

Guidance for Retail

STATUS: OPEN WITH RESTRICTIONS

Retail businesses include all businesses that sell goods and services directly to the consumer.

GENERAL REQUIREMENTS FOR RETAIL

- Continue following the Guidance for All Employers.
- Employees must wear face coverings (when tolerated medically and physically) when social distancing of six-feet between individuals cannot be consistently maintained.
- Customers are required to wear face coverings (when tolerated medically and physically) when social distancing of six-feet between individuals cannot be consistently maintained.
- Limit the number of customers (excluding employees) to 5 customers per 1,000 square feet.
- Point of sales registers must be at least 6 feet apart.
- Sampling of food or products is prohibited.
- Services requiring the removal of the client's face covering are prohibited.

GENERAL RECOMMENDATIONS FOR RETAIL

- Continue following the general recommendations for all employers.
- Encourage customers to use hand sanitizer upon entering the store.
- Provide an adequate number of trash receptacles.
- Use distancing floor markers to encourage social distancing of 6 feet.
- Use one-way isle markers where isles are preventing social distancing of 6 feet.
- Add plexiglass protective barriers for employees working registers.
- Close or sanitize changing rooms and similar shared use rooms between customers.
- Conduct daily temperature checks of employees and restrict employees from entering the worksite if they have fever.
- Screen employees daily with the following questions and restrict employees from entering worksite if they answer yes.
- Have you been told to quarantine/isolate by a medical provider or the health department?
- Have you had face-to-face contact for 10 or more minutes with someone who has COVID-19?
- Are you feeling ill and/or experiencing any of the symptoms of COVID-19?

TIPS FOR CALCULATING OCCUPANCY

- Using google maps you can calculate the square footage by doing the following:
- To measure any area in Google Maps, you just need to start with the same process as for measuring distance.
- First, right-click on the map at your starting point and choose the *Measure distance* option.
- Add points around building. Once you close the shape by clicking on the starting point, Google will automatically calculate the area of your shape.
- A typical small retail shop is approximately 1500-2000 square feet and would allow for 7.5-10 customers to be inside at a time.
- A typical large box center is approximately 80,000-100,000 square feet and would allow for 400-500 customers to be inside a time. These centers rarely approach occupancy and usually do not have sufficient parking to actually have their occupancy be exceeded.

INDUSTRY CONTACT:

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