



**JEFFERY ANDERSON-BURGOS
ADMINISTRATIVE ASSISTANT
HOLYOKE CITY COUNCIL**

July 29, 2022

Re: Update regarding PVTA shelter on South St:

Here is a copy of my correspondence with Paul Burns, Director of Transit Operations at PVTA. This follows a phone call to him explaining that the City Council was looking to have the shelter replaced as well as also asking for consideration that it be returned to inside the plaza instead of on the street as a matter of mitigating traffic safety concerns.

Paul Burns:

Good afternoon Mr. Anderson-Burgos,

Just following up with our initial phone call regarding the shelter at the South Street Stop (stop ID # 490). I am still researching what exactly happened to this shelter and what our options might be for replacing this shelter. I will report back with more information regarding what happened and will let you know when I have more information to share.

You also asked if it would be possible to have the stop inside the plaza reinstated. I am not sure when this stop actually was in place as it predates my tenure at PVTA. I will research what the reasons for relocating that stop were and we can explore the question in more detail once I have some historical context there as well.

Thanks for reaching out

Paul

My response:

Paul

Thank you for getting back to me and working on getting that information for me. At the very least, I know the Council will appreciate having some insight into what happened and what needs to be done to get a new shelter.

Take care

Paul Burns:

You're welcome,

I'll take a ride through the plaza on my way home tonight to refresh my memory on the layout there and have a better understanding of potential concerns.

Paul Burns:

Good afternoon,

I looked at this bus stop location last evening. There would be significant issues with the current pad with regard to placing a new shelter at that location. The current location is significantly damaged and was likely not ADA compliant when initially installed. We are still reviewing potential funding sources for a new shelter but the site itself will need some work before a shelter could be installed. I have attached some photos of the current state of the concrete work at the site as well as a google earth screenshot of the location before the shelter was destroyed.

The previous shelter on this site was a half-sized shelter. It is possible this site could accommodate a full sized shelter but it would require further consultation with DPW to determine rights of way etc. in that area. Just so you are aware, since PVRTA does not own the land on which the shelters are installed, we typically do not pour or improve pads or perform site work. We would need the DPW or other appropriate agencies to prepare the site for a shelter if we are able to secure funding for one.

Thanks

Paul

Pictures attached





