

34

Service Order Number	Action Code	Service Address	Account Number	Status	Opened Date	Scheduled Date	Initial Instruction	Completion Note
3143	Reconnect Cutoff	111 Avenue Q	03-1670-01	Completed	5/1/2024			
3142	Reconnect Cutoff	609 S. Avenue F	08-1467-02	Completed	5/1/2024			
3141	Park Repair Request	620 N. Nugent Ave.	06-1029-01	Open	5/1/2024		depressions in outfield of softball field. adult softball would like them to be repaired.	
3140	Water Issue	309 E. Main Street	01-1052-01	Completed	5/1/2024		Please graph 1564948638. Whitney. She wants to make sure her leak is fixed.	
3139	Water Issue	209 E. Main Street Restaurant	01-1973-01	Completed	4/29/2024	4/29/2024	1545897312 meter	Looks like a leak
3138	Meter Exchange	200 E. Pecan Drive	05-1083-01	Open	4/29/2024			
3137	Cutoff - Nonpayment	112 Scofield Unit #4W	01-1999-01	Completed	4/26/2024			
3136	Drainage Concern	504 W. Cypress Street	03-1098-01	Scheduled	4/26/2024	4/26/2024	Cut / Grade a swale as discussed in the field with the property owner to allow water to drain off W. Cypress St. and into a drainage ditch.	
3135	Reread	200 E. Pecan Drive	05-1083-01	Voided	4/26/2024			
3134	Reread	504 E. Ash Drive	01-1101-01	Voided	4/26/2024			
3133	Water Issue	103 N. Avenue J	03-1789-02	Open	4/25/2024		meter box full of water. Pretty heavy leak on our side it seems	
3132	Connect	108 Duncan Ave.	02-2009-01	Scheduled	4/25/2024	4/17/2024	Customer paid deposit to lock in current tap and impact fee rates. The customer has not paid tap / impact fees. Do not connect / install until customer pays full tap / impact fees.	
3131	Connect	505 N. Nugent Ave.	03-1545-01	Completed	4/25/2024	4/25/2024	Fire Hydrant Meter for ISD Construction	
3130	Reread	714 Liveoak Drive	08-1451-02	Open	4/25/2024			
3129	Reread	300 Liveoak Drive	08-1916-01	Voided	4/25/2024			
3128	Reread	145 Heritage Drive	09-1297-03	Open	4/25/2024			
3127	Reread	505 N. Nugent Ave. (C Softball Field - 2")	03-1557-01	Voided	4/25/2024			
3126	Reread	321 Old River Crossing	01-1122-01	Open	4/25/2024			
3125	Reread	107 E. Dawn Drive		Open	4/25/2024			
3124	Reread	107 S. Hwy 281	02-1269-01	Voided	4/25/2024			
3123	Reread	503 N. Nugent Avenue	03-1938-01	Open	4/25/2024			
3122	Reread	125 Heritage Drive	09-1353-01	Completed	4/25/2024			
3121	Reread	107 W. Dawn Drive	02-1426-01	Voided	4/25/2024			
3120	Reread	103 N. Avenue J	03-1789-02	Voided	4/25/2024			
3119	Reread	206 N. Avenue G, Suite 2	01-1206-01	Voided	4/25/2024			
3118	Reread	106 Hillcrest	02-1723-01	Completed	4/25/2024			
3117	Reread	130 Winding Oak Drive	03-1776-01	Completed	4/25/2024			
3087	Cutoff - Nonpayment	105 N. Ave. J	03-1069-01	Voided	4/25/2024			
3088	Cutoff - Nonpayment	403 S. U.S. Hwy. 281	09-1094-01	Voided	4/25/2024			
3089	Cutoff - Nonpayment	118 Gonzales Avenue	09-1089-02	Completed	4/25/2024			
3090	Cutoff - Nonpayment	109 Heritage Drive	09-1096-01	Voided	4/25/2024			
3091	Cutoff - Nonpayment	21 Encinitas Drive	08-1238-01	Voided	4/25/2024			
3092	Cutoff - Nonpayment	106 Heritage Drive	09-1208-01	Completed	4/25/2024			
3093	Cutoff - Nonpayment	103 4-6's Drive	08-1322-02	Voided	4/25/2024			
3094	Cutoff - Nonpayment	405 E. Ash Dr.	01-1334-01	Voided	4/25/2024			
3095	Cutoff - Nonpayment	316 N. Winters Furr Creekview Apt -101	02-1339-01	Voided	4/25/2024			
3096	Cutoff - Nonpayment	504 E. Cypress Street	01-1359-01	Voided	4/25/2024			
3097	Cutoff - Nonpayment	207 Ranch View	08-1318-02	Voided	4/25/2024			
3098	Cutoff - Nonpayment	208 Haley Road	09-1380-01	Voided	4/25/2024			
3099	Cutoff - Nonpayment	316 N. Winters Furr Creekview Apt-2-1402 Creekview Apt-2-1402	02-1361-01	Voided	4/25/2024			
3100	Cutoff - Nonpayment	316 N. Winters Furr Creekview Apt-2-1404	02-1362-01	Voided	4/25/2024			
3101	Cutoff - Nonpayment	316 N. Winters Furr Creekview Apt-OFFICE Creekview Apt-OFFICE	02-1363-01	Voided	4/25/2024			
3102	Cutoff - Nonpayment	713 W. Pecan Drive	03-1463-02	Voided	4/25/2024			
3103	Cutoff - Nonpayment	122 Heritage Drive	09-1477-01	Voided	4/25/2024			
3104	Cutoff - Nonpayment	205 E. Main Street	01-1482-01	Voided	4/25/2024			
3105	Cutoff - Nonpayment	402 E. Ladybird Lane	08-1484-02	Voided	4/25/2024			
3106	Cutoff - Nonpayment	202 N. Ave. C	01-1519-01	Voided	4/25/2024			
3107	Cutoff - Nonpayment	201 Old Austin Highway	09-1527-02	Voided	4/25/2024			
3108	Cutoff - Nonpayment	521 N. Hwy 281 B	01-1556-01	Voided	4/25/2024			
3109	Cutoff - Nonpayment	312 Liveoak Drive	08-1564-02	Voided	4/25/2024			
3110	Cutoff - Nonpayment	213 S US Hwy. 281	09-1592-01	Voided	4/25/2024			
3111	Cutoff - Nonpayment	604 W. Pecan Dr.	03-1651-02	Completed	4/25/2024			
3112	Cutoff - Nonpayment	111 Avenue Q	03-1670-01	Completed	4/25/2024			

Service Order Number	Action Code	Service Address	Account Number	Status	Opened Date	Scheduled Date	Initial Instruction	Completion Note
3113	Cutoff - Nonpayment	102 Heritage Bend	09-1744-02	Voided	4/25/2024			
3114	Cutoff - Nonpayment	615 N. Nugent Ave.	03-1950-01	Voided	4/25/2024			
3115	Cutoff - Nonpayment	213 S US Hwy 281 High	09-1963-01	Voided	4/25/2024			
3116	Cutoff - Nonpayment	213 S US Hwy 281 Low	09-1966-01	Voided	4/25/2024			
3086	Water Issue	217 281 Loop	09-1995-01	Completed	4/23/2024		Shows a major reverse flow flag. Need to graph #1574905192	Graft done
3085	Water Issue	403 Ranchview Drive	08-1153-02	Open	4/22/2024		Water leak in road between his house and 100-101 Double U.	Need to replace valve on city side
3084	Meter Exchange	308 S. Hwy 281 High	09-1762-01	Completed	4/22/2024			
3083	Water Issue	105 N. US Hwy. 281	01-1870-01	Completed	4/17/2024	4/17/2024	looks like some one ran over the meter and water is running down 281	meter base broke
3082	Meter Pull	103 Haley Road	01-2008-01	Completed	4/16/2024			
3081	Connect	103 Haley Road	01-2008-01	Completed	4/16/2024	4/16/2024	setting up for rolloff	
3080	Meter Exchange	210 Old Austin Highway	09-1298-02	Completed	4/16/2024		per larry	
3079	Meter Exchange	202 N. Avenue J	03-1061-01	Scheduled	4/16/2024	4/16/2024	Please repair water leak and exchange meter at the same time.	
3077	Water Issue	707 Ranchview Drive	08-1456-01	Scheduled	4/15/2024	4/15/2024	Customer states that she believes there is a water leak and needs advise. Please call Cammie Ockman at 512.554.1006 and advise.	
3075	General	620 N. Nugent Ave.	06-1029-01	Open	4/15/2024		Toilet seat broken in Men's Restroom. Women's restroom has a loose toilet seat.	
3076	Change Occupant	505 N. LBJ Dr.	01-1791-02	Completed	4/15/2024	4/15/2024		
3078	Change Occupant	118 N. Avenue Q Apt- B	03-1576-02	Completed	4/15/2024	4/15/2024		
3074	Meter Base Exchange	713 Ranchview Drive	08-1148-01	Completed	4/12/2024		changed by larry when fixing leak	
3073	Water Issue	133B Heritage Dr.	09-2003-01	Completed	4/11/2024		Asked to put account on hold. Please turn off meter and enter final read.	Final read is 6009
3071	Disconnect - Move Out	602 S. U.S. Hwy. 281	09-1182-01	Completed	4/11/2024	4/11/2024	This should already be disconnected. Can you please confirm	
3070	Disconnect - Move Out	604 S. U.S. Hwy. 281	09-1146-01	Completed	4/11/2024	4/11/2024	This should already be disconnected. Can you please confirm	
3072	Change Occupant	107 E. Dawn Drive	02-1738-03	Completed	4/11/2024	4/11/2024		
3069	Change Occupant	504 N. LBJ Drive	01-1741-02	Completed	4/7/2024	4/7/2024		
3068	Connect	118 N. Avenue Q Apt- B	03-1576-02	Completed	4/4/2024	4/4/2024		
3067	Flooding Issue	504 Victory Lane	01-1070-01	Open	4/3/2024			Storm water causing rutting in front of property
3066	Water Issue	203 S. Ave E	08-1092-01	Completed	4/3/2024		can you graph meter please. 1565301116 whitney	
3065	Water Issue	203 Old Austin Highway	09-1586-01	Completed	4/2/2024	4/2/2024	Customer reports a water leak at the meter. Please make site and advise if it is on the City side or customer side.	City gasket was leaking put new gasket
3064	Roadkill / Dead Animal	203 Haley Rd	09-1024-01	Completed	4/2/2024	4/2/2024	Dead deer @ Haley Rd & Cedar	
3063	Traffic Sign Complaint	203 Haley Rd	09-1024-01	Completed	4/2/2024		Stop sign down Haley Rd & PEC	
3062	Disconnect - Move Out	118 N. Avenue Q Apt- B	03-1576-01	Completed	4/2/2024	4/2/2024		
3060	Change Occupant	200 E. Pecan Drive	05-1083-02	Completed	4/2/2024	4/2/2024		
3061	Change Occupant	307 E. Pecan	01-1440-01	Completed	4/2/2024	4/2/2024		