

WSBA

WATER/SEWER

Assistance Program

Enrollment available **NOW** through
June 30, 2022



Get a fresh start!




Two payment plans are now available, plus considerations for special circumstances, and a flat rate option for customers experiencing stranded bills.

- 1. LOW-INCOME ASSISTANCE PLAN (LIAP) - Available for any water/sewage arrearage to be paid off in 24 months.**
 - If this is a rental property, must show proof of participation in the MS Home Corp Emergency Rental Assistance (ERA) program (www.ms-ramp.com/era)
 - Must pay current bill for the past three months
 - Must agree to apply for any federal or state utility aid programs
 - Must pay current bill plus \$10 for 24 months
- 2. COURTESY PAYMENT ARRANGEMENT PLAN (CoPAP) - Available for customers that do not qualify as low-income.**
 - Must have a 1-inch meter or less
 - Must pay current bill for the past three months
 - Must agree to apply for any federal and state utility aid programs
 - Must pay 40% over 24 months
- 3. SPECIAL CIRCUMSTANCES PANEL - Available for those experiencing extreme financial hardship. Special circumstances may include, but are not limited to:**
 - Damage to fixtures
 - Financial hardship
 - Unforeseen damage due to weather
- 4. STRANDED BILLS FLAT RATE - Available for those who know they have a balance, but have not recently received a bill.**
 - Customers can request a flat rate so payments may begin in order to enter the program
 - Application required

WATER CUT-OFFS RESUME SEPTEMBER 1, 2021

Please take advantage of this opportunity so you are not impacted.

Make your appointment today!

-  Call WSBA at **601-960-2000**
-  Email WSBA at WSBAassistanceprogram@jacksonms.gov
-  For more information visit: www.jacksonms.gov

