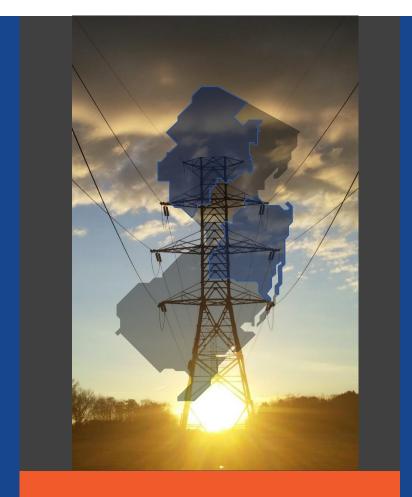
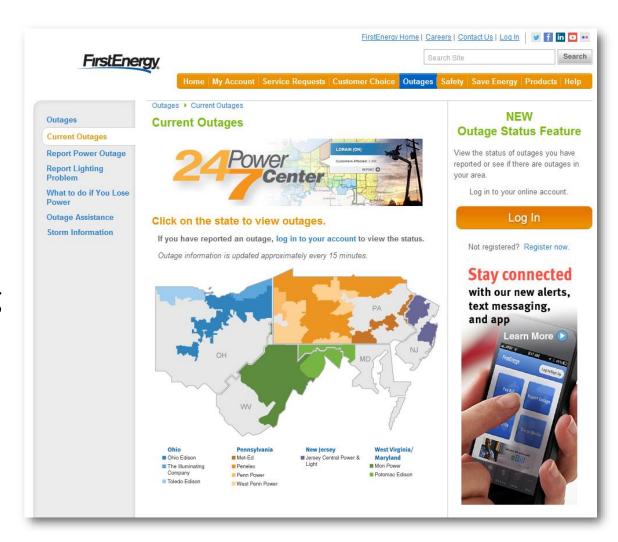


JCP&L - Storm Preparedness
June 2021



Internet and Mobile Tools for Outage Information

- 24/7 Power Center with MyTown pages for every community
- Alerts and Reminders
- Text Messaging text REG to 544487 (LIGHTS)



Important Phone Numbers and Website

- Report Outage Call 1888LIGHTSS (888-544-4877)
- Report Outage Online at firstenergycorp.com or "JCP-L" in browser
- For all other service, call 800 662-3115 or use online form (Have account number handy)
- Customers with hearing or speech impairments, contact the Telecommunications Relay Service (TRS) at 711



Thank you

