

Holyoke Water Works
Charges for Water and other Related Services
July 2012 (Table 2)

Description of Service/Application	Fees/Charges	
	During Working Hours	After Working Hours
Non-Emergency Water Shut-off/Turn-on	\$50/\$50 or (\$100 both)	\$75 Labor charge plus \$50/\$50 or (\$175 both) ⁽²⁾
Valve Change	Materials	Labor charge plus materials ⁽²⁾
Service Leak/Repair	Materials ⁽³⁾	Labor charge plus materials ^(2,3)
Service Replacement	Materials ⁽³⁾	Labor charge plus materials ^(2,3)
Meter Replacement	No charge	(Not applicable)
New Service/Meter Installation	Labor charge plus materials ⁽¹⁾	(Not applicable)
Delinquent/Non-Payment	\$100 – Shut-off/Turn-on (labor included)	\$175 – Shut-off/Turn-on (labor included)
Return Check Fee	\$25 per check	\$25 per check
Final Notice/Demand Fee	\$50 per occurrence	\$50 per occurrence
Seasonal Meters - Consumer	\$100 - Shut-off/Turn-on	(Not applicable)
Seasonal Meters - City	No charge	(Not applicable)
Meter Test	\$50 ⁽⁵⁾	(Not applicable)
Hydrant Flow Test	\$300 (labor included) ⁽⁴⁾	\$300 (labor included) ⁽⁴⁾
Hydrant Use Fee	1-inch Connection - \$100/day 2-inch Connection - \$200/day	(Not applicable) (Not applicable)

- (1) See Table 1&3 for associated Connection Charge and Deposit.
- (2) Labor charge based on one and one-half times the employee's current hourly rate for Saturdays and double time for Sundays/Holidays.
- (3) Service repair/ replacement requires a minimum deposit of \$250 at the time of application.
- (4) Flow test on West Heights/West Holyoke or Reduced West Heights requires an additional \$100 for additional personnel.
- (5) Meter test charge refunded if meter is not operating within design parameters.