

JCP&L - Storm Preparedness

June 2021



Internet and Mobile Tools for Outage Information

- 24/7 Power Center with MyTown pages for every community
- Alerts and Reminders
- Text Messaging text REG to 544487 (LIGHTS)

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Search Site Search

Home | My Account | Service Requests | Customer Choice | **Outages** | Safety | Save Energy | Products | Help

Outages ▾ Current Outages

Current Outages

24/7 Power Center

LORAIN (OH)
Customers Affected: 1,400

Click on the state to view outages.

If you have reported an outage, [log in to your account](#) to view the status.
Outage information is updated approximately every 15 minutes.

Ohio
■ Ohio Edison
■ The Illuminating Company
■ Toledo Edison

Pennsylvania
■ Met-Ed
■ Penelec
■ Penn Power
■ West Penn Power

New Jersey
■ Jersey Central Power & Light

West Virginia/Maryland
■ Mon Power
■ Potomac Edison

NEW Outage Status Feature

View the status of outages you have reported or see if there are outages in your area.

[Log in to your online account.](#)

Log In

Not registered? [Register now.](#)

Stay connected with our new alerts, text messaging, and app

[Learn More](#)

Important Phone Numbers and Website

- Report Outage Call [1888LIGHTSS](tel:8885444877) (888-544-4877)
- Report Outage Online at firstenergycorp.com or “JCP-L” in browser
- For all other service, call 800 662-3115 or use online form (Have account number handy)
- Customers with hearing or speech impairments, contact the Telecommunications Relay Service (TRS) at 711

Thank you

