

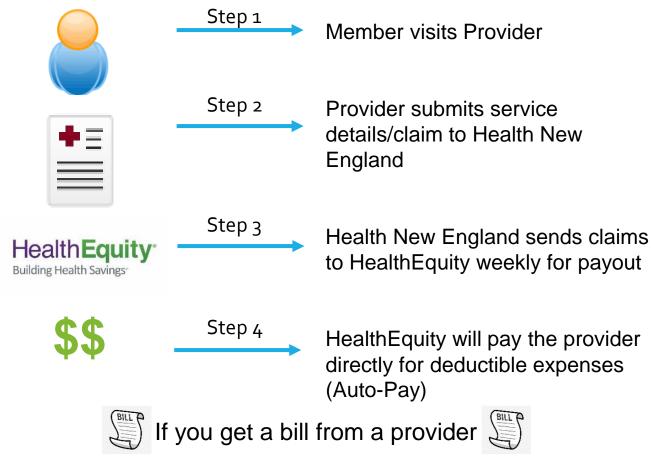


## CITY OF HOLYOKE **HEALTH REIMBURSEMENT ARRANGEMENT** (HRA)

Q: What is my HRA and how does it work?

A: Your HRA is an employer funded benefit that the City of Holyoke uses to offset the cost of your deductible.

Ex: If you are enrolled in the individual HNE Essential \$4,000. Your deductible is \$4,000 but you are only responsible for \$1,000. The City uses the HRA to offset the remaining \$3,000.





1st – Call Health New England at 1-800-310-2835 to see if they have received **YOUR Claim.** (Often times the provider may send you the bill prior to Health New England receiving it.) 2<sup>nd</sup> – Call HealthEquity at 1-866-346-5800 to see if the claim has been sent by Health New England.

\*You can view all transactions by signing into your HealthEquity portal by creating an account online or downloading the app on your smartphone\*





## CITY OF HOLYOKE

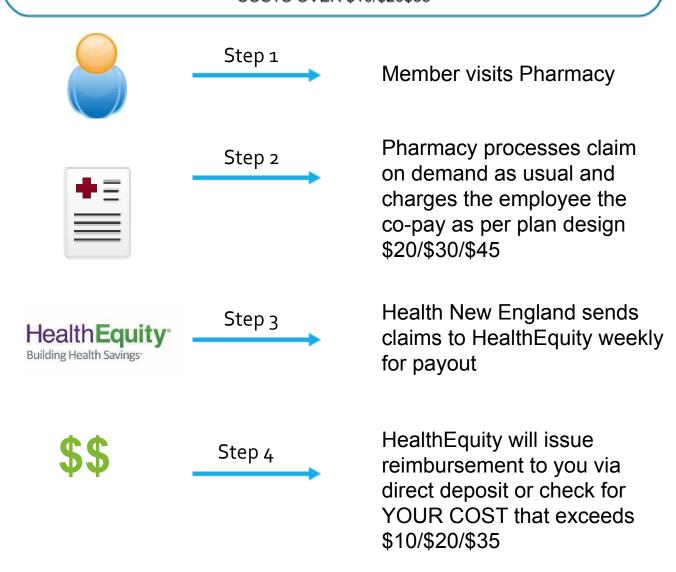
## PRESCRIPTION REIMBURSEMENT

## **ARRANGEMENT (HRA)**

Q: What is my HRA and how does it work?

A: Your HRA is an employer funded benefit that the City of Holyoke uses to offset the cost of your prescription co-pays.

When you purchase a prescription you will pay the full co-pay as outlined on the plan design - \$20/\$30/\$45. Through the Health Equity HRA, the City will reimburse YOUR COSTS OVER \$10/\$20\$35



To sign up for direct deposit, please click here OR Download this form

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