

ACCOUNT NUMBER **PLEASE PAY BY** **AMOUNT DUE**  
 28758-85002 No payment due **\$ 0.00**

www.nationalgridus.com

CUSTOMER SERVICE  
**1-800-322-3223**  
 CREDIT DEPARTMENT  
**1-888-211-1313**

POWER OUTAGE OR DOWNED LINE  
**1-800-465-1212**

CORRESPONDENCE ADDRESS  
**PO Box 960**  
**Northborough, MA 01532-0960**

ELECTRIC PAYMENT ADDRESS  
**PO Box 11737**  
**Newark, NJ 07101-4737**

DATE BILL ISSUED  
**Dec 26, 2018**

**ACCOUNT BALANCE**

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	0.00	0.00	-1,668.58	-1,668.58
Payment(s) Received	- 0.00	- 0.00	- 0.00	- 0.00
Amount Past Due	0.00	0.00	-1,668.58	-1,668.58
Current Charges	137.28	184.90	-223.35	98.83
<b>Amount Due ▶</b>	<b>\$ 137.28</b>	<b>\$ 184.90</b>	<b>-\$ 1,891.93</b>	<b>-\$ 1,569.75</b>

➤ **Payment concerns?** We are here to help. To learn about solutions to help you take control of your energy use and bills, visit [www.ngrid.com/billhelp](http://www.ngrid.com/billhelp).

➤ **Go paperless!** Electronic billing and payments make managing your monthly bill easier. Save time, money, and natural resources [www.ngrid.com/paperless](http://www.ngrid.com/paperless).

**DETAIL OF CURRENT CHARGES**

**Delivery Services**

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	58206 <i>Actual</i>	56660 <i>Actual</i>	1546	1	1546 kWh
<b>Total Energy</b>					<b>1546 kWh</b>

**Demand-kW**                      **Demand-kVA**  
 11.4 kW                              12.4 kVA

**Billed Demand**                      **0.0 kW**

**METER NUMBER** 05096980                      **NEXT SCHEDULED READ DATE ON OR ABOUT** Jan 29

**SERVICE PERIOD** Nov 28 - Dec 26                      **NUMBER OF DAYS IN PERIOD** 28

**RATE** General Service - Small C/I G-1                      **VOLTAGE DELIVERY LEVEL** 0 - 2.2 kv

**Enrollment Information**

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone WCMA  
 Acct No: 28758-85002 Cycle: 20, GOSH

**Electric Usage History**

Month	kWh	Month	kWh
Dec 17	1294	Jul 18	1640
Jan 18	1960	Aug 18	1539
Feb 18	1716	Sep 18	1549
Mar 18	1857	Oct 18	1347
Apr 18	1281	Nov 18	1532
May 18	1006	Dec 18	1546
Jun 18	1226		

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
<b>28758-85002</b>	<b>No Payment Due</b>	<b>\$ 0.00</b>

PO Box 960  
 Northborough MA 01532



\*AUTO\*\*SCH 5-DIGIT 01009  
 GOSHEN FIRE DEPARTMENT  
 PO BOX 871  
 GOSHEN MA 01032-0871

003834

**Please do not mail payment**  
 You have a credit balance on your account.

Customer Charge		10.00
Dist Chg	0.05088 x 1546 kWh	78.66
Transition Charge	-0.00061 x 1546 kWh	-0.95
Transmission Charge	0.02516 x 1546 kWh	38.90
Energy Efficiency Chg	0.0064 x 1546 kWh	9.90
Renewable Energy Chg	0.0005 x 1546 kWh	0.77
<b>Total Delivery Services</b>		<b>\$ 137.28</b>

**Supply Services**

SUPPLIER HCG DBA HAMPSHIRE  
 POWER  
 99 Main Street  
 NORTHAMPTON MA 01060  
 PHONE 1-877-700-6165 ACCOUNT NO 40169

Electricity Supply	0.1196 x 1546 kWh	184.90
<b>Total Supply Services</b>		<b>\$ 184.90</b>

**Explanation of General Billing Terms**

**KWH:** Kilowatt-hour, a basic unit of electricity used.  
**Off-Peak:** Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.  
**Peak:** Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.  
**Estimated Bill:** A bill which is calculated based on your typical monthly usage rather than on an actual meter reading. It is usually rendered when we are unable to read your meter.  
**Meter Multiplier:** A number by which the usage on certain meters must be multiplied by to obtain the total usage.  
**Demand Charge:** The cost of providing electrical transmission and distribution equipment to accommodate your largest electrical load.

**Supplier Service Charges are comprised of:**

**Generation Charge:** The charge(s) to provide electricity and other services to the customer by a supplier.

**Questions:**

If you have questions or complaints regarding this bill or National Grid's service quality, please contact Customer Service at 1-800-322-3223. You may also contact the Massachusetts Department of Public Utilities, Consumer Division at 617-737-2836 or toll free at 1-877-886-5066, TTY (for the hearing impaired only) 1-800-439-2370 or web site [www.mass.gov/dpu](http://www.mass.gov/dpu).

**Delivery Service Charges are comprised of:**

**Customer Charge:** The cost of providing customer related service such as metering, meter reading and billing. These fixed costs are unaffected by the actual amount of electricity you use.  
**Distribution Charge:** The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.  
**Transition Charge:** Company payments to its wholesale supplier for terminating its wholesale arrangements.  
**Transmission Charge:** The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.  
**Energy Efficiency Charge:** The cost of energy efficiency program services offered by the Company.  
**Renewable Energy Charge:** A charge to fund initiatives for communicating the benefits of renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.



SERVICE FOR  
GOSHEN FIRE DEPARTMENT  
56 MAIN ST  
GOSHEN MA 01032

BILLING PERIOD  
Nov 28, 2018 to Dec 26, 2018

ACCOUNT NUMBER  
28758-85002

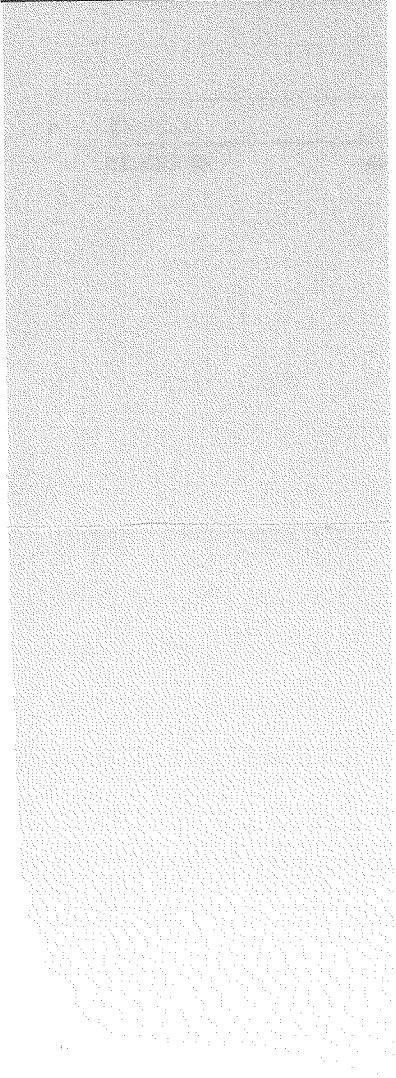
PLEASE PAY BY  
No payment due

AMOUNT DUE  
\$ 0.00

www.nationalgridus.com

**Other Charges/Adjustments**

Transfer of Remote Net Meter Credit	-223.35
<b>Total Other Charges/Adjustments</b>	<b>-\$ 223.35</b>



www.nationalgridus.com

**CUSTOMER SERVICE**  
 1-800-322-3223  
**CREDIT DEPARTMENT**  
 1-888-211-1313  
**POWER OUTAGE OR DOWNED LINE**  
 1-800-465-1212  
**CORRESPONDENCE ADDRESS**  
 PO Box 960  
 Northborough, MA 01532-0960  
**ELECTRIC PAYMENT ADDRESS**  
 PO Box 11737  
 Newark, NJ 07101-4737  
**DATE BILL ISSUED**  
 Nov 28, 2018

**Enrollment Information**

To enroll with a supplier or change to another supplier, you will need the following information about your account:  
 Loadzone WCMA  
 Acct No: 28758-85002 Cycle: 20, GOSH

**Electric Usage History**

Month	kWh	Month	kWh
Nov 17	933	Jun 18	1226
Dec 17	1294	Jul 18	1640
Jan 18	1960	Aug 18	1539
Feb 18	1716	Sep 18	1549
Mar 18	1857	Oct 18	1347
Apr 18	1281	Nov 18	1532
May 18	1006		

**ACCOUNT BALANCE**

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	0.00	0.00	-1,734.30	-1,734.30
Payment(s) Received	- 0.00	- 0.00	- 0.00	- 0.00
Amount Past Due	0.00	0.00	-1,734.30	-1,734.30
Current Charges	136.11	183.23	-253.62	65.72
<b>Amount Due ▶</b>	<b>\$ 136.11</b>	<b>\$ 183.23</b>	<b>-\$ 1,987.92</b>	<b>-\$ 1,668.58</b>

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- **Go paperless!** Electronic billing and payments make managing your monthly bill easier. Save time, money, and natural resources [www.ngrid.com/paperless](http://www.ngrid.com/paperless).

**DETAIL OF CURRENT CHARGES**

**Delivery Services**

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	56660 <i>Actual</i>	55128 <i>Actual</i>	1532	1	1532 kWh
<b>Total Energy</b>					<b>1532 kWh</b>
<b>Demand-kW</b>	<b>Demand-kVA</b>		<b>Billed Demand</b>		<b>0.0 kW</b>
4.6 kW	4.7 kVA				

METER NUMBER 05096980 NEXT SCHEDULED READ DATE ON OR ABOUT Dec 28  
 SERVICE PERIOD Oct 26 - Nov 28 NUMBER OF DAYS IN PERIOD 33  
 RATE General Service - Small C/I G-1 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT



ACCOUNT NUMBER	<b>PLEASE PAY BY</b>	<b>AMOUNT DUE</b>
28758-85002	No Payment Due	\$ 0.00

PO Box 960  
 Northborough MA 01532



\*AUTO\*\*SCH 5-DIGIT 01009  
 GOSHEN FIRE DEPARTMENT  
 PO BOX 871  
 GOSHEN MA 01032-0871

007830

**Please do not mail payment**  
 You have a credit balance on your account.

000006572 28758850023000000000022

Customer Charge		10.00
Dist Chg	0.05086332 x 1532 kWh	77.94
Transition Charge	-0.00061 x 1532 kWh	-0.94
Transmission Charge	0.02516 x 1532 kWh	38.54
Energy Efficiency Chg	0.0064 x 1532 kWh	9.80
Renewable Energy Chg	0.0005 x 1532 kWh	0.77
<b>Total Delivery Services</b>		<b>\$ 136.11</b>

**Supply Services**

**SUPPLIER** HCG DBA HAMPSHIRE  
 POWER  
 99 Main Street  
 NORTHAMPTON MA 01060  
**PHONE** 1-877-700-6165    **ACCOUNT NO** 40169

Electricity Supply	0.1196 x 1532 kWh	183.23
<b>Total Supply Services</b>		<b>\$ 183.23</b>

**Explanation of General Billing Terms**

**KWH:** Kilowatt-hour, a basic unit of electricity used.  
**Off-Peak:** Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.  
**Peak:** Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.  
**Estimated Bill:** A bill which is calculated based on your typical monthly usage rather than on an actual meter reading. It is usually rendered when we are unable to read your meter.  
**Meter Multiplier:** A number by which the usage on certain meters must be multiplied by to obtain the total usage.  
**Demand Charge:** The cost of providing electrical transmission and distribution equipment to accommodate your largest electrical load.

**Supplier Service Charges are comprised of:**

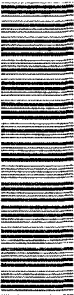
**Generation Charge:** The charge(s) to provide electricity and other services to the customer by a supplier.

**Questions:**

If you have questions or complaints regarding this bill or National Grid's service quality, please contact Customer Service at 1-800-322-3223. You may also contact the Massachusetts Department of Public Utilities, Consumer Division at 617-737-2836 or toll free at 1-877-886-5066, TTY (for the hearing impaired only) 1-800-439-2370 or web site [www.mass.gov/dpu](http://www.mass.gov/dpu).

**Delivery Service Charges are comprised of:**

**Customer Charge:** The cost of providing customer related service such as metering, meter reading and billing. These fixed costs are unaffected by the actual amount of electricity you use.  
**Distribution Charge:** The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.  
**Transition Charge:** Company payments to its wholesale supplier for terminating its wholesale arrangements.  
**Transmission Charge:** The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.  
**Energy Efficiency Charge:** The cost of energy efficiency program services offered by the Company.  
**Renewable Energy Charge:** A charge to fund initiatives for communicating the benefits of renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.



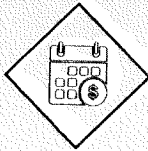
www.nationalgridus.com

Please be aware that electricity supply rates are increasing across New England this winter.

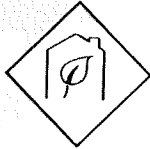
For Massachusetts electric customers, winter electric supply prices were implemented on November 1.

We have programs and services that can help:

The Budget Plan



Energy Efficiency Programs



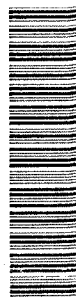
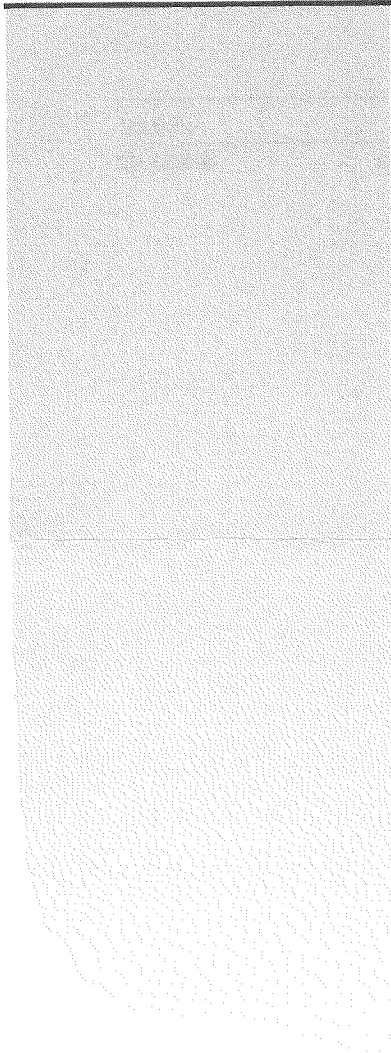
Payment Assistance Programs



For details, visit  
[ngrid.com/winterbills](http://ngrid.com/winterbills)

### Other Charges/Adjustments

Transfer of Remote Net Meter Credit	-253.62
<b>Total Other Charges/Adjustments</b>	<b>-\$ 253.62</b>





www.nationalgridus.com

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**1-800-322-3223**  
 CREDIT DEPARTMENT  
**1-888-211-1313**

POWER OUTAGE OR DOWNED LINE  
**1-800-465-1212**

CORRESPONDENCE ADDRESS  
**PO Box 960**  
**Northborough, MA 01532-0960**

ELECTRIC PAYMENT ADDRESS  
**PO Box 11737**  
**Newark, NJ 07101-4737**

DATE BILL ISSUED  
**Sep 25, 2018**

**Enrollment Information**

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone WCMA  
 Acct No: 28758-85002 Cycle: 20, GOSH

**Electric Usage History**

Month	kWh	Month	kWh
Sep 17	828	Apr 18	1281
Oct 17	879	May 18	1006
Nov 17	933	Jun 18	1226
Dec 17	1294	Jul 18	1640
Jan 18	1960	Aug 18	1539
Feb 18	1716	Sep 18	1549
Mar 18	1857		

**ACCOUNT BALANCE**

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	0.00	0.00	-1,620.43	-1,620.43
Payment(s) Received	-0.00	-0.00	-0.00	-0.00
Amount Past Due	0.00	0.00	-1,620.43	-1,620.43
Current Charges	137.15	157.84	-424.12	-129.13
<b>Amount Due ▶</b>	<b>\$ 137.15</b>	<b>\$ 157.84</b>	<b>-\$ 2,044.55</b>	<b>-\$ 1,749.56</b>

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**DETAIL OF CURRENT CHARGES**

**Delivery Services**

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	53781 Actual	52232 Actual	1549	1	1549 kWh
<b>Total Energy</b>					<b>1549 kWh</b>

**Demand-kW**                      **Demand-kVA**  
 12.2 kW                              13.1 kVA

**Billed Demand**                      **0.0 kW**

METER NUMBER 05096980                      NEXT SCHEDULED READ DATE ON OR ABOUT Oct 26  
 SERVICE PERIOD Aug 27 - Sep 25 NUMBER OF DAYS IN PERIOD 29  
 RATE General Service - Small C/I G-1 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
28758-85002	No Payment Due	\$ 0.00

PO Box 960  
 Northborough MA 01532



\*AUTO\*\*SCH 5-DIGIT 01009  
 GOSHEN FIRE DEPARTMENT  
 PO BOX 871  
 GOSHEN MA 01032-0871

004833

**Please do not mail payment**  
 You have a credit balance on your account.

Customer Charge		10.00
Dist Chg	0.05065 x 1549 kWh	78.45
Transition Charge	-0.00061 x 1549 kWh	-0.95
Transmission Charge	0.02516 x 1549 kWh	38.97
Energy Efficiency Chg	0.0064 x 1549 kWh	9.91
Renewable Energy Chg	0.0005 x 1549 kWh	0.77
<b>Total Delivery Services</b>		<b>\$ 137.15</b>

**Supply Services**

SUPPLIER HCG DBA HAMPSHIRE  
 POWER  
 99 Main Street  
 NORTHAMPTON MA 01060  
 PHONE 1-877-700-6165 ACCOUNT NO 40169

Electricity Supply	0.1019 x 1549 kWh	157.84
<b>Total Supply Services</b>		<b>\$ 157.84</b>

**Explanation of General Billing Terms**

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[www.nationalgridus.com](http://www.nationalgridus.com)

**Other Charges/Adjustments**

Transfer of Remote Net Meter Credit	-424.12
<b>Total Other Charges/Adjustments</b>	<b>-\$ 424.12</b>

national**grid**

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