



General Information

A JATTRAN Customer Service operator will help you plan and schedule your trip. In addition, if requested the operator will mail you the bus time schedule and a map detailing the transfer points and fare structure. For assistance, please call 601-960-0725.

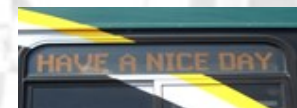
JATTRAN Route Schedules

JATTRAN Time Schedule/Route Map book provides the transit system's bus schedule identified by number and name of each route. The book includes a map of the routes and indicates if Saturday service is provided in addition to the regular weekday service.

Reading A Schedule

Union Station, downtown area serves as the central location of JATTRAN's route structure.

- **Outbound**, describes buses departing from the Downtown area.
- **Inbound**, describes buses approaching the Downtown area.



Destination Signs

The destination signs are located on the bus roadside and in the front of the bus at the top. The signs show the route name and the bus destination. Before boarding the bus, be sure to check the destination sign to ensure you are on the correct bus. If you have any questions, the bus operator will be happy to assist you.

Transfers

Transfers are issued to provide service between two points not served by a single route.

- Transfers are **Free** and valid for the next bus to your destination at locations where routes intersect.
- Transfers are valid for maximum of 1 hour and 15 minutes after issued. Please ask the bus operator for a transfer when you board the bus.
- Transfers can not be used for a return trip.
- Transfers are only issued to customers who pay a fare or board with a JATTRAN pass. An official listing of JATTRAN authorized transfer points are listed in the route schedule book.

Catching Your Bus

Riders may board JATTRAN bus at any regular bus stop with a green and yellow bus stop sign. When there is no designated bus stop, the bus operator will stop for signaling passengers at or near and intersection. Also, you can board the bus at Union Station, which serves as the transit hub center for JATTRAN.



Exiting the Bus

When the bus is within a block of your destination, press the yellow strip or pull the cord next to or above the windows to signal the operator that you want to exit the bus.

Customer Comments

Customers with comments or complaints are to call 601-960-0725 or download a form from JATTRAN's website: www.jacksonms.gov



JATTRAN Fares

Base Fare	\$1.50
Senior Citizen50
Disabled50

Medicare Card Accepted for Identification

Senior/Disabled

Senior/Disabled Daily Pass*	\$ 2.00
Senior/Disabled Weekly Pass*	\$ 5.00
Senior/Disabled Monthly Pass*	\$18.00

**American Disability Act Rate*

Transfers

.....	FREE
School Students K-12/College	
School Students	\$ 1.00
Children Ages 6-1475
Children Ages 5 and Under	FREE
One-Ride Pass	\$ 1.50
Daily Pass	\$ 4.00
Weekly Pass	\$15.00
Monthly Pass	\$42.00
College Monthly Pass	\$23.00
Summer Youth Pass	\$25.00
College Semester Pass	\$70.00
HandiLift Base Fare	\$ 2.00

Bus Service/Operation Hours

Fixed Routes Bus Service Hours

- Monday-Friday: 5:15am—7:45pm
- Saturday's: 6:40 a.m.—7:00 p.m.

Operation Hours

- JATTRAN Office: Mon-Fri 8:00 a.m.-4:30 p.m.
- Union Station: Mon-Fri 6:00 a.m.—5:30 p.m.
- HandiLift Reservation: Mon -Sat 8:00 a.m.-4:30 p.m.
- Customer Service: Mon-Fri 6:00 a.m.-5:30 p.m.



Planning Your Trip

Contact JATTRAN Customer Service Center at 601-960-0725, for assistance in planning your trip, but make sure you...

- Have your paper and pencil ready.
- Know the address from where you are leaving and where you are going.
- Know what time you would like to arrive at your destination and/or return.

Terms you need to know

Connecting Bus: a bus that connects with a second bus to transport riders to a bus stop or transit terminal.

Union Station: transit hub center located at Capitol and Mill Street. Central location for bus transfer. Houses JATTRAN customer service for ticket and transit information.

Time point: the time a bus is scheduled at a bus stop and at a designated location.

Transfer: the movement from one vehicle to another to reach a destination.

JATTRAN Buses are ADA Accessible

JATTRAN buses are specifically equipped with wheelchair lifts to aid disabled persons in boarding the bus. Buses are also equipped with wheelchair devices to secure passengers while in motion.

A disabled person requiring the aid of this special equipment may plan ahead by calling the JATTRAN HandiLift Service department at 601-948-5438.

Effective August 2014

Helpful Hints & Safety Tips

JATTRAN requires exact fare. Operators do not carry change.

- Bus operators make stop announcements and provide verbal assistance at multi-route stops.
- Deposit your fare directly into the fare box. The bus operators are not allowed to handle money.
- Eating, drinking, smoking and playing music without headsets are prohibited on the bus.
- Please allow others to exit before boarding.
- Do not distract the bus operator.
- JATTRAN maintains a lost and found service to assist with prompt return of lost items. All items not picked up in 30-days will be discarded. Call 601-948-7140 for lost items.
- On Fixed Routes and HandiLift busses, passengers are not required to use seat or lap belts.

Service Animal Policy

The ADA defined service animals as; "dogs" that are individually trained to do the work or perform tasks for people with disabilities. "Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under ADA guidelines.

A few things to keep in mind when bringing your service animal on board Jatran:

- You are responsible for the supervision and action of your animal while on board.
- The animal must be in a harness, a leash, or be secured in some way; or the individual must maintain effective control by voice, signals or some other effective means.
- With few exceptions, the animal is expected to remain on the floor.
- The animal must be housebroken.

Pass Outlets

JATTRAN Office: 1025 University Blvd.
601-948-7140

Union Station: 300 West Capitol Street
601-960-0725

Contact Us

Phone: 601-948-7140- Fax: 601-948-5726
TTY: 601-326-0490
www.jacksonms.gov



How to Ride Guide

PTM OF JACKSON, INC.
1025 University Blvd., P.O. Box 2809
Jackson, MS 39207-2809

