

Q5 Please list up to three (3) services/tasks that you believe the Fairfax Police Department excels in providing to the community.

Answered: 53 Skipped: 40

#	RESPONSES	DATE
1	Access to their facility for electric device charging during power outages.	4/26/2021 4:38 PM
2	I genuinely have no idea. I've lived here almost my entire life, and especially now that I've married a black man and have mixed race children I do not feel safer with police presence. I would be extremely nervous to call the police. I called an ambulance a few years ago for my toddler, and the police came with, and even that made me extremely nervous - they were unwelcoming, and they acted as if I might have done something wrong. I can't imagine how I'd feel if I weren't white myself.	4/26/2021 4:18 PM
3	24-hour dispatch.	4/26/2021 3:49 PM
4	I have had a good experience when approaching them about a hate crime I experienced and being taken seriously in one instance, they were kind and very thorough. In another instance, in a potential assault situation where I was scared, they were nice, but said they could do nothing, which was not actually true. I have had a mixed experience and do not feel totally safe given that I don't know when they will respond well or not.	4/26/2021 12:56 PM
5	Rapid response time. Emergency planning and operations	4/26/2021 12:54 PM
6	Involved in the community, having a supportive presence in the community and befriending teenagers.	4/26/2021 11:48 AM
7	Familiar faces. Availability for us to talk to a person at the station.	4/26/2021 8:22 AM
8	1. I had a situation where a child/student had stolen from my store. At the time, Officer Tabaranza was on duty. He listened to what I had to say and the what the parent had to say. Both of us wanting the child to be talked to and not charged. It was a great learning opportunity. Officer Tabaranza was excellent to work with. He was also training another officer at the time.	4/26/2021 4:09 AM
9	Lost and found, teen party/underage drinking and noise ordinance violations.	4/25/2021 11:53 PM
10	They were established to protect the ruling class of white property owners and as that is their mission they have succeeded in Fairfax.	4/25/2021 10:31 PM
11	On leading edge of moderate policing reforms Friendly relationship with many residents Adoption of strong "community" policing model (though this model is now questionable and ought to be reworked)	4/22/2021 6:43 PM
12	*Home checks *involvement and presence at community events *24/7 dispatch..very responsive	4/22/2021 6:24 PM
13	patrolling; the prescription drug collection program.	4/22/2021 5:25 PM
14	Resident concerns Compassion for mentally ill Event management	4/22/2021 10:07 AM
15	Friendly officers Quick response times Calm demeanor	4/21/2021 8:50 PM
16	Fairfax feels safe.	4/20/2021 3:45 PM
17	Staying calm in difficult situations.	4/20/2021 10:17 AM
18	Investigation & solving major crimes. Community Outreach. And, understanding the particular issues of our small town affected by major metropolitan concerns, traffic flow, and bordering an international tourist destination.	4/20/2021 9:12 AM
19	De-escalating any kind of potential situations Presenting a helpful attitude and not coming across as some police officers do, ie Very authoritarian and intimidating.	4/19/2021 9:18 PM

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20	Family welfare checks when mentally ill and Aspergers young adult child needs help or hospitalization. I trust the officers and they have always been even keeled. Son was never hurt or disrespected.	4/19/2021 6:24 PM
21	Public safety Response time Presence around town	4/19/2021 5:32 PM
22	I do not believe the police in Fairfax or anywhere in Marin (or this Country) excel in providing services or tasks. The origins of policing are rooted in slavery and carry bias regardless of any desire to do good.	4/19/2021 1:09 PM
23	Responsiveness, civility, and patience.	4/16/2021 4:13 PM
24	Positive presence in the community; responses to and investigations of criminal activity; diversity of police force	4/13/2021 4:44 PM
25	1. quick response times	4/13/2021 11:56 AM
26	1) Public access to police at the town hall location 2) Responsive to non-emergency calls and reports 3) Online presence	4/12/2021 11:57 PM
27	I was very impressed with the officer who met with me the day after a strange man showed up one midnight. He was very kind, thoughtful and professional. Another I met was a good listener. Maybe we should have a Send a Shout Out to a Cop Virtual Bulletin Board.	4/12/2021 10:16 PM
28	1. Open, friendly, calm communication. 2. Diversity in their ranks. 3. Fast response to calls for service	4/12/2021 8:39 PM
29	I like the way they work with kids/teens when there are issues. They do an amazing job of getting the teens to do the right thing without punishing them. This is an amazing skill. They are also try to be very kind with the teens in general.	4/12/2021 8:28 PM
30	Emergency response.	4/12/2021 7:55 PM
31	Our town's current FPD has done a wonderful job integrating with residents as community partners and have demonstrated they are allies with all people, regardless of race, creed or gender.	4/12/2021 7:54 PM
32	Don't know. Haven't seen much of them lately.	4/12/2021 6:40 PM
33	Open police station 24 hours a day although I'd rather see it staffed by a Social Worker. I think Fairfax Pd excels being see in the community	4/12/2021 4:21 PM
34	I would like to see more community fiscal responsibility in the Fairfax Police Department, How can we spread the resources allotted for our PD into incorporating social services to support mental health and community services	4/12/2021 1:12 PM
35	1) Round the clock service 2) Providing a safe space during emergencies 3) Very responsive--you call them and they are there	4/10/2021 5:25 PM
36	I wish that dispscthers were better prepared to deal with calls from the community. I like the way the officers deal with issues of crisis of health in the neighborhood.	4/9/2021 9:08 PM
37	Responding to calls Arresting folks without injuring them Treating all people with respect	4/9/2021 2:21 PM
38	Stopping crime, customer service, medical aid	4/6/2021 10:10 AM
39	1) friendliness! 2) quick response times! 3) very fair— they've always seemed to be respectful of Fairfax culture (so important)	4/5/2021 11:49 PM
40	Friendly helpfulness! Willingness to understand and in appropriate instance overlook "misdemeanors" Transparency, willingness to discuss issues	4/5/2021 6:38 PM
41	Acting on calls in a timely and calm manner neighborhood safety patrolling	4/5/2021 6:06 PM
42	community oriented policing	4/5/2021 2:31 PM
43	Everything: They are Excellent in everything they do. Everything they do is for the benefit of the community. they are even handed in their enforcement and get what Fairfax is all about.	4/5/2021 9:25 AM
44	1. Being friendly to kids 2. Letting us use the bathroom 3. Posting safety information on Nextdoor	4/3/2021 6:52 PM

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45	working with the public during events (FX Festival) diversification of the police force.	4/2/2021 8:04 AM
46	1. Community policing set forth with kindness and understanding 2. Responding quickly 3. Listening patiently and giving good advice for resolving disputes	4/1/2021 9:42 PM
47	1. Community outreach. 2. Friendly response to calls.	4/1/2021 3:23 PM
48	Community oriented policing	3/31/2021 2:23 PM
49	Well they sure don't ticket bicycles	3/30/2021 11:40 AM
50	Having so little contact with the police, I can't say.	3/29/2021 8:17 PM
51	Responding to issues in ways that keep the peace and protect safety without unnecessarily citing people. Also responding very quickly to calls for help.	3/29/2021 7:21 PM
52	Communicating with community. Being a friendly presence. Non threatening presence.	3/29/2021 6:31 PM
53	They are fair, pleasant, but effective I like their diversity They seem experienced and qualified to manage most issues	3/29/2021 6:25 PM