

2020
City of Holyoke
Community Resource Guide

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Reference herein to any specific agency or program, does not constitute or imply its endorsement, recommendation, or favoring by the Office for Community Development.

Contact the Office for Community Development to be added to the Guide.

Not all agencies contained herein are funded by the Office for Community Development.

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Immediate Assistance

United Way 2-1-1

Dial 2-1-1 for referrals for non-emergency assistance.
www.Mass211.org

United Way supports 2-1-1, a free and confidential service that helps people across North America find the local resources they need. 24 hours a day, 7 days a week.

Housing

Western Mass Network to End Homelessness

<http://westernmasshousingfirst.org>

Listings of shelters, transitional housing, and emergency housing assistance for Western Massachusetts.

Adult Educational Resources

Care Center (GED Programs for Pregnant/Parenting Teens)

247 Cabot Street
Holyoke, MA 01040
(413) 532-2900

www.carecenterholyoke.org

Center Based Early Education

35 Mt. Carmel Ave. - 3rd Floor
Chicopee, MA 01013
(413) 552-1559

Community Education Project (Adult Literacy)

317 Main Street
Holyoke, MA 01040
(413) 538-5770

www.cepholyoke.org

HALO (Beginning Literacy, pre-GED and GED)

208 Maple Street
Holyoke, MA 01040
(413) 552-2916

Holyoke Community College

303 Homestead Ave.
Holyoke, MA 01040
(413) 532-4900

www.hcc.edu

Animal Resources

Dakin Pioneer Valley Humane Society

171 Union Street
Springfield, MA 01105
(413) 781-4000

<https://www.dakinhumane.org/>

Thomas J. O'Connor Regional Animal Control and Adoption Center

627 Cottage Street
Springfield, MA 01105
(413) 781-1484

www.tjoconnoradoptioncenter.com

City of Holyoke Animal Control Officer

Board of Health
City Hall Annex
Holyoke, MA 01040
413-322-5595
www.holyoke.org

Business and Business Development**Greater Holyoke Chamber of Commerce**

177 High Street
Holyoke, MA 01040
(413) 534-3376
<http://www.holyokechamber.com/>

Mass Latino Chamber of Commerce

1655 Main Street #201
Springfield, MA 01103
(413) 746-1989
(413) 391-0157 – Holyoke Office
<https://www.masslatinochamber.com/index.php>

Office for Community Development

20 Korean Veterans Plaza – Room 400
Holyoke, MA 01040
(413) 322-5610
www.holyoke.org

Child Care**HCS Head Start**

30 Madison Avenue
Springfield, MA 01105
(413) 788-6522
<http://www.hcsheadstart.org/>

Square One

1095 Main Street – 2nd Floor
Springfield, MA 01103
(413) 732-5183
www.startatsquareone.org

Valley Opportunity Council—Early Education and Child Care
(413) 552-1559
www.valleyopp.com

Locations:

Beaudoin Village Early Education and Child Care Center
16 Barret Avenue
Holyoke, MA 01040

Cabot Manor Early Education and Child Care Center
106 Stonina Drive
Chicopee

Churchill Homes Early Education and Child Care Center
334 Elm Street
Holyoke, MA 01040

Montgomery Street Early Education and Child Care Center
374 Montgomery Street
Chicopee

Mt. Carmel Early Education and Child Care Center
35 Mt. Carmel Avenue
Chicopee

Master Heo's Tae Kwon Do
225 South Street
Holyoke, MA 01040
(413) 315-5335
<http://www.h2tkd.com/about-us>

Children- Educational Resources

Holyoke Public Schools

57 Suffolk Street
Holyoke, MA 01040
(413) 534-2000
www.hps.holyoke.ma.us

Homework House After-School Tutoring

54 North Summer Street
Holyoke, MA 01040
(413) 265-1017 or (413)-887-7406
<https://homeworkhouseholyokey.org/>

New England Adolescent Research Institute/NEARI

70 North Summer Street
Holyoke, MA 01040
(413) 532-1713
<http://nearischool.org/>

Clothing Assistance

St. Jude's Clothing Center - Providence Ministries

56 Cabot Street
Holyoke, MA 01040
(413) 538-8026
<http://www.provministries.org/locations/st-judes-clothing-center/>

Salvation Army

271 Appleton Street
Holyoke, MA 01040
(413) 532-6312
<https://massachusetts.salvationarmy.org/MA/Holyoke>

Community-Based Organizations

Enlace de Familias

229 Main Street
Holyoke, MA 01040
(413) 532-9300
www.enlacedefamilias.org

Nueva Esperanza

401 Main Street
Holyoke, MA 01040
(413) 533-9442
<https://nuevaofholyoke.org/>

Disabilities

Massachusetts Rehabilitation Commission (MRC)
1-800-245-6543 (Voice/TDD)

New England Business Associates (Employment for Individuals with Disabilities)

Main Office: 66 Industry Avenue, Suite 11, Springfield
On-Our-Way Program: Springfield College, 263 Alden Street, Springfield
Northgate Plaza Office: 1985 Main Street, Suite 303, Springfield
(413) 821-9200
<https://www.facebook.com/nebaworks/>

Domestic Violence/Sexual Assault

Womanshelter/Compañeras

208 Race Street
Holyoke, MA 01040
(413) 538-9717
(877) 536-1628 – 24 Hour Hotline
www.womanshelter.org

YWCA of Western Massachusetts – Springfield

1 Clough Street
Springfield, MA 01118
(413) 732-3121
(413) 733-7100 – 24 Hour Hotline
(800) 223-5001 - 24 Hour Hotline in Spanish
www.ywworks.org

For a list of domestic violence programs in Mass

www.domesticshelters.org/help/ma

Elder Services

Council on Aging

291 Pine Street
Holyoke, MA 01040
(413) 322-5625
www.holyoke.org

WestMass ElderCare, Inc.

4 Valley Mill Road
Holyoke, MA 01040
(413) 538-9020
(800) 462-2301 (toll free)
www.wmeldercare.org

Employment Assistance

Mass Hire

CareerPoint
850 High Street
Holyoke, MA 01040
(413) 532-4900
www.masshireholyokey.org

Regional Employment Board of Hampden County, Inc.

1441 Main Street, Suite 136
Springfield, MA 01103
(413) 787-1547
www.rebhc.org

Faith-Based Services

Salvation Army

271 Appleton Street
Holyoke
(413) 532-6312
www.salvationarmy.org

Fire Safety

Holyoke Fire Department- Free Smoke Detectors for Residential Properties
413-534-4515 (non-emergency)

Food Assistance

Department of Transitional Assistance (administers Food Stamps)

72-100 Front Street
Holyoke, MA 01040
(413) 552-5400
www.mass.gov/dta

Open Pantry

Emergency Food Pantry
PO Box 5127
Springfield, MA 01101
(413) 737-5354
www.openpantry.org

Kate's Kitchen

51 Hamilton Street
Holyoke, MA 01040
(413) 532-0233
<http://www.provministries.org/locations/kates-kitchen/>

Open Pantry

Loaves and Fishes Kitchen
Springfield, MA
(413) 731-5668
<http://www.openpantry.org/loaves-fishes-kitchen.php>

Margaret's Pantry (Food Pantry)

56 Cabot Street
Holyoke
(413) 538-8026
<http://www.provministries.org/locations/margarets-pantry/>

Nuestras Raices Farm

329 Main Street
Holyoke
(413) 535-1789
www.nuestras-raices.org

Our Community Table

Westfield
(413) 572-9147
www.westfieldsoupkitchen.org

WIC (Women, Infants and Children) Program

300 High Street, 1st Floor

Holyoke, MA 01040

(413) 534-2460

<https://www.wicprograms.org/ci/ma-holyoke>

Salvation Army

271 Appleton Street

Holyoke, MA 01040

(413) 532-6312

www.salvationarmy.org

For further resources:

https://www.mercycares.com/documents/Springfield/CommunityResources_2018.pdf

<https://www.foodbankwma.org/get-help/covid-19-food-pantry-meal-program-schedule/>

www.foodpantries.org

Fuel and Energy Assistance**Valley Opportunity Council**

Low Income Home Energy Assistance Program (LIHEAP)

And Heating Emergency Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP)

300 High Street, 1st Floor

Holyoke, MA 01040

(413) 552-1548

Partners for Community

11-13 Hampden Street

Springfield, MA 01103

(413) 272-2200

<http://www.partnersforcommunity.org/default/index.cfm/fuel-assistance/>

Health and Social Services

General—Multidisciplinary Providers:

Center for Human Development (CHD)

494 Appleton Street

Holyoke, MA 01040

(413) 420-2302

(844) 243-4357 – New Clients

<https://chd.org/counseling/locations/holyoke-clinic/>

Community Enterprises

441 Pleasant Street

Northampton

(413) 584-1460

www.communityenterprises.com

Holyoke Health Center

230 Maple Street

Holyoke, MA 01040

(413) 420-2200

www.hhcinc.org

Holyoke Healthcare Center

282 Cabot Street

Holyoke, MA 01040

(413) 538-7470

www.holyokehealthcare.com

Holyoke Medical Center

575 Beech Street

Holyoke, MA 01040

(413) 534-2500

www.holyokehealth.com

Partners for Community (Child care, job training, food, shelter, fuel)

11-13 Hampden Street

Springfield, MA.

(413) 272-2200 (Main office)

www.springfieldpartnersinc.com

Tapestry Health

15 Main Street, #A
Holyoke, MA 01040
(413) 536-8777

<https://www.tapestryhealth.org/holyoke/>

Behavioral Health:

Massachusetts Behavioral Health

489 Whitney Avenue
Holyoke, MA 01040
(413) 322-1800

www.masspartnership.com

Mount Tom Center for Mental Health and Recovery (Behavioral Health Network)

40 Bobala Road
Holyoke, MA 01040
(413) 536-5473

<https://www.bhninc.org/locations/40-bobala-road>

Providence Behavioral Health (Mercy Medical—Holyoke)

1233 Main Street
Holyoke, MA 01040
(413) 536-5111

<https://www.mercycares.com/body-springfield.cfm?id=463&fr=true>

**River Valley Counseling Center, Inc.—Administrative Offices
(Behavioral Health & HIV/AIDS)**

319 Beech Street
Holyoke, MA 01040
(413) 540-1100

<https://www.holyokehealth.com/about-us/our-affiliates/river-valley-counseling-center/>

Child and Family Services:

Department of Children and Families—Holyoke Area Office

261 High Street
Holyoke, MA 01040
(413) 493-2600

<https://www.mass.gov/locations/dcf-holyoke-area-office>

Department of Children and Families—Western Regional Office

140 High Street, 5th Floor

Springfield, MA 01105

(413) 452-3350

<https://www.mass.gov/locations/dcf-springfield-area-office>

Enlace de Familias

299 Main Street

Holyoke

(413) 532-9300

www.enlacedefamilias.org

Developmental Disabilities:

Multicultural Community Services of the Pioneer Valley, Inc. (Holyoke Office)

260 Westfield Road

Holyoke, MA 01040

(413) 534 3299

<https://www.mcsnet.org/>

Homelessness Assistance

Broderick House (SRO)

56 Cabot Street

Holyoke, MA 01040

(413) 536-9109

<http://www.provministries.org/locations/broderick-house/>

CHD Diversion, Shelter and Housing Program

332 Birnie Ave.

Springfield, MA 01107

(413) 737-2679

<https://chd.org/homelessness-programs-and-services/>

Loreto House (Transitional Housing/Homeless Men)

51 Hamilton Street

Holyoke, MA 01040

(413) 533-5909

<http://www.provministries.org/locations/loreto-house/>

Main Street Shelter (Valley Opportunity Council)

319 Main Street

Holyoke, MA 01040

(413) 534-2466

<https://www.valleyopp.com/housing/homeless-housing>

New England Farm Workers Council

Shelter and Housing Division

11-13 Hampden Street

Springfield, MA 01103

(413) 272-2200

<http://www.partnersforcommunity.org/default/index.cfm/housing-shelter/>

Friends of the Homeless—Resource Center (Springfield)

755 Worthington Street

Springfield, MA 01105

(413) 732-3069

<https://www.facebook.com/FOHSpringfield/>

Horizon House (Springfield)

764 Alden Street

Springfield, MA 01109

413-782-8655

<http://horizonschildren.org/>

Jefferson Street Shelter (Springfield)

95 Jefferson Avenue

Springfield, MA 01105

(413) 736-2263

Prospect House Shelter (Springfield)

103 Prospect Street

Springfield, MA 01107

(413) 737-5518

Samaritan Inn (Westfield)

7 Free Street

Westfield

(413) 568-3122

Springfield Rescue Mission

10 Mill Street

Springfield, MA 01102

(413) 732-0808

<https://springfieldrescuemission.org/>

Worthington House (Springfield)

767 Worthington Street

Springfield, MA 01105

(413) 734-3310

For additional resources: <https://www.westernmasshousingfirst.org/>

Housing & Housing Assistance—

Section 8, Fair Housing, Foreclosure Prevention, Homeownership

Buy Holyoke Now

<http://buyholyokenow.com/>

Holyoke Housing Authority

(including down-payment assistance for first-time homebuyers)

475 Maple Street

Holyoke, MA 01040

(413) 539-2220

<https://www.holyokehousing.org/>

Massachusetts Fair Housing Center

57 Suffolk Street

Holyoke, MA 01040

(413) 539-9796

(800) 675-7309 (toll free)

<https://www.massfairhousing.org>

Wayfinders

322 Main Street

Springfield, MA 01105

(413) 233-1500

<https://www.wayfindersma.org>

Massachusetts Attorney General—Western Massachusetts Office

(tenants' rights)

1350 Main Street, 4th Floor

Springfield, MA 01105

(413) 784-124

<https://www.mass.gov/info-details/tenant-rights>

Massachusetts Commission Against Discrimination (MCAD)

436 Dwight Street Second Floor, Room 220

Springfield, MA 01103

(413) 739-2145

<https://www.mass.gov/locations/mcad-springfield-office>

MassHousing—Western Massachusetts Office

59 Interstate Drive
West Springfield, MA 01089
(413) 733-0999
<https://www.masshousing.com/>

Springfield Neighborhood Housing Services

111 Wilbraham Road
Springfield, MA 01105
(413) 739-4737
<https://www.macdc.org/content/springfield-neighborhood-housing-services>

Valley Opportunity Council Housing

35 Mt. Carmel Ave.
Chicopee, MA 01013
(413) 552-1554
www.valleyopp.com

Housing Rehabilitation**OneHolyoke CDC**

Neighborhood Improvement Program (owner-occupied housing rehab grants)
70 Lyman Street
Holyoke, MA 01040
(413) 533-7101
<https://www.oneholyoke.org/>

OneHolyoke CDC

Rental Neighborhood Improvement Program (rental housing rehab loans)
70 Lyman Street
Holyoke, MA 01040
(413) 533-7101
<https://www.oneholyoke.org/>

Revitalize CDC (owner- occupied rehab assistance)

Colonial Block Building
1145 Main Street, Suite 107
Springfield, MA 01103
413-788-0014
<http://www.revitalizecdc.org/>

Immigration Resources

Ascentria Refugee & immigrant Services

425 Union Street
West Springfield, MA 01089
(413) 787-0725

Jewish Family Service of Western Massachusetts (Refugee services)

15 Lenox Street
Springfield, MA 01108
(413) 737-2601
<https://www.jfswm.org/>

Lutheran Social Services

Refugee and Immigration Services, Immigration Legal Assistance
Center of New England
593 Main Street
West Springfield
(413) 787-0725

Somali Development Center—Springfield Office

130 Maple Street, Suite 243
Springfield
(413) 739-9860

Legal Services

Community Legal Aid—Springfield

One Monarch Place, Suite 400
Springfield, MA 01104
(413) 781-7814
(800) 639-1109
<https://www.communitylegal.org/>

Western Massachusetts Legal Services/Massachusetts Justice Project

Volunteer Lawyer Service
57 Suffolk Street, 4th floor
Holyoke, MA 01040
(413) 533-2660
(413) 536-2420
(800) 639-1209
(888) 427-8989

Transportation

Pioneer Valley Transit Authority

2808 Main Street
Springfield, MA 01107
(413) 781-7882
www.pvta.com

Valley Opportunity Council Transportation Services

35 Mt. Carmel Avenue, 2nd Floor
Chicopee
(413) 594-3220
www.valleyopp.com

Veterans' Resources

City of Holyoke Veteran Services/Veterans Benefits Department

War Memorial Building
310 Appleton Street
Holyoke, MA 01040
(413) 322-5630
www.holyoke.org

Soldiers' Home in Holyoke

110 Cherry Street
Holyoke
(413) 532-9475
<https://www.mass.gov/orgs/soldiers-home-in-holyoke>

Bilingual Veterans' Outreach Center of Massachusetts, Inc.

281 Franklin Street
Springfield, MA 01105
(413) 731-0194
<http://bilingualvets.org/>

Youth Services

Boys and Girls Club of Greater Holyoke

70 Nick Cosmos Way
Holyoke, MA 01040
(413) 534-7366
<https://hbgc.org>

Girls, Inc.

6 Open Square Way
Holyoke, MA 01040
(413) 532-6247

<https://www.girlsincvalley.org/>

Girl Scouts of Central and Western Massachusetts

Girl Scout Leadership Center - Holyoke
Crossroads Business Park
301 Kelly Way
Holyoke, MA 01040
(413) 584-2602

<https://www.gscwm.org/>

Greater Holyoke YMCA

171 Pine Street
Holyoke, MA 01040
(413) 534-5631

<https://holyokeymca.org/>

Holyoke Parks and Recreation Department

City Hall, 536 Dwight Street
Holyoke, MA 01040
(413) 322-5620

www.holyoke.org

Holyoke Rows

25 Jones Ferry Road
Holyoke, MA 01040
(413) 322-5647

www.holyokerows.org

Holyoke Youth Task Force

<https://www.facebook.com/holyokeyouthtaskforce/>

Nueva Esperanza

401 Main Street
Holyoke, MA 01040
(413) 533-9442

<https://nuevaofholyoke.org/>

Therapeutic Equestrian Center

532 Northampton Street

Holyoke, MA 01040

(413) 532-1462

<https://tecriders.org/>