

Notification Program Overview

This Regional Notification System (RNS) allows public officials to alert you after you self-register for the program. You may opt-in to enter your contact information and subscribe to notifications you care about based on your location. The information you provide is protected and will not be used for any other purpose.

Notification types include:

Emergency Notifications (or Emergency Warnings): Messages sent from local emergency response teams for natural and man-made disasters and events that could include actionable tasks such as shelter in place or evacuation instructions.

Weather Notifications (or Weather Alerts): Automated messages from the National Weather Services for events such as tornadoes watches and warnings, flash flood warnings and severe thunderstorm warnings.

How It Works:

When we issue a notification about a potential safety hazard or concern, you will receive a message on the voice or text communication methods that you have registered. If requested for the notification, you can confirm that you have received the message and you will not be contacted by any subsequent methods regarding that particular notification.

- If you do not confirm, the system will continue to attempt to reach you at all of the contact paths that you have registered.
- Sign up for Notifications
- Create an account and add your contact and location information into the RNS. All information you provide will be kept strictly confidential.
- Stop Receiving Notifications
- You can stop receiving at any time by removing your contact information from your profile. Phone numbers added by third parties are unable to be removed from system.

How do I sign up?

- You can sign up by clicking the sign-up button at the top of this page. If you need alerts about activity at more than one location, fill out a separate registration form for each address.
- If you have problems registering online, please contact the CAPCOG Homeland Security Division at warncentraltexas@capcog.org.
- The following information is required to register:
- First and last name
- Physical address (*No P.O. boxes*)
- City, State, Zip Code
- A minimum of one cellphone number, text number or email address

The service is free for the public to use. Participants will be responsible for any fees associated with text messaging, data and cellphone charges from their service provider.

What should I do if I receive a call?

1. Listen Carefully
2. Follow Instructions
3. Don't hang up until you hear the whole message (the message will not be repeated)
4. Confirm the message

DO NOT call 9-1-1 unless you are in immediate danger or harm.

What should I do if I don't receive a call?

Your area of the community may not be affected. In which case, you won't receive a call even if it's only a block away.

Will I be guaranteed to receive the notifications?

CAPCOG cannot monitor the current or future accuracy of the information you provided. It is your sole responsibility to keep any information current and accurate. Neither CAPCOG nor Everbridge assumes legal responsibility for inaccurate information or technical difficulties that may result in notification failures.