (fee), and collection of TOT. Leaning away from prohibition and towards more regulation and enforcement	
Novato		
Ross		2/12/15: Council considered issue and decided not to regulate. Ross has no hotel users tax (aka TOT)
San Anselmo	Existing zoning regulations are ambiguous re short-term uses. Staff seeking direction.	10/13/15: Council considered issue and sent to Planning Commission for 11/16/15 meeting
San Rafael		No regulations
Sausalito	Prohibits short-term rentals (defined as less than 30 days). Seeking to enforce regs to collect the TOT and recover costs of enforcement	
Tiburon	Has a permit process in place; rejected ordinance prohibiting use.	

What do you think about short term and vacation rentals in Fairfax?

All On Forum Responses sorted chronologically

As of April 18, 2016, 10:36 AM



As with any public comment process, participation in Community Forum is voluntary. The responses in this record are not necessarily representative of the whole population, nor do they reflect the opinions of any government agency or elected officials.



What do you think about short term and vacation rentals in Fairfax?

# Introduction

Short-term residential rentals (less than 30 days) are growing in popularity, including in Fairfax. Services such as Airbnb and VRBO allow people to rent all or parts of their homes as alternative travel accommodations that provide homeowners or renters with extra income. These services may benefit homeowners, but there are concerns about the impacts on neighborhoods, including concerns about noise, safety, and traffic.

The Town's zoning code allows short term/vacation rentals (e.g., Airbnb and VRBO) with a conditional use permit (CUP). CUP's require approval by the Planning Commission and the process can be costly and very time consuming. In 2015, the Council discussed the issue of allowing short term rentals and referred the matter to the Planning Commission for recommendations. No date has been set yet for Planning Commission consideration.

Your response will aid the Town in the development of policies regarding short term/vacation rentals. For more info on the topic, please go to www.townoffairfax.org and refer to the agenda packet for the November 4, 2015 Council meeting.

What do you think about short term and vacation rentals in Fairfax?

As of April 18, 2016, 10:36 AM, this forum had:

Attendees:

214

On Forum Responses:

76

Hours of Public Comment:

7.0

This topic started on January 22, 2016, 11:48 AM.

What do you think about short term and vacation rentals in Fairfax?

	%	Count	
Yes	55.3%	42	
Don't know	6.6%	5	•

Would you be in support of the Town allowing owners to rent their entire home as short term rentals?

	%	Count
No	48.7%	37
Yes	44.7%	34
Don't know	6.6%	5

If you do rent your home or room out as a short-term would you be willing to obtain a business license (base fee \$100)

	%	Count
No	15.3%	9
Yes	50.8%	30
Don't know	33.9%	20

Would you be willing to collect and submit to the Town the 10% "hotel tax" on such short-term rentals?

	70	Count
No	19.0%	12
Yes	54.0%	34
Don't know	27.0%	17

If you do not support short term rentals, please check the reasons why:

What do you think about short term and vacation rentals in Fairfax?

		%	Count	
Parking impact		58.7%	27	
Traffic impact		43.5%	20	
Possibility of the home being rented as a "party house" for the weekend		60.9%	28	
Strangers in the neighborhood (public safety concern)		52.2%	24	
Would support the renting of rooms since the owner still live there, but not entire houses.		21.7%	10	
n/a or don't know	S Comments	2.2%	. 1	
Other		32.6%	15	

Would you support the short term rental of legal second units (owners live in main home)?

	%	Count
No	33.8%	25
Yes	55.4%	41
Don't know	10.8%	8

Do you have any other comments about short term/vacation rentals in Fairfax?

Answered 52 Skipped 24

- airbnb community do don fairfax from had home homes housing like live make more neighborhood neighbors one out parking people place property rent rental rentals residents s short short-term so t term they think town visitors want what who

What do you think about short term and vacation rentals in Fairfax?

# Responses

Do you currently or have you in the past (12 months) rented a room out of your residence for short term rentals (less than 30 days)?

		%	Count
No		86.8%	66
Yes		10.5%	8
n/a	EXAMEN	2.6%	2

Do you currently or have you in the past rented out your entire house out for short term rentals (less than 30 days)?

		%	Count	
Nó		94.7%	72	
Yes		2.6%	2	
n/a	RECORDERS	2.6%	2	

Did you know that the Town code currently prohibits the short term rentals of property such as Airbnb or VRBO?

	%	Count
No	67.1%	51
Yes	17.1%	13
Don't know	15.8%	12

Would you be in support of the Town allowing owners to rent rooms out of the home as short term rentals?

 No
 % Count

 38.2%
 29