

GOVERNMENT OPERATIONS COMMITTEE MINUTES
Wednesday, February 27, 2018, 11:00 A.M.

Present: Committee Members: Chairperson, De'Keither Stamps; Vice Chair, Melvin Priester, Jr., Council President and Aaron Banks. Guest: Charles H. Tillman. Directors: Dr. Safiya Omari, Chief of Staff; Dr. Robert Blaine, Chief Administrative Officer; Kristi Moore, City Clerk; Michelle Day, Assistant City Clerk; Angela Harris, Deputy City Clerk; and Monica Allen, Special Assistant to the City Attorney.

Absent: Ashby Foote and Virgi Lindsay, Council Vice President.

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The meeting was called to order by **Chairperson, De'Keither Stamps**.

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DISCUSSION: SIEMENS: Chairperson Stamps requested an overview of training provided to City employees within the Water Sewer Business Administration. **Chairperson Stamps** recognized **Dr. Safiya Omari**, Chief of Staff, who stated that Total Business Development was a subcontractor contracted by Siemens and said company did provide training and issued certificates to over 80 plus individuals to operate the WSBA billing system. Out of all the trainees trained, only six (6) were hired by the past Administration.

Chairperson Stamps recognized **Dr. Robert Blaine**, Chief Administrative Officer, who stated the goal to have employees working with efficiency regarding the WSBA billing system is approximately 3 to 4 months. **Dr. Blaine** stated that 3 large phases that work would entail are:

- Systemic analysis- looking at all the pieces in order to rectify the problems with the CC&B system
- Move to cloud based hosting- taking all data systems
- Aligning the business processes with the cloud based hosting and the resolution of the CC&B system

Chairperson Stamps recognized **Robert Miller**, Director of Public Works, who stated the following:

- Two (2) types of training that needed:
 - Fundamental skill sets- how to use the software
 - Basic Customer Service
- Two (2) main focuses of the Public Works Department:
 - Process analysis

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- Process redesign
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Chairperson Stamps recognized **Dr. Robert Blaine**, who stated that the CC&B system is 75 to 80% functional with computing correct billings. 80% of the bills are 90% accurate, reflecting the usage of consumption by the citizens.

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DISCUSSION: 21ST CENTURY POLICING: **Chairperson Stamps** recognized **Dr. Robert Blaine**, Chief Administrative Officer, who stated that statically crime is down within the City of Jackson, except for violent crimes and homicides. **Dr. Blaine** provided the following information of various crimes from the years of 2001 to 2016:

House Burglaries		Motor Vehicle		Larceny & Theft		Arson	
2001	2016	2001	2016	2001	2016	2001	2016
4,000	2,000	3,000	1,000	8,000	5,000	100	100

Dr. Robert Blaine stated that said statics can be found on open.jacksonms.gov website. **Dr. Blaine** also stated that technology is allowing police to move in a new direction. The police department has obtained funding for a real-time crime center, that's 21st century policing. It's all about how data is used efficiently, how data is measured and getting in front of where the trends are.

Chairperson Stamps requested an explanation on how the camera system would operate. **Dr. Blaine** stated that the system would monitor areas of the city to see what's happening on the ground, the ability to respond to incidents expeditiously, track movement of officers wearing body cameras to see where those officers are, and to track movement of people moving through the city.

Chairperson Stamps recognized **Council President Priester** who inquired about what steps are being done to retain experience officers and what is being done to develop officers into the experienced officers needed for the City of Jackson. **Dr. Robert Blaine** stated the City is in the process of bringing in systems from police forces across the country. Conversations regarding strategies for violent crime reductions. **Dr. Blaine** stated that the Administration is working with officers to:

1. Properly identify what the problem is
 2. To develop cultural shift in the police department
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After a thorough discussion, **Chairperson Stamps** requested an update on the incentive program for the police officers.

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There being no further business to come before the committee, the meeting stood adjourned at 1:08 p.m.