

2018
City of Holyoke
Community Resource Guide

Published by:
The Office of Mayor Alex B. Morse
City Hall Room 1
536 Dwight Street
Holyoke MA 01040
413-322-5510
www.holyoke.org

Compiled by:
City of Holyoke Office for Community Development
City Hall Annex Room 400
Holyoke MA 01040
413-322-5610
zoellera@holyoke.org

The information contained in this guide is for informational purposes only. All information published herein is gathered from sources which are thought to be reliable, but the reader should not assume that the information is official or final. The City of Holyoke does not assume responsibility for errors, and all information is subject to change without notice. Programs listed here are not operated by nor are they the responsibility of the Office for Community Development. Please contact agencies directly.

Reference herein to any specific agency or program, does not constitute or imply its endorsement, recommendation, or favoring by the Office for Community Development.

Contact the Office for Community Development to be added to the Guide.

Not all agencies contained herein are funded by the Office for Community Development.

Last Update: March 2018

Immediate Assistance	4
United Way 2-1-1	4
Housing.....	4
Adult Educational Resources	5
Animal Resources	5
Business and Business Development.....	6
Child Care.....	6
Children- Educational Resources	7
Clothing Assistance.....	8
Community-Based Organizations.....	8
Disabilities.....	8
Domestic Violence	9
Elder Services.....	9
Employment Assistance	9
Faith-Based Services	10
Fire Safety.....	10
Food Assistance.....	10
Fuel and Energy Assistance	12
Health and Social Services.....	12
General—Multidisciplinary Providers:	12
Behavioral Health:	13
Child and Family Services:.....	14
Developmental Disabilities:.....	14
Homelessness Assistance	14
Housing & Housing Assistance—	16
Section 8, Fair Housing, Foreclosure Prevention, Homeownership	16
Housing Rehabilitation.....	18
Immigration Resources	18
Legal Services.....	19
Transportation.....	19
Veterans’ Resources	20
Youth Services.....	20

Immediate Assistance

United Way 2-1-1

Dial 2-1-1 for referrals for non-emergency assistance.
www.Mass211.org

United Way supports 2-1-1, a free and confidential service that helps people across North America find the local resources they need. 24 hours a day, 7 days a week.

Housing

Western Mass Network to End Homelessness

<http://westernmasshousingfirst.org>

Listings of shelters, transitional housing, and emergency housing assistance for Western Massachusetts.

Adult Educational Resources

Care Center (GED Programs for Pregnant/Parenting Teens)
247 Cabot Street
Holyoke
(413) 532-2900
www.carecenterholyoke.org

Center Based Early Education
300 High Street, 3rd Floor
Holyoke
(413) 552-1559

Community Education Project (Adult Literacy)
317 Main Street
Holyoke
(413) 538-5770
www.cepholyoke.org

HALO (Beginning Literacy, pre-GED and GED)
206 Maple Street
Holyoke
(413) 552-2916
www.juntoscollaborative.org

Holyoke Community College
(413) 532-4900
www.hcc.edu

Animal Resources

Dakin Pioneer Valley Humane Society
171 Union Street
Springfield
(413) 781-4000
www.dpvhs.org

Thomas J. O'Connor Regional Animal Control and Adoption Center
627 Cottage Street
Springfield
(413) 781-1484
www.tjoconnoradoptioncenter.com

City of Holyoke Animal Control Officer
Board of Health
413-322-5595

Business and Business Development

Greater Holyoke Chamber of Commerce (SPARK Program)
177 High Street
Holyoke
(413) 534-3376
www.holychamber.com

Mass Latino Chamber of Commerce
1655 Main Street #201
Springfield
(413) 746-1989
www.masslatinochamber.com

Child Care

HCS Head Start
30 Madison Avenue
Springfield
(413) 788-6522
www.hcsheadstart.org

Square One (Springfield Day Nursery)
1 Federal Street #101
Springfield
(413) 732-5183
www.sdn.org

Valley Opportunity Council—Early Education and Child Care
(413) 552-1559
www.valleyopp.com

Locations:

Beaudoin Village Early Education and Child Care Center
16 Barret Avenue
Holyoke, MA 01040

Cabot Manor Early Education and Child Care Center
106 Stonina Drive
Chicopee

Churchill Homes Early Education and Child Care Center
334 Elm Street
Holyoke, MA 01040

Montgomery Street Early Education and Child Care Center
374 Montgomery Street
Chicopee

Mt. Carmel Early Education and Child Care Center
35 Mt. Carmel Avenue
Chicopee

Master Heo's Tae Kwon Do
225 South Street
Holyoke, MA 01040
<http://www.h2tkd.com/about-us>

Children- Educational Resources

Holyoke Public Schools
57 Suffolk Street
Holyoke
(413) 534-2000
www.hps.holyoke.ma.us

Homework House After-School Tutoring
54 North Summer Street
Holyoke
(413) 265-1017 or (413)-887-7406
www.homeworkhouseholyoke.org

New England Adolescent Research Institute/NEARI
70 North Summer Street
Holyoke
(413) 540-0712
www.neari.com

Clothing Assistance

St. Jude's Clothing Center – Providence Ministries
56 Cabot Street
Holyoke
(413) 538-8026
www.provministries.com/clothingcenter.html

Salvation Army
271 Appleton Street
Holyoke, MA 01040
536-9109

Community-Based Organizations

Center for Human Development (CHD)
332 Birnie Avenue
Springfield
(413) 733-6624
www.chd.org

Nueva Esperanza
401 Main Street
Holyoke
(413) 533-9442
www.nuevaesperanzaholyoke.org

Disabilities

Massachusetts Rehabilitation Commission (MRC)
1-800-245-6543 (Voice/TDD)

New England Business Associates (Employment for Individuals with Disabilities)
Main Office: 66 Industry Avenue, Suite 11, Springfield
On-Our-Way Program: Springfield College, 263 Alden Street, Springfield
Northgate Plaza Office: 1985 Main Street, Suite 303, Springfield
(413) 821-9200

www.nebaworks.com

Domestic Violence

Womanshelter/Compañeras
476 Appleton Street
Holyoke
(413) 538-9717
www.womanshelter.org

YWCA of Western Massachusetts – Springfield
1 Clough Street
Springfield
(413) 732-3121
www.ywworks.org

Elder Services

Council on Aging, City of Holyoke
291 Pine Street
Holyoke
(413) 322-5625
www.holyoke.org

WestMass ElderCare, Inc.
4 Valley Mill Road
Holyoke
(413) 538-9020
(800) 462-2301 (toll free)
www.wmeldercare.org

Employment Assistance

CareerPoint
850 High Street
Holyoke
(413) 532-4900
www.careerpointma.org

Greater Holyoke Chamber of Commerce,
Centennial Foundation, Holyoke Job Link
177 High Street
Holyoke
(413) 534-3376
www.holychamber.org

Regional Employment Board of Hampden County, Inc.
1441 Main Street, Suite 111
Springfield
(413) 787-1547
www.rebhc.org

Faith-Based Services

Salvation Army
271 Appleton Street
Holyoke
(413) 532-6312
www.salvationarmy.org

Fire Safety

Holyoke Fire Department- Free Smoke Detectors for Residential Properties
413-534-4515 (non-emergency)

Food Assistance

Department of Transitional Assistance (administers Food Stamps)
72-100 Front Street
Holyoke
(413) 552-5400
www.mass.gov/dta

Emergency Food Pantry (operated by Open Pantry)
721 State Street
Springfield
(413) 737-5353
www.openpantry.org

Kate's Kitchen (noon meals, 365 days a year)
51 Hamilton Street
Holyoke
(413) 532-0233
www.provministries.com

Loaves and Fishes Kitchen (lunch and supper, 7 days a week; operated by Open Pantry)
Contact: Darleen St. Jacques, Program Director
(413) 731-5668
www.openpantry.org

Margaret's Pantry (Food Pantry)
56 Cabot Street
Holyoke
(413) 538-8026
www.provministries.com

Nuestras Raices Farm
329 Main Street
Holyoke
(413) 535-1789
www.nuestras-raices.org

Our Community Table (Sunday-Friday meals)
101 Meadow Street
Westfield
(413) 572-9147

WIC (Women, Infants and Children) Program
300 High Street, 1st Floor
(413) 534-2460
www.fns.usda.gov/wic

Salvation Army (Food Pantry)
271 Appleton Street
Holyoke
(413) 532-6312
www.salvationarmy.org

Fuel and Energy Assistance

Low Income Home Energy Assistance Program (LIHEAP)
And Heating Emergency Assistance Retrofit Task Weatherization Assistance
Program (HEARTWAP)
Valley Opportunity Council
300 High Street, 1st Floor
Holyoke
(413) 552-1548

Health and Social Services

General—Multidisciplinary Providers:

Center for Human Development (CHD)
332 Birnie Avenue
Springfield
(413) 733-6624
www.chd.org

Community Enterprises
441 Pleasant Street
Northampton
(413) 584-1460
www.communityenterprises.com

Holyoke Health Center
230 Maple Street
Holyoke
(413) 420-2200
www.hhcinc.org

Holyoke Healthcare Center
282 Cabot Street
Holyoke
(413) 538-7470
www.holyokehealthcare.com

Holyoke Medical Center
575 Beech Street
Holyoke
(413) 534-2500
www.holyokehealth.com

Partners for Community (Child care, job training, food, shelter, fuel)
11-13 Hampden Street
Springfield, MA.
(413) 272-2200 (Main office)

Tapestry Health
15 Main Street, #A
Holyoke
(413) 536-8777
www.tapestryhealth.org

Behavioral Health:

Massachusetts Behavioral Health
489 Whitney Avenue
Holyoke
(413) 322-1800
www.masspartnership.com

Mount Tom Center for Mental Health and Recovery (Behavioral Health Network)
40 Bobola Road
Holyoke
(413) 536-5473
www.bhninc.org

Providence Behavioral Health (Mercy Medical—Holyoke)
1233 Main Street
Holyoke
(413) 536-5111
www.mercycares.com

River Valley Counseling Center, Inc.—Administrative Offices
(Behavioral Health & HIV/AIDS)
319 Beech Street

Holyoke
(413) 540-1100
www.rvcc-inc.org

Child and Family Services:

Department of Children and Families—Holyoke Area Office
261 High Street
Holyoke
(413) 493-2600
www.mass.gov/dcf

Department of Children and Families—Western Regional Office
140 High Street, 5th Floor
Springfield
(413) 452-3350
www.mass.gov/dcf

Enlace de Familias
299 Main Street
Holyoke
(413) 532-9300
www.enlacedefamilias.org

Developmental Disabilities:

Multicultural Community Services of the Pioneer Valley, Inc. (Holyoke Office)
208 High Street
Holyoke
(413) 534 3299
www.mcsnet.org

Homelessness Assistance

Broderick House (SRO)
56 Cabot Street
Holyoke
(413) 536-9109
www.provministries.com

CHD Diversion, Shelter and Housing Program
51 Capitol Drive
West Springfield
(413) 737-2679
www.chd.org

Loreto House (Transitional Housing/Homeless Men)
51 Hamilton Street
Holyoke
(413) 533-5909
www.provministries.com

Main Street Shelter (Valley Opportunity Council)
Holyoke
(413) 534-2466

New England Farm Workers Council
Shelter and Housing Division
225 High Street
Holyoke
(413) 536-5403
www.partnersforcommunity.org

Friends of the Homeless—Resource Center (Springfield)
755 Worthington Street
Springfield
(413) 734-9946
www.fohspringfield.org

Friends of the Homeless—Men’s Shelter (Springfield)
769 Worthington Street
Springfield
(413) 732-3069
www.fohspringfield.org

Friends of the Homeless—Women’s Shelter (Springfield)
755 Worthington Street
Springfield
(413) 734-9946
www.fohspringfield.org

Horizon House (Springfield)
764 Alden Street
Springfield
413-782-8655

Jefferson Street Shelter (Springfield)
95 Jefferson Avenue
Springfield
(413) 736-2263

Prospect House Shelter (Springfield)
103 Prospect Street
Springfield
(413) 737-5518

Samaritan Inn (Westfield)
7 Free Street
Westfield
(413) 568-3122

Springfield Rescue Mission (Springfield)
19 Bliss Street
Springfield
(413) 732-0808
www.hope4springfield.org

Worthington House (Springfield)
767 Worthington Street
Springfield
(413) 732-3069

Housing & Housing Assistance—

Section 8, Fair Housing, Foreclosure Prevention, Homeownership

Buy Holyoke Now
www.buyholyokenow.org

Holyoke Housing Authority
(including down-payment assistance for first-time homebuyers)
475 Maple Street
Holyoke
(413) 539-2220
www.holyokehousing.org

Massachusetts Fair Housing Center (discrimination issues)
57 Suffolk Street
Holyoke
(413) 539-9796
(800) 675-7309 (toll free)
www.massfairhousing.org

Wayfinders (formerly HAP Housing)
322 Main Street
Springfield
(413) 233-1500
www.wayfindersma.org

Massachusetts Attorney General—Western Massachusetts Office
(tenants' rights)
1350 Main Street, 4th Floor
Springfield
(413) 784-124
www.mass.gov/ago

Massachusetts Commission Against Discrimination (MCAD)
436 Dwight Street Second Floor, Room 220
Springfield, MA 01103
(413) 739-2145
www.mass.gov/mcad

MassHousing—Western Massachusetts Office
59 Interstate Drive
West Springfield
(413) 733-0999

Springfield Neighborhood Housing Services
111 Wilbraham Road
Springfield
(413) 739-4737
www.springfieldnhs.org

Valley Opportunity Council Housing
63 West Street
Chicopee
(413) 594-3267
www.valleyopp.com

Housing Rehabilitation

Neighborhood Improvement Program (owner-occupied housing rehab grants)
OneHolyoke CDC (formerly Olde Holyoke Development Corporation)
70 Lyman Street
Holyoke
(413) 533-7101
www.oneholyoke.org

Rental Neighborhood Improvement Program (rental housing rehab loans)
OneHolyoke CDC (formerly Olde Holyoke Development Corporation)
70 Lyman Street
Holyoke
(413) 533-7101
www.oneholyoke.org

Revitalize CDC (owner-occupied rehab assistance)
<http://www.revitalizecdc.org/>
Colonial Block Building
1145 Main Street, Suite 107
Springfield, MA 01103
413-788-0014

Immigration Resources

Jewish Family Service of Western Massachusetts (Refugee services)
15 Lenox Street
Springfield
(413) 737-2601
www.jfswm.org

Lutheran Social Services
Refugee and Immigration Services, Immigration Legal Assistance
Center of New England
593 Main Street
West Springfield

(413) 787-0725
www.lssne.org

Somali Development Center—Springfield Office
130 Maple Street, Suite 243
Springfield
(413) 739-9860

Legal Services

Community Legal Aid—Springfield
One Monarch Place, Suite 400
Springfield
(413) 781-7814
(800) 639-1109
www.communitylegal.org

Western Massachusetts Legal Services/Massachusetts Justice Project
Volunteer Lawyer Service
57 Suffolk Street, 4th floor
Holyoke
(413) 533-2660
(413) 536-2420
(800) 639-1209
(888) 427-8989
www.majp.org

Transportation

Pioneer Valley Transit Authority
2808 Main Street, Springfield, MA 01107
(413) 781-7882
www.pvta.com

Valley Opportunity Council Transportation Services
35 Mt. Carmel Avenue, 2nd Floor
Chicopee
(413) 594-3220
www.valleyopp.com

Veterans' Resources

City of Holyoke Veteran Services/Veterans Benefits Department
War Memorial Building
310 Appleton Street
Holyoke
(413) 322-5630
www.holyoke.org

Soldiers' Home in Holyoke
110 Cherry Street
Holyoke
(413) 532-9475
www.mass.gov/hly

Bilingual Veterans' Outreach Center of Massachusetts, Inc.
281 Franklin Street
Springfield
(413) 731-0194
www.bilingualvets.org

Youth Services

Boys and Girls Club of Greater Holyoke
70 Nick Cosmos Way
Holyoke
(413) 534-7366
www.hbgc.org

Girls, Inc.
52 Nick Cosmos Way
Holyoke
(413) 532-6247
www.girlsinholyoke.org

Girl Scouts of Central and Western Massachusetts
Girl Scout Leadership Center - Holyoke
Crossroads Business Park
301 Kelly Way
Holyoke, MA 01040
(800) 462-9100

(413) 584-2602
www.gscwm.org

Greater Holyoke YMCA
171 Pine Street
Holyoke
(413) 534-5631
www.holyokeymca.org

Holyoke Parks and Recreation Department
City Hall, 536 Dwight Street
Holyoke
(413) 322-5620
www.holyoke.org

Holyoke Rows
25 Jones Ferry Road
Holyoke
(413) 322-5647
www.holyokerows.org

Holyoke Youth Task Force
<https://www.facebook.com/holyokeyouthtaskforce/>

Nueva Esperanza
401 Main Street
Holyoke
(413) 533-9442
www.nuevaesperanzaholyoke.org

Therapeutic Equestrian Center
36 Northampton Street
Holyoke
(413) 532-1462
www.equestriantherapy.org