



THE CITY OF
JACKSON
MISSISSIPPI

MS0250008 CITY OF JACKSON IMPORTANT INFORMATION REGARDING YOUR DRINKING WATER

Surface Water Treatment Rule Violation: Failure to Take Corrective Action within Required Timeframe

Our water system violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation. During a Sanitary Survey/Investigation conducted November 11, 2021, the Mississippi State Department of Health cited the following significant deficiency: Capacity of Pumps. This deficiency occurred as a result of a fire in April 2021 that destroyed the control panel which operates the pumps.

As required by the Environmental Protection Agency's (EPA's) Surface Water Treatment Rule, we were required to take action to correct this deficiency. However, we failed to take this action by the bilateral compliance agreement deadline of June 22, 2022, established by the Mississippi State Department of Health.

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. The

item cited above does not mean that your water supply is contaminated; however, if not corrected it could lead to pressure and supply issues.

What is being done?

Currently, all repairs have been completed. The control panel and pumps are fully functional and operating as designed as of July 22, 2022. We have been in contact with the Mississippi State Department of Health to submit all necessary documentation and anticipate the closure of this deficiency by August 5, 2022.

For more information, please contact the City of Jackson Water Laboratory at 601-960-2723.

"Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail."

This notice is being sent to you by the City of Jackson PWS ID#: MS0250008.

Date distributed: August 1, 2022



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