

**From:** Kaylee Williams  
**Sent:** Wednesday, April 17, 2024 6:19 PM  
**To:** Whitney Walston; stephaniefisher  
**Subject:** Sewer billing issue

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I'm writing this email suggesting that sewer billing for commercial properties be looked at and revised as the averaging method does not work for, at least, downtown businesses due to the influx of lights spectacular spectators. I would suggest the previous method of billing where my sewer charge matches my water charge. Even this is inaccurate and unfair for me, but I can compromise to this approach easier than paying for something I am (obviously) absolutely NOT receiving. I hope this email does not come across as condescending because it isn't the approach im attempting. It's just obviously silly that I have to explain this and fight for this to change even though it's clearly wrong. A water bill should never outweigh a sewer bill, and quite frankly, is theft. Please keep me updated about this issue reaching city council and when it will be addressed!

For the record, my bill for March is:

Water: \$246

Sewer: \$749

Sent from my iPhone

		40 Cu. Yard / Pull	\$ 662.23	pull (\$69.10 / Ton Disposal Fee)
		Dry Run Charge (Fee assessed in the event the Contractor is unable to service commercial container due to overload, other weight issues, locked gate(s), or other similar issues.)	\$ 86.38	ea.
		Mini Roll-Off Containers:		
		Relocation Fee (Truck Not Onsite)	\$ 86.38	ea.
		8 Cu. Yard / Pull	\$ 345.51	pull (No Disposal Fee)
		Dry Run Charge (Fee assessed in the event the Contractor is unable to service commercial container due to overload, other weight issues, locked gate(s), or other similar issues.)	\$ 86.38	ea.
<b>K.</b>	<b>WATER AND WASTEWATER FEES</b>			
a.	Late Payment Charge	After 15th of Each Month	10%	ls
b.	After Hours Call Out (All Others Not Specified Below)		\$ 95.00	ea
c.	Water			
	1. Reconnection	During Business Hours Only	\$ 65.00	ea
		After Hours Reconnection	\$ 95.00	addtl
	2. Water Meter Deposits	Residential	\$ 150.00	plus a \$25 nonrefundable fee
		Commercial		
		- Less than 10,000 gallons	\$ 175.00	plus a \$25 nonrefundable fee
		- 10,001 - 30,000 gallons	\$ 250.00	plus a \$25 nonrefundable fee
		- 30,001 - 50,000 gallons	\$ 350.00	plus a \$25 nonrefundable fee
		- Greater than 50,000 gallons	\$ 500.00	plus a \$25 nonrefundable fee
	3. Water Meter Transfer of Service		\$ 35.00	ea
	4. Temporary Water Cut-off	Normal Business Hours	\$ 35.00	per hr
		Afterhours	\$ 95.00	per hr
	5. Water Meter Testing / Replacement		\$ 125.00	ea, refundable if meter is faulty
	6. Tap Fee	- New 3/4" Meter w/ Up to 60 ft. of Service Line (Commercial & Residential) (Inside City Limits)	\$ 1,512.00	ea
		- New 1" Meter w/ Up to 60 ft. of Service Line (Commercial & Residential) (Inside City Limits)	\$ 1,935.00	ea
		- New 2" Meter w/ Up to 60 ft. of Service Line (Commercial & Residential) (Inside City Limits)	\$ 2,767.00	ea
		- New Meter >2" w/ Up to 60 ft. of Service Line (Commercial & Residential) (Inside City Limits)	Actual Cost + 10%	ls
d.	Sewer			
	1. Tap Fee	- New Sewage Connection	\$ 1,299.00	ls
		- Labor, Materials, and Equipment Related to New Sewage Connection, including Roadway Repair	Actual Cost + 10%	ls
	2. Reconnection		\$ 160.00	ls
e.	Water and Sewer			
	1. Repair of Damaged Water and Sewer Lines	- Labor (Normal Business Hours)	\$ 55.00	per hour per man
		- Labor (Afterhours)	\$ 75.00	per hour per man
		- Equipment	\$ 60.00	per hour
		- Materials	Actual Cost + 10%	ls
	2. Water and Sewer Rates (Residential and Commercial)	- Joint Minimum Water and Sewer Bill	\$ 37.37	ls
	(Wastewater averaging is calculated from December thru February of each fiscal year when most of the water is deposited into the sanitary sewer system rather than outdoors.)			
	Note: Outside City Limits Rates are for grandfathered accounts only. Customers outside the City's Certificate of Convenience and Necessity (CCN) area are required to be annexed prior to connection.			
		- Water Service:		
		- Residential Inside City Limits:	\$ 17.90	
		- First 2,000 Gallons or Part Thereof		ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 6.17	per 1,000 gallons
		- Commercial Inside City Limits:		
		- First 2,000 Gallons or Part Thereof	\$ 17.90	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 7.26	per 1,000 gallons
		- Residential Outside City Limits (1-1/2 Rate):		
		- First 2,000 Gallons or Part Thereof	\$ 25.45	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 8.78	per 1,000 gallons
		- Commercial Outside City Limits (1-1/2 Rate):		
		- First 2,000 Gallons or Part Thereof	\$ 25.45	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 9.90	per 1,000 gallons
		- Sewer Service:		
		- Residential Inside City Limits:		
		- First 2,000 Gallons or Part Thereof	\$ 21.54	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 4.97	per 1,000 gallons
		- Commercial Inside City Limits:		
		- First 2,000 Gallons or Part Thereof	\$ 21.54	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 6.38	per 1,000 gallons
		- Residential Outside City Limits (1-1/2 Rate):		
		- First 2,000 Gallons or Part Thereof	\$ 30.61	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 7.08	per 1,000 gallons
		- Commercial Outside City Limits (1-1/2 Rate):		
		- First 2,000 Gallons or Part Thereof	\$ 30.61	ls
		- Each Additional 1,000 Gallons or Part Thereof	\$ 8.20	per 1,000 gallons
	3. Impact Fees	- 5/8" Water Meter		
		- Water	\$ 3,550.00	1.00 Equivalent
		- Sewer	\$ 5,091.00	Single Family