Chokwe A. Lumumba, *Mayor* City of Jackson, Mississippi http://www.jacksonms.gov



Communications Office of the Mayor Phone: 601-960-2378 Fax: 601-960-2391

FOR IMMEDIATE RELEASE

Date: Friday, April 30, 2021

Contact(s): LaTanya Thomas-Bennett, Chemist

Ithomas@jacksonms.gov

601.960.2723

Hours of Operation: Monday through Friday 7:00 AM to 4:00 PM

PWS 250008 40-BWN-2021

There was an electrical issue which caused a small fire in one of the major plant components. This required the plant to be shut down to prevent further damage. Lately, we have been experiencing issues with the power feed to the plant. Currently, it appears that the outage will not be extensive and we are hoping service will be restored by the end of the day. An electrical contractor is on site making repairs and investigating the cause of the fire. Due to the loss in water pressure, the City of Jackson Water/Sewer Utilities Division has issued a precautionary boil water advisory until further notice for the following area:

ALL SURFACE WATER CONNECTIONS

This notice does not affect the Jackson-Maddox Road Well Customers

THIS ADVISORY AFFECTS APPROXIMATELY 43,000 CONNECTIONS ON OUR DRINKING WATER SYSTEM.

This is a precautionary advisory. This notice does not mean that your water is unsafe, but it does mean that you must take precaution and boil your water before use. All customers are advised to boil their drinking water until adequate pressure is restored to the system. Water should be brought to a rolling boil for one minute for the following: cooking or baking, making ice cubes, taking medication, brushing teeth, washing food, mixing baby formula or food, mixing juices or drinks feeding pets, washing dishes and all other consumption.

RESIDENTS WILL BE NOTIFIED IMMEDIATELY WHEN THE ADVISORY IS LIFTED. For more information, customers may call 601-960-2723 during business hours or 601-960-1778 (or 601-960-1875) after 4:00 p.m. and on weekends.