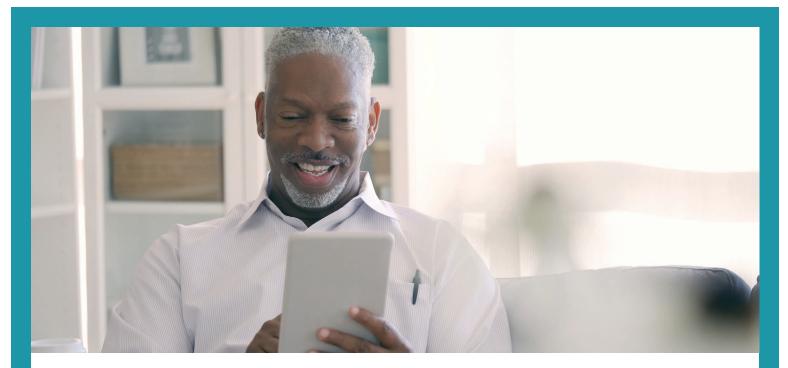
# Response

Together, we can ensure that our community receives the resources it needs.



Learn more at 2020census.gov.



# Respond to the 2020 Census online.

The 2020 Census marks the first time you will be invited to respond online—even on your mobile device. You can respond by phone or mail—they're secure, too—but going online is a great option, because it is:

#### Convenient

You can respond from anywhere, at any time, using a mobile phone, tablet, laptop, or desktop computer. You just need to be connected to the internet.

#### Easy

When you respond online, the website will guide you through each question on the 2020 Census and provide more information if you need it. The census form will be available in English and 12 additional languages. Videos and guides to the form will be available in 59 languages.

#### Secure

All responses submitted online are encrypted to protect personal privacy. Once responses are received, they are no longer online.

#### How to respond online: as easy as 1-2-3

- 1. In March 2020, your household will receive an invitation in the mail to respond online.
- 2. Visit 2020census.gov to access and complete the census questionnaire.
- 3. You're done!

For more information, visit: **2020CENSUS.GOV** 

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D-OP-GP-EN-421



# It's easy for you to be counted.

Every 10 years, the United States counts everyone who lives in the country, regardless of age, nationality, or ability. It is important for everyone to respond to the 2020 Census so that communities like yours can receive the funding they need for health care, accessibility services, and more.

#### The 2020 Census is accessible for everyone.

Beginning in mid-March 2020, you can respond to the census by answering a handful of questions online, by phone, or by mail.



The online questionnaire is accessible to people with a wide range of disabilities.



If you prefer to respond by mail but do not receive a questionnaire in your first mailing from the U.S. Census Bureau, you can wait for the fourth mailing, in mid-April 2020, which will include a questionnaire.

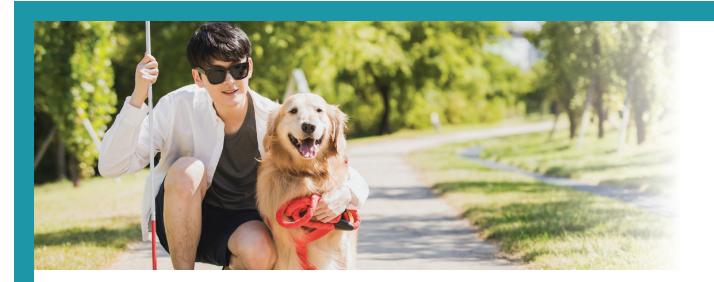


If you have blindness or low vision, you can print a guide to the questionnaire in braille or large print from 2020CENSUS.GOV. If you have deafness or a hearing loss, you can:

- Respond to the census using telephone devices for hearing impaired.
- Access video guides to the questionnaire in American Sign Language on 2020CENSUS.GOV.
- > View online videos and webcasts with closed or open captioning.
- Request a visit from a census taker who uses American Sign Language.

For more information, visit: **2020CENSUS.GOV** 







2020CENSUS.GOV is a 508-compliant website accessible to people with blindness or low vision, deafness or hearing loss, learning disabilities, cognitive limitations, limited movement, photosensitivity, and various combinations of these.

From May – July 2020, census takers will visit households that have not yet responded. A census taker can assist if you need help completing your form.

#### Responding helps influence funding for your community.

The 2020 Census will influence community funding and congressional representation for the next decade. Information collected in the census will inform the allocation of more than \$675 billion in federal funds for states and communities each year. That includes money for things like:

- > Public transportation
- > Libraries
- > Education programs

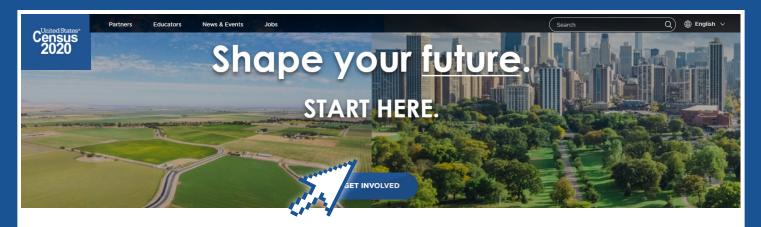
- Supplemental Nutrition Assistance Program (SNAP)
- > Medicare and Medicaid
- > Temporary Assistance for Needy Families

#### Responding is safe.

Your personal information is kept confidential by law. Your responses can only be used to produce statistics. They cannot be used for law enforcement purposes or to determine your personal eligibility for government benefits.

For more information, visit: **2020CENSUS.GOV** 





# **Responding to the 2020 Census** without a Census ID

The 2020 Census will be the first time that the public can respond online or by phone, in addition to the traditional paper response. Technology improvements over the last decade that allow for these secure response options also enable the public to respond without a Census Bureau-issued identification number—making it easier to respond anytime, anywhere.

Beginning in mid-March 2020, everyone will receive an invitation to participate in the 2020 Census. That invitation will include a unique Census ID that links you to a physical address. But you can also respond online or by phone without a Census ID.

## How do I respond without an ID?

On the 2020 Census response website, select the link under the login button that says, "If you do not have a Census ID, click here."

# Can I respond online without an ID on any device or browser?

Yes. Responding online without an ID works on most modern devices. For best results use the two latest versions of the following browsers: Internet Explorer, Edge, Chrome, Safari, Firefox, Samsung Native.

## Is my response affected if I don't use a Census ID?

Your Census ID allows us to immediately match your response to an address. If you respond without your Census ID, we'll ask you for your address when you respond so we can link your response to your address.



## How do I provide my address?

When responding online without an ID, there are three options for entering an address:

#### **1) STREET ADDRESS**

For this option, you will be prompted to enter an address number, street name, and either the city and state or the ZIP Code. If a valid street address isn't available, check the box that says, "I do not have a street address" and you can proceed to enter a rural route address or other address/location (see options below).

#### 2) RURAL ROUTE ADDRESS

A rural route address includes a rural route descriptor, rural route number, rural route box ID number, city and state or ZIP Code.

#### 3) OTHER ADDRESS/PHYSICAL LOCATION

If you do not have a rural route address, the system will first ask if you are experiencing homelessness. Then, it will invite you to enter a city, state, ZIP Code, and description of the physical place where you live.

# If I live or stay in a garage or added structure at a property, how do I respond?

To respond with a physical location on a property that does not have a separate address, utilize the "Street Address" option, enter the address, and include the description of the structure (e.g., "garage") in the apartment/unit number field. If you reply by phone, you will be prompted to provide the same description.

# How do I respond for multiple people or families at a single address?

Everyone living or staying at an address, even if they are not a member of your family, should be counted by the person filling out the census form for that address. There are no restrictions on the number of people who can be included on your form. The Census Bureau has ways to resolve duplicate responses if multiple people at the same address respond separately.



# 2020 Census Mobile Questionnaire Assistance Overview

## WHAT IS THE MOBILE QUESTIONNAIRE ASSISTANCE PROGRAM?

During the 2020 Census, more than 4,000 U.S. Census Bureau staff, called Census Response Representatives, will be in communities around the country that have low response rates to help people respond to the census. (These staff are separate from the census takers who will visit households that do not respond.)

Census Response Representatives will visit events and key locations such as grocery stores and markets, houses of worship, community festivals, public transit hubs, libraries, community centers, and other



locations where people naturally gather. There, the representatives will help people submit their census response either on a Census Bureau tablet or on the person's own device.

#### WHAT LANGUAGE ASSISTANCE IS AVAILABLE?

- People can respond online in English or in 12 select languages.
- The representatives can also provide the direct phone lines for English and the 12 other languages.
- The representatives will have instructions available in 59 non-English languages on how to complete the English questionnaire.

#### HOW IS THE CENSUS BUREAU IDENTIFYING LOW RESPONSE AREAS FOR MOBILE QUESTIONNAIRE ASSISTANCE?

- We will select initial locations based on 2020 projected response rates.
- After the 2020 Census begins, we will use actual response rates to identify ongoing locations on a weekly basis.

#### HOW CAN PEOPLE IDENTIFY OFFICIAL CENSUS RESPONSE REPRESENTATIVES?

- All 2020 Census staff will have an ID badge that includes: their name, their photograph, a U.S. Department of Commerce watermark, and an expiration date.
- Census Response Representatives will also wear teal shirts and have an official bag and a Census Bureau-issued tablet—all bearing the Census Bureau logo.
- Locations will be identified with banners bearing the 2020 Census logo.

#### WHEN WILL MOBILE QUESTIONNAIRE ASSISTANCE BE AVAILABLE?

Census Response Representatives will visit locations from March 30 through the end of census response operations in July 2020.





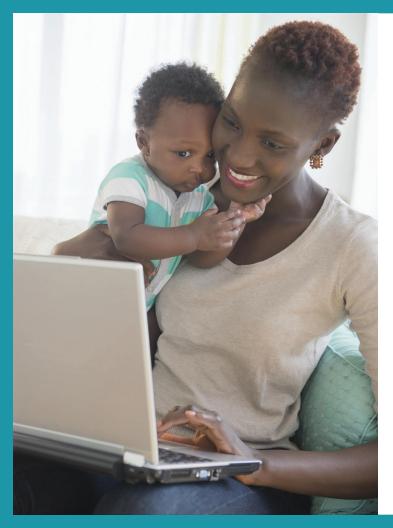
# Respond to the 2020 Census here!

You can respond to the 2020 Census online at this location beginning in mid-March 2020. Responding is easy, safe, and important. The census is your chance to shape the future.

For more information, visit:







# Respond to the 2020 Census today!

The 2020 Census has started, and it's your chance to shape the future for yourself, your family, and your community. Information collected in the census informs how billions of dollars in federal funding are distributed to states and communities each year.

You can respond online, by phone, or by mail. Regardless of how you choose to respond, your information will be kept confidential.

Shape

vour future

START HERE >

**Jnited States** 

Visit 2020CENSUS.GOV to respond to the census today.

# 2020CENSUS.GOV

D-HP-GP-EN-457

# Census data impacts funding for things like:

- Education programs and grants
- Public transportation
- Medicare and Medicaid
- Supplemental Nutrition Assistance Program

- Libraries
- **Community centers**
- School meal programs
- Parks, playgrounds, and recreational facilities

For more information, visit: **2020CENSUS.GOV** 





# Check out a book. Then respond to the 2020 Census.

For the first time, you can respond to the census online. Libraries offer public computers and free internet access to help make sure you're counted. 2020 Census data informs the distribution of more than \$675 billion in federal funding each year, your representation in Congress, community initiatives, and more. Make sure you count everyone living in your home, including newborn babies and young children, on the 2020 Census. Your responses are confidential and important.

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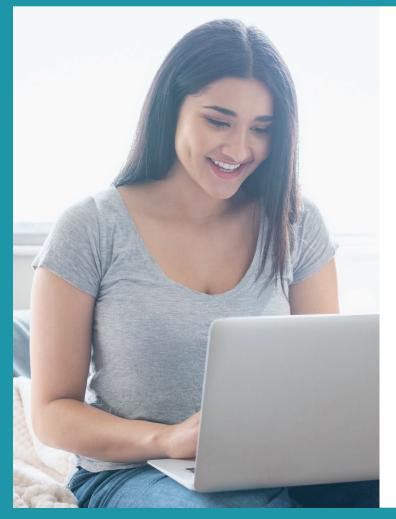
# Census data impacts funding for resources like:

- Libraries
- > Schools
- Hospitals and health clinics
- Head Start
- > School meal programs
- Public transportation
- Housing assistance

# For more information, visit: **2020CENSUS.GOV**

- Medicare
- Supplemental Nutrition Assistance Program
- Fire departments
- Roads and highways
- Community centers





# Respond your way to the 2020 Census.

By April 1, 2020, every home will receive an invitation to participate in the 2020 Census. You will have three options for responding. All of them are easy!

# Online By Phone Ey By Mail

The 2020 Census marks the first time you will be invited to respond online—even on your mobile device. The online form is available in many different languages. Visit 2020CENSUS.GOV for more information about responding online.

## 2020CENSUS.GOV

Shape your future START HERE >



D-HP-GP-EN-417

# Census data impacts funding for things like:

- **Education programs and grants**
- > Public transportation
- Medicare and Medicaid
- Supplemental Nutrition Assistance Program

- **)** Libraries
- Community centers
- School meal programs
- Parks, playgrounds, and recreational facilities

For more information, visit: **2020CENSUS.GOV** 

