Planning Your Trip

Contact JATRAN Customer Service Center at 601-960-6725, for assistance in planning your trip, but make sure you...

- Have your paper and pencil ready.
- Know the address from where you are leaving and where you are going.
- Know what time you would like to arrive at your destination and/or return.

Terms you need to know

Connecting Bus: a bus that connects with a second bus to transport riders to a bus stop or transit terminal.

Time point: the time a bus is scheduled at a bus stop.

Transfer: the movement from one vehicle to another to reach a destination.

JATRAN Buses are ADA Accessible

JATRAN buses are specifically equipped with wheelchair lifts to aid disabled persons in boarding the bus. Buses are also equipped with wheelchair devices to secure passengers while in motion.

A disabled person requiring the aid of this special equipment may plan ahead by calling the JATRAN HandiLift Service department at 601-984-5438.

Helpful Hints & Safety Tips

JATRAN requires exact fare. Operators do not carry change.
- Bus operators make stop announcements and provide verbal assistance at multi-stop stops.
- Deposit your fare directly into the fare box. The bus operators are not allowed to handle money.
- Eating, drinking, smoking and playing music without headphones are prohibited on the bus.
- Please allow others to exit before boarding.
- Do not disturb the bus operator.
- JATRAN maintains a lost and found service to assist with prompt return of lost items. All items not picked up within 30 days will be discarded. Call 601-984-7140 for lost items.
- On Fixed Routes and HandiLift busses, passengers are not required to use seat or lap belts.

Service Animal Policy

The ADA defined service animals are "dogs" that are individually trained to do the work or perform tasks for people with disabilities. "Does whose sole function is to provide comfort or emotional support do not qualify as service animals under ADA guidelines.

A few things to keep in mind when bringing your service animal on board Jatran:
- You are responsible for the supervision and action of your animal while on board.
- The animal must be on a harness, a leash, or be secured in some way; or the individual must maintain effective control by voice, signals or other effective means.
- With few exceptions, an animal is expected to remain on the floor.
- The animal must be housebroken.

Pass Outlets

JATRAN Office: 6221 University Blvd.
601-984-7140
Union Station: 380 West Capitol Street
601-960-6725

Contact Us

Phone: 601-984-7140. Fax: 601-988-5726
TTY: 601-324-0490
www.jacksonms.gov

Effective August 2014

How To Ride Guide

PTM OF JACKSON, INC
1025 University Blvd., P.O. Box 2809
Jackson, MS 39207-2809

JATRAN Time Schedule/Route Map book

JATRAN Routes

JATRAN Time Schedules/Route Map book provides the transit system’s bus schedule identified by number and name of each route. The book includes a map of the routes and indicates if Saturday service is provided in the route.

Transfers

Transfers are issued to provide service between two points not served by a single route. Transfers are valid for one trip on the same bus. The transfer must be used within the same route and valid for maximum of 1 hour and 15 minutes after issue. Please ask the bus operator for a transfer when you board the bus.

Transfers can be used for a return trip. Transfers are only issued to customers who pay a fare or board with a JATRAN pass. An official transfer is a blue piece of paper with the word TRANSFER on it. A transfer is given to the customer as the fare is collected.

Jatran Fares

Base Fare $1.50
Senior Citizen $0.50
Disabled $0.50
Medicare Card Accepted for Identification

Senior/Disabled Senior/Disabled Daily Pass* $2.00
Senior/Disabled Weekly Pass* $5.00
Senior/Disabled Monthly Pass* $18.00

Transfers

School Students K-12/College
School Students $1.00
Children Ages 6-14 $0.75
Children Ages 5 and Under FREE
One-Ride Pass $1.50
Daily Pass $4.00
Weekly Pass $15.00
Monthly Pass $42.00
College Monthly Pass $23.00
Summer Youth Pass $25.00
College Semester Pass $70.00
HandiLift Base Fare $2.00

**American Disability Act Rate

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