




TOWN OF FAIRFAX
STAFF REPORT
June 4, 2014

TO: Mayor and Town Council
FROM: Michele Gardner, Town Clerk 
SUBJECT: Acceptance of Marin Sanitary Services First Quarterly Report for 2014

RECOMMENDATION

Accept the report.

DISCUSSION

Marin Sanitary Services sent the attached report for the Council's review and acceptance.

ATTACHMENTS

MSS Quarterly Report January – March 2014

Town of Fairfax

Quarterly Report January-March 2014

Marin Sanitary Service

CONSERVATION – OUR EARTH, OUR MISSION, OUR JOB



2014

Authored by: Kimberly Scheibly, Municipal Contracts & Communications Manager

Town of Fairfax

Quarterly Report January-March 2014

Curbside Collection Tonnage: Residential & Commercial

First quarter curbside diversion from Residential and Commercial customers has decreased 1% overall from 2013. Table 1 shows the tonnage details for Residential and Commercial waste streams. Apartment data is included in the commercial tonnage.

TABLE 1: CURBSIDE RECYCLING, ORGANICS & GARBAGE FOR RESIDENTIAL AND COMMERCIAL MSS CUSTOMERS

	Residential		Commercial		Total	
	Full Year 2013	Q1 2014	Full Year 2013	Q1 2014	Full Year 2013	Q1 2014
Materials Collected:						
Curbside Yard Waste	1,542	307	-	-	1,542	307
Curbside Recycle	1,109	275	136	25	1,246	300
Transfer Station	1,540	358	38	9	1,578	368
Commercial to MRRC	0	0	982	248	982	248
Total collected	4,192	940	1,156	282	5,347	1222
Materials Diverted:						
Curbside Yard Waste	1,542	307	-	-	1,542	307
Curbside Recycle	1,109	275	136	25	1,246	300
Commercial recovered through MRRC	-	-	761	192	761	192
Total Diverted	2,652	582	897	217	3,549	799
Diversion	63%	62%	78%	77%	66%	65%

To Landfill	423
Population	7441
Landfill tonnage per capita Q1 2014	0.06

Market Values of Materials Diverted

Salvage prices per ton per month for primary curbside commodities.

TABLE 2 AVERAGE MARKET VALUES OF CURBSIDE COMMODITIES

COMMODITY	Q1 2014		
	JANUARY	FEBRUARY	MARCH
ALUMINUM (UBC)	\$1,470	\$1,560	\$1,560
PET PLASTIC #1	\$500	\$500	\$480
ALL PAPER COMBINED	\$155	\$160	\$163

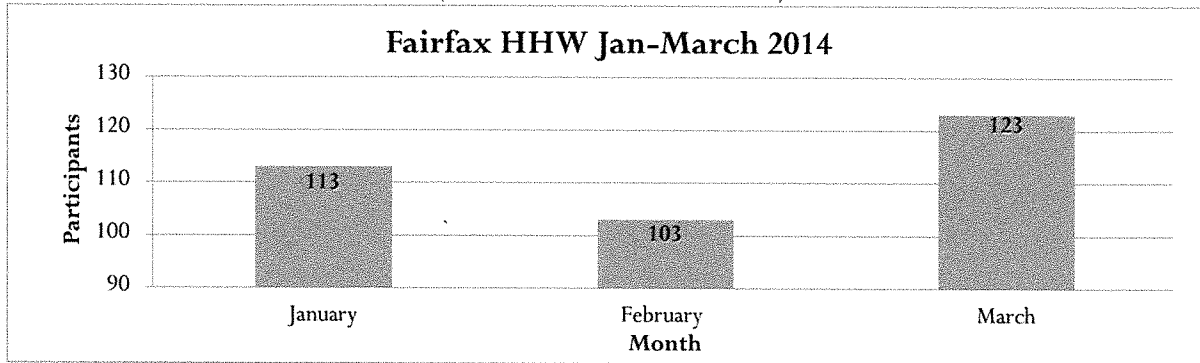
Household Hazardous Waste

For the first quarter of 2014, there have been a total of 335 drop-off customers at the HHW facility and 4 collections. Table 3 shows the participants by customer type and Table 4 shows the total participation by month.

TABLE 3: HHW PARTICIPANTS BY CUSTOMER TYPE

Customer Type	Participants
Residential	335
Conditionally Exempt Small Quantity Generator (CESQG) Business	4
Residential Curbside Collection	0

TABLE 4: HHW PARTICIPANTS BY MONTH (ALL CUSTOMER TYPES COMBINED)



New Itemized Billing System Update

The Franchisors Group has engaged HF&H to begin reviewing and revising our current disposal based rate structure in order to convert to one in which charges for all services (a materials management structure) will be outlined. Focus groups concluded in late January 2014. A new rate structure and billing format will be pilot tested on 100 residential and 30 commercial/apartment customers in mid-late summer 2014.

Customer Service

There were a total of 128 customer complaint calls during the first quarter of 2014. 97 were for missed pick-ups and 31 were for broken carts. All complaints were resolved immediately.

Residential Garbage Service Levels

Four percent more people subscribed to 20-gallon carts at the end of Q1 2014 compared to the end of 2013. Table 5 below shows the subscription level details for 20-96 gallon carts. Table 6 shows the percentage of carts.

TABLE 5 SUBSCRIPTION LEVELS FOR RESIDENTIAL GARBAGE CARTS

	<u>Carts at Dec 2013</u>	<u>Carts at Mar 2014</u>	<u>Increase/</u> <u>(decrease)</u>	<u>% Increase/</u> <u>(decrease)</u>
Number of carts				
20 gal. cart	411	428	17	4%
32 gal. cart	1,972	1,962	(10)	-1%
64 gal. cart	143	141	(2)	-1%
96 gal. cart	6	6	-	0%
	2,532	2,537	5	0%

TABLE 6 PERCENTAGE OF RESIDENTIAL GARBAGE CARTS

Percentage of carts	<u>Carts at Dec 2013</u>	<u>Carts at Mar 2014</u>
20 gal. cart	16.23%	16.87%
32 gal. cart	77.88%	77.34%
64 gal. cart	5.65%	5.56%
96 gal. cart	0.24%	0.24%
	100.0%	100.0%