



**TOWN OF FAIRFAX  
STAFF REPORT  
October 2, 2013**

**TO:** Mayor and Town Council

**FROM:** Michele Gardner, Town Clerk

**SUBJECT:** Acceptance of Marin Sanitary Second Quarterly Report for July-September 2013

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**RECOMMENDATION**

Accept the quarterly report

**DISCUSSION**

MSS submitted the report and will be making a presentation at the Council meeting.

**ATTACHMENTS**

MSS Report

# Town of Fairfax

Quarterly Report April-June 2013

*Marin Sanitary Service*

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CONSERVATION - OUR EARTH, OUR MISSION, OUR JOB



2013

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# Town of Fairfax

## Quarterly Report April-June 2013

### Recyclable Materials and Green Waste Collection

Second Quarter curbside diversion from Residential and Commercial collection services remains relatively unchanged from the first quarter report.

TABLE 1: CURBSIDE RECYCLING, ORGANICS & GARBAGE FOR RESIDENTIAL AND COMMERCIAL MSS CUSTOMERS

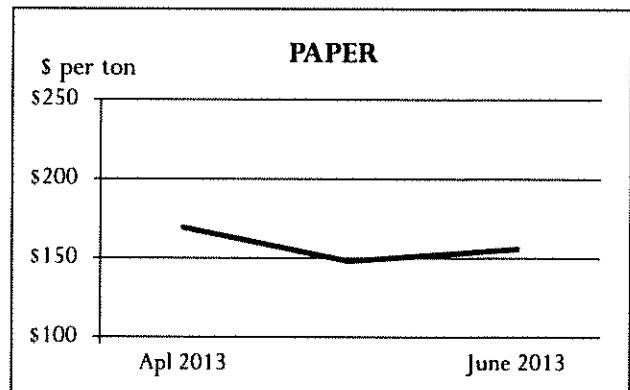
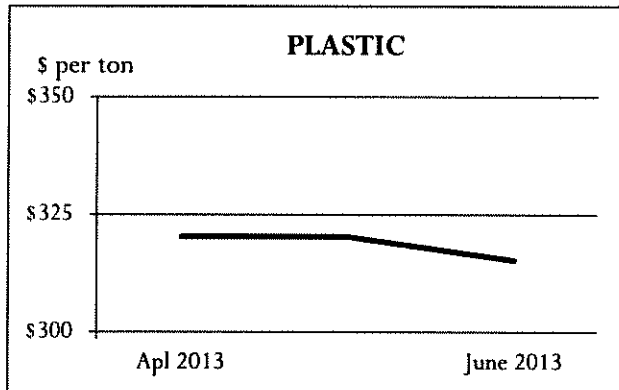
	Residential	Commercial	Total
<b>Collected (tons):</b>			
Curbside Yard Waste	414	NA	414
Curbside Recycle	286	34	320
Transfer Station	408	8	416
Commercial to MRRC	NA	221	221
Total collected	1,108	264	1,371
<b>Diverted (tons):</b>			
Curbside Yard Waste	414	NA	414
Curbside Recycle	286	34	320
Commercial recovered through MRRC	NA	171	171
Total Diverted	700	205	905
Diversion	63.2%	77.9%	66.0%

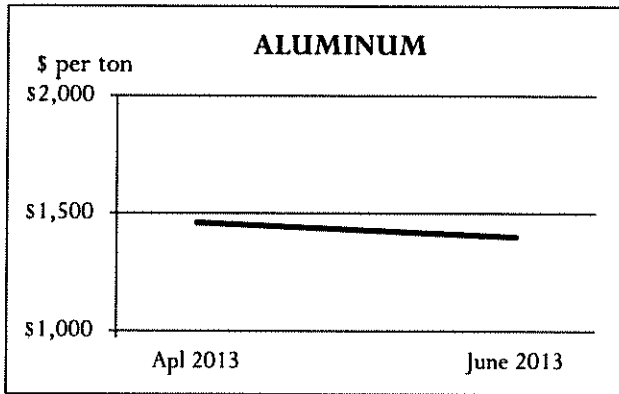
To Landfill (tons)	466
Population	7,441
Landfill tonnage per capita during the quarter	0.06

### Market Values of Materials Diverted

Below are the average salvage prices per ton for curbside commodities from April-June 2013.

TABLE 2 AVERAGE MARKET VALUES OF CURBSIDE COMMODITIES





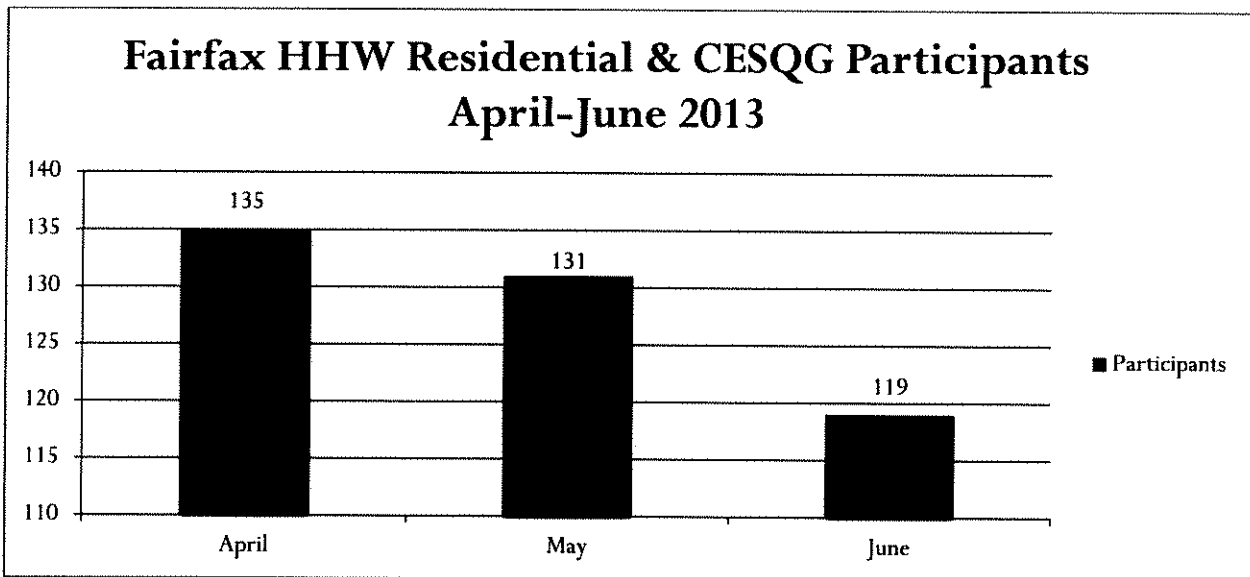
### Household Hazardous Waste

For the second quarter of 2013, there has been a total of 381 drop-off customers at the HHW facility, an increase of 73 participants. Residential Curbside collections totaled 3. Table 3 shows the participants by customer type and Table 4 shows the participation by month.

TABLE 3: HHW PARTICIPANTS BY CUSTOMER TYPE

Customer Type	Participants
Residential	381
CESQG	1
Residential Curbside Collection	3

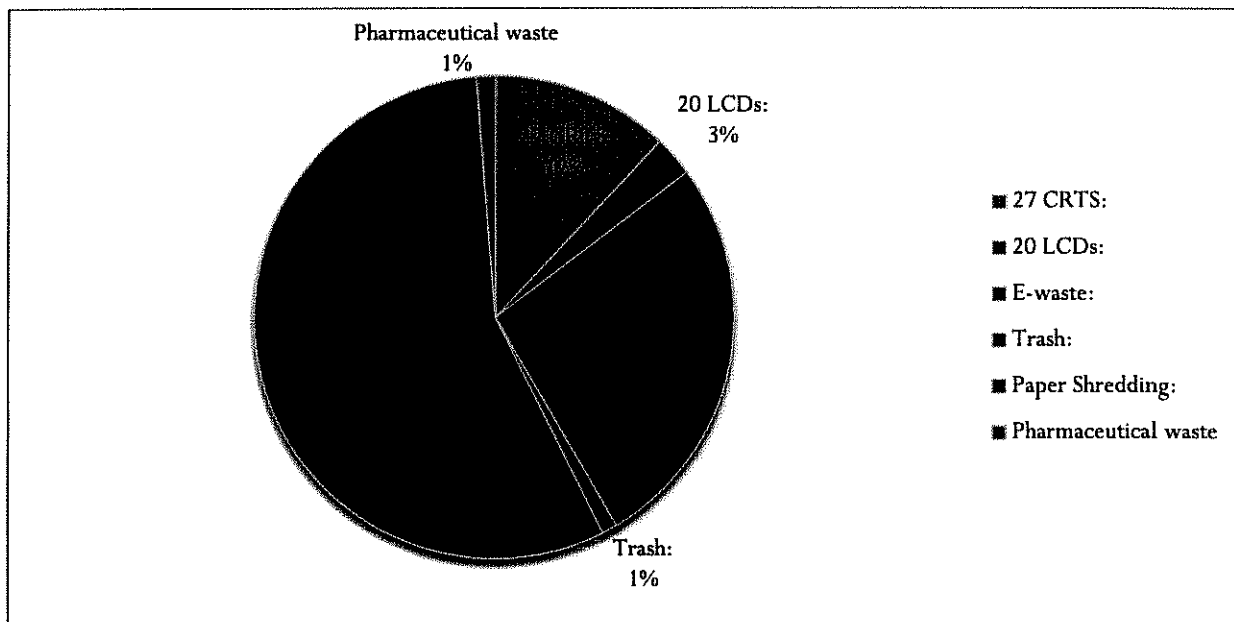
TABLE 4: HHW PARTICIPANTS BY MONTH



## Fairfax Take Back Day April 27, 2013

The first annual Take Back Day was a big success due to the collaboration of MSS, Sustainable Fairfax, The Town, and the Sheriff's Department. Overall, 7,568 pounds of materials were collected and 7,488 pounds of materials were diverted from the landfill for a diversion rate of 99%. The material types collected are shown below in Table 5.

TABLE 5: MATERIALS COLLECTED BY TYPE



## New Itemized Billing System Update

Talks continue between the Franchisors Group, HF&H, and MSS to revise our current disposal based rate structure in order to convert to one in which charges for all services (a materials management structure). Plans for conducting focus groups of all customer sectors (Residential, Commercial, and Multifamily) are in progress. Results are expected late fall.

## Customer Service

There were a total of 328 calls for the second quarter. 88 of these were customer complaint related. 72 were for missed pick-ups and 15 were for broken carts. All complaints were resolved immediately.

## Accidents and Injuries

Four driver-related incidents were reported in the second quarter. Three resulted in minor damages to property and were promptly repaired. The fourth was an injury to the driver due to cumulative work on the route. The driver is currently out on workman's compensation.

## Residential Garbage Service Levels

The majority of residents in the Town have 32 –gallon garbage containers. There was a slight decrease in the number of 64-gallon garbage containers.

TABLE 6: RESIDENTIAL SERVICE LEVELS

	<u>Carts at Mar 2013</u>	<u>Carts at June 2013</u>	<u>Increase/ (decrease)</u>	<u>% Increase/ (decrease)</u>
<b>Number of carts</b>				
20 gal. can	383	395	12	3%
32 gal. can	2,018	1,993	(25)	-1%
64 gal. can	140	138	(2)	-1%
96 gal. can	5	5	-	0%
	<u>2,546</u>	<u>2,531</u>	<u>(15)</u>	<u>-1%</u>
<b>% of carts</b>				
20 gal. can	15.04%	15.61%		
32 gal. can	79.26%	78.74%		
64 gal. can	5.50%	5.45%		
96 gal. can	0.20%	0.20%		
	<u>100.0%</u>	<u>100.0%</u>		

## AB 341 Mandatory Commercial Recycling Update

MSS began reaching out to businesses regarding the new law that went into effect July 1, 2012, in the fall of 2011. An audit completed in July 2013, showed only 2 commercial business accounts and one commercial apartment that were not in compliance. See Table 7 for details. This was reported to Cal-Recycle and the Town at the annual site visit on August 20, 2013. At this time, a compliance notification action plan was agreed upon (Table 8 and Table 9).

TABLE 7: MCR COMPLIANCE TRACKING

Account Details	Number of Commercial Accounts		99	
	Number of Apartments Accounts		26	
Total Accounts in Commercial Sector			125	
<b>AR AB 341 Compliance</b>				
Jurisdiction	Qualifies Recycles (QR)	Qualifies No Recycling (QN)	Non AB341 Recycles (NR)	Non-AB341 No recycling (NN)
MAFF	22	1	3	0
<b>CR AB 341 Compliance</b>				
Jurisdiction	Qualifies Recycles (QR)	Qualifies No Recycling (QN)	Non AB341 Recycles (NR)	Non-AB341 No recycling (NN)
MAFF	21	2	57	19

TABLE 8: MCR COMPLIANCE NOTIFICATION ACTION PLAN

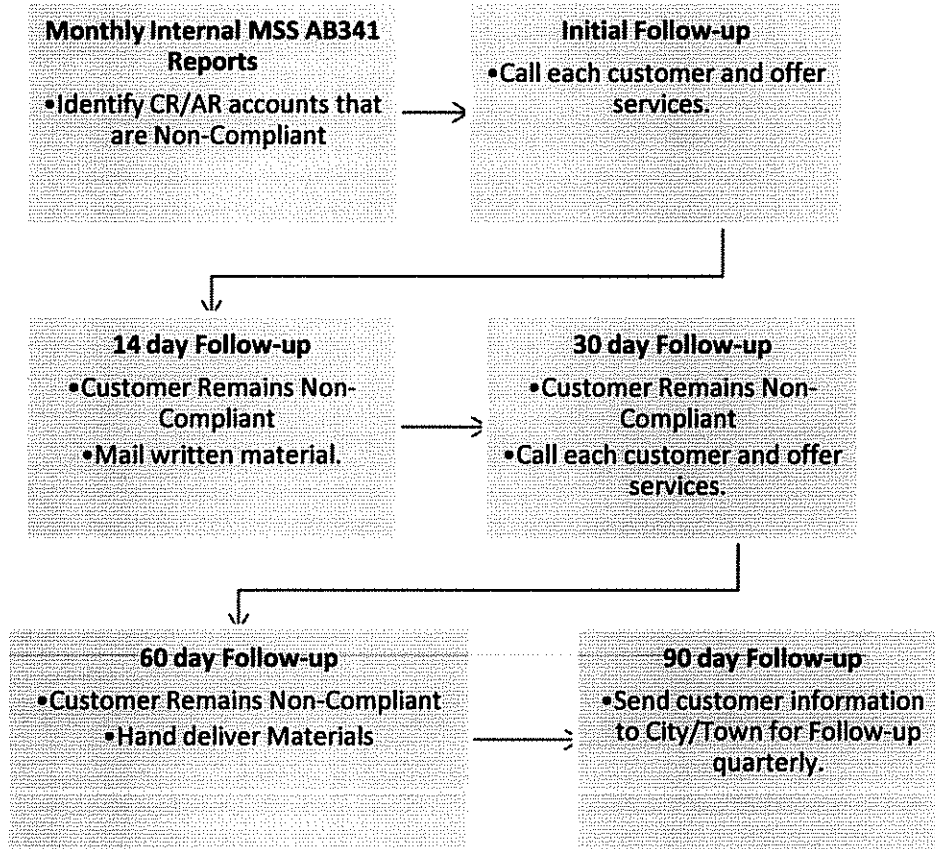


TABLE9: SAMPLE REPORT TO TOWN

CUST #	SERV LAST NAME	Customer Type	AB341	SERV ADDR#	SERV STREET	TAX BODY	Outreach Tracking								Date sent to Town/City
							Type	Date	Type	Date	Type	Date	Type	Date	
883	TERRA LINDA CLEANERS	CR	341QR	669	DEL GANADO	MAGS	PC	6/1/2013	EM, MRIS	6/14/2013	PC	6/28/2013	SV	7/28/2013	8/28/2013
43743	WORLD PAC ACCOUNTS #24	CR	341QN	160	PAUL	MAGS	PC	6/1/2013	MRIS	6/14/2013	PC	6/28/2013	SV	7/28/2013	8/28/2013

Key		
Customer Type	CR	Commercial Business
	AR	Multifamily Residence
AB341	341QN	Qualifies and is NOT Recycling
	341QR	Qualifies and is Recycling
Outreach Type	EM	Email
	PC	Phone call
	CL	Compliance letter
	MRIS	Mailed Recycling Information/Signage
	SV	Site Visit
	WA	Waste audit
	RET	Recycling Education & Training