



Mayor Alex B. Morse

Sean Gonsalves, Director

City of Holyoke

Board of Health

COVID-19 MANDATORY POLICIES AND PROCEDURES FOR WEARING OF MASKS OR OTHER FACE COVERINGS IN BUSINESSES PROVIDING ESSENTIAL SERVICES IN THE CITY OF HOLYOKE

Commencing on Sunday April 26, 2020, at 12:01 a.m., the following Policies and Procedures **MUST** be implemented at all times at all businesses providing essential services in the City of Holyoke.

On April 3, 2020, the Centers for Disease Control issued an Advisory with regard to the wearing of face coverings when people are unable to maintain safe social distancing. On April 10, 2020, the Massachusetts Department of Public Health issued a similar Advisory regarding the wearing of face coverings in public. The following Policies and Procedures are intended to expand on those Advisories and to provide specific direction for customers and employees of brick and mortar businesses providing essential services in the City of Holyoke.

MASKS OR FACE COVERINGS REQUIRED FOR EMPLOYEES OF BUSINESSES PROVIDING ESSENTIAL SERVICES IN THE CITY OF HOLYOKE

1. Employees of businesses providing essential services in the City of Holyoke who cannot maintain social distancing must wear masks or other face coverings at all times while on the premises of the business. Employees who are isolated from each other and the public are not required to wear a mask in isolation.
2. The employer of each such employee shall provide a clean cloth mask or other covering to such employee upon their arrival at the business for each shift, and make replacements available if soiled or damaged, unless such employee chooses to wear a medical grade mask or filtered mask, which such employee provides for themselves.
3. Notwithstanding the foregoing, the employer may allow employee-provided masks for one week following the issuance of this order or such time as it takes the employer to obtain a sufficient inventory of masks for provision to employees, whichever is sooner.
4. All cloth face coverings worn in accordance with this Order shall conform to the following:
 - a. Fit snugly but comfortably against the side of the face; and
 - b. Be secured with ties or ear loops; and
 - c. Include multiple layers of fabric; and
 - d. Allow for breathing without restriction; and
 - e. Be able to be laundered and machine dried without damage or change to shape.

MASKS OR FACE COVERINGS REQUIRED FOR CUSTOMERS OF BUSINESSES PROVIDING ESSENTIAL SERVICE WITHIN THE CITY OF HOLYOKE

1. All customers of businesses providing essential services in the City of Holyoke must wear masks or other face coverings at all times while on the premises of the business.
2. As a business owner it is your responsibility to ask your customers to wear a face covering upon entering, just like we ask customers to sanitize their hands before entering. If a customer does not have a face covering, they can simply pull their jacket or shirt over their nose and mouth to comply.
3. Face coverings worn by customers in accordance with this Order shall be any cloth that securely covers the customer's nose and mouth, including but not limited to scarves, bandanas, turtlenecks or similar coverings.

ENFORCEMENT

1. Enforcement of this order shall be by the Holyoke Board of Health or its designated agent(s)

VIOLATIONS

1. It shall be the responsibility of the business establishment and/or the business agent to ensure compliance with all sections of this order. The business in violation shall receive:
 - a. In the case of a First Offense a written warning shall be issued along with a copy of this order.
 - b. In the case of a Second or Subsequent Offense a fine of three hundred dollars (\$300.00).
 - c. Continued violations may result in closure of the business establishment.
2. Each day that a violation continues shall be deemed a separate offense.

Important Exclusions:

Nothing in this order is intended to encourage residents to act as an enforcement authority for the City of Holyoke. Residents should not take it upon themselves to approach people in violation of this order. Residents are urged to focus solely on their personal compliance with this order.

Nothing in this order shall be construed to require a mask to be worn by children under age two (2) or children who frequently compromise mask integrity with frequent manipulations or removals, anyone who has trouble breathing, or is unconscious, incapacitated, or otherwise unable to remove the mask without assistance or anyone who cannot wear a mask for other underlying health and safety reasons.

Nothing in this order shall be construed to reduce or eliminate the requirement of maintaining safe distancing.

Nothing in this order shall be construed to recommend or require the wearing of masks or face coverings outdoors where safe distancing can be maintained.

Questions and Concerns should be directed to CoronaResponse@Holyoke.org

Effective 12:01 a.m. on April 26, 2020.



Sean Gonsalves
Board of Health Director