CITY OF JOHNSON CITY PERSONNEL POLICY



Amended September 2013, June 2016 and January 2018

TABLE OF CONTENTS

SECTION 1. ADMINISTRATION	. 1
1.01. Policy Statement	. 1
1,02. Scope	1
1.03. Nature of Employment - EEO; Immigration; ADA	1
SECTION 2. EMPLOYMENT PRACTICES	2
2,01. Employment Classifications	. 2
2.02. Employment Eligibility; Applications; Reference Checks	. 3
2.03. Maintenance of Personnel Information and Privacy Policy	4
2.04. Probationary Period	5
2.05. Personnel Data Charges	5
2.06. Performance Evaluation	5
2.07. Disciplinary Action	6
2.08. Nepotism	6
SECTION 3. EMPLOYMENT BENEFITS AND SERVICES PROGRAMS	7
3,01. Employee Benefits in General	7
3.02. Paid Time Off and Leave	8
3.03. Compensatory Time for Hourly Employees	9
3.04. Compensatory Time for Exempt Employees	9
3.05. Holiday Time	l 0
3.06. Holidays1	l 0
3.07. Jury Duty	l 0
3.08. Time Off to Vote	1
3.09. Workers' Compensation Insurance (WCI)	1
SECTION 4. PAYROLL ADMINISTRATION AND TERMINATION 1	13
4.01. Paydays	13
4.02. Overtime1	13
4.03. Administrative Pay Corrections	13
4.04. Pay Deductions	4
4.05. Employment Termination	4
4.06. Demotions 1	4

SEC	TION	5. WORK CONDITIONS AND HOURS	. 14
	5.01.	Management of the City	. 14
	5.02.	Flexible Work Hours	. 15
	5.03.	Attendance	. 15
	5.04.	Emergency Closings	. 15
SEC	TION	6. LEAVES OF ABSENCE	. 16
	6.01.	Medical Leave	. 16
	6.02.	Family Leave	. 16
	6.03.	Military Leave	. 17
	6.04.	Bereavement Leave	. 17
SEC	TION	7. EMPLOYEE CONDUCT, WELFARE AND DISCIPLINARY ACTION	. 18
	7.01.	Employee Conduct and Work Rules	. 18
	7.02.	Personal Appearance	. 19
	7.03.	Visitors in the Workplace	19
	7.04.	Vehicles	. 19
	7.05.	Safety Policy	20
	7.06.	Smoking in the Workplace	20
	7.07.	Drug-Free Workplace Policy	21
	7.08.	Solicitation	29
	7.09.	Grievance Procedures	29
	7.10.	Harassment Policy	30
	7.11.	Code of Ethics	33
SEC	TION	8. MISCELLANEOUS	36
	8.01.	Environmental Stewardship	36
	8.02.	Communications	37
	8.03.	Travel and Entertainment Policy	38
	8.04.	Approval of Travel	38
	8.05.	Advances	38
	8.06.	Allowable Expenditures	38
	8.07.	Expense Forms	39
	8.08.	Transportation	39
	8.09.	Use of Equipment	39
	8.10	Allowance of Handguns	39

SECTION	9. USE OF COMPUTER, INTERNET AND COMMUNICATION SYSTEMS 40			
9.01.	Internet and Email Policy			
9.02.	Use of Telephones and Cellular Telephones			
<u>APPENDICES</u>				
EMPLOYEE ACKNOWLEDGMENT FORM45				
EMPLOYEE OR CITY OFFICIAL ELECTION REGARDING PERSONAL				
INFORMA	ATION46			

SECTION 1. ADMINISTRATION

1.01. Policy Statement

The objective of this policy is to provide a uniform standard of operation and to treat each employee fairly and with dignity and respect as an individual member of the City of Johnson City, Texas.

1.02. Scope

These personnel policies apply equally to all employees of the City and all job applicants unless a class of employees is specifically exempted by these policies; however, the provisions of the Local Government Code, Chapter 143 and/or the provisions contained in the Collective Bargaining agreements established pursuant to the Local Government Code, Chapter 174, shall take precedence over this policy whenever the provisions of this policy are in conflict therewith. Persons appointed to serve on City Boards, Committees or advisors are exempt from these policies. A person on retainer or under a specific contract with the City is not considered to be a City employee unless a specified employment agreement is stipulated.

1.03. Nature of Employment - EEO; Immigration; ADA

Employment with the City is voluntarily entered into, and each City employee is free to resign at will at any time, with or without cause. Similarly, the City may terminate the employment relationship at will, with or without notice or cause. The policies contained in this Human Resource Policy Manual set forth general aspects of employment with the City and are not intended to create a contract, nor are they to be construed as contractual obligations between the City and any of its employees.

A. Equal Employment Opportunity

In order to provide equal employment and advancement opportunities to all individuals, employment decisions at the City will be based on merit, qualifications, and abilities. The City does not discriminate in employment opportunities or practices on the basis of race, color, religion, sex, national origin, age, disability, or any other characteristic protected by law. This policy governs all aspects of employment, including selection, job assignment, compensation, discipline, termination, and access to benefits and training.

If you have questions or concerns about any type of discrimination in the workplace, you are encouraged to bring these issues to the attention of the Department Head or the Mayor or his/her designee, or the City Secretary, who acts as Human Resources Officer for the City. You can raise concerns and make reports without fear of reprisal. Anyone found to be engaging in any type of unlawful discrimination will be subject to disciplinary action, up to and including termination of employment.

B. Immigration Law Compliance

The City is committed to employing only United States citizens and immigrants who are authorized to work in the United States, and does not unlawfully discriminate on the basis of citizenship or national origin.

In compliance with the Immigration Reform and Control Act of 1986, each new employee, as a condition of employment, is required to complete an employment eligibility verification form.

If you have questions on immigration law issues, you should contact your supervisor or the Mayor. You may raise questions or complaints about immigration law compliance without fear of reprisal.

C. Americans with Disabilities Act (ADA)

The City of Johnson City offers equal employment opportunity to qualified individuals with a disability and strictly prohibits discrimination against qualified individuals on the basis of disability.

Employees who have a complaint involving potential violations of the Americans with Disabilities Act or ADAAA, including but not limited to harassment, discrimination, or failure to provide a reasonable accommodation, must immediately contact the immediate Supervisor, Human Resources, the Mayor or designee.

Serious Health Condition/Disabilities: The City recognizes that employees with a potentially life-threatening and/or infectious illness or physical and/or mental disability may wish to continue to engage in as many of their normal pursuits as their condition allows, including their employment. As long as these employees are able to perform the essential functions of their job, with or without a reasonable accommodation, without creating an undue hardship, and medical evidence indicates that their condition is not a direct threat to themselves or others, the City will treat them consistently with other employees.

SECTION 2. EMPLOYMENT PRACTICES

2.01. Employment Classifications

In this section, it is the intent of the City to clarify the definitions of employment classifications so employees understand their employment status and benefits eligibility.

Each employee is designated as either NON-EXEMPT or EXEMPT according to federal and state wage and hour laws. NON-EXEMPT employees are entitled to overtime pay under the specific provisions of federal and state laws. EXEMPT employees are excluded from specific provisions of federal and state wage and hour laws. An employee's EXEMPT or NON-EXEMPT classification may be changed only upon written notification by the City's management. If you are unsure of your classification, please check with your supervisor.

A. Regular Employees

Regular full-time employees are those who are not in a temporary or probationary status and who are regularly scheduled to work at least thirty (30) hours per week year round on a full-time regular schedule. Generally, they are eligible for the City's benefit package, subject to the terms, conditions, and limitations of each benefit program.

B. Seasonal Employees

Seasonal employees are those who are hired usually during the summer months in support of park operations. Seasonal employees may work in excess of a 40-hour week, but are not entitled to overtime, compensatory time, or other benefits offered to full-time employees.

C. Part-Time Employees

Part-time employees are those who are hired to work on a part-time basis at any time of the year in any department of the City. Part-time employees who work in excess of 40 hours during any period are entitled to receive overtime pay; however, they are not entitled to compensatory time or any other benefits offered to full-time employees.

2.02. Employment Eligibility; Applications; Reference Checks

The City relies upon the accuracy of information contained in the employment application, as well as the accuracy of other data presented throughout the hiring process and employment. Any misrepresentations, falsifications, or material omissions in any of this information or data may result in exclusion of the individual from further consideration for employment or, if the person has been hired, termination of employment.

The minimum age for employment is eighteen (18) years for all full-time employees. This rule does not apply to part-time or seasonal employees.

To ensure that individuals who join the City are well qualified and have a strong potential to be productive and successful, the City will check the employment references of all applicants and conduct background investigations including, but not limited to: fingerprinting, a criminal history background check, and a motor vehicle records investigation, and a credit check.

The City may reject any application that indicates on its face that the applicant does not possess the minimum qualifications required for the position or exclude or deny certification to any applications for, but not limited to, the following reasons:

- He or she is not able to perform the essential functions of position to which he or she seeks appointment, with or without necessary accommodations.
- He or she engages in the illegal use or excessive use of drugs or intoxicants.
- He or she has been found guilty of a felony or a crime involving moral turpitude.
- He or she has been dismissed from a previous employment for disciplinary reasons, with or without reasonable cause.
- He or she has been dismissed previously from the City's service.
- He or she has intentionally made false statements in his or her application.

2.03. Maintenance of Personnel Information and Privacy Policy

A. Type of Information Collected

The City collects and maintains different types of personal information of those individuals who seek to be, are, or were employed by the City, including the personal information contained in:

- (1) Resumes and/or applications; references and interview notes;
- (2) Photographs and video:
- (3) Letters of offer and acceptance of employment;
- (4) Mandatory policy acknowledgement sign-off sheets;
- (5) Payroll information; including but not limited to social security number, pay check deposit information;
- (6) Wage and benefit information;
- (7) Forms relating to the application for, or in respect of changes to, employee health and welfare benefits; including, short and long term disability, medical and dental care; and
- (8) Beneficiary and emergency contact information.

In addition to the examples listed above, personal information also includes information such as name, home address, telephone, personal email address, date of birth, employee identification number and marital status, and any other information necessary to the City's business purposes, which is voluntarily disclosed in the course of an employee's application for and employment with the City.

B. How Information is Shared

We may share your personal information with our employees, contractors, consultants and other parties who require such information to assist us with establishing, managing or terminating our employment relationship with employees, including: parties that provide products or services to us or on our behalf and parties that collaborate with us in the provision of products or services to you. In some instances, such parties may also provide certain information technology and data processing services to us so that we may operate our business.

When the City shares personal information with such parties, it typically requires that they only use or disclose such personal information in a manner consistent with the use and disclosure provisions of this Privacy Policy.

Further, your personal information may be disclosed:

- (1) As permitted or required by applicable law or regulatory requirements. In such a case, we will endeavor to not disclose more personal information than is required under the circumstances;
- (2) To comply with valid legal processes such as search warrants, subpoenas or court orders;
- (3) To protect the rights and property of the City;

- (4) During emergency situations or where necessary to protect the safety of a person or group of persons;
- (5) Where the personal information is publicly available; or
- (6) With your consent where such consent is required by law.

2.04. Probationary Period

All full and part time employees must serve a probationary period of ninety (90) days. In the event an employee's status changes from part-time to full-time, or an employee is promoted into a different position, the time employed before probationary appointment shall not be credited to probationary requirements for job status or pay purposes.

The probationary period is regarded as an integral part of the examination process and is utilized for observing the employee's work closely, for securing the most effective adjustment of the new employee to his or her position, and for rejecting any employee whose performance does not meet required work standards.

At the conclusion of the ninety (90) day probationary period, the employee's direct supervisor will provide documented feedback in the form of an assessment to the employee. This assessment will identify the performance of the individual, set goals, objectives, and delineate expectations. The assessment will be discussed and submitted to the employee and a copy maintained in the employee file.

2.05. Personnel Data Charges

Employee records are an important aspect of employment for both staff and the City and should be accurate and current at all times. This information is essential in ensuring the provision of benefits and in responding in cases of emergency. It is the responsibility of each employee to promptly notify the City Secretary of any changes in personnel data, such as personal mailing addresses, telephone numbers, names of dependents, individuals to be contacted in the event of emergency, educational accomplishments, and other such items. If any personnel data has changed, notify the City Secretary-who will provide you with an Employee Information Form, or stop by the City offices.

2.06. Performance Evaluation

The work performance of each permanent employee shall be evaluated annually by the Department Head. Department Heads will be evaluated by the Mayor only.

Additional employee evaluations may be conducted if warranted, as determined by the Department Head or Mayor.

Evaluations shall be recorded in writing on forms provided by the City Secretary. A copy of such evaluation shall be given to the employee, and a duplicate copy shall be placed in the employee's permanent personnel file.

2.07. Disciplinary Action

Issues regarding employee misconduct or work infraction will be investigated and reviewed by the department head, or the Mayor if appropriate. Disciplinary action may be taken for employee misconduct, or work infraction and shall be consistent with the nature and degree of the misconduct or infraction involved.

Formal disciplinary action shall include written reprimand, suspension, reduction-in-pay, demotion, or dismissal. Formal disciplinary action shall be documented in the employee's personnel file. Informal disciplinary action, such as verbal reprimands, verbal counseling, and training, is not prohibited. Informal disciplinary action may be documented in the employee's personnel file at the discretion of the department head or the Mayor. An employee may respond to the action taken within three (3) business days in writing for purposes of filing with the employee's file.

Formal disciplinary actions may be appealed. To file an appeal, an employee must submit within five (5) working days of such action an Employee Grievance Form obtained from the City Secretary.

Formal disciplinary actions imposed on an employee by a department head may be appealed to the Mayor. The Mayor will respond within ten (10) working days. Actions will be reversed only on a finding of lack of sufficient cause. The Mayor's decision is final and binding.

Formal disciplinary actions imposed on a department head by the Mayor may be appealed to the City Council. The City Council will review the appeal as a confidential matter. Actions will be reversed only on a finding of lack of sufficient cause for imposition of the formal disciplinary action. A decision issued by the City Council is final and binding.

Formal disciplinary actions involving a municipal officer, as defined by Local Government Code Chapter 22, may be appealed to the City Council. The City Council will review the appeal as a confidential matter and, additionally, may act further in accordance with Section 22.077 of the Local Government Code, as amended. A decision issued by the City Council is final and binding.

2.08. Nepotism

Nepotism is the showing of favoritism toward a relative. The practice of nepotism in hiring personnel or awarding contracts is forbidden by the City. No person may be hired who is related within the second degree of affinity (marriage) or within the third degree by consanguinity (blood) to any member of the City Council, the Mayor, or any other City officer. No person may continue in City employment who is related in one of the prohibited degrees unless the employee has been employed continuously by the City for a period of:

- (1) At least thirty (30) days if the officer or member is appointed; or
- (2) At least six (6) months if the officer or Council Member is elected.

In addition, in the interest of effective management, no personnel action will be taken that would result in any employee supervising another employee who is related within the second degree of affinity or the third degree of consanguinity to the supervisory employee.

SECTION 3. EMPLOYMENT BENEFITS AND SERVICES PROGRAMS

3.01. Employee Benefits in General

Eligible employees at the City are provided with a benefit package. A number of the programs (workers' compensation and unemployment insurance) cover all employees in the manner prescribed by law. Benefits eligibility depends on a variety of factors, including employee classification.

In general, benefits include medical insurance, group life insurance, accidental death and dismemberment, long term disability and dental insurance (optional). Retiring employees may be eligible to purchase continued health benefits coverage in accordance with Texas Local Government Code Chapter 174, as amended from time to time.

<u>TMRS</u>: The City is a member of the Texas Municipal Retirement System (TMRS), a nontraditional joint contributory, defined contribution plan. All employees of the City are covered by Social Security and TMRS. An employee must be a member of the TMRS plan for five (5) years in order to vest.

Membership in the retirement system is mandatory for all regular full-time employees (defined by TMRS as an employee who works in excess of 1,000 hours per year). Both the employee and the City contribute to the employee's retirement account. Employees who leave City employment prior to retirement will, after filing a request with TMRS, be refunded their portion of the retirement account plus interest earned on their portion.

Upon termination, employees with fewer than five (5) years of creditable service may also choose to leave their deposits in the Retirement System for up to five years. During this five-year period, the member will continue to earn interest and maintain membership in the retirement system. If an employee who is less than 59 ½ years old applies for a refund of accumulated deposits, the member may face tax liabilities for early withdrawal of a tax-deferred retirement account.

Employees who have been employed for five (5) years or more, "vested" employees, may leave their accumulated contribution in the Retirement System, remain members of the Retirement System, and upon reaching age 60, apply for a service retirement benefit. An employee will not, however, receive the City's matching contributions unless the member reaches retirement eligibility and applies for a service retirement benefit.

Retirement benefits are determined by a formula that involves life expectancy at the time of retirement, the amount deposited in the employee's account, the future interest rate assumption as set by law, and which of the benefit payment plans the employee selects. Each eligible new

employee receives a brochure about the City's specific retirement coverage and options under TMRS at the time of employment.

The extent of these benefits is determined by the City Council of the City from time to time and is subject to change.

3.02. Paid Time Off and Leave

The City believes employees should have the opportunity to enjoy time away from the workplace to help balance their lives. Taking some time away from work is essential in maintaining quality performance, job efficiency, and health. To help foster this idea, the City has designated a plan that combines traditional sick and vacation leave benefits into a paid time off (PTO) plan. The City offers PTO as an employee benefit in lieu of sick and vacation leave.

<u>Schedules for PTO Accrual.</u> PTO will be earned according to the following schedules:

Years of Service	Annual PTO Hours Allotment
90 days or less	16
91 days up to 1 year Anniversary	64
1 year Anniversary to Dec 31st	13.34 hours/month
Jan 1 (immediately following prorated year) to 2 years	rs 136
3-10 years	192
11-15 years	216
15+ years	256

<u>PTO Rollover</u>. The maximum number of PTO hours accrued and remaining at the end of a calendar year that may be rolled over into the following year is 40 hours.

<u>Taking PTO</u>. To the extent possible, PTO must be scheduled in advance with Supervisor approval. The Supervisor will approve the request for non-emergency PTO based on considerations like work flow, operational requirements, work needs and length of service. Employees are accountable and responsible for managing their own PTO hours.

Holiday and PTO. PTO earned does not include designated holidays. Other time off due to bereavement, military or jury duty is also considered separate from the PTO policy.

<u>Personal Day.</u> Each employee may designate two days per calendar year as personal days. A personal day is not considered PTO. A personal day must be scheduled in advance and taken with Supervisor approval.

Overtime and PTO. An employee will not be allowed to use PTO time in order to accrue more than 40 hours in a work week.

<u>PTO Paid upon Departure from Employment</u>. Employees who separate for any reason, other than disciplinary, will be paid for accrued, unused PTO hours at the time of separation up to 80 hours. The City requires that an employee work for a minimum of ninety (90) days before the employee is entitled to PTO pay upon separation.

Conversion of Existing Sick and Vacation Leave to PTO. Upon approval and adoption of the Personnel Policy with this PTO section by City Council, sick and vacation leave earned by each employee will be converted to PTO. PTO time may be used according to this PTO policy. An employee will begin accruing PTO in accordance with this PTO policy on the first pay period of the following month after adoption. For an employee hired before January 1, 2010, leave accrued by the employee shall be placed into a separate employee account for use by that employee.

3.03. Compensatory Time for Hourly Employees

Full-time and part-time hourly non-exempt personnel are entitled to earn either compensatory time or overtime for work performed in excess of forty (40) hours per week. All overtime work must be approved in writing by the employee's immediate supervisor in advance in order to qualify for compensation or pay, except in the event of an emergency. The supervisor must agree, in advance of hours worked, whether the employee will be paid overtime or given compensatory time, and availability of funds will be considered when making the decision.

Compensatory time will be earned at a rate of 1:1.5, or 1 and 1/2 hours compensatory time per hour worked, provided that the employee has completed a 40-hour work week prior to applying the compensatory time. Vacation days and holidays cannot be included in the 40-hour work week calculation.

An employee with a compensatory time balance must use the compensatory time within ninety (90) days of having earned it.

3.04. Compensatory Time for Exempt Employees

Exempt employees are not entitled to compensatory time, except for Holiday Time worked. However, the department head will have discretion to approve compensatory time for exempt employees for special circumstances. No more than twenty-four (24) hours may be accumulated, and must be taken within the City's fiscal year.

3.05 Holiday Time

Hourly employees that work designated City holidays shall be entitled to either compensatory time or given straight time for the holiday worked. If the work on the holiday causes the employee to work in excess of forty (40) hours for the work week, the employee shall be entitled to time and one-half for the holiday hours worked (for a total of 2 ½ times normal pay). The supervisor must agree in advance of hours worked, whether the employee will be paid for the holiday or be given compensatory time. Any compensatory time given for working a holiday must be taken within thirty (30) days.

Exempt employees that work designated City holidays shall be entitled to compensatory time. The compensatory time is one hour for each hour worked on the holiday and must be taken before the end of the City's fiscal year. Exempt employees may take only twenty-four (24) hours of compensatory time for holidays worked for each anniversary year.

3.06. Holidays

The City recognizes the following ten (10) annual holidays for all regular, full-time employees:

- New Year's Eve
- New Year's Day
- Martin Luther King Day
- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas Eve
- · Christmas Day

Time off will be granted for holidays falling on Saturday and will be observed on the preceding Friday, or as appropriate. Time off will be granted for holidays falling on Sunday and will be observed on the following Monday, or as appropriate.

The City maintains the right to adjust and determine the observance of holidays.

Exempt employees that are required to work on a scheduled holiday will be granted compensatory time equal to the hours worked.

3.07. Jury Duty

You must notify your supervisor as soon as possible that you have received a notice of jury duty. Upon presentation of proof of such duty, you will be paid your regular straight time wage or salary

for the period of jury duty. You must furnish your supervisor with a statement from the court of the days jury duty was performed.

3.08. Time Off to Vote

The City encourages employees to fulfill their civic responsibilities by participating in elections. Generally, employees can find time to vote before or after work. If employees are unable to vote during their non-working hours, the City will grant the minimum time required by law of paid time off to vote.

3.09. Workers' Compensation Insurance (WCI)

Workers' Compensation Insurance benefits are provided for all employees. To be eligible for benefits, an employee must sustain an injury while performing his or her assigned job duties. Occupational diseases are considered to be eligible injuries.

A. Benefits under Workers' Compensation Insurance (WCI)

Workers' Compensation Insurance will cover all reasonable and necessary medical expenses related to the reported eligible injury. An employee who is injured on-the-job is entitled to remain on the payroll in "WC" status on the date of injury for the reasonable time required to obtain medical treatment and for the prescribed time off to recuperate for the remainder of the work day or work shift during which the injury occurred. If an employee is unable to return to work, he or she may be eligible for Workers' Compensation.

An employee may elect to use PTO to remain on the payroll for all or part of incapacity for which compensation benefits are not paid.

Workers' Compensation Benefits begin on the eighth day of incapacity. If such incapacity continues for four weeks or longer, benefits will be paid for the first seven days.

At the time of injury and throughout any subsequent WC leave period, the employee should be instructed to contact the City Secretary concerning benefits.

B. Procedures to be Followed in Case of Injury

If injured, an employee is required to do the following:

- (1) Report the injury to his or her supervisor immediately;
- (2) Report the injury to the City Secretary. Reporting will ensure proper handling of the employee's claim;
- (3) Complete an Employee Injury Statement Form furnished by the City Secretary; and

(4) Notify the City Secretary or Administrative Office of any/all follow-up medical care.

The supervisor should take proper measures to assure prompt and accurate reporting of all on-the-job injuries of which he or she is aware. The Worker's Compensation Form, TWC Form 1, "Employer's First Report of Injury or Illness", must be completed by the supervisor prior to the employee's first day of absence from work.

C. Modified Duty Due to Injury/Illness (WCI)

This policy applies to all City full-time regular employees.

(1) Purpose

The policy establishes guidelines by which the City provides modified work duties for employees with injuries or illnesses which occurred as a result of working on the job, in order that the employee may return to work.

(2) Policy

The Department Head or his/her designee may assist employees temporarily restricted from performing their regularly assigned duties (due to illness or injury which occurred as a result of working on the job) by modifying work assignments or duties until such time as the employee is able to resume regular duties.

(3) Procedure

(a) <u>Documentation by Employee's Physician</u>

The employee's physician determines and documents in writing to the Department Head or his designee the temporary restrictions to the employee's work duties. These restrictions are, in turn, passed on to the employee's supervisor.

(b) Coordination with Employee's Physician

Upon receipt of written documentation from the employee's physician requiring temporary work restrictions, the Department Head or his designee may contact the employee's physician regarding return-to-work of the employee.

(c) Work Document

Before the employee can return to work, the employee, the employee's supervisor, and the Department Head or his or her designee must agree in writing to the requirements of the temporary modified work assignment. This agreement must receive the written approval of the Department Head before work can begin. The employee's physician must review and initial the work document before the employee may return to work. This work document is valid for the stated period not to exceed six months.

(d) Return to Work

When released by his/her physician to return to regular duties, the employee will return to his/her regular position.

D. Extended/Permanent Disability

If the modified duty assignment ends and the employee is not released by his/her attending physician to return to his/her regular duties, the Department Head or his or her designee will ask that the City Secretary coordinate long-term disability matters for the employee.

SECTION 4. PAYROLL ADMINISTRATION AND TERMINATION

4.01. Paydays

All employees are paid every other week, for a total of twenty-six (26) pay periods per year. Each paycheck will include earnings for all work performed through the end of the previous payroll period. If a regularly scheduled payday falls on a holiday, employees will receive pay on the last day of work before the holiday. The City offers employees the opportunity to deposit their pay check directly using direct deposit services.

4.02. Overtime

Overtime will be paid at a rate of 1½ times the rate of pay for each hour worked. All work performed after completing a regular workweek (40 hours) may be designated as overtime, but payment for overtime will not be made unless a full workweek (40 hours) has been completed. PTO, personal days, and holidays taken during the regular workweek will not be counted as time towards the regular workweek. An employee must receive approval from his or her supervisor prior to overtime work being completed, as it is the responsibility of the supervisor to determine if funds are available for overtime. Comp time may be taken in lieu of paid overtime at the employee's discretion and with the approval of the employee's supervisor.

Part-time employees who work in excess of 40 hours during any period are entitled to receive overtime pay; however, they are not entitled to compensatory time or any other benefits offered to full-time employees.

4.03. Administrative Pay Corrections

The City takes all reasonable steps to ensure that employees receive the correct amount of pay in each paycheck and that employees are paid promptly on the scheduled payday. If there is an error in the amount of pay, you should promptly bring the discrepancy to the attention of your supervisor so that corrections can be made as quickly as possible.

4.04. Pay Deductions

The law requires that the City make certain deductions from every employee's compensation. Among these are applicable federal income tax and Medicare tax, state, and local taxes. Court mandated child support will be deducted from an employee's paycheck where the Court has instructed the City to make these deductions. Further, any other Court mandated garnishments or Internal Revenue Service garnishments will be deducted from an employee's paycheck.

4.05. Employment Termination

Termination of employment is inevitable in any City, and many reasons for termination are routine. The following are examples of common circumstances under which employment is terminated:

- Resignation: voluntary employment termination initiated by an employee. Two weeks' notice is expected when an employee resigns. The employee is eligible to receive pay for any unused PTO, based on providing the City with two weeks' notice. The 2-week notice period may not include use of PTO during this time.
- Discharge: involuntary employment termination initiated by the City.
- Reduction-in-force: reduction in the number of City employees because of anticipated decreased funding, reductions in services, or for any other reason deemed appropriate by the City Council.

Since employment with the City is based on mutual consent, both the employee and the City have the right to terminate employment at will, with or without cause, at any time. Employees will receive their final pay in accordance with applicable state law.

All accrued, vested employee benefits that are due and payable at termination will be paid. Some benefits may be continued at the employee's expense if the employee so chooses. The employee will be notified in writing of the benefits that may be continued and of the terms, conditions, and limitations of such continuance.

4.06. Demotions

The appropriate supervisor may demote an employee whose ability to perform his or her required duties falls below standard, or for disciplinary purposes.

SECTION 5. WORK CONDITIONS AND HOURS

5.01. Management of the City

Hours during which the City facilities are regularly open for business are determined by the Mayor as approved by the City Council. Normal working hours are Monday through Friday, 8:00 a.m. to

5:00 p.m. When necessary to properly maintain services, employees may be required to work overtime, compensatory time, and/or be on standby. City offices are required to remain open during the noon hour unless closure is authorized by the Mayor. Lunch periods may be staggered for employees to accommodate coverage during the noon hour.

5.02. Flexible Work Hours

The City allows for flexible work hours. A department head may adjust the hours of an individual employee or group of employees in his or her department to provide for a different working schedule. If an employee is full time, they must ensure that they work a full forty (40) hour work week. The Mayor shall approve flex time for department heads.

An employee may adjust his or her schedule:

- (1) To work through his or her lunch hour and leave City offices early if:
 - (a) The immediate supervisor approves and permission from the Mayor is obtained;
 - (b) City offices are not left unmanned during the hours of 4:00 p.m.—5:00 p.m.;
 - (c) The employee adequately completes the work for which he or she is responsible; and
 - (d) The employee has not requested to leave early more than two (2) times per pay period unless there is an unusual situation which has been approved by the Department Head or Mayor.
- (2) Adjust working hours, subject to approval of department head to 7:00 a.m.—3:30 p.m. if the employee works out of doors and the temperature is extreme. Generally, extreme temperature refers to excessive heat/heat index of 98 degrees or more.

5.03. Attendance

Employees must be at their place of work in accordance with applicable departmental regulations. Employees must notify their immediate supervisor prior to the time set for them to begin their regular duties if they are going to be absent from work. If the employee cannot reach his or her supervisor, he or she should notify the Administrative Office. Failure to give such notification, except in emergency or unusual circumstances, may result in disciplinary action.

5.04. Emergency Closings

At times, emergencies such as severe weather, fires, power failures, or hurricanes, can disrupt operations. In extreme cases, these circumstances may require the closing of a work facility, upon a proper determination by the Mayor. When operations are officially closed due to emergency conditions, the time off from scheduled work by full-time employees will be paid until further determination is made by the City Council.

SECTION 6. LEAVES OF ABSENCE

6.01. Medical Leave

The City provides medical leaves of absence without pay to eligible employees who are temporarily unable to work due to a serious health condition or disability. For purposes of this policy, serious health conditions or disabilities include inpatient care in a hospital, hospice, or residential medical care facility; continuing treatment by a health care provider; and temporary disabilities associated with pregnancy, childbirth, and related medical conditions. Eligible employees should make requests for medical leave to their supervisors at least thirty (30) days in advance of foreseeable events and as soon as possible for unforeseeable events.

A health care provider's statement must be submitted verifying the need for medical leave and its beginning and expected ending dates. Any changes in this information should be promptly reported to the City Secretary. Employees returning from medical leave must submit a health care provider's verification of their fitness to return to work.

Eligible employees are normally granted leave for the period of the disability, up to a maximum of twelve weeks within any twelve month period. Any combination of medical leave and family leave may not exceed this maximum limit. If the initial period of approved absence proves insufficient, consideration will be given to a request for an extension. Employees will be required to first use any accrued PTO before taking unpaid medical leave.

Employees who sustain work-related injuries are eligible for a medical leave of absence for the period of disability in accordance with all applicable laws covering occupational disabilities.

6.02. Family Leave

The City provides family leaves of absence without pay to eligible employees who wish to take time off from work duties to fulfill family obligations relating directly to childbirth, adoption, or placement of a foster child; or to care for a child, spouse, or parent with a serious health condition. A serious health condition means an illness, injury, impairment, or physical or mental condition that involves inpatient care in a hospital, hospice, or residential medical care facility; or continuing treatment by a health care provider. Eligible employees are those employees who have worked for the City for at least twelve (12) months and who have 1,250 hours of service during the twelve (12) month period preceding the leave. Eligible employees should make requests for family leave to their supervisors at least thirty (30) days in advance of foreseeable events and as soon as possible for unforeseeable events.

Employees requesting family leave related to the serious health condition of a child, spouse, or parent are required to submit a health care provider's statement verifying the need for a family leave to provide care, its beginning and expected ending dates, and the estimated time required.

Eligible employees may request up to a maximum of twelve weeks of family leave within any twelve (12) month period. Any combination of family leave and medical leave may not exceed this maximum limit. If this initial period of absence proves insufficient, consideration will be given to a written request for a single extension of no more than thirty (30) calendar days. Employees will be required to first use any accrued PTO before taking unpaid family leave. Married employee couples may be restricted to a combined total of twelve weeks leave within any twelve (12) month period for childbirth, adoption, or placement of a foster child; or to care for a parent with a serious health condition.

Subject to the terms, conditions, and limitations of the applicable plans, the City will continue to provide health insurance benefits at the employee's expense for the full period of the approved family leave.

So that an employee's return to work can be properly scheduled, an employee on family leave is requested to provide the City with at least two weeks advance notice of the date the employee intends to return to work. When family leave ends, the employee will be reinstated to the same position, if it is available, or to a comparable position for which the employee is qualified. If an employee fails to report to work promptly at the end of the approved leave period, the City will assume that the employee has resigned and the employee must reimburse the City for health insurance premiums it has paid on the employee's behalf.

6.03. Military Leave

A military leave of absence will be granted to employees, except those occupying temporary positions, to attend scheduled drills or training or if called to active duty with the U.S. Armed Services as required by and in accordance with the Uniformed Services Employment and Reemployment Act. Employees will continue to receive pay while on leave for two-week training assignments and shorter absences in the amount necessary to make up for any shortfall in the difference between the military pay accrued while on leave and their regular City pay. The portion of any military leaves of absence in excess of two weeks will be unpaid. However, employees may use any available PTO for the absence. Employees on 2-week active duty training assignments or inactive duty training drills are required to return to work for the first regularly scheduled shift after the end of training, allowing reasonable travel time. Employees on longer military leave must apply for reinstatement in accordance with all applicable state and federal laws.

Every reasonable effort will be made to return eligible employees to their previous position or a comparable one. They will be treated as though they were continuously employed for purposes of determining benefits based on length of service, such as the rate of PTO accrual and job seniority rights.

6.04. Bereavement Leave

With approval of your department head, you may be granted time off because of death in your immediate family for a maximum of three (3) regularly scheduled workdays at straight time pay. The time off will be treated as excused leave with pay, and will not be deducted from any accrued

PTO. Time paid for bereavement leave will not be counted as hours worked for the purpose of computing overtime. Bereavement leave pay will not be paid in addition to any other allowable pay for the same day, such as holiday pay, PTO, etc. For out-of-state funerals, the employee may be granted up to five (5) days of bereavement leave.

"Immediate family" means any of the following:

- Wife or Husband
- Son or Daughter
- Mother or Father
- Brother or Sister
- · Grandson or Granddaughter
- · Grandmother or Grandfather
- Mother-in-law, Father-in-law, Brother-in-law, Sister-in-law, Son-in-law, Daughter-in-law, or other relatives who are members of the immediate household

SECTION 7. EMPLOYEE CONDUCT, WELFARE AND DISCIPLINARY ACTION

7.01. Employee Conduct and Work Rules

To ensure orderly operations and provide the best possible work environment, the City expects employees to follow rules of conduct that will protect the interests and safety of all employees and the City.

It is not possible to list all the forms of behavior that are considered unacceptable in the workplace. The following are examples of infractions of rules of conduct that may result in disciplinary action, up to and including termination of employment:

- Theft or inappropriate removal or possession of property
- Working under the influence of alcohol or illegal drugs
- Possession, distribution, sale, transfer, or use of alcohol or illegal drugs in the workplace, while on duty, or while operating employer-owned vehicles or equipment
- Fighting or threatening violence in the workplace
- Boisterous or disruptive activity in the workplace
- Negligence or improper conduct leading to damage of employer-owned or customer owned property
- Insubordination or other disrespectful conduct
- Violation of safety or health rules
- Smoking in prohibited areas
- Sexual or other unlawful or unwelcome harassment
- Possession of dangerous or unauthorized materials, such as explosives or firearms, in the workplace
- Excessive absenteeism or any absence without notice
- Unauthorized use of telephones, mail system, or other employer-owned equipment
- Unauthorized disclosure of business "secrets" or confidential information
- Violation of personnel policies

· Dissemination of rumors or gossip - whether or not truthful or derogatory

7.02. Personal Appearance

All office employees are expected to dress in appropriate office attire. Employees working in an office environment and as frontline personnel should maintain a professional, well-groomed appearance. Park personnel, maintenance personnel, and public works personnel are issued fifteen (15) uniform shirts, or full uniforms, which should be worn each day and maintained to present a clean and neat appearance. Dirty uniforms will be turned into the Public Works Director at the end of each work week in order to be cleaned by the contracted uniform company.

7.03. Visitors in the Workplace

To provide for the safety and security of employees and the facilities at the City, only authorized visitors are allowed in the workplace. Restricting unauthorized visitors helps maintain safety standards, protects against theft, ensures security of equipment, protects confidential information, safeguards employee welfare, and avoids potential distractions and disturbances. If an unauthorized individual is observed on the City's premises, you should immediately notify your supervisor.

Employee's children are not allowed in the workplace during business hours.

7.04. Vehicles

The following rules are in effect regarding employee use of vehicles:

- (1) All equipment and vehicles owned by the City must have permanent decals or painted logo identification on both the right and left side of the equipment or vehicle, in accordance with the Texas Transportation Code 502.201.
- (2) All equipment and vehicles owned by the City must have permanent vehicle unit numbers, no smaller than two (2) inches, displayed on both the right and left sides.
- (3) It is the responsibility of each operator of equipment or vehicle to verify that there is a current Texas Liability Insurance identification card attached to the equipment or vehicle being operated.
- (4) The City passenger automobiles and pick-up trucks may be assigned by the City Secretary to specific employees whose position and duties require that they have transportation available at all times. Such assignments are made for business purposes only. Any employee who drives a City-owned vehicle or equipment is responsible for its proper operation. Such employees are expected to maintain good driving records. The City may require an employee to take a driver's education course.

- (5) All employees are required to have knowledge of the City's Drug Policy, which is outlined herein. All employees operating vehicles owned by the City who are involved in an accident, cited for driving recklessly, at excessive speeds, or any other moving violations, shall report such accident or citation immediately to the City Secretary. The City Secretary and/or Department Head will require the employee to undergo a drug test.
- (6) Any employee receiving a moving violation in a City vehicle, or suspected of unsafe driving, may be subject to disciplinary action for the first violation. If the employee receives a second moving violation, the employee will be prohibited from driving any City motor vehicle or may be terminated if the employee's job requires operating City equipment or motor vehicle.
- (7) No City vehicle or piece of equipment may be used for personal business or pleasure.
- (8) Full time employees may be allowed to commute to and from work in an assigned vehicle while they are assigned to "on-call" duty. The commute must not be longer than thirty-two (32) miles one way. City equipment and vehicles may never be operated by nonemployees.
- (9) Employees who are required to use their personal vehicle for business will be paid a mileage allowance monthly for such use at a rate allowed to be deducted under the Internal Revenue Code, as amended from time to time. Requests for mileage reimbursements must be on a Mileage Reimbursement Form.
- (10) Employees who are required to use their personal vehicle for business are required to have on file, with the City Secretary, a copy of their Texas Liability Insurance Card indicating minimum amounts of liability insurance coverage, or legal requirements for financial responsibility required by the Texas Motor Vehicle Safety Responsibility Act. It is the employee's responsibility to inform the City Secretary of any changes and to assure that current information is on file.

7.05. Safety Policy

It is the policy of the City to make every effort to provide for all employees a work environment which is free from recognized hazards likely to cause death or serious physical harm.

7.06. Smoking in the Workplace

In general, use of tobacco products is prohibited within City facilities and City vehicles; however, specific areas where smoking and the use of tobacco products are allowed in designated areas.

The following restrictions are in place:

(1) <u>Administrative Offices</u>
Smoking is prohibited in all office areas, workrooms, restrooms, and meeting rooms.

(2) Other City Properties

Smoking is not permitted in City facilities. Smoking is not permitted in City vehicles.

7.07. Drug-Free Workplace Policy

A. Policy

The City has a vital interest in maintaining a safe, healthy and efficient working environment. Being under the influence of a drug or alcohol on the job poses serious safety and health risks to the user and to all those who work with the user, and the general public. The use, sale, purchase, transfer, or possession of an illegal drug or contraband in the workplace, and the use, possession or being under the influence of alcohol also poses unacceptable risks for safe, healthful and efficient operations. In addition, costs of substance abuse include lost work days, increased medical costs, inefficiency, loss of public confidence and potential personal injury.

The City further expresses its intent through this policy to comply with Federal and State rules, regulations or laws that relate to the maintenance of a Drug-Free Workplace. This policy applies to all departments, all job applicants, and all employees of the City.

As a condition of employment and continued employment with the City, an employee shall abide by and be subject to this policy. Acceptance of employment by an employee constitutes their consent to be bound by the provisions of this policy. Further, an employee shall within five days notify his or her supervisor of any conviction of any criminal drug statute relative to a violation that occurred while the employee was at work on City business. Nothing contained herein, however, shall alter the at-will status of employees.

B. Nature, Frequency, and Type of Drug Testing to be Instituted

The City policy includes the following type of drug testing:

- (1) Applicant testing;
- (2) Reasonable suspicion testing;
- (3) Accident or unsafe practice testing:
- (4) Random testing of those employees in safety-sensitive position; and
- (5) Testing as part of, or as follow-up to, counseling or rehabilitation.

The frequency of testing for random testing and follow-up testing is specified herein. The City reserves the right to increase or decrease the frequency of the testing based on need, availability of resources, and experience with the drug testing program.

The City will test for all illegal drugs, including:

- (1) Cannabis substances, such as marijuana and hashish;
- (2) Cocaine:
- (3) Heroin;
- (4) Phencyclidine (PCP);
- (5) Amphetamines:
- (6) Inhalants; and

(7) Alcohol.

The City will also test for abnormally high levels of legal drugs (e.g., prescription drugs).

C. Definitions

<u>Alcohol</u> means any beverage that contains ethyl alcohol (ethanol), including but not limited to beer, wine and distilled spirits.

Applicant means any individual tentatively selected for employment with the City.

<u>City Premises or Facilities</u> means all property of the City including, but not limited to, the offices, facilities and surrounding areas on City operated property, parking lots, and storage areas. The term also includes City owned or leased vehicles and equipment wherever located. This includes personal property of employees such as lockers, briefcases, lunch boxes and similar containers when located in or on the above defined areas.

<u>Contraband</u> means any articles, the possession of which on City premises or while on City business, causes an employee to be in violation of a City work rule or law. Contraband includes, but is not limited to, illegal drugs and alcoholic beverages, drug paraphernalia, lethal weapons, firearms, explosives, incendiaries, stolen property, and such other items or materials that are prohibited by law to possess or prohibited by City policy to possess while on City premises or while conducting City business.

<u>Drug Testing</u> means the scientific analysis of urine, blood, breath, saliva, hair, tissue and other specimens of the human body for the purpose of detecting the presence of a drug or alcohol.

<u>Illegal Drug</u> means any controlled substance which is not legally obtainable; any drug which is legally obtainable, but has not been legally obtained; any prescribed drug not being used for the prescribed purpose; any over-the-counter drug being used at a dosage level different than recommended by the manufacturer or being used for a purpose other than intended by the manufacturer; and any drug being used for a purpose not in accordance with bona fide medical therapy. Examples of illegal drugs are: Cannabis substances, such as marijuana and hashish; cocaine; heroin; phencyclidine (PCP) and so-called designer drugs and look-alike synthetic drugs.

<u>Legal drug</u> means any legally prescribed drug or over-the-counter drug which has been legally obtained and is being used for the purpose for which prescribed or manufactured.

Random testing means a system of drug testing imposed without individualized suspicion that a particular individual is using illegal drugs, and may be either: (1) uniform, unannounced testing of designated employees occupying a specified area, element, or position; or (2) a statistically random sampling of such employees based on a neutral criterion, such as social security numbers.

Reasonable suspicion means a suspicion or belief based on objective facts sufficient to lead a prudent person to conclude that a particular employee is suspected to be under the influence of alcohol or drugs, or is unable to satisfactorily perform his or her job duties due to drug or alcohol impairment. Such inability to perform may include, but is not limited to, decreases in the quality or quantity of the employee's productivity, judgment, reasoning, concentration and psychomotor control, marked changes in behavior or personal appearance. Accidents, deviations from safe working practices and erratic conduct indicative of impairment are examples of "reasonable suspicion" situations. Reasonable suspicion may be based on information provided either by reliable and credible sources or independently corroborated; or newly discovered evidence that an employee had tampered with a previous drug test; arrest or conviction for a drug-related offense or the identification of an employee as the focus of a criminal investigation into illegal drug possession, use, or trafficking.

<u>Safety-Sensitive Positions</u> refers to (1) employees in the positions designated by the Mayor or City Council as safety-sensitive; (2) other positions that the Mayor or City Council determines, from time to time, involve law enforcement, the protection of life and property, public health or safety, or other functions requiring a high degree of trust and confidence.

<u>Testing-Designated Positions (TDP)</u> are employment positions within the City which have been designated for random testing.

<u>Under the influence</u> means a condition in which a person is affected by drugs or alcohol in any detectable manner. The symptoms of influence are not confined to those consistent with misbehavior, or to obvious impairment of physical or mental ability, such as slurred speech, difficulty in maintaining balance, or the characteristic odor of alcohol. A determination of being under the influence can be established by a professional opinion, a scientifically valid test, such as, but not limited to, urinalysis or breath and blood analysis, in some cases by the opinion of a supervisor or manager trained to recognize the impairing effects of drug and alcohol use.

D. Drug and Alcohol Testing of Applicants

All applicants for employment, including applicants for part-time and seasonal positions and applicants, who are former employees, are required to take pre-employment drug and alcohol test. An applicant must pass the drug test to be considered for employment or appointment.

An applicant will be required to sign a Consent Form for Drug Testing and a Release Form for Drug Testing. The failure or refusal to execute the Consent Form for Drug Testing or Release Form for Drug Testing will result in the immediate withdrawal of consideration of the candidate for any offers of employment or further consideration for employment.

If an applicant refuses to take a drug or alcohol test, or if evidence of the use of illegal drugs or alcohol by an applicant is discovered, either through testing or other means, the preemployment or pre-appointment process will be terminated. An applicant who refuses to take a drug or alcohol test or who fails the pre-employment drug and alcohol test will be denied the opportunity to reapply for employment or appointment for a period of not less than one (1) year.

E. Appeal of a Pre-Employment or Pre-Appointment Drug

An applicant whose drug or alcohol test is reported positive will be offered the opportunity of a meeting with the Department Head or Mayor to offer an explanation. The purpose of the meeting will be to determine if there is any reason that a positive finding could have resulted from some cause other than drug or alcohol use. The applicant may appeal the decision of the Department Head or Mayor to the City Council, whose decision will be final. During the period of an appeal and any resulting inquiries, the pre-employment or pre-appointment selection process for an applicant will be suspended.

F. Prohibited Activities by Employees

Legal Drugs.

It is the responsibility of every employee at work to be free of the influence of any impairing substances, including legal drugs. The purpose of this provision is not to prohibit the proper use of a legal drug by an employee at work, but to require the employee to determine the potential impairing effects that off-the-job or on-the-job use of the legal drug in question may have upon the employee's safe and productive performance at the workplace. Individuals who must use or are under the influence of medications, prescribed by a duly licensed health care provider, which could affect the ability of the individual to perform his or her duties safely, should advise their immediate supervisor of this situation. The individual should advise the supervisor of any warnings or restrictions placed on the individual due to the consumption of any such drugs or medications and request temporary reassignment if necessary. It is the individual's sole responsibility to keep his or her supervisor informed of this situation. Failure to so notify a supervisor will result in disciplinary action. When an employee has determined that use of the legal drug will have an impairing effect on the employee's safe and productive performance, the employee shall not report to work, or continue working if the employee has already reported to work, notifying the employee's supervisor of the employee's status. Any time off for this reason shall be counted against accrued sick leave.

Illegal Drugs, Alcohol and Contraband.

The use, sale, manufacture, purchase, transfer or possession of an illegal drug or alcohol, or contraband by any employee while on City premises and on City time, or while performing City business is prohibited. Presence in the body system of any detectable amount of an illegal drug or alcohol while on City premises and on City time, or while performing City business is prohibited.

The City at all times reserves the right to restrict the work activity or presence at the workplace of any employee whose appearance, conduct or behavior indicates impairment by legal drugs, illegal drugs, alcohol or other impairing substances.

Inspections and Searches.

The City may conduct unannounced or general inspections and searches for drugs, alcohol, or contraband on City premises or in City vehicles, lockers, desks, dressing rooms, or equipment, wherever located. General inspections and searches may include the areas around privately owned vehicles of employees that are located on City premises, lockers, briefcases, lunch boxes, purses, wallets, and other containers in the personal control of employees. Employees are expected to cooperate.

Search of an employee, and his or her personal property, to include the interiors of privately owned vehicles of employees, lockers, briefcases, lunch boxes, purses, wallets and other containers that are located on City premises, may be made when there is reasonable belief to conclude that the employee is in violation of this policy. An employee's consent to a search is required as a condition of employment and the employee's refusal to consent may result in disciplinary action, including discharge, even for first refusal.

Illegal drugs, drugs believed to be illegal, and drug paraphernalia found on City property may be turned over to the appropriate law enforcement agency and full cooperation given to any subsequent investigation. Substances which cannot be identified as an illegal drug by a layman's examination will be turned over to a forensic laboratory for scientific analysis.

Other forms of contraband, such as stolen property, firearms, explosives and lethal weapons, will be subject to seizure during an inspection or search. An employee who is found to possess contraband on City property or while on City business will be subject to discipline up to and including discharge.

If an employee is indicted for a felony violation or is officially charged with the commission of a Class A or B misdemeanor violation of a criminal drug statute, the employee may be suspended without pay for a period not to exceed 30 days after the date of final disposition of the felony indictment or misdemeanor complaint. The employee shall be notified by the employee's department head of the suspension in writing. If the employee is found not guilty of the indictment or complaint in a court of competent jurisdiction, the employee may appeal to the City for back wages. However, acquittal or dismissal of an indictment or complaint will not mean that the employee has not violated this policy and will not negate charges that may have been or may be brought against the employee for violation of this policy.

Reasonable Suspicion and Post-Accident Drug and Alcohol Testing of Employees.

A supervisor shall document in writing the specific facts, symptoms or observations which form the basis for his or her determination that reasonable suspicion existed to warrant the testing of an employee. Such documentation shall be forwarded by the employee's supervisor to his or her department head or to the Mayor, who will make the decision regarding administering a drug screening test to the subject employee.

The Department Head shall require an employee to undergo drug or alcohol abuse screening if there is reasonable suspicion that the employee is in violation of the City's policy.

Circumstances which constitute a basis for determining reasonable belief include, but are not limited to:

- A pattern of erratic or abnormal behavior which is personally observed, or related by a reliable and credible source. This includes, but is not limited to, incidents or patterns of behavior which markedly differ from what is normally displayed and acceptable, when compared to past behavior of an individual.
- Information provided by a reliable and credible source. This includes a first line supervisor, or other manager, receiving information from a reliable and credible source, as determined by the department head, that an employee is violating the City's Drug Testing, Substance Abuse and Contraband Policy.
- Direct observation of drug use. This is when a first-line supervisor, or other manager, personally observes an employee using illegal drugs, legal drugs illegally, or alcohol while that employee is on duty with the City. Under this circumstance, a request for drug testing is mandatory.
- Presence of physical symptoms of drug use. When a first-line supervisor, or
 other manager, observes physical symptoms indicative of drug or alcohol abuse,
 including but not limited to, glassy or bloodshot eyes, slurred speech, poor
 motor coordination, and slow or poor reflex responses.
- Arrest or conviction for a drug-related offense, or the identification of an employee as the focus of a criminal investigation into illegal drug possession, use or trafficking.
- Newly discovered evidence that the employee has tampered with a previous drug test.

Post-accident Testing.

As part of the City's commitment to providing a safe and secure work environment, any employee involved in an on-the-job accident or who engages in unsafe on-duty, job-related activities that pose a danger to others or the overall operation of the City may be subjected to testing. Mandatory testing will be required following any documented, on-the-job accident where any person involved requires treatment by a licensed physician, and/or there is property damage of \$2,000 or more.

Employees reasonably believed to be under the influence of alcohol or drugs while on duty shall be prevented from engaging in further work of any sort for the City and will give the City reason to subject them to immediate testing in accordance with the procedures set forth in this policy. Thereafter, the employee shall be released from work and shall not return to work until the City receives the interpreted results of the tests. A supervisor shall transport the employee to the testing facility and provide arrangements to transport the employee home following testing.

Follow-up Testing.

All employees who are considered by their Department Head to be in safety sensitive positions shall be considered testing-designated positions and shall be subject to random drug testing.

Among factors that will be considered in designating a testing-designated position are:

- The extent to which the job functions associated with the position relate to or impact public health and safety;
- The protection of life and property;
- The authorization for the employee to carry a firearm;
- The employee's access to sensitive information;
- The necessity for a high degree of trust and confidence;
- The real or eminent threat to the personal health and safety of the employee, or co-worker, or public if the employee performs the job with lack of attention, or if the employee makes errors in judgment, or if the employee has diminished dexterity or composure resulting in a mistake.

Selection of employees for random testing shall be made through use of a secured computer selection process. Human intervention in this process shall be limited to the programming of the computer by an individual who is not a City employee. All employees in safety sensitive positions will be subject to random drug and alcohol abuse testing as determined by the City Secretary.

Employees selected for a random test shall be notified by the head of the department in which they are employed within no more than two (2) hours of the test administration. Selected employees on PTO or other leave or away from the city on City business will not be notified or required to take the test at that time. These employees will be notified and undergo the test on their first day at work following their absence.

G. Positions Designated for Random Testing

(1) Automotive Maintenance Technicians/Mechanics

Employees in these positions drive City vehicles as a regular part of their duties which include providing emergency repairs to City vehicles and equipment, as well as regular maintenance of these vehicles and equipment with frequent use of power tools and other machinery requiring alertness and dexterity. Their work requires agility, mobility, and sound judgment that if impaired by alcohol or drug abuse could pose an immediate threat to the public or fellow employees.

(2) Equipment Operators / Park Maintenance Workers

Employees in these positions operate and work around equipment with rotating blades and drive City vehicles and equipment as part of their regular duties. Their work requires alertness, mobility and sound judgment which if impaired by alcohol or drug abuse could pose an immediate threat to the public or fellow employees.

(3) <u>Lifeguard II/Lifeguard III/Supervisor/Full Time Supervisor/ Sr.</u> Lifeguard

Their work requires alertness, mobility, and sound judgment that if impaired by alcohol or drug abuse could directly relate to public health and safety and therefore qualifies as a "safety sensitive position".

(4) Department Heads

Departmental heads are responsible for the management and stewardship of the City's assets and human resources. For this reason, sound judgment and a clear state of mind is imperative. All department heads will be subject to random testing.

H. Discipline

Any employee who possesses, distributes, sells, attempts to sell, or transfers illegal drugs on City premises and on City time, or while on City business will be discharged.

Any employee who is found to be in possession of or under the influence of alcohol on City premises and on City time, or while on City business shall be subject to immediate termination.

Any employee who is found to have in his or her body system a detectable amount of an illegal drug(s) or alcohol or who has been determined to be under the influence of illegal drug(s) or alcohol while on City premises and on City time, or while on City business will be subject to immediate discharge.

Any employee who refuses to be tested when so required will be subject to immediate dismissal. No applicant who refuses to be tested shall be given an offer of employment. Attempts to alter or substitute the specimen provided will be deemed a refusal to take the drug test when required.

I. Confidentiality

All information relating to drug or alcohol testing, or the identification of persons as users of drugs and alcohol will be protected by the City as confidential unless otherwise required by law, overriding public health and safety concerns, or authorized in writing by the person in question.

Only the City Secretary and the Mayor will be privy to this information. Department heads will be informed that the applicant is simply not eligible for hire.

J. Security Inspections

The City wishes to maintain a work environment that is free of illegal drugs, alcohol, firearms (excluding handguns for employees as provided herein), explosives, or other improper materials. To this end, it prohibits the possession, transfer, sale, or use of such materials on its premises and requires the cooperation of all employees in administering this policy. Desks, file cabinets, and other storage devices may be provided for the convenience of employees, but remain the sole property of the City. Accordingly, these items, as well as any articles found within them, can be inspected by an authorized agent or representative of the City.

7.08. Solicitation

In an effort to assure a productive and harmonious work environment, persons not employed by the City may not solicit or distribute literature in the workplace. The City recognizes that employees may have interests in events and activities outside the workplace. However, employees may not solicit or distribute literature concerning these activities during working time. Working time does not include lunch periods, work breaks, or any other periods in which employees are not on duty.

7.09. Grievance Procedures

It is the sincere intent of the City to be fair and reasonable with all employees at all times. However, in the relationship of employee to employee or employee to employer, problems may develop. Generally, satisfactory solutions to any problems employees may encounter are not found by discussing it with fellow employees or other members of the staff. Fair handling of a problem or complaint cannot be given if employees do not let the proper supervisors know of its existence.

An employee dissatisfied with any employment or personnel issue, including but not limited to job discrimination, health and/or safety issues, or drug-related issues, may file a grievance as outlined in this section. The grievance must specify in writing the issue, what action was taken or inaction by the City, and how the action or inaction is either unwarranted or inappropriate.

No adverse action will be taken by the City against an employee for filing or appealing a grievance.

Failure to comply within the time limits specified for filing a grievance constitutes a waiver of the grievance.

Two-Step Grievance Procedure

Step One: The Department Head

An employee may file a grievance with the Department Head by submitting within ten (10) working days of the occurrence of the problem an Employee Grievance Form obtained from the City Secretary. The department head will provide an answer to the employee within five (5) working days of presentation of the grievance. In the event the department

head fails to respond to the grievance within five (5) working days, the employee will proceed to Step Two.

Step Two: The Mayor

If the employee is dissatisfied with the solution provided by the department head, he or she will have an additional five (5) working days to appeal to the Mayor. After careful consideration of all facts, and within five (5) working days of the Mayor receiving the grievance, he or she will render a final decision in writing to the employee. Any decision rendered by the Mayor is final and binding.

A grievance involving the Mayor may be submitted to the City Secretary within ten (10) working days of the occurrence for forwarding to City Council.

THE IMPLEMENTATION OF THESE PROCEDURES SHOULD NOT BE CONSTRUED AS PREVENTING, LIMITING, OR DELAYING THE CITY FROM TAKING DISCIPLINARY ACTION, INCLUDING IMMEDIATE DISCHARGE, IN CIRCUMSTANCES WHERE THE CITY DEEMS SUCH ACTION APPROPRIATE.

7.10. Harassment Policy

A. Statement of Philosophy

Each individual has the right to work in a professional atmosphere which promotes equal opportunities and prohibits discriminatory practices, including harassment based on sex, race, gender, age, disability, veteran status or pregnancy. At the City, whether verbal or physical, harassment is unacceptable and will not be tolerated.

B. Definition of Sexual Harassment

For purposes of this policy, sexual harassment is defined as unwelcome or unwanted conduct of a sexual nature (verbal or physical) when: 1) submission to or rejection of this conduct by an individual is used as a factor in decisions affecting hiring, evaluation, promotion or other aspects of employment; 2) this conduct substantially interferes with an individual's employment or creates an intimidating, hostile or offensive work environment.

Examples of sexual harassment include, but are not limited to: unwanted sexual advances; demands for sexual favors in exchange for favorable treatment or continued employment; repeated sexual jokes, flirtations, advances or propositions; verbal abuse of a sexual nature; graphic, verbal commentary about an individual's body, sexual prowess or sexual deficiencies; leering, whistling, touching, pinching, assault, coerced sexual acts or suggestive, insulting, obscene comments or gestures; display in the workplace of sexually suggestive objects or pictures.

This behavior is unacceptable in the workplace itself and in other work-related settings such as business trips and business-related social events.

C. Individuals Covered Under the Policy

This policy covers all employees and City Officials. The City will not tolerate, condone or allow sexual harassment, whether engaged in by Councilmembers, the Mayor, fellow employees, supervisors, clients or other non-employees who conduct business with the City. The City encourages reporting of all incidents of sexual harassment, regardless of who the offender may be.

D. Reporting a Complaint

The City encourages individuals who believe they are being harassed to firmly and promptly notify the offender that his or her behavior is unwelcome. The City also recognizes that power and status disparities between an alleged harasser and a target may make such a confrontation impossible.

In the event that such informal, direct communication between individuals is either ineffective or impossible, the following steps should be followed in reporting a sexual harassment complaint:

Step One: Notification of Appropriate Staff.

Individuals who believe they have been subjected to harassment or discrimination should report the incident to their immediate supervisor or Department Head or the Mayor for an incident regarding a Department Head.

If the supervisor successfully resolves the complaint in an informal manner, the supervisor must inform the Department Head or Mayor or City Council for an incident regarding a Department Head about the complaint and resolution so that management will be aware of any pattern of harassment by a particular individual.

Step Two: Description of Misconduct.

An accurate record of objectionable behavior or misconduct is needed to resolve a formal complaint of sexual harassment.

Oral reports of harassment or discrimination must be reduced to writing by either the complainant or the individuals designated to receive complaints.

E. Time Frame for Reporting Complaint

The City encourages a prompt reporting of complaints so that rapid response and appropriate action may be taken. However, due to the sensitivity of these problems, no limited time frame will be instituted for reporting harassment or discrimination complaints. Delays in reporting a complaint will not, in and of itself, preclude the City from taking remedial action.

F. Protection Against Retaliation

The City will not in any way retaliate against an individual who makes a report of harassment or discrimination nor permit any employee to do so. Retaliation is a serious violation of this harassment policy and should be reported immediately. Any person found

to have retaliated against another individual for reporting harassment will be subject to the same disciplinary action provided for harassment offenders (see "Resolving the Complaint" below).

G. Investigating the Complaint

Any allegation of harassment or discrimination brought to the attention of management will be promptly investigated in a confidential manner. Confidentiality will be maintained throughout the investigatory process to the extent practical under the circumstances.

Complaints will be investigated and resolved by the Department Head or his/ her designee. Any complaints against the Department Head will be referred to the Mayor to be dealt with in the same manner and procedure.

H. Resolving the Complaint

Upon completing the investigation of a harassment or discrimination complaint, the investigator will communicate his/her findings and intended actions to the complainant and alleged harasser.

If the investigator, together with any appropriate review committee, finds that harassment occurred, the harasser will be subject to appropriate disciplinary procedures, as listed below. The complainant will be informed of the disciplinary action taken.

If the investigator(s) determines that no harassment or discrimination has occurred, this finding will be communicated to the complainant in an appropriately sensitive manner.

I. Sanctions

Individuals found to have engaged in misconduct constituting harassment or discrimination will be disciplined, up to and including discharge. Appropriate sanctions will be determined by the Department Head or Mayor.

J. False Accusations

If an investigation results in a finding that the complainant falsely accused another of harassment or discrimination knowingly or in a malicious manner, the complainant will be subject to appropriate sanctions, including the possibility of termination.

K. Violations of Policy

If the City determines that an employee has encouraged, participated, or permitted a violation of this policy, the employee will be subject to appropriate disciplinary action, if, however, any violation of this policy has caused or led to favoritism, unfair bias, harassment, or preferential treatment, or has in any way adversely affected the City's operations or productivity, then more serious disciplinary action may be taken, up to and including termination from employment. This policy is not a contract of employment and does not purport to change, alter, or modify each employee's at-will employment with the City.

7.11. Code of Ethics

The Code is intended to provide guidance to Employees of the City in the event of a conflict between their personal or professional interests and the interest of the City. It is not to be interpreted as comprehensive in scope or to address every perceived conflict or issue; rather, it should be used as a framework for Employees to apply in particular circumstances. Ultimately, ethics for Employees is a matter of personal honesty, common sense and good judgment.

The Employee Code of Ethics Policy approved by the City is as follows:

A. Definitions

As used in this Code, the following terms shall have the meaning respectfully ascribed to them in this section:

City shall mean the City of Johnson City.

Council Member shall mean a duly appointed member of the City.

Employee shall mean any person employed by the City, including those individuals employed on a part-time basis.

Benefit means anything reasonably regarded as economic gain or economic advantage.

<u>Business</u> means any activity engaged in for economic gain, or for charitable, educational, or philanthropic purposes.

<u>Business Entity</u> means a sole proprietorship, partnership, firm, corporation, holding company, joint stock company, receivership, trust, or any other entity recognized in law through which business for profit is conducted.

<u>Financial Interest</u> shall mean a person who owns ten (10) percent or more of the voting stock or shares of the business entity or owns either ten (10) percent or more or \$15,000 or more of the fair market value of the business entity; or a person received during the previous year more than ten (10) percent of the person's gross income from the entity; or a person is an equitable or legal owner of real property with a fair market value of \$2,500 or more.

<u>Impropriety</u> means conduct that violates or gives the appearance that one or more of the Standards of Conduct established in this Code of Ethics has been violated.

State shall mean the state of Texas.

B. Standards of Conduct

No employee shall:

- (1) Accept or solicit any gift, favor, service, or thing of value, including the promise of future employment, which might reasonably influence the Employee in the discharge of official duties:
 - (a) From any person, group, or business entity who has a contract or other business relationship or has a substantial interest in any business entity that has a contract or other business relationship with the City; or
 - (b) From any person, group, or business entity who has a personal financial interest in any proposed action, resolution, or decision upon which such Employee must act or make a recommendation.
- (2) Disclose any confidential information gained by reason of the position of the Employee concerning the property, operations, policies, or affairs of the City, or use any confidential information to advance any personal interest, financial or otherwise.

This sub-paragraph (2) shall not prohibit the disclosure or use of confidential information, when required or permitted by law, including the City Code.

- (3) Use their position or office or City property, facilities, personnel, equipment, or supplies:
 - (a) For purposes unrelated to the interests of the City;
 - (b) For private advancement or gain;
 - (c) To secure privileges or exemptions; or
 - (d) To grant or give any favor, service, consideration, treatment, advantage, or thing of value to any person, group, or business entity beyond that which is available to individual members of the public.

This sub-paragraph (3) shall not prohibit such use that is available to the public generally.

- (4) Act or make recommendations on any matter in which the Employee has a financial interest.
- (5) Represent, directly or indirectly, any person, group, or business entity.
 - (a) Before the City or any committee of the City; or
 - (b) Before a board or commission that has legal jurisdiction over the City;
 - (c) So long as all relevant details are disclosed to the City, the restrictions in this section do not prohibit:
 - (i) An Employee from appearing before the City to represent that person's own interest or property;
 - (ii) An Employee from appearing before the City to address employment matters;
 - (iii) An Employee from bringing any lawful claim or lawsuit against the City.

Any contract to which the City is a party and in which the Employee has a direct or indirect financial interest and in which the Employee has acted or made a recommendation in violation of the provisions of this policy shall be voidable or rescindable at the option of the City at any time within a period of one (1) year from the date such contract is approved or executed, whichever is later. The term "contract" means any agreement with or claim, account, or demand against the City.

Failure to promptly report to the Employee's immediate supervisor, or to the Mayor in the case of the Department Head, any gift of anything of value in excess of \$50, which would not have been given or offered to the Employee or any member of the Employee's immediate family had the Employee not been employed by the City may result in disciplinary action.

C. Complaints and Confidentiality

All complaints of violation of this Code of Ethics shall be made directly to the City Council of the City in writing and a copy of the complaint shall also be provided to the party complained of.

The complaint alleging a violation of the Code of Ethics shall:

- (1) Specify in writing the nature of the complaint and the complainant shall swear that the complaint is true and correct;
- (2) Be placed in a sealed envelope and state on the outside of the envelope the complainant's name, name of the person the complaint is against and the current date. Complainant shall deliver the sealed envelope to the Department Head who shall forward it to the Mayor;
- (3) Not less than seven (7) working days after the complaint is received by the Mayor, the Mayor or the council member designated by the City Council shall acknowledge receipt to the complainant and provide a copy of the complaint to all members of the City Council, and to the party complained of. The Mayor, or his/ her designee, shall notify the complainant, and the person complained of as to the date of the hearing if the City Council deems a hearing is warranted. If the City Council deems the complaint to be defective as to form or substance, it shall notify the complainant and the person complained of. If the City Council deems a hearing is warranted and it fails to conduct the hearing within thirty (30) days of the Mayor's receipt of the complaint, it shall notify the complainant and the person complained of the reasons for the delay and shall give notice when the hearing is set;
- (4) A complaint alleging a violation of the Code must be filed within two (2) years of the alleged violation;
- (5) When a complainant is notified that the complaint is defective, complainant shall be allowed to file a sworn amended complaint.

D. Defense of Employee Acting in Reliance of City Attorney Opinion

It shall be a defense to a violation of the Code of Ethics that the Employee acted in reasonable reliance upon an opinion rendered by the City Attorney.

E. Sanctions

If the City Council determines that a violation of the Code of Ethics has occurred, City Council shall proceed directly to determine the appropriate recommended sanctions. The City Council may receive additional testimony or statements before considering sanctions, but is not required to do so. If the person complained against acted in reliance upon an opinion of the City Attorney, the City Council shall consider the fact.

If the City Council determines that a violation of the Code of Ethics has occurred, it may recommend the following sanctions:

- (1) The Department Head may direct a letter of notification to the Employee. A letter of notification shall be the recommended sanction when the City Council finds that a violation is clearly unintentional, or when the conduct of the person complained against was done in reliance upon an opinion of the City Attorney. A letter of notification shall advise the Employee of steps the Employee should take to avoid future violations.
- (2) The Department Head may direct a letter of admonition to the Employee. A letter of admonition shall be the recommended sanction when the City Council finds that the violation is minor or unintentional, but calls for a more substantial response than a letter of notification.
- (3) The Department Head may direct a letter of reprimand to the Employee. A letter of reprimand shall be the recommended sanction when the City Council finds that a violation has been committed intentionally, knowingly, or with conscious indifference to the Code of Ethics. The letter of reprimand shall be placed in the Employee's personnel file.

F. Appeals

Any Employee aggrieved by a recommendation from the City Council or the Mayor of or by any action taken by their direct supervisor or department head may appeal in accordance with appeal procedures in this handbook.

G. Compliance with State Laws

Employees shall comply with applicable provisions of the laws of the State and the City of Johnson City regulating the conduct of Employees.

SECTION 8. MISCELLANEOUS

8.01. Environmental Stewardship

The City supports environmental conservation by encouraging good environmental stewardship such as recycling and waste management in its business practices and operating procedures. This support includes a commitment to the purchase, use, and disposal of products and materials in a

manner that will best utilize natural resources and minimize any negative impact on the earth's environment.

Employees of the City are expected to uphold the practices of good environmental stewardship set forth in their respective departments.

8.02. Communications

Communication with the public and the media about City issues or problems is the responsibility of the City Secretary and/or Mayor. Employees are to refer members of the news media to the City Secretary and/or Mayor if a question is non-routine, controversial, or outside the scope of the employee's normal duties, and are to notify the City Secretary of scheduled interviews with the media.

A. Internal communications.

From time to time, an employee may be given work instructions from or asked questions by a City employee or official outside the normal chain of command. In such cases, it is the employee's responsibility to notify his or her immediate supervisor in a timely manner about the instruction or question. In those instances where there could be adverse consequences to the City, supervisors are responsible for promptly reporting the potential adverse consequences to the City through the proper chain of command.

B. Requests for Council Action.

An employee may request that a matter be considered by the City Council by submitting the item in writing to his or her supervisor. Final decisions as to what is to be brought forward to the Council from staff are determined by the Mayor or City Secretary.

C. Council to Staff.

Except for the purpose of inquiries and investigations specifically authorized by statute, the Councilmembers shall deal with City officers and employees who are subject to the direction and supervision of the Department Head solely through the Department Head and/or Mayor. Generally, Councilmembers shall not give work instructions or orders to any City officer or employee, either publicly or privately.

D. Secret Recordings Prohibited.

If an employee, including a supervisor, wishes to record any conversation between the employee and any other employee or officer, or between two or more other City employees, the employee or officer must first notify the other person(s) of his or her intent to record the conversation or comments and must ask the other person(s)' authorization to make the recording. Any unauthorized taping of any conversation is grounds for disciplinary action.

8.03. Travel and Entertainment Policy

The City recognizes the necessity for its employees to travel to other cities in the conduct of its business, receive training or participate in forums relative to City activities. However, it is essential that all travel be limited to trips in which the physical presence of employee is absolutely necessary and that the number of travelers attending a single event also be limited to those absolutely necessary to complete the assigned duties.

This policy statement is effective for all regular employees, hired consultants seeking reimbursement of travel costs, members of the City Council and members of the various committees appointed by the Board.

8.04. Approval of Travel

All travel must be approved in advance by the Department Head. Once approved, any changes to travel schedules, including the days or number of days to travel should be approved by the employee's Department Head.

8.05. Advances

Funds for travel, per diem and lodging may be advanced in reasonable amounts for scheduled trips. Per Diem will be determined by the Federal Per Diem Rates or the U.S. Department of State Foreign Per Diem Rates, when it is appropriate. No advance will be made if a previous advance has been outstanding more than 60 days.

A purchase order request form must be used to authorize all travel and should be submitted at least ten (10) days prior to the beginning date of the trip.

8.06. Allowable Expenditures

IT IS THE POLICY OF THE CITY TO REIMBURSE ITS EMPLOYEES FOR ALL REASONABLE COSTS INCURRED WHILE TRAVELING ON ITS OFFICIAL BUSINESS. HOWEVER, THE CITY WILL NOT REIMBURSE THE EMPLOYEE FOR EXCESSIVE AND UNREASONABLE COSTS INCURRED. NO EXPENDITURE OF CITY FUNDS WILL BE DISBURSED FOR SPOUSE OR FAMILY TRAVEL AND RELATED EXPENSES. THE PRIMARY REQUIREMENT AS TO WHETHER OR NOT AN EXPENSE IS REIMUBRSABLE IS ESTABLISHED BY THE FOLLOWING:

- (1) THE EXPENSE MUST BE A NECESSARY EXPENSE INCUREED IN THE FULFILLMENT OF THE OFFICIAL BUSINESS; AND
- (2) THE EXPENSE CLAIMED FOR REIMBURSEMENT MUST BE A REASONABLE AND PRUDENT AMOUNT.

8.07. Expense Forms

City Expense Account Forms ("Expense Forms") must be used for recording and requesting reimbursement of all travel, entertainment and business meals expense. All Expense Forms must be approved by the Department Head. All employees are expected to fully document and explain items requested for reimbursement in accordance with the instructions set forth herein. Travel expense reimbursements will be made only upon presentation of properly completed and documented Expense Forms. Required documentation includes paid receipts for all travel, (air travel ticket stubs, car rental agreements, etc.) lodging, (hotel/motel bills), and for any other expenditure.

Requests for reimbursements should be submitted promptly after completion of the trip(s). Expense Forms submitted more than 5 days after the completion of the trip will not be accepted except under unusual circumstances.

8.08. Transportation

The employee must consider the relative costs involved when picking a mode of travel. For example, travel by private automobile is not always the most economical method of transportation when hotel and meal costs are also necessary. Also to be considered are appointment schedules and time away from the employee's home and office. Coach or economy class service is the only authorized class of air travel.

8.09. Use of Equipment

Equipment essential in accomplishing job duties is often expensive and may be difficult to replace. When using property, employees are expected to exercise care, perform required maintenance, and follow all operating instructions, safety standards, and guidelines.

Please notify your supervisor if any equipment, machines, or tools appear to be damaged, defective, or in need of repair. Prompt reporting of damages, defects, and the need for repairs could prevent deterioration of equipment and possible injury to employees or others. Your supervisor can answer any questions about your responsibility for maintenance and care of equipment used on the job. Personal use of City equipment is prohibited. Improper use of equipment can result in disciplinary action, up to and including termination of employment.

8.10 Allowance of Handguns

As provided in state law, employees shall not be prohibited from possessing handguns on city premises in accordance with open carry and concealed handgun statutory requirements.

Open Carry. No employee may openly carry any weapon while on duty.

<u>Concealed Carry</u>. It is the sole responsibility of the employee to maintain control of the employee's concealed weapon and ammunition (if any) at all times.

- Except as provided below, an employee who chooses to carry a concealed weapon during the course of employment shall have the weapon concealed and on the employee's person, carried in a holster or other appropriate carrying device, at all times, unless lawfully using the weapon.
- 2. An employee who stores a concealed weapon (during work hours) in a vehicle owned by the City of Johnson City during the course of employment must store the weapon in a locked case and place the case out of plain view from the exterior of the vehicle. The locked case will be purchased, owned, and maintained by the employee. An employee must remove his firearm from the city vehicle when not on duty.
- 3. An employee who stores a concealed weapon (during work hours) in his/her desk shall not leave the weapon unattended in an unlocked drawer. No concealed weapon shall be left in a desk, locked or unlocked, overnight, during holidays, or weekends.
- 4. It is recommended that an employee who chooses to carry a concealed weapon during work hours maintain a contract with a legal defense fund designed to represent the employee in any legal matter arising from the carrying or use of the weapon.
- 5. Nothing in this policy authorizes any employee to carry a concealed weapon in any area prohibited by Texas Penal Code 46.03. No employee shall carry a concealed weapon in the course of employment in any private vehicle or on private property owned or leased by another person over the objections of the owner or leasee.
- 6. The mere carrying of a concealed weapon shall not be construed as a violent, threatening or intimidating act on the part of the employee. Nothing in this policy shall be construed to support or permit violent, threatening or intimidating behaviors related to the possession of a concealed weapon. Threatening and intimidating behaviors may include, but are not limited to:
 - a) Intentionally displaying a concealed weapon to any person; or
 - b) Referring to the concealed weapon; or
 - c) Referring to a weapon not on the employee's person, with the intent to implicitly or explicitly threaten or intimidate another person.

Violent, threatening, or intimidating behaviors listed above are grounds for disciplinary actions up to and including immediate termination of employment.

SECTION 9. USE OF COMPUTER, INTERNET AND COMMUNICATION SYSTEMS

9.01. Internet and Email Policy

The internet and email usage policy applies to all users (individuals working for the City, including permanent full time and part-time employees, contract workers, and seasonal workers) who access the internet or email systems through the computing or networking resources provided by the City. The City's internet and email users are expected to be familiar with and to comply with this policy, and are also required to use their good judgment while using internet and email services.

When using City resources to access and use the internet or email, users must realize they represent the City.

Violations of the internet and email usage policy will be documented and can lead to revocation of system privileges and/ or disciplinary action up to and including termination.

Additionally, the City may at its discretion seek legal remedies incurred as a result of any violation. The City may also be required by law to report certain illegal activities to the proper enforcement agencies.

A. Usage Threats

(1) <u>Inappropriate Use of Resources</u>

Access to the internet by personnel that is inconsistent with the City's needs results in the misuse of resources. These activities may adversely affect productivity due to time spent "surfing" the internet. Additionally, the City may face loss of reputation and possible legal action through other types of misuse.

Users should be aware that email is not a confidential means of communication.

Furthermore, the computers and equipment are property of the City and any emails, instant messages or other use of communications are not considered private by the City. Please be aware that electronic communications can, depending upon the technology be forwarded, intercepted, printed, and stored by others. Users should be aware that once an email is sent, it can be altered. Deleting an email from an individual workstation will not eliminate it from the various systems across which it has been transmitted.

(2) <u>Misleading or False Information</u>

All information found on the internet should be considered suspect until confirmed by another reliable source. There is no quality control on the internet, and a considerable amount of information is outdated or inaccurate.

(3) Spyware or Viruses

Unauthorized downloading of programs or applications can result in the infiltration of unwanted viruses or spyware which can seriously compromise the security of internal networks and important information. It is strictly forbidden to download applications or unauthorized programs to desktops, laptops or tablets.

B. Internet and Email Services

Internet access is to be used for business purposes only. Capabilities for standard internet services will be provided to users as needed, including email, navigation, and teleconferencing. The Administration reserves the right to add or delete services as needs change or as conditions warrant. All other services will be considered unauthorized access to/ from the internet and will not be allowed.

Emails should only be sent and received from and to the address and account entrusted to the employee by the City. Personal email accounts should not be utilized for City purposes.

All outgoing messages must be accurate, appropriate, and work- related.

C. Usage Policies

(1) Resource Usage

Internet and email usage is granted for the sole purpose of supporting activities necessary to carry out job functions. All users must follow the principles stated herein regarding resource usage and exercise good judgment in using the internet and email.

An employee's use of social media (Facebook, Twitter, Instagram or any other account deemed "social media"), both on and off duty must not interfere with or conflict with the employee's duties or job performance, reflect negatively on the City or violate any City policy. Protecting the City's reputation and ensuring that an employee's communication with people outside the City, not only reflects positively on the employee as an individual, but also on the City.

Acceptable usages of the internet for performing job functions might include: Communications between employees and non-employees for business purposes, review of possible vendor websites for product information, review of destination or informational websites related to the City's fields of interest, reference of regulatory or technical information, research.

(2) Personal Usage

Using City computer resources to access the internet for personal purposes may be considered cause for disciplinary action up to and including termination. Please keep this in mind, also, as you consider forwarding non-business emails to associates, family or friends.

All users should be aware that the City network creates an audit log reflecting request for service, both in-bound and out-bound addresses, and is periodically reviewed. Users who choose to store or transmit personal information such as private keys, credit card numbers or certifications or make use of the internet to undertake unauthorized activities, do so at their own risk. The City is not responsible for any loss of information or consequential loss of personal property.

(3) Prohibited Usage

Acquisition, storage, and dissemination of data which is illegal, pornographic, or which negatively impacts race, sex or creed is specifically prohibited. The City also prohibits the conduct of business enterprise, political activity, engaging

in any form of intelligence collection from our facilities, engaging in fraudulent activities, or knowingly disseminating false or otherwise libelous materials.

Sending or receiving pornographic jokes, pictures or stories via email, is considered sexual harassment and will not be tolerated. Employees violating this policy are subject to termination.

Any emails that discriminate against employees by virtue of any protected classification including race, gender, nationality, religion, and so forth, will be dealt with according to the harassment policy.

Other activities that are strictly prohibited include, but are not limited to:

- Accessing City information that is not within the scope of one's work.
 This includes unauthorized access of personnel file information and accessing information that is not needed for the proper execution of job functions.
- Misusing, disclosing without proper authorization, or altering customer or personnel information.
- Deliberate pointing or hyper-linking of City website to other internet sites whose content may be inconsistent with or in violation of the aims and policies of the City.
- Use, transmission, duplication, or voluntary receipt of material that
 infringes on the copyrights, trademarks, trademarks, trade secrets, or
 patent rights of any person or City. Assume that all materials on the
 internet are copyright unless otherwise specifically indicated.
- Transmission of any proprietary, confidential, other otherwise sensitive information without proper controls.
- Creation, posting, transmission, or voluntary receipt of any unlawful, offensive, libelous, threatening, harassing, harassing material include but not limited to comments based on race, national origin, sex, sexual orientation, age disability, religion, or political beliefs.
- Any form of gambling.
- Any ordering (shopping) of items on the internet (unless expressly authorized by your supervisor).
- Playing of any games.
- Forwarding of chain letters.
- Acceptance of promotional gifts.

D. Software Licenses

The City strongly supports strict adherence to software vendors' license agreements. When at work, or when using the City computing or networking resources, copying of software in a manner not consistent with the vendor's license is strictly forbidden.

E. Expectation of Privacy

Keep in mind that the City owns any communication sent via email or that is stored on City equipment. The Administration and other authorized staff have the right to access any material in your email or on your computer at any time. Please do not consider your electronic communication, storage or access to be private if it is created or stored at work.

All City communications systems and equipment, including the messages transmitted or stored by them, are the sole property of the City. The Mayor and/or City Secretary may access and monitor employee communications and files as it considers appropriate. Users should consider their internet and email activities as periodically monitored and limit their activities accordingly.

9.02. Use of Telephones and Cellular Telephones

Communications systems and equipment include mail, electronic mail, "email," courier services, facsimiles, telephone systems, computers, computer networks, online services, internet connections, computer files, video equipment intakes, tape recordings and recorders, company issued pagers and cell phones. Employees using such communication devices shall be limited solely to work-related activities. Employees may be required to reimburse the City for any charges resulting from personal use of the telephone. The City reserves the right to monitor the frequency and length of calls to avoid abuses of these privileges. Unauthorized use of long distance may result in disciplinary action, including dismissal.

In addition, no sexually-oriented or sexually-suggestive material shall be downloaded, duplicated, or scanned using company equipment. All outgoing messages, whether by mail, facsimile, email, internet transmission, or by other means, must be accurate, appropriate, and work-related.

Further, employees should be aware that cellular telephone calls are not secure and can be monitored. It is a crime for a third party to intentionally monitor cell phone conversations without the consent of one of the parties to the conversation. Inadvertent monitoring of private cellular conversations is possible. Caution should be used whenever confidential or sensitive information must be discussed on a City-provided cell phone.

CITY OF JOHNSON CITY EMPLOYEE ACKNOWLEDGMENT FORM

The Personnel Policy Manual describes important information about the City, and I understand that I should consult my supervisor regarding any questions not answered in the Manual. I have entered into my employment relationship with the City voluntarily and acknowledge that there is no specified length of employment. Accordingly, either I or the City can terminate the relationship at will, with or without cause, at any time, so long as there is no violation of applicable federal or state law.

Since the information, policies, and benefits described herein are necessarily subject to change, I acknowledge that revisions to the Personnel Policy Manual may occur, except to the City's policy of employment-at-will. All such changes will be communicated through official notices, and I understand that revised information may supersede, modify, or eliminate existing policies.

FURTHERMORE, I ACKNOWLEDGE THAT THIS PERSONNEL POLICY MANUAL IS NEITHER A CONTRACT OF EMPLOYMENT NOR A LEGAL DOCUMENT, BUT MERELY A GENERAL DESCRIPTION OF THE POLICIES, PROCEDURES AND BENEFITS RELATING TO EMPLOYMENT AT THE CITY. I HAVE RECEIVED THE HUMAN RESOURCES POLICY MANUAL AND I UNDERSTAND THAT IT IS MY RESPONSIBILITY TO READ AND COMPLY WITH THE POLICIES CONTAINED IN THIS HUMAN RESOURCES POLICY MANUAL AND ANY REVISIONS MADE TO IT.

Employee's Signature	
Printed Name	
Date	

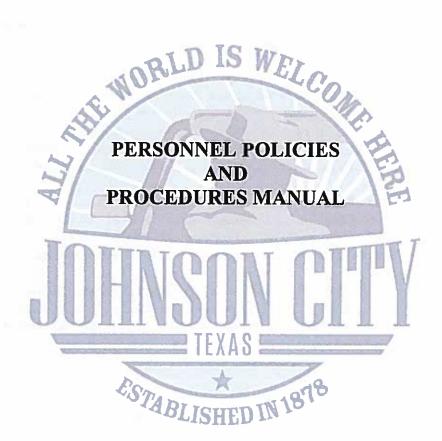
The executed original of this acknowledgement form shall be placed in the employee's personnel file.

CITY OF JOHNSON CITY

EMPLOYEE OR CITY OFFICIAL ELECTION REGARDING PERSONAL INFORMATION

To the City Personnel Officer or Human Resources Officer:

I,
I do not want the City of Johnson City to disclose or allow public access to the following:
(Check selected item)
my home address
my home telephone number
my emergency contact information
my social security number
information that reveals whether I have family members
Employee or City Official Signature Date



Dated ______, 2021

Whenever the word City is used, it refers to the City of Johnson City.

This document is not a contract, but contains the various City policies, procedures, and employee benefits governing your employment and the conduct of City business. The City of Johnson City reserves the right to modify, revoke, suspend, terminate, or change any or all such benefits, plans, policies, or procedures, in whole or in part, at any time, with or without notice.

The language used in this document is not intended to create, nor is it to be construed, to constitute a contract between the City and any one or all of its employees. This document does not constitute a guarantee of employment for any specific duration and is not intended to cover or address every situation that may be encountered during employment. The relationship between the City and its employees is "employment at will," irrespective of the classification of the position. "At-Will" means that the employment relationship can be terminated by either employer or employee at any time for any or no reason, in so much as it is not illegal; nothing in this Personnel Policies and Procedures Manual will be held to alter the "at-will" nature of such employment. This policy does not provide contractual or property rights to any employee. The City of Johnson City reserves the right to release an employee at any time or for any reason, with or without cause, unless expressly prohibited by law. The information contained in this document supersedes all previous personnel policies by the City.

The City does not currently participate in the hiring of civil service employees, pursuant to Texas Local Government Code Sec. 143, Municipal Civil Service for Firefighters and Police Officers. The City does not currently participate in collective bargaining agreements, pursuant to Texas Local Government Code Chapter 174 Fire and Police Employee Relations.

The City of Johnson City Personnel Policies and Procedures Manual includes Department Standard Operating Procedures ("S.O.P.s") in the Appendices. Departmental SOPs do not require City Council approval or ratification upon amendment by the Department Head. However, although the S.O.P.s are Department-specific, the City of Johnson City Personnel Policies and Procedures Manual shall control over any other policies unless Department S.O.P.s are more restrictive.

A Councilmember or Mayor has an inherent right to access an employee's personnel file, excluding medical file, if the records are requested in the individual's official capacity. These files can be reviewed in the Human Resources Department but must not leave that location.

TABLE OF CONTENTS

CHAPTER 1	SCOPE OF PERSONNEL POLICIES AND PROCEDURES	4
CHAPTER 2	ORGANIZATIONAL STRUCTURE	5
CHAPTER 3	EQUAL OPPORTUNITY/ACCESSIBLE EMPLOYER	7
CHAPTER 4	TYPES OF EMPLOYMENT	8
CHAPTER 5	POSITION CLASSIFICATION SYSTEM	9
CHAPTER 6	THE HIRING PROCESS	10
CHAPTER 7	APPOINTMENT AND CHANGES IN EMPLOYEE STATUS	13
CHAPTER 8	EMPLOYEE PAY AND PAY CHANGES	15
CHAPTER 9	CREDIT CARD POLICY	17
CHAPTER 10	PERSONNEL RECORDS	21
CHAPTER 11	HOURS OF WORK AND OVERTIME	22
CHAPTER 12	EMPLOYEE BENEFITS	29
CHAPTER 13	TRAVEL POLICY	40
CHAPTER 14	EMPLOYEE SAFETY AND ACCIDENT PREVENTION	43
CHAPTER 15	MISCELLANEOUS REGULATIONS	47
CHAPTER 16	EMPLOYEE PERFORMANCE APPRAISAL	50
CHAPTER 17	CONDUCT	51
CHAPTER 18	DISCIPLINE	65
CHAPTER 19	COMPLAINTS/APPEALS	69
CHAPTER 20	SEPARATIONS	72
CHAPTER 21	DEFINITIONS	75
APPENDICES		81

CHAPTER 1 SCOPE OF PERSONNEL POLICIES AND PROCEDURES

This document sets forth the Personnel Policies and Procedures governing all City employees. These policies and procedures replace all administrative rules, regulations, and policies adopted before the date of this document. If any conflict or inconsistency arises with these policies and procedures, State or Federal law governs respectively, unless such documents specifically state that it is subordinate to these policies and procedures.

CHAPTER 2 ORGANIZATIONAL STRUCTURE

Section 2.1 City Council

The City Council is the policy-making authority of the City of Johnson City. The City Council has the authority to set policy on pay rates, working conditions, and employee benefits as they find to be in the public interest. The City Council shall review these Policies no less than once every two (2) years.

Section 2.2 Mayor

The Mayor is the Chief Executive Officer of the City of Johnson City. Responsibilities include the enforcement of all laws and ordinances and the effective administration of all personnel policies and procedures; this may involve inspecting the conduct of subordinate municipal officers and taking appropriate action for negligence, carelessness, and other violations. The Mayor may adopt, amend, or rescind administrative procedures or rules and regulations in implementing the provisions of these policies and procedures and may delegate such functions as deemed necessary.

Section 2.3 Chief Administrative Officer

The Chief Administrative Officer (CAO) assists the Mayor in the administration of personnel policies and procedures and is also responsible for the day-to-day administration of these Personnel Policies and Procedures for municipal employees.

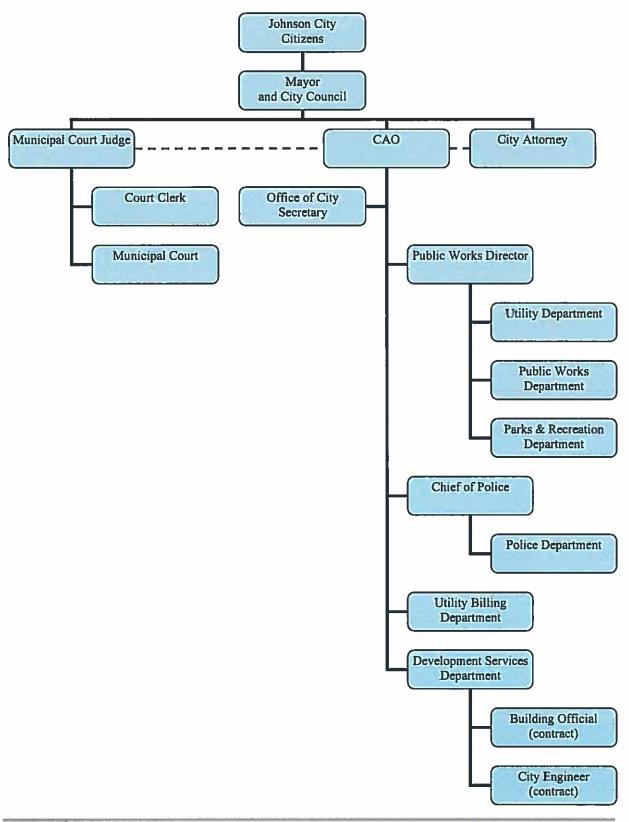
Section 2.4 Department Heads

Department Heads are responsible for the day-to-day administration of these Personnel Policies and Procedures for their respective departments. A Department Head may make departmental rules and regulations that govern the conduct and performance of employees; however, such rules and regulations must be consistent with the City of Johnson City Personnel Policies and Procedures Manual. Unless a Department SOPs are more restrictive, the City of Johnson City Personnel Policies and Procedures Manual shall control over any other policies. Disciplinary action, as outlined in Chapter 18, may be based upon violations of any such rule and/or regulation.

Section 2.5 Supervisor

Supervisors work under the direction of a Department Head and are partially responsible for the day-to-day administration of these Personnel Policies and Procedures. A Supervisor, under the direction of a Department Head, may make departmental rules and regulations that govern the conduct and performance of employees; however, such rules and regulations must be consistent with the City of Johnson City Personnel Policies and Procedures Manual. Unless a Department SOPs are more restrictive, the City of Johnson City Personnel Policies and Procedures Manual shall control over any other policies. Disciplinary action, as outlined in Chapter 18, may be based upon violations of any such rule and/or regulation.

Section 2.6 City of Johnson City Organizational Chart



CHAPTER 3 EQUAL OPPORTUNITY / ACCESSIBLE EMPLOYER

The City is an Equal Opportunity Employer and does not discriminate against any applicant or employee based on the person's race, color, religion, sex, national origin, age, disability, or genetic information, except when specific age, sex, or physical requirements constitute a bonafide occupational qualification (BFOQ) reasonably necessary for the normal operation of the business or enterprise.

The City offers equal employment opportunities to qualified individuals with a disability, and it strictly prohibits discrimination against qualified individuals based on disability.

In compliance with the Immigration Reform and Control Act of 1986, each new employee, as a condition of employment, is required to complete an employment eligibility verification form.

CHAPTER 4 TYPES OF EMPLOYMENT

The City hires employees in several different employment types as defined below.

Section 4.1 Regular Full-Time Employees

Regular full-time employees are scheduled to work forty (40) hours per week and eighty (80) hours during each pay period in a budgeted position on a continuous basis and receive benefits as further defined in this document.

Section 4.2 Part-Time Employees

Part-time employees may not work more than nine hundred and ninety-nine (999) hours annually in a budgeted position on a continuous basis. These employees work for a specified hourly rate and are not eligible for employee benefits.

Section 4.3 Temporary Employees

Temporary employees are hired for up to one (1) calendar year or 365 days. These employees work for a specified hourly rate and are not eligible for employee benefits. Specific budgeted positions may not exist for these employees.

Each employee is advised of the length of time to be employed before hiring. Termination automatically occurs on that date unless proper authorization is received before termination.

Section 4.4 Reserve Officers, Volunteers, and Internships

Employees defined under this Section shall be on indefinite original probation throughout their tenure with the City, as defined in Section 7.1A, and will have no appeal rights outlined within Chapter 19. The following employees shall be processed through the Human Resources Department:

A. Reserve Officers

Reserve Officers fall under the direction of the Police Department, and they are voluntary employees. Reserve officers are unpaid and are not eligible for employee benefits.

B. Volunteers and Interns

Volunteers may work with any department, and they fall under the direction of the Department Head. Volunteers are unpaid and are not eligible for employee benefits.

CHAPTER 5 POSITION CLASSIFICATION SYSTEM

Section 5.1 Job Descriptions

Job descriptions are approved by the CAO and are written, outline the duties, required skills, knowledge and abilities, education and experience requirements, and essential job functions for each job. Job descriptions are meant to include essential job functions but may not be inclusive of all job duties. Employees are entitled to have a copy of the job description for their current position.

Section 5.2 Job Description Reviews

Job description reviews may occur if the nature and duties of a position have changed significantly over a period of time. The Human Resources Department and/or Department Head periodically review position descriptions to ensure they are accurate and up to date. The CAO shall approve all job description modifications.

CHAPTER 6 THE HIRING PROCESS

Section 6.1 Hiring

The hiring of most employees falls under the authority of the Department Head or Supervisor. The hiring of the CAO and the City Secretary, with the recommendation of the CAO, positions fall under the authority of the City Council. The hiring of any position must be processed through the Human Resources Department.

All municipal departments shall go through the Human Resources Department to recruit applicants for a job opening, whether internal or external. Department Heads must fill out a Job Vacancy Form to recruit existing employees or outside applicants and follow associated posting procedures, as amended from time to time by the HR Department. Under extenuating circumstances authorized by the City Attorney, an employee may be hired outside the hiring process outlined above.

A. In-House Hiring

In-house recruitment means position vacancies are advertised to City employees only. When recruitment is from City employees only, the job vacancy form indicates so and is posted for a minimum of five working days. Interested employees may apply for inhouse position vacancies by submitting a letter of interest to the Human Resources Department.

B. In-House Promotion

In-house promotion is when a current employee is moved to a vacant position either in a lateral move of higher rank, responsibility, and/or salary. When promotion occurs, the vacant position does not necessarily have to be posted, but rather, may be filled by an employee qualified for the position. Whether to post the position and the type of posting will be decided by management responsible for hiring for the position. If several employees are qualified for the position, an internal posting process should be followed. Promotions may happen within or outside of an individual's department.

C. Open Recruitment

In addition to making an internal hire, the Department Head may also determine that an outside hire is necessary, and he or she shall indicate on the Job Vacancy Form that the position is for "Open Recruitment." Open recruitment means position vacancies are advertised to City employees and the public. These positions will be posted for a minimum of ten working days. The public may apply for positions by submitting an application and resume, as directed in the job announcement. Interested City employees may also apply by submitting a letter of interest to the Human Resources Department.

Section 6.2 Job Announcements

Announcements of all job openings are distributed to inform interested and qualified applicants of the posting, and should contain the following information when applicable:

- 1. Job title;
- 2. Job salary range;
- 3. Starting job salary range/pay;
- 4. The type of recruitment (in-house or open recruitment);
- 5. Essential job functions, including major job duties and requirements;
- 6. Time, place, and manner of making an application;
- 7. Application closing date or open until filled; and
- 8. The statement "An Equal Opportunity Employer" appears on all advertising.

Section 6.3 Applicant Review

Once a budgeted, open position has been properly posted by the Human Resources Department, the Human Resources Department will accept applications through fax, email, mail, or hand-delivered by the applicant in person. Before providing the applicant and associated background materials to Department Heads, the Human Resources Department will review each application to determine whether the application should be rejected, as provided below. Those applications rejected as provided below will not be forwarded to the appropriate Department Head for review, nor will the Human Resources Department schedule interviews for any applicant not meeting the minimum requirements.

Section 6.4 Rejection of Applications

Applications may be rejected for the following reason(s):

- 1. The applicant does not meet the stated qualifications for the position;
- 2. Submitted after the expiration of posting; or
- 3. The application form is incomplete.

Section 6.5 Examination

Applicants for all City positions undergo an appropriate selection process. The process may consist of any or all the following:

- 1. A written test of knowledge;
- 2. Skills or performance examination;
- 3. An assessment of capabilities needed for the position;
- 4. An oral interview;
- 5. Reference checks;
- 6. Physical fitness test;
- 7. Medical examination;
- 8. Drug screening;
- 9. Background checks; or
- 10. Any other appropriate selection processes.

These are designed to determine, as closely as possible, the applicant's ability to perform the essential job functions and duties of the position, with or without reasonable accommodation. Some of these will only be performed after a conditional offer has been made to the successful applicant(s) in accordance with State and/or Federal law.

Notwithstanding the foregoing, applicants may be dismissed from the selection process if the Department Head determines, in his or her sole discretion, that:

- 1. The applicant's application form is found to have contained false or intentionally misleading statements of material fact;
- 2. The applicant has a record of previous unsatisfactory employment;
- 3. The applicant has been convicted of a crime that would preclude the applicant from effectively performing the duties of the position applied for; or
- 4. Other valid circumstances indicate that the applicant is unfit or unqualified for the position sought, in the sole discretion of the Department Head, provided that the reason for dismissal is completely and totally unrelated to the applicant's age, race, sex, gender, color, religion, national origin, ancestry, citizenship, marital status, disability, sexual orientation, genetic information, veteran/military status, gender identity/transgender status, pregnancy or any other protected class.

CHAPTER 7 APPOINTMENT AND CHANGES IN EMPLOYEE STATUS

Section 7.1 Probation

A. Original Probation

The purpose of the original probationary period is to provide an opportunity for the Supervisor to train, observe and evaluate the employee's performance. The original probationary period begins with the date of employment (including Part-Time and Full-Time employees) and has a duration of three (3) to six (6) months. Employees on probation have no appeal rights for termination.

The employee's Department Head or Supervisor completes a performance evaluation report at least ten (10) calendar days before the completion of the original probationary period. If it is necessary or advisable to give the employee feedback sooner, this evaluation may be done at any time.

Upon completion of the original probationary performance evaluation, the Supervisor recommends one of the following to the Department Head:

- 1. That the employee be taken off probation;
- 2. That the employee's probation be extended for a period not to exceed three additional months;
- 3. That the employee be demoted; or
- 4. That the employee be terminated.

Actions "1" through "4" may be taken at any time during the probationary period. If no action is taken by the end of the sixth month of continuous service, the employee is automatically granted regular status.

B. Additional Probationary Periods

Employees no longer on original probation, that have been promoted, demoted, transferred to a different position, or reprimanded for poor performance, may be placed on an additional ninety (90) day probation. Employees are given a performance evaluation at least ten (10) calendar days before the end of their additional probationary period. Before the end of the ninety (90) day period and based on documented performance, the employee's Supervisor may recommend one of the following:

- 1. That the employee be taken off probation;
- 2. That the employee be returned to the former position, if applicable; or
- 3. That the employee be terminated.

These employees retain all rights to the complaints/appeals process outlined in Chapter 19.

Section 7.2 Transfers

A transfer is the assignment or movement of an employee from one position to another position. The employee must possess the minimum qualifications described in the job description for the new position. A transfer may be made for administrative convenience, upon written request of the employee, or for F.M.L.A. considerations.

Section 7.3 Promotions

Promotions occur because of an employee being selected by a Department Head or Supervisor for a position in a higher pay range. If selected by the Supervisor, it must be approved by the Department Head.

Section 7.4 Demotions

The following types of demotions can be either voluntary or involuntary and may occur at the discretion of the Department Head or Supervisor, with Department Head approval:

- 1. When the employee's position is eliminated due to a change in organization, funding, or a reduction in the workforce.
- 2. Upon the written request of the employee.
- 3. When it is documented that an employee is unable to satisfactorily perform the duties and responsibilities of their current position.
- 4. When the seriousness of an infraction of the Personnel Policies and Procedures is such that disciplinary action must be taken.

CHAPTER 8 EMPLOYEE PAY AND PAY CHANGES

Section 8.1 Employee Pay

Employee salary and salary changes shall be commensurate with the yearly budget.

A. Appointment Rate

Employees are normally hired at the minimum of the salary range. With written documentation, employees may occasionally be hired above the minimum of the pay range if their skills and knowledge are sufficient to allow them to immediately begin performing at a higher skilled level or if market conditions warrant a higher salary level.

B. Paydays

Employees are paid on a bi-weekly basis. If a payday falls on a holiday, the payday is the previous regular workday.

Hours worked are tracked using time sheets. Each employee is responsible for accurately tracking hours worked, P.T.O. used, and other changes to their work schedule. The employee must submit their time sheet to their Department Head or Supervisor to be approved, signed, and turned into the CAO in time for payroll. A Department Head, Supervisor, or the CAO may correct an inaccurate time sheet if necessary.

C. Direct Deposit

The City requires direct deposit for all employees.

D. Payroll Deductions

The City deducts from each employee's paycheck those amounts required by State and Federal law, required contributions to TMRS, and amounts authorized in writing by the employee.

Section 8.2 Pay Changes

A. Pay Adjustments

Pay increases are awarded to employees in recognition of their work performance and are not automatically assumed to be granted to employees following annual budget adoption. Employees are evaluated before the commencement of the following fiscal year and may receive a pay increase following October 1st of said fiscal year. A written performance evaluation for each employee must be completed before the commencement of any pay adjustments. Pay adjustments are effective on the first day of the pay period following the final authorization of the CAO.

B. Pay Upon Demotions

When an employee is demoted, either involuntarily or voluntarily, to a lower-paying position, the Department Head determines whether the employee's pay remains the same or is decreased to the appropriate or corresponding pay scale.

C. Pay Upon Promotions

When an employee is promoted to a higher salary range position, the Department Head determines whether the employee's pay remains the same or is increased to the appropriate or corresponding pay scale.

Salary increases shall be determined by Department Heads; however, increases should be in line with their budget.

D. Acting Pay

Under certain circumstances, an employee may be eligible for acting pay when the employee has been appointed to assume the duties of a higher-level position temporarily.

Upon completion of the temporary assignment, the employee is returned to their original position at the previous pay rate.

CHAPTER 9 CREDIT CARD POLICY

Section 9.1 Introduction

The City of Johnson City's Procurement Card Program is used to reduce the flow of paperwork and, at the same time, provide better controls on all low-dollar purchases made at the department level. The card will be primarily used in place of petty cash, small regular purchase orders, and all other credit cards. This card policy is not intended to replace, but rather supplement, existing purchasing policies.

Section 9.2 Purpose

The procurement card is a credit tool that is issued by a bank through the State of Texas. This credit tool offers an alternative to the existing purchasing process (small purchase order) and provides an extremely efficient and effective method of purchasing and paying for less expensive items. This procurement card can and may be utilized for larger purchases over \$1,000.00 if approved by the CAO.

The procurement card shall enable employees of the City of Johnson City to purchase non-restrictive commodities, by telephone, on the Internet, or in-person direct from vendors. The procurement cards shall be issued in the employee's name, and the "City of Johnson City" name shall be clearly indicated on each card.

All purchases made with the procurement card shall be paid by the bank that the City of Johnson City contracts with for the procurement card service. The bank on contract will then bill each City of Johnson City employee.

Employees are responsible for the appropriate use of the City tax exemption form. If tax exemption is not used for a purchase, then the employee is accountable to the City for tax on that purchase (excluding purchases made for airline tickets, hotels, restaurant meals, and rental cars). The tax exemption form can be found in the Finance Department.

Section 9.3 General Information

The City of Johnson City's Procurement Card Program shall be utilized and/or administered by City employees in one of the following two (2) designations:

1) Cardholder –

City employees that will utilize the procurement card for purchases of authorized goods and services in strict compliance with the City of Johnson City's Procurement Card Policies and Procedures. Each employee shall keep all documentation for the procurement card activities within their control, reconcile monthly statements between the cardholder and Finance Department, and assign account codes to transactions. Employees shall be completely knowledgeable about the program.

2) Procurement Card Program Administrator –

The CAO serves as the Program Administrator. The Program Administrator shall be the first point of contact for the employees to answer any questions in respect to proper use of the procurement card, reconciliation and/or verification of purchase activities, and/or correct any potential problems in respect to accounts, codes, disputes, etc.

Section 9.4 Issuance of Procurement Cards

Cards will be issued in the name of the individual employee and the City of Johnson City.

Criteria to receive a Procurement Card shall be as follows:

- 1. Applicant must be a full-time employee or Mayor of the City of Johnson City.
- 2. Each individual cardholder must sign a Cardholder Agreement in the presence of the Procurement Card Administrator.

Section 9.5 Cardholder Responsibilities

- 1. Ensure the procurement card is used for legitimate City business purposes only.
- 2. Maintain the procurement card in a secure location at all times.
- 3. Must not allow other non-City affiliated individuals to use their procurement card.
- 4. Must use the procurement card within its purchase limits and restrictions.
- 5. Obtain and reconcile all receipts against the corresponding bank statement.
- 6. Submit reconciled bank statement to accountant along with receipts.
- 7. Must never accept cash, gift cards, or certificates in lieu of a credit to the procurement card.
- 8. Immediately notify the CAO of a lost or stolen procurement card. If the procurement card was stolen, please attach a copy of the police report.
- 9. Attempt to resolve disputes or billing errors, if any, with the vendor.
- 10. Report erroneous transactions to the CAO.
- 11. Must return procurement card to CAO immediately upon termination of employment.

Section 9.6 CAO Responsibilities

- 1. Coordinate meetings with cardholder(s) within the department to reconcile receipts against bank statements.
- 2. Keep all necessary documentation in respect to all transactions for audits by the internal and external auditors.
- Review all cardholder transactions.
- 4. Responsible for changing accounting codes for all transactions, when necessary, on the monthly reports before the monthly cut-off date.
- 5. Must notify the bank of any lost or stolen cards.
- 6. Responsible for collecting all canceled cards.
- 7. Attempt to resolve any disputes not resolved by Cardholder.

- 8. Review all applicants for procurement cards turned in by the Departments for completeness of required information.
- 9. Submit all approved applicants to the Bank and receive all procurement cards.
- 10. Responsible for training as to the proper use of the procurement card before releasing procurement cards.
- 11. Responsible for having all cardholders sign the Cardholder Agreement signifying agreement with the terms of the Procurement Card Program.
- 12. Responsible for securing all canceled procurement cards and advising Bank.
- 13. Responsible for the training of all cardholders in the proper way of reconciling all transactions against bank statements.
- 14. Understanding the electronic media that the City will use to communicate with the Bank on contract. Be familiar with all report formats to be used with the program.
- 15. Responsible for resolving all disputes not resolved by cardholders.
- 16. Responsible for reviewing all statements received from the Bank on contract.
- 17. Responsible for distributing all monthly reports to cardholders and advising them of the cut-off date for approvals and default code changes.
- 18. Responsible for overseeing the processing of the electronic upload of the bill to accounting.
- 19. Responsible for overseeing the preparation of bills for electronic payment to the Bank on contract.
- 20. Responsible for overseeing the reconciliation of hard copy of bank's bill against bank's electronic file and to the transaction totals posted to the City's accounting system.

Section 9.7 Prohibited Uses of Procurement Cards

- 1. The Procurement Card may not be used for personal or unauthorized purchases.
- 2. The Procurement Card may not be used to purchase alcoholic beverages or any substance, material, or service which violates the City's purchasing and contracting policies & procedures, ordinances, or regulations pertaining to the City of Johnson City, without prior approval of the CAO.
- 3. The cardholder may not receive cash, gift cards, or certificates in lieu of credit.
- 4. The cardholder should not allow the card to be used by another non-affiliated City employee for valid purchases.
- 5. The cardholder should not split a purchase to circumvent the card limits.
- 6. The cardholder should not use another cardholder's card to circumvent the authorized purchase limits assigned to either the cardholder or the limitations of the card.
- 7. The cardholder must provide Accounting Department with required receipts.
- 8. The cardholder must provide information about any specific purchase.
- 9. The cardholder must adhere to all the Procurement Card Program Policies and Procedures.

Section 9.8 Disciplinary Action

Disciplinary action shall be in line with Chapter 18 of these Policies and Procedures.

The City of Johnson City shall provide for a "ZERO TOLERANCE" factor toward the improper use of the procurement card.

- 1. Severe disciplinary action, including possible termination of employment, shall be taken by the City when the cardholder knowingly, willingly, and intentionally misuses and/or abuses the use of the City of Johnson City procurement card.
- 2. Verbal reprimand, written reprimand, or suspension without pay, may be taken by the City when the cardholder uses a procurement card for purchases that are not in line with the City of Johnson City's Procurement Card Program Policies and Procedures.

CHAPTER 10 PERSONNEL RECORDS

Section 10.1 Employee Accessibility

Employees have the right to the reasonable inspection of their official personnel file during normal business hours. It is the responsibility of each employee to promptly notify the City Secretary of any changes in personnel data, such as personal mailing addresses, telephone numbers, names of dependents, individuals to be contacted in the event of an emergency, education accomplishments, and other such items.

Section 10.2 Other Accessibility

A Councilmember or Mayor has an inherent right to access an employee's personnel file, excluding medical file, if the records are requested in the individual's official capacity. These files can be reviewed in the Human Resources Department but must not leave that location.

Section 10.3 Personal Information

The City may share employee personal information with employees, contractors, consultants, and other parties who require such information to assist the City with establishing, managing, or terminating its employment relationship with employees, including, but not limited to, parties that provide products or services to the City or on its behalf and parties that collaborate with the City in the provision of products or services to the employee. In some instances, such parties may also provide certain information technology and data processing services to the City so that the City can operate.

When the City shares personal information with such parties, it typically requires that they only use or disclose such personal information in a manner consistent with the use and disclosure provisions of this Policy.

Further, personal information may be disclosed:

- 1. As permitted or required by applicable law or regulatory requirements.
- 2. To comply with valid legal processes.
- 3. To protect the rights and property of the City.
- 4. During emergency situations or where necessary to protect the safety of a person or group of persons.
- 5. Where the personal information is publicly available.
- 6. With an employee's consent, where such consent is required by law.

CHAPTER 11 HOURS OF WORK AND OVERTIME

Section 11.1 Normal Hours of Work

Except as otherwise specified, the normal work week is 40 hours per week, exclusive of meal breaks. The work week begins at 12:01 a.m. Saturday and ends the following 11:59 p.m. Friday. Department Heads or Supervisors are responsible for establishing daily work schedules.

When an employee has worked 40 hours before the end of the work week and can be allowed to take time off, the time off is on a straight-time basis.

Example: An employee has worked 40 hours by the end of the day on Thursday and is scheduled to work on Friday. The employee may be given Friday off. The employee is then credited with 40 hours of pay for that work week.

Time off must be scheduled in advance and approved by the Department Head or Supervisor.

All compensatory time and overtime are given to the employee in accordance with the Fair Labor Standards Act which establishes minimum wage, overtime pay, recordkeeping, and youth employment standards affecting employees in the private sector and in federal, state, and local governments. No overtime will be paid to an employee before the maximum hours for their classification have been reached.

Policy Exception: Public Works employees schedule "on-call" on Saturdays and Sundays are automatically credited with six (6) hours of overtime; hours accrued over six (6) hours are overtime, as well.

Policy Exception: Public Works employees called into work after hours are automatically credited with two (2) hours of overtime; hours accrued over two (2) hours are overtime, as well.

Section 11.2 Compensatory Time for Non-Exempt Employees

Except for non-exempt employees more specifically addressed by other sections of this Chapter, employees classified as non-exempt under the Fair Labor Standards Act (FLSA), are entitled to compensatory time or overtime when the employee has worked more than 40 hours during the work week and the workload does not permit the employee to take time off during the work week. The Department Head or Supervisor must authorize all compensatory time and overtime in advance. The employee accrues compensatory time and overtime at the rate of one and one-half time for the hours worked over 40 hours during the work week. An employee with a compensatory time balance must use the compensatory time within ninety (90) days of having earned it.

Section 11.3 Hours Worked by Exempt Employees

Employees classified as exempt are generally expected to work a 40-hour work week, and any additional hours that may be necessary, to complete normal duties. Time devoted to this end is

considered a condition of employment.

Exempt employees are in positions that meet the Administrative, Executive or Professional designations of the Fair Labor Standards Act.

- Compensatory time is allowed on a straight time basis over 40 hours;
- Compensatory time is tracked by the employee; and
- Tracked Compensatory time is verified by the Department Head or Supervisor before use.

No more than forty (40) hours of exempt compensatory time may be accumulated in a calendar year.

Section 11.4 Meal and Other Breaks

Employees who work over four hours each day may take an unpaid meal break. The length of the break is one hour and shall be scheduled with the Department Head or Supervisor. The unpaid meal break hour includes transportation time.

Regular, full-time employees may be granted a 15-minute break during each four hours of work. These breaks are paid time and are taken at the work site unless the Department Head or Supervisor has authorized different arrangements. Unused break time may not be accumulated or used to shorten the workday or extend the meal break.

Section 11.5 Weather

Non-exempt employees who are unable to arrive at work at their regularly scheduled time or must leave before the end of their scheduled workday due to severe weather conditions must notify their Department Head or Supervisor and must take personal leave, accrued compensatory time, accrued holiday leave, or leave without pay for the portion of the workday missed.

Upon direction of the CAO, regular full-time and part-time employees who are sent home or told to remain at home may be given credit for having worked the number of hours in the employee's regularly scheduled workday. This time is recorded as administrative leave and is not considered overtime compensation.

Section 11.6 Timekeeping Policies and Procedures

The City utilizes time and attendance system that registers actual time entered by an employee using a time clock or timekeeper. During payroll processing, the data is automatically downloaded and printed for employee confirmations and corrections. Employees are paid according to the hours recorded on their timesheet. Failure to use the time and attendance system, as required, may result in disciplinary action, up to and including termination.

Timesheets and associated work records constitute the official method by which work hours are recorded and paid for all City employees. Disputes over actual hours worked, attendance, et

cetera will be resolved by referring to the official timesheet records.

Certain situations (e.g., clock malfunction) may arise from time to time that will require data correction. Necessary corrections to the current pay period will be documented in writing or by email by the employee to his/her direct Supervisor. If warranted, Supervisors shall make the appropriate edits on the timesheets. Amendments to prior pay periods must be communicated to the CAO in writing or by email.

I. DEFINITIONS

- A. Swipe-in or -out. The method by which an employee registers his/her work attendance through an identification (ID) badge on the time clock reader.
- B. Actual time in. After arriving at the workplace, the time an employee begins to work.
- C. Actual time out. The time an employee completes work duties or tasks, including lunch breaks. Actual time out does not include time spent driving home from work.
- D. FLSA. Fair Labor Standards Act.
- E. FLSA cycle. The period on which overtime is calculated.

II. TIMEKEEPING ROLES AND RESPONSIBILITIES

A. Roles

- a. Supervisor The individual assigned to approve employee timecards, changes, and leave requests within their department.
- b. Payroll The City Secretary maintains the timesheet records for the City.
- c. Employee Individuals that work within a department and charge time against the department's salary account.

B. Responsibilities

Responsibilities	Supervisor	Payroll	Employee Non-Exempt	Employee Exempt
Record in/out times, including lunch breaks, using the time clock.			Х	
Submit time off requests using the approved Request for Leave Form.			Х	Х
Record exception time directly on the timecard.	Х	X	Х	

Review swipe-in and -out and absences.	X	X	X	X
Enter exception time into system for employees.	X	X		
Approve timecard	X		X	X
Verify employee approval and sign off on employee timecards.	X	Х		Х

III. PROCEDURES

A. Pay Period

The regular work week is Saturday through Friday. Hours are applied to the day of the swipe-in or scheduled start time.

The pay period for all employees is two weeks (14 days).

B. FLSA cycles for employees are as follows:

All employees except Police: 7-day cycle.
Police Department Employees: 14-day cycle.

- C. Employee Responsibilities Non-exempt employees must swipe in and -out at the beginning and end of each scheduled workday, lunch break, and other times when leaving work for personal reasons to be compensated for the time worked during each pay period. Requests for time off require Supervisor approval and, therefore, must be submitted in advance by completing a Request for Leave Form. Employees are responsible for approving their timecards on the last day of each pay period and ensuring that the time reflected on their timecards is accurate.
- D. Supervisor Responsibilities Supervisors administer the timekeeping policy fairly and uniformly and ensure that all employees comply with the policy. Supervisors or their designees verify the number of hours worked and leave taken during the pay period by each employee. All timecards must be approved by the Supervisor before payroll submission.
- E. Leave / Time-Off Requests Leave requests must be submitted through the Request for Leave Form. The leave request must be approved by the employee's Supervisor before the time being taken by the employee. Unapproved leave requests will not be compensated.

F. Electronic Timecard Approval and Deadlines – At the end of each pay period, employees are required to approve their time worked and leave hours recorded for the pay period. By approving the timecard, the employee is attesting that, to the best of their knowledge, the information submitted is complete and accurate. Employees are responsible for all inaccuracies or omissions. Employees may be subject to disciplinary action, up to and including termination, for submitting inaccurate information.

All-time cards must be approved by the Supervisor no later than 10:00 A.M. on Wednesday before payroll is processed. In the event a Supervisor is out of the office, the Supervisor must designate another individual within his/her department to approve timecards.

G. Failure to Comply with Timekeeping and Attendance Policies – If an employee fails to complete and submit the required timecard information by the deadline given, he or she may be compensated for the time worked and/or leave taken during the next regularly scheduled pay period.

Employees with time and attendance problems and/or abuse may be subject to more structured reporting requirements until the problem is corrected. Examples may include, but are not limited to, the following:

- i. Report to Supervisor upon arrival and departure.
- ii. Report time spent on each task or assignment.
- iii. Complete a sign-in/out sheet for each period away from the work area.
- iv. Take disciplinary action when an employee's attendance record falls below acceptable standards.

IV. NON-EXEMPT EMPLOYEE TIME REPORTING

- A. Time Recording Non-exempt employees are expected to record their hours worked accurately and completely. Knowingly falsifying time records for yourself or another person will result in immediate disciplinary action, up to and including termination, for all employees involved. The time clock is installed in the break room at City Hall, and it must be used for employees to record their time.
- B. Time Window for Swiping In/Out Employees should attempt to swipe in and out as close to their designated start and end times as possible.
- C. Swiping In Late Employees swiping in past the grace period are considered late. Absenteeism and tardiness are administered by Supervisors.
- D. Swiping In Early Unless authorized by an employee's Supervisor, employees are discouraged from swiping in before the grace period before their scheduled work time.
- E. Swiping Out Late Unless authorized by an employee's Supervisor, employees

are discouraged from swiping out after the grace period at the scheduled work end time.

- F. Failure to Properly Swipe-In and Out It is the responsibility of each employee to notify his/her Supervisor of a missed swipe no later than one (1) day after it occurred. If the employee fails to notify his/her Supervisor by the payroll deadline, he or she may be compensated for the time worked during the next regularly scheduled pay period. Employees who consistently fail to document their time may be subject to disciplinary action, up to and including termination.
- G. Meal and Other Breaks Break periods shall be given in accordance with departmental guidelines.
- H. Off-the-clock work Any time spent performing work for the City while not clocked in must be reported to the Supervisor and added to the timesheet in the pay period it occurred.
- I. Overtime All overtime, including not taking a meal or other break, must be authorized in advance by a Supervisor. Non-exempt employees who work overtime without authorization must still be paid for the time worked; however, disciplinary action may be taken if the behavior continues without Supervisor approval.

V. DAYLIGHT SAVINGS

An employee working on a shift when daylight savings time goes into effect will be credited with the actual number of hours worked on that shift. An employee working on a shift upon return to standard time is credited with the actual number of hours worked on that shift.

VI. EXEMPT EMPLOYEE TIME RECORDING

Exempt employees are required to complete time off requests on the Request for Leave Form.

VII. TIMESHEET CORRECTIONS

If time is submitted incorrectly during the current pay period, corrections must be communicated in writing or by email to an employee's Supervisor. The Supervisor will make corrections before 10:00 A.M. the Wednesday before payroll is processed.

If time is submitted incorrectly and payroll has been processed, corrections must be communicated in writing or by email to the City Secretary. Corrections will be made in the following pay cycle.

VIII. SYSTEM PROCEDURES

A. System Problems – If time cannot be transmitted to the Finance Department for payroll processing, employees will be paid based on hours worked in the previous pay period. Any necessary corrections will be made in the following pay period.

- B. Time Clock Problems If time clocks are not working, Supervisors shall document time and attendance for each employee until further notified by Human Resources. Employees discovering a malfunctioning time clock shall immediately notify Human Resources.
- C. Non-system issues regarding timekeeping and/or pay disputes should be directed to the CAO.
- D. Lost or Damaged I.D. Badges Contact Human Resources.

CHAPTER 12 EMPLOYEE BENEFITS

Section 12.1 Benefits

The City offers regular, full-time employees enrollment in health, dental, and vision plans, retirement, and life, accidental death and dismemberment, and short- and long-term disability insurances. In addition to providing coverage for full-time employees, the City of Johnson City is committed to complying with all Affordable Care Act requirements. See Human Resources Department for specific details.

A. Longevity Pay

Longevity pay is provided to recognize the service of regular, full-time employees. All full-time employees who are employed as of December 1st each year and who have completed one (1) year continuous full-time employment with the City shall receive longevity pay calculated, from the most recent hire date, based on five dollars (\$5.00) for each month of continuous service. Longevity pay is subject to TMRS, FICA, and federal withholdings.

B. Uniform Allowance Policy

Any person now or hereafter employed by the City that is required by City policy to wear a uniform or articles of official clothing shall be eligible for a uniform allowance up to the maximum amount established in the annual municipal budget.

Uniform allowances shall be made bi-annually in October and April of each fiscal year on a pro-rated basis to employees that are eligible for said allowances.

C. Certification Pay

The City of Johnson City provides certification pay to recognize those employees who achieve certifications and licenses accepted by their Department. Those who obtain certification pay will receive the monetary benefit divided into equal portions of their biweekly paychecks, as determined by the City Council in the annual budgeting process.

Certification pay is not accrued during the original probationary period. Certification pay is not paid cumulatively per certification; ex. an employee who reaches a Level 2 certification is not eligible for Level 1 and Level 2 certification pay. An employee can receive multiple certification pays for different certifications; however, an employee can only receive a maximum of \$1800 per year, regardless of certifications held by the employee.

Below are the certification pays offered by each Department:

Administration Department

Public Works/Utilities / Parks & Recreation

ISA Certified Arborist
Water (Any Class) Operator Lic.
Wastewater (Any Class) Operator Lic.
Certified Storm Water Inspector
Commercial Driver's License
TDA Vector Control Certified App.
Noncommercial Pesticide App.

Municipal Court

Level 1 Court Clerk Certification Level 2 Court Clerk Certification Certified Municipal Court Clerk

Development Services

Permit Technician (ICC)

City Secretary

TX Municipal Clerks Cert. Program

Police Department

TCOLE Certification – Intermediate TCOLE Certification – Advanced TCOLE Certification – Master Field Training Officer

Code Enforcement / Animal Control
Code Enforcement Certificate
Animal Control License
TDA Vector Control Certified App.

D. Employee Assistance Program

The City of Johnson City provides confidential and voluntary assistance through its Employee Assistance Program (EAP). The EAP provides guidance and resources to help employees and their families with a variety of issues.

Depending on the type of employee conduct, the City may require employees to utilize EAP assistance as a condition of further employment. All contact between an employee and the EAP shall be held strictly confidential. Information given to the EAP counselor may be released to the City of Johnson City only if requested and authorized by the employee in writing. All EAP counselors are guided by a professional code of ethics.

Section 12.2 Leaves

A. Paid Time Off (P.T.O.)

The primary purpose of P.T.O. leave is to allow regular, full-time employees to accrue leave time for personal business that requires an absence from work. Employees cannot take more P.T.O. leave than they have accrued.

P.T.O. leave is provided on an annual basis upon start date. The maximum carryover from one calendar year (Jan 1st – Dec 31st) to the next is 40 hours. Accruals more than this amount are forfeited at the beginning of each calendar year.

1. P.T.O. Accrual for Regular, Full-Time Employees:

Years of Service	Annual PTO Hours Allotmen
90 days or less	16
91 days up to 1 year anniversary	64
1 year anniversary to Dec 31st	13.34 / month
Jan 1 (immediately following prorated year) t	o 2 years 136
3-10 years	192
11-15 years	216
16+ years	256
3-10 years 11-15 years	192 216

Original probationary employees accrue P.T.O., but they do not receive it upon separation if the separation occurs prior to probation termination.

<u>Conversion of Existing Sick and Vacation Leave to PTO.</u> For an employee hired before January 1, 2010, sick and vacation leave accruedby the employee shall be placed into a separate employee account for use by that employee.

2. Requests for P.T.O. Leave

Employees must request scheduled P.T.O. leave a minimum of one (1) week prior to leave. Unless Department S.O.Ps require differently, employees using P.T.O. leave for a sickness or emergency must call their Department Head or Supervisor and report their absence within the first half-hour of work if they have not notified their Department Head or Supervisor in advance. Failure to receive approval in advance of leave may result in leave without pay.

Upon separation, regular, full-time employees are paid for their accrued P.T.O.

B. Holiday Leave

The City observes holidays authorized by City Council within each fiscal years' budget. Holiday leave is payable on the City-approved holiday schedule. Holiday leave consists

of floating and regular holiday leave.

1) Floating Holiday

Two (2) floating holidays are awarded at the beginning of each calendar year and must be used by the end of the same calendar year. Regular, full-time employees receive eight (8) hours for each floating holiday

A floating holiday is not payable to employees upon separation.

2) Regular Holiday

- a) Regular, full-time employees are paid eight (8) hours per holiday, while Police Officers are paid twelve (12) hours per holiday. If a non-exempt employee works on a City-approved holiday, holiday pay is paid at double time for actual hours worked.
- b) Exempt employees that work designated City holidays shall be entitled to compensatory time. Compensatory time is one hour for each hour worked on the holiday and must be taken before the end of the calendar year.
- c) For employees on non-disciplinary leave that includes a City-approved holiday, the holiday is paid as a regular holiday. For employees on disciplinary leave that includes a City-approved holiday, the holiday is unpaid.

C. Administrative Leave

The Mayor or CAO may grant up to fifteen (15) working days of administrative leave to relieve an employee from work with pay. Administrative leave may be used when it is in the best interest of the City, when an employee investigation is being conducted, or when employees are directed by the Mayor or CAO not to report to work due to inclement weather.

D. Leave without Pay

Employees may be placed on leave without pay for short periods of time when the employee does not have sufficient leave time to cover their absences.

Employees requesting a leave of absence without pay for a period exceeding five (5) consecutive workdays must submit a written request stating the reason(s) for the request and the anticipated amount of leave time to their Department Head or Supervisor for approval. The Department Head or Supervisor may approve up to fifteen (15) consecutive days of leave without pay. Amounts over fifteen (15) days must be reviewed by the Department Head or Supervisor and approved by the CAO. The CAO may grant a leave of absence without pay for a period not to exceed ninety (90) consecutive calendar days in any twelve (12) month period. No leave is accrued during this period, and the

employee is liable to the City for all dependent coverage. It is the employee's responsibility to ensure payment to the City within thirty (30) calendar days of the insurance bill date. The employee is solely responsible for Court-ordered payments and supplemental insurances.

E. Military Leave

Regular employees who have completed their original probation are entitled to the benefits provided under the Uniformed Services Employment and Reemployment Rights Act (USERRA). In addition, such employees who are members of the State Military Forces or members of any Reserve Component of the Armed Forces of the United States are entitled to leave of absence from their duties without loss of time, seniority, or benefits on all days during which they are engaged in authorized training or duty ordered by the proper authority not to exceed fifteen (15) days in any one calendar year. Employees will continue to receive payments from the City for those fifteen (15) days. Military leave more than fifteen (15) days will be charged to P.T.O. leave or leave without pay. Regular employees who have completed the original probation who are ordered to extended active duty with the state or federal military forces are entitled to all the re-employment rights and benefits provided by law upon their release from active duty. Requests for approval of military leave must have copies of the relevant military orders attached.

Additionally,

- (1) a person who is an officer or employee of the City and who is a member of the Texas military forces, a reserve component of the armed forces, or a member of a State or Federally-authorized urban search and rescue team is entitled to paid leave of absence for each day the person is called to State active duty by the Governor or another appropriate authority in response to a disaster, not to exceed seven (7) workdays in a fiscal year; and
- (2) during the leave of absence described in (1), the person may not be subjected to loss of time, efficiency rating, P.T.O. or sick leave.

F. Family/Medical Leave (F.M.L.A.)

All regular full-time and part-time employees may be eligible for Family/Medical Leave, subject to the following rules established by the Federal Family/Medical Leave Act of 1993, and as later amended by the Department of Labor.

The following is subject to change by the Department of Labor. Please reference the DOL website for further details and updates, http://www.dol.gov/whd/fmla.

Family/Medical Leave is an approved leave of absence available to regular full-time and part-time employees who have been employed for at least 12 months and have provided at least 1250 hours of service during the previous 12 months at the time the leave is

requested. The maximum amount of Family/Medical Leave is 12 weeks in any 12-month period. An eligible employee may take Family/Medical Leave for any of the following circumstances:

- Birth of the employee's child;
- Placement of a child with the employee for adoption or foster care;
- When the employee is needed to care for the physical or mental needs of the employee's child, spouse, or parent who has a serious health condition;
- When the employee is unable to perform the essential functions of the position because of the employee's serious health condition.

Spouses employed by the City are entitled to a combined maximum total of 12 workweeks of leave (rather than 12 weeks each) for the birth or adoption of a child or placement from foster care of a child. Leave for birth or adoption (including foster care placement) must conclude within 12 months of the birth or placement.

Parents or spouses who both work for the City are each entitled to 12 workweeks of leave to care for a sick child or because of the illness of the other spouse.

An eligible employee is entitled to 12 workweeks of leave during any 12-month period measured from the first day Family/Medical Leave is taken. The next 12-month period begins the first time Family/Medical Leave is taken after completion of any previous 12-month period.

The following words and phrases, as used in the application and interpretation of the Family/Medical Leave Policy, are defined as:

- "Child", "Son" or "Daughter" means a biological, adopted, foster child, stepchild, legal ward, or child of a person standing in loco parentis (i.e., in the place of a parent) who is under 18 years of age or 18 years or older if the child is incapable of self-care because of a mental or physical disability.
- "Serious Health Condition" means an illness, injury, impairment, or physical or mental condition involving either inpatient care at a hospital, hospice, residential medical care facility or continuing outpatient treatment by a health care provider for more than three days (i.e., a Doctor of Medicine or osteopathy authorized to practice medicine, surgery, or other person determined by the Secretary of Labor to be capable of providing health care services).
- "Unmarried domestic partners" and "in-laws" do not qualify as spouses or parents for Family/Medical Leave.

An employee must first use and exhaust available and accrued paid leaves under the City's benefit plans and policies, except for 8 accrued hours of PTO leave, which the employee may elect to save for use after returning from Family Medical Leave. The use of paid leave is included in the maximum 12-week period allowed as Family/Medical Leave. If an employee is entitled to paid leave, the employee must take the paid leave first, i.e., PTO leave, except for 8 hours. Any remaining Family/Medical Leave beyond

applicable paid leave as mentioned above is without pay.

The City may require the employee to provide medical certification to support a claim for leave for an employee's own serious health condition or to care for a seriously ill child, spouse, or parent. For the employee's medical leave, the medical certification must include a statement that the employee is unable to perform the essential functions of the position. For leave to care for a seriously ill child, spouse, or parent, the medical certification must include an estimate of the amount of time the employee is needed to provide care.

If medically necessary for a serious health condition of the employee or the employee's child, spouse, or parent, leave may be taken on an intermittent or reduced work schedule subject to the provisions of this policy. If leave is requested on an intermittent or reduced basis for planned medical treatment, the City may require the employee to transfer temporarily to an available alternate or part-time position or to a schedule that better accommodates an intermittent or reduced work schedule.

The employee's current hourly rate of pay remains the same for hours worked, regardless of the temporary employment transfer to a different position or schedule.

When the need for leave is foreseeable, such as the birth or adoption of a child or planned medical treatment, the employee must provide reasonable prior notice and make efforts to schedule leave so as not to disrupt City operations. In cases of illness, the employee is required to report at least every 30-calendar days on their leave status and intention to return to work.

Employees who are granted an approved leave of absence must continue to pay their portion of the health and/or optional/supplemental benefit(s) premiums and all other deductions. The City continues to pay its portion of employee's premium(s). Non-payment of premiums that is more than 30 days late results in the cancellation of benefits. The City will give the employee fifteen (15) days' notice before cancellation of benefits.

If an employee elects not to return to work upon completion of an approved unpaid leave of absence, the City will recover the cost of any payments made to maintain the employee's health and/or optional/supplemental coverage from the employee unless the employee does not return because of circumstances that are beyond the employee's control, including an FMLA qualifying condition.

A request for Family/Medical Leave of Absence Form must be completed and signed by the employee. The form must be submitted to the employee's immediate Supervisor for review and then forwarded to the CAO for approval and processing. If possible, the form should be submitted 30 days in advance of the effective date of the leave.

The use of Family/Medical Leave is not considered negatively or held against the employee as it relates to evaluations, promotional considerations, or any other employment factors. No Supervisor will interfere with, restrain, or deny employees their

rights under this policy; nor will an employee be discharged or discriminated against based on the employee's use of the Family/Medical Leave or the filing of a grievance or charge related to this policy and the Family/Medical Leave Act.

G. Limitations on Leaves of Absence

Except for leaves of absence for military duty, no leave of absence, by itself or in combination with other periods of leave, may last longer than six (6) months. Any employee who for any reason or combination of reasons misses a total of six (6) months of work in a twelve (12) month period, or a total of nine (9) months of work in an eighteen (18) month period, will be separated from employment due to unavailability for work, subject to any reasonable accommodation duties the company may have under the ADA or similar law. Any employee so separated will be eligible for rehire and will be able to apply for any vacancies that may exist at any given time, depending upon qualifications and availability of job openings.

H. Jury Duty/Court Appearance Leave

Employees who are required to miss work to serve as a juror or who are subpoenaed to appear as a witness in court receive their normal compensation. It is the responsibility of the employee to provide a copy of the notice to the employee's Department Head or Supervisor.

Jury/court leave may not be used in any instance when an employee is a plaintiff or defendant in a court action unless the employee's involvement arises because of the employee's job duties or responsibilities.

I. Bereavement Leave

In the event of a death in the employee's family, an employee may be granted up to three (3) calendar days of bereavement leave to attend the funeral and handle the personal affairs of the deceased. For bereavement leave, the definition of family includes the employee's spouse (as defined by State law), employee's or their spouse's parents; brother(s); sister(s); grandparent(s); uncle(s); aunt(s); children; brother-in-law; sister-in-law. The Department Head or Supervisor may extend this period by two calendar days if extended travel time is necessary.

J. Election Leave

Employees are encouraged to vote in all elections. Employees should try to vote before or after work, during the lunch break, or by early voting or absentee ballot alternative. If employees cannot vote during these times, a maximum of up to one-hour election leave is allowed upon approval of their Supervisor.

K. Quarantine Leave for Certain Law Enforcement Personnel

The following definitions apply to this Section only. The words and terms defined in this Section have the meaning given unless the context clearly indicates another meaning.

- "Law Enforcement" is defined as certified peace officers who are employed by the City of Johnson City.
- "Blanco County Health Authority" or "Health Authority" is a physician appointed by the County under the Texas Health and Safety Code, Chapter 121, the "Local Public Health Reorganization Act", to administer State and local laws relating to public health within Blanco County.
- "Communicable Disease" means an illness that occurs through the transmission of the infectious agent or its toxic products from a reservoir to a susceptible host, either directly, as from an infected person or animal, or indirectly through an intermediate plant or animal host, a vector, or the inanimate environment that is required to be reported to the Texas Department of Health by the Texas Health and Safety Code Section 81.041.

Paid Quarantine Leave

City of Johnson City law enforcement personnel, who the Blanco County Health Authority requires to quarantine or isolate due to possible or known exposure to a communicable disease while on duty, will receive regular full pay, consisting of all employee benefits and compensation the employee is entitled to under the City of Johnson City Personnel Policies & Procedures for the duration of the quarantine or isolation period ("Quarantine Leave").

If eligible, the employee is not required to use other available paid leave before using Quarantine Leave.

Blanco County's Health Authority or its designee determines when an employee is required to be quarantined or isolated due to possible or known exposure to a communicable disease while on duty, including Quarantine Leave eligibility and the duration of the leave.

Law enforcement personnel should quarantine or isolate if required by Blanco County's Health Authority or its designee and follow all the Health Authority's recommendations during the quarantine or isolation period. Once the Health Authority places the law enforcement personnel on quarantine or isolation, the employee shall notify their immediate Supervisor of the need to quarantine or isolate as soon as possible.

Law Enforcement personnel are not eligible for overtime hours during any period that they are subject to quarantine or isolation by the Blanco County Health Authority or its designee. If the employee's combination of Quarantine Leave and Hours Worked is more than the employee's regularly scheduled work hours, the number of Quarantine Leave hours must be reduced so the total hours per day does not exceed the regularly scheduled

number of hours for that day. Law Enforcement personnel are prohibited from working another job on the days that they use Quarantine Leave.

L. Mental Health Leave

Definitions

1. Traumatic event — an event which occurs in the peace officer(s) scope of employment when the officer is involved in the response to or investigation of an event that causes the officer to experience unusually strong emotional reactions or feelings that have the potential to interfere with their ability to function during or after the incident.

Traumatic events may include, but are not limited to, the following:

- a. Major disasters which may include response to weather-related events involving multiple casualties; or explosions with multiple casualties; or search and recovery missions involving multiple casualties;
- b. Incidents involving multiple casualties which may include shootings or traffic accidents;
- c. Line of duty death or suicide of a department member;
- d. Death of a child resulting from violence or neglect;
- e. Officer(s) involved shooting of a person.
- 2. Mental health leave administrative leave with pay granted in response to a traumatic event that occurred in the scope of the peace officer's employment.
- 3. Mental health professional a licensed social or mental health worker, counselor, psychotherapist, psychologist, or psychiatrist.

Requesting Mental Health Leave

An officer directly involved in a traumatic event may request the use of mental health leave. The request shall be made in writing through the chain of command. The request shall be treated as a priority matter and a decision on the granting of the leave shall be made no later than 24 hours following the submission of the request. The request shall be granted unless the chain of command can articulate specific compelling reasons to deny granting the leave.

Confidentiality of Request

Any request for mental health leave shall be treated as strictly confidential by all parties

involved and shall not be discussed or disclosed outside the officer's immediate chain of command, and only as necessary to facilitate the use of the leave. Any officer or Supervisor who becomes aware of behavioral changes and suggests the officer seek mental health leave shall not discuss that matter with any third party. Any breach of this confidentiality shall be grounds for discipline.

Confidentiality may be waived by the officer seeking mental health leave. Confidentiality may be waived under circumstances that indicate the officer is a danger to himself or herself or others and department personnel must confer with mental health professionals.

Duration of Mental Health Leave

An officer directly involved in a traumatic event may request up to three working days of mental health leave.

Extensions of mental health leave may be available under certain circumstances. Any request for an extension shall be accompanied by documentation from a mental health professional who is counseling the officer. The request may extend the leave by three working days. Each officer may request no more than two extensions, each supported by sufficient documentation by the mental health professional. The Chief shall grant the extension(s) upon the receipt of sufficient documentation to explain the need for the extension.

CHAPTER 13 TRAVEL POLICY

Section 13.1 Content

The City of Johnson City will reimburse employees for necessary, appropriate, and approved travel-related costs. Employees who travel are expected to exercise good judgment when incurring travel costs. Arrangements for air transportation, hotel accommodations, car rentals, and conference registrations are the responsibility of the traveling employee. Also, the City will reimburse employees for expenses personally paid for on behalf of the City.

Policy Exception: The payment of sales and use tax for airfare, fuel, ground transportation, car rentals, lodging, and restaurants is allowed.

Section 13.2 Travel Authorization

A. Travel Outside the City of Johnson City

All travel outside of the City of Johnson City made at the expense of the City shall be made only upon the prior authorization of the Department Head or Supervisor. If the traveler is a Department Head, authorization must be made by the CAO or Mayor. Before making a trip, the employee must submit a Travel Request Form. The nature of the trip, destination, times and dates of the beginning and end of the trip, and detailed estimates of the cost must be stated on this form. In addition, documentation of the reason for travel should be attached along with mileage calculations, if mileage reimbursement is requested.

B. Travel Request Form

The Travel Request Form shall be submitted for approval to the Departmental Head or Supervisor. If the traveler is a Department Head the form is submitted to the CAO or Mayor.

Same-day travel of an employee also requires the approval of the Department Head or Supervisor.

Section 13.3 Registration and Conference Fees

Registration fees for a meeting or conference at which attendance has been approved should be paid in advance by the City or charged on the City's credit card.

Section 13.4 Air Transportation

All City-approved air travel must be at the most reasonable and economical rate. Travelers are strongly encouraged to book their reservations well in advance of travel to ensure the lowest fare.

The City is not responsible for loss or damage to luggage or other personal effects during travel. If such damage occurs, travelers should seek reimbursement through their own insurance carrier or attempt to recover costs directly from the responsible party.

Section 13.5 Use of Private Automobiles or City Vehicles / Mileage

Mileage in privately owned vehicles is calculated based on the distance from the City Hall to the travel destination and back to the point of return.

Tolls and reasonable parking fees may be paid by the City, City credit card, or personal monies. Personal monies are reimbursable by the City. Parking or other traffic fines are not reimbursable.

The City's Seat Belt Policy applies when using a private or City vehicle and on City business.

Section 13.6 Ground Transportation

Taxi fares, public transportation, and shuttle services for transportation to and from the airport and between business-related locations in the destination City may be paid by the City credit card or are reimbursable. Receipts are required for reimbursement by the City.

Section 13.7 Car Rentals

Car rentals must be approved in advance by the Department Head or Supervisor.

Section 13.8 Lodging

The City will reimburse or pay for the actual cost of standard accommodations in reasonably priced hotels and motels.

Section 13.9 Per Diem (Personal Expenses)

Per Diem for personal expenses payable to the employee of the City before travel is based on rates published by the General Services Administration for the destination City.

Section 13.10 Business Meals

Business meals, including receptions, workshops, meetings, and seminars, where the discussion of City business is the primary purpose, may be paid by the City credit card or reimbursed with the approval of the Department Head or Supervisor.

Receipts must have the name and location of the restaurant, the group or organization, the number of people the receipt is for, and the date and amount of the expense.

Section 13.11 Travel Expenses Not Reimbursable by the City

- 1. Alcoholic beverages;
- 2. First-class airfares (employee reimbursement will be reduced to coach);
- 3. Travel accident insurance premium and/or purchase of additional travel insurance;
- 4. Costs incurred by traveler's failure to cancel transportation or hotel reservations in a timely manner;
- 5. Late check-out or room guaranteed charges;
- 6. Parking or other traffic fines;
- 7. Personal entertainment expenses;
- 8. Haircuts, personal grooming, and shoeshine services;
- 9. Tobacco products;
- 10. Automobile towage;
- 11. Child-care, babysitting, house-sitting, pet-sitting, or kennel charges;
- 12. Books, magazines, or newspapers; and
- 13. Other expenses not directly related to City business.

CHAPTER 14 EMPLOYEE SAFETY AND ACCIDENT PREVENTION

Section 14.1 Goal of the City

The City's goal is to maintain a safe working environment for its employees and its citizens.

A. Responsibilities of the Employer

The City is responsible for providing a reasonably safe and healthy working environment for employees. To do so, the City provides specialized safety equipment and training for employees, as deemed necessary and in accordance with City policy.

B. Responsibilities of the Employee

All employees are responsible for always observing safe work practices and are expected to conform to safety rules and regulations as set out by the City. Questions concerning proper safety methods or noticed safety problems or violations should be referred immediately to the employee's Department Head or Supervisor. Supervisors shall address such reports immediately and take steps to correct problems or violations.

Section 14.2 Drug-Free Workplace Policy

A. Overview

While at work, each employee has the responsibility to deliver services in a safe, efficient, and conscientious manner. To perform a job in the safest manner possible, employees must be able to work in an alcohol/drug-free work environment and be free from the effects of alcohol and other job-impairing substances while on the job.

Accordingly, the use, sale, distribution, possession, or being under the influence while on the job of intoxicating liquor, controlled substance, a drug not medically authorized, or any other substances that impairs job performance or poses a hazard to the safety and welfare of the employee, co-workers, citizens, or visitors is strictly prohibited and may result in disciplinary action, up to and including termination.

B. Definitions

- 1. <u>Alcohol</u>: means any beverage, mixture, or preparation containing ethyl alcohol (ethanol).
- 2. <u>Controlled Substance (Drug)</u>: means any drug, controlled substance, inhalant (abusable glue or aerosol paint), or perception-altering substance, including, but not limited to, marijuana, hashish, cocaine, heroin, morphine, codeine, opiates, amphetamines, barbiturates, hallucinogens, phencyclidine (PCP), and inhalants.
- 3. <u>Urinalysis Test</u>: means screening by a laboratory designated by the City for drugs in a urine specimen provided by an applicant or employee.

- 4. <u>Blood Test</u>: means a screening by a laboratory designated by the City for alcohol in a blood specimen provided by an employee
- 5. <u>Breathalyzer Test</u>: A test to confirm the specific level of alcoholic beverage present in the body.
- 6. <u>Intoxication</u>: any level of mental or physical impairment resulting from the voluntary introduction of alcohol or a controlled substance.
- 7. <u>Positive Test Result for Alcohol</u>: means having a reportable blood alcohol concentration (BAC) level in the body of .02 or higher, as determined by blood and/or Breathalyzer test.
- 8. <u>Positive Test Result for Drugs</u>: This means having a "reportable level" of a drug in the body, as determined by a urinalysis and/or blood test.
- 9. Reasonable Suspicion: a conclusion based on personal observation of specific, objective instances of employee conduct, that an employee is unable to satisfactorily perform assigned job duties due to the suspected use of controlled substances or alcohol. Such inability to perform may include, but is not limited to, a pattern of abnormal or erratic behavior, physical symptoms (i.e., glassy or bloodshot eyes, slurred speech, odor, unsteady gait, poor coordination, or reflexes), or direct observation of controlled substance or alcohol use. Information provided by a reliable and credible source of possession of controlled substances or alcohol will also constitute a basis for reasonable suspicion.
- 10. <u>Testing Facility</u>: means a hospital, clinic, or laboratory approved by the City.

C. Notification

- 1. City rules and regulations prohibit the use or possession of controlled substances (except with notification to the Department Head or Supervisor and by prescription only) or alcohol while an employee is on duty. Violation of these rules and regulations will subject the employee to discipline, up to and including termination.
- 2. Based on reasonable suspicion, after a workplace accident or injury, before hiring, or through a random drug screening authorized by the H.R. Department, an employee shall submit to testing for controlled substance and/or alcohol use. Prior to such testing, employees are required to sign a form consenting to the test.

D. Prohibited Conduct Relating to the Use of Alcohol and Controlled Substances

Employees Will Not:

- 1. Have a positive test result for alcohol.
- 2. Test positive, equal to, or exceeding the maximum levels for a confirmed test, as established by the Federal Department of Health and Human Services, for a controlled substance.
- 3. Report for duty or return to duty exhibiting the odor of alcohol or a controlled substance.

- 4. Be under the influence of alcohol or a controlled substance or exhibit any element or the appearance of intoxication.
- 5. Possess, use, or distribute alcohol or controlled substances while on duty.
- 6. Consume any alcoholic beverage or controlled substance immediately before or following their tour of duty at their worksite.
- 7. Refuse or fail to comply with the requirements, referrals, or time frames within this policy.

E. Procedures for Reasonable Suspicion Testing of Employees

When there is reasonable suspicion that an employee is under the influence of alcohol or a controlled substance while on duty:

- 1. The employee is prohibited from working.
- 2. The Supervisor or Department Head personally observes and reviews specific objective instances of employee conduct to confirm that reasonable suspicion exists.
- 3. The employee is immediately transported for testing to the appropriate testing facility. After testing, arrangements are made for safe transportation to the employee's residence, or a place selected by a relative of the employee.

F. Disciplinary Actions Relating to the Use of Alcohol and Controlled Substances in the Workplace

Employees who refuse to consent or submit to a drug or alcohol test in accordance with these procedures may be terminated. Employees who produce a positive test result for drugs or alcohol, or who otherwise violate this policy, are subject to disciplinary action, up to and including termination. Employees engaging in any activity designed, intended, or which has the effect of altering in any manner a drug or alcohol test will be terminated.

Section 14.3 On-The-Job Accidents and Injuries

An employee who receives an injury while working for the City may be entitled to benefits under the Worker's Compensation Law of the State of Texas. Time spent towards initial and follow-up care by the employee is compensable.

If an employee is injured on the job, they must immediately contact their Department Head or Supervisor, who will notify the Human Resources Department, if available, and then immediately fill out a "First Report of Injury" form to determine if they should go to a medical clinic. If the employee is unable to complete these reports, it will be the responsibility of the Department Head or Supervisor.

If an employee is involved in an accident, and the employee is injured or not, the employee must immediately notify their Department Head or Supervisor who will then notify the Human Resources Department, if available, and then be sent to a City-approved medical clinic for drug/alcohol testing in addition to any other treatment that is needed.

Section 14.4 Seat Belts

All drivers and passengers of City vehicles and personal vehicles used for City business are required to use safety belts as equipped for the vehicle. Employees violating this section are subject to disciplinary action.

Section 14.5 Smoke-Free Workplace Policy

Maintaining a smoke-free workplace protects the health, safety, and well-being of all employees and the citizens served in City facilities. Smoking is prohibited inside all City facilities. Smoking and the use of tobacco products are allowed in designated areas.

Section 14.6 Prohibited Weapons Policy

The possession by an employee of handguns and other types of weapons are prohibited in all City facilities, except as specifically required by certain positions, where it is a bona fide job requirement.

Any employee who is licensed to carry a concealed handgun may transport or store a firearm in a locked, privately-owned motor vehicle located in a parking area for employee parking provided on City property.

This Section does not apply to an employee that has received written permission from the Municipal Court Judge, pursuant to Section 46.03 of the Texas Penal Code, to carry a firearm within City Hall / Municipal Court, as amended.

Specifically prohibited are:

- 1. Any type of firearm
- 2. A knife with a blade over 5 ½ inches
- 3. "Brass knuckles" or "knuckles" made of any other hard substance
- 4. A throwing knife, dagger, or switchblade
- 5. Any other weapon made illegal as described in the Texas Penal Code, Section 46.01

Violation of this policy may result in disciplinary action, up to and including termination.

Policy Exception: The provisions of this section do not apply to those excepted under Penal Code 46.15, as amended, a law enforcement peace officer or special investigator regardless of whether the peace officer or special investigator is engaged in the actual discharge of the officer's or investigator's duties while carrying the weapon. Handgun possession by a law enforcement peace officer or special investigator shall be in accordance with Penal Code Chapter 46, as amended.

CHAPTER 15 MISCELLANEOUS REGULATIONS

Section 15.1 Nepotism

Nepotism is the patronage bestowed or favoritism shown based on family relationships, as in business and politics. Unless already authorized by the City Council, the practice of nepotism in hiring personnel or awarding contracts is forbidden by the City. No person may be hired by the City for regular, full-time employment who is related within the second degree of affinity or within the third degree of consanguinity to any member of the City Council, the CAO, or any other City officials. In addition, in the interest of effective management, no employee shall supervise another employee who is related within the second degree of affinity or the third degree of consanguinity to the Supervisory employee.

Section 15.2 Driving Records Check

Driving records may be obtained prior to employment or at any time during employment.

Employees who operate a vehicle for City business must immediately notify their Department Head or Supervisor if their driver's license has been suspended, revoked, or denied.

If an employee, who operates a motor vehicle as a job duty, receives a traffic citation that may result in the employee's driving privileges being suspended, and driving is an essential function of the job, the employee must notify their Department Head or Supervisor within three days of the issuance of the ticket. If the traffic citation requires an appearance at court, the employee must notify their Supervisor of the status of the citation the next working day after the court proceeding.

The City periodically requests driver's license information from employees so that driving record information can be obtained. An unsatisfactory driving record may be a factor in determining an employee's ability to perform their job and may be grounds for disciplinary action or termination.

Section 15.3 Use of Information Technology

The City provides employees with computers that may include access to e-mail and the Internet to perform their jobs more efficiently. This technology is provided by the City at its own expense and its use, and all related resources are restricted to City business. All work done using this technology is and remains the property of the City. It is not intended for use in connection with employee's personal business, private or non-business matters, to solicit business for non-work-related ventures, or any personal cause, including political or religious issues.

Employees do not have any right of privacy with respect to the use of the City's computers, software, e-mail, or the Internet. Employee communications, documents, and other matters on computers, software, email, or the Internet are subject to inspection and review by the City and may be subject to disclosure under the Public Information Act. Employees are strictly prohibited from printing, displaying, downloading, or sending any sexually explicit images, messages, cartoons, or jokes. This includes excessive messages with little information that slows down

productivity and clogs the system or non-work-related activities, such as chat rooms. Inappropriate or abusive use of computer technology may result in disciplinary action up to and including termination.

Employees are prohibited from posting, transmitting, and/or disseminating any material that may bring discredit to or may adversely affect the efficiency or integrity of the City of Johnson City on any personal web page, social networking website, community-based website, online discussion forum, online blog, instant messaging chat client, chat room, or other online social space without the written permission of a Department Head or Supervisor

A. Electronic Mail

Electronic mail (e-mail) is used to facilitate business-related communication between employees and other businesses outside the organization. The use of e-mail is considered the same as creating or sending a business letter or office memo and is structured in a professional manner that represents the employee and the City. They are not the private property of any employee and employees have no right to privacy. The City reserves the right to review, audit, intercept, access, and disclose all messages created, received, or sent over the electronic mail system for any purpose.

B. Internet Usage

Access to the Internet is provided to employees in certain positions to utilize its resources for conducting City business. The City reserves the right to review and monitor employee Internet access. Employees are not permitted to download, display, or disseminate materials that may be considered obscene, racist, sexist, or otherwise offensive.

Section 15.4 Breastfeeding

Pursuant to Texas Government Code Title 6, Subtitle A, Ch. 619, the City supports the practice of expressing breast milk during work hours for a reasonable amount of time that may be needed beyond the usual meal or break times. Employees who wish to express milk during work hours shall keep Supervisors informed of their needs.

Expressed milk may be stored in any municipal refrigerator located in City facilities, and all expressed milk should be labeled with the employee's name and date collected so it is not inadvertently confused with another employee's milk. Each employee is responsible for the proper storage of her milk.

Section 15.5 Visitors in the Workplace

To provide for the safety and security of employees and the facilities in the City, only authorized visitors are allowed in the workplace. Each Department Head or Supervisor is responsible for determining what authorized visitors are allowed. Restricting unauthorized visitors helps maintain safety standards, protects against theft, ensures the security of equipment, protects

confidential information, safeguards employee welfare, and avoids potential distractions and disturbances. If an unauthorized individual is observed on the City's premises, you should immediately notify your Supervisor.

CHAPTER 16 EMPLOYEE PERFORMANCE APPRAISAL

Section 16.1 Performance Appraisal

A. Performance Appraisals

Performance appraisals are conducted to give employees feedback on their overall job performance. The performance appraisal interview establishes a time when employees and Supervisors can meet to discuss performance, work goals, and personal development goals. The appraisal is intended to give the employee and the City information that assists the employee in becoming a more effective worker.

Written performance appraisals are completed by the Department Head or Supervisor at least 10 workdays prior to completion [See Section 7.1 (A)] of original probation. Thereafter, performance appraisals are conducted on an annual basis prior to the end of each fiscal year. Informal appraisals and work discussions may occur on a more frequent basis. Performance appraisals are in written form on approved performance appraisal forms. The Department Head or Supervisor may delay the completion of a performance appraisal due to pending disciplinary review.

B. Evaluation of Performance Appraisals

When conducting performance appraisals, Department Heads or Supervisors are responsible for objectively evaluating the employee's job performance throughout the evaluation period. Supervisors are responsible for the validity of performance ratings.

CHAPTER 17 CONDUCT

All violations of Chapter 17 will be handled by the policies in Chapter 18.

City employees are prohibited from engaging in any physical, intimate, and/or sexual relationship with any subordinate employee (this includes Reserves, Volunteers, and Interns).

As civil servants, City employees are held to a high level of professional behavior. Therefore, it is expected that all City employees show due consideration and respect for the public, their colleagues, and the office they hold.

City employees are expected to keep their private lives unsullied so as not to reflect poorly on the City; to maintain courageous calm in the face of danger, scorn, or ridicule; to have self-restraint; to be constantly mindful of the welfare of others; to be honest in both thought and deed, in both personal and official life; and to be exemplary in obeying the laws of the land and the regulations of their department.

City employees are prohibited from engaging in any conduct, on or off-duty, that could reflect unfavorably upon the City.

Employees must avoid any action that might result in or create the impression of using their position for private gain or giving preferential treatment to any person or company while conducting City business. It is the responsibility of all employees to observe rules and regulations adopted for the orderly, proper, efficient, and safe operation of City functions.

Section 17.1 Restricted Activities

Certain activities, by virtue of their relationship to the City service or the unique characteristics of the City, must be regulated or restricted. These activities include, but are not limited to, the following:

A. Outside/Inside Employment

Outside / inside employment includes, but is not limited to, other employment, the ownership or operation of a business, employment as a consultant or advisor, employment with the City in another position, or employment with another local governmental entity. Such employment must not conflict with the performance of assigned City duties, be in competition with the City, or be deemed a conflict of interest by the Department Head or Supervisor.

B. Privileged Information

City employees who are involved with plans, programs, or information of public interest may not use this privileged information for personal gain, or to benefit friends or acquaintances. If an employee has an outside interest that could be affected by any City plan or activity, this situation must be reported to their Department Head or Supervisor and the CAO immediately. An employee in such a position must also fill out a "Conflict of Interest Form." This Form can be requested from the City Secretary's Office. Each employee is charged with the responsibility of ensuring privileged information remains confidential and that only information that should be made available to the public is released. Violation of these provisions regarding the use of privileged information for private gain is cause for disciplinary action and/or criminal charges.

C. Political Activity

Any funds provided from or through the City are not to be contributed to or used for the conduct of political activities or the benefit of any candidate for public office, whether partisan or non-partisan. No employee shall be assigned to work for or on behalf of any partisan activity or candidate.

The following actions are strictly prohibited:

- 1. Working or directing other staff to work on any political activity on paid time.
- 2. The use of City facilities or equipment paid for in whole or in part with City funds for political purposes. This includes the use of space, office equipment, and telephones during regularly scheduled work hours, as well as after regular work hours.
- 3. The implicit or explicit coercion of employees to work on political activities on their own time.
- 4. The use of City rank or title to assist any public official or candidate in any election at any time.
- 5. Engaging in any political activity while wearing City uniforms or driving City vehicles. (An exception is made for those employees who are voting).
- 6. Campaigning for and/or assisting during working hours in the election of any public official running for public office.

Section 17.2 Harassment Policy

The City is committed to providing a work environment that is free from harassment or intimidation toward or by any employee, Supervisor, manager, citizen, visitor, or other non-employee work contact.

A. Definition of Harassment

Harassment is defined as unwelcome or unsolicited verbal, non-verbal, physical, or sexual conduct that:

- 1. Is made a term or condition of employment, such as a Supervisor's decision to hire or fire:
- 2. Is used as the basis for employment decisions like pay, promotion, or job assignments;

- 3. Interferes with the employee's work performance; or
- 4. Creates an intimidating, hostile, unprofessional, or offensive work environment.

Examples of what may be considered harassment, depending on the specific facts and circumstance, include, but are not limited to, the following:

Verbal and Non-Verbal Harassment:

Derogatory, vulgar, or degrading comments, jokes, gestures, or other verbal or non-verbal conduct, regarding a person's race, color, religion, sex, national origin, age, disability or genetic information, or the distribution or posting of similar written or graphic material offensive in nature.

Physical Harassment:

Hitting, pushing, or other aggressive physical conduct or threats to take such action.

Sexual Harassment:

Unwelcome or unsolicited sexual advances, demands for sexual favors, or other verbal or physical conduct of a sexual nature. Behavior that may, depending on the circumstances, be considered sexual harassment includes unwanted touching, holding, grabbing, hugging, or other unwanted physical contacts. In addition, offensive language or jokes, whistles or "cat calls", staring at a person's body, offensive gestures, or motions, or distributing or displaying sexually oriented cartoons, pictures, calendars, or other objects may be considered sexual harassment.

Retaliation:

Demonstrating hostility toward, alienating, or otherwise taking unfriendly action against an employee for complaining about or reporting the behaviors described above.

B. Reporting Process

If an employee believes harassment has occurred or witnessed what is believed to be harassment of or by another employee(s), immediate action should be taken by:

- Identifying the offensive behavior to the harasser and requesting that it stop.
- Discussing the concern as soon as possible with a Department Head or with Human Resources whom the employee feels comfortable talking with about the problem.

• Contacting the CAO or Mayor to report the complaint/incident when the employee is not comfortable talking directly to the harasser or the employee's Department Head or Human Resources.

There is no requirement for the form or content of a harassment complaint. The complaint may be verbal or written. It is recommended that as much information as possible be provided regarding the offending incident or conduct, such as: what happened or is continuing to happen, the person(s) causing the harassment, time(s), place(s), and, if available, the names of witnesses, etc.

C. Supervisor Responsibility

Department Heads and Supervisors are responsible for the conduct of all City employees. As part of this responsibility, they must take steps to eliminate any form of harassment and counsel or discipline employees as necessary to correct inappropriate behavior. Supervisors who are aware of or should have known of harassment by employees or non-employees and who do not take immediate action to correct the situation may be subject to disciplinary action. Allegations of harassment are dealt with as confidentiality as possible.

When a Supervisor is notified of alleged harassment, the Supervisor is required to promptly notify their Department Head and the CAO for a determination as to how the investigation is to be made. The complaint is promptly and thoroughly investigated. The investigation may include interviews with individuals directly involved and where necessary, with employees who may have observed the alleged harassment or who may be similarly situated. The complaint, investigative steps, and findings are documented as thoroughly as possible.

All employees filing a complaint regarding harassment are to receive a written response from their Department Head or Supervisor addressing their complaint within ten (10) business days.

D. Disciplinary Action

If the investigation indicates that harassment or retaliation against the complainant(s), witness(es), or person(s) who participate in the investigation occurred, appropriate action up to and including termination is taken.

Employees who file a harassment complaint that is groundless and brought in bad faith, or brought for the purpose of humiliating others, are subject to disciplinary action up to and including termination.

Section 17.3 Appearance and Dress

Professional appearance and attire are required during work hours. Employees are expected to take sufficient hygienic care to maintain a neat and clean appearance appropriate for their

specific job and work environment. Employees who are required to wear uniforms and/or safety gear are to wear them appropriately. Employees whose dress and appearance do not meet the standards of sound judgment and are not appropriate for their job and work environment are subject to disciplinary action. A Department Head or Supervisor determines if an employee's appearance and dress is appropriate.

Jeans are allowed but must be uniformly dyed with no holes or frayed edges. Leggings are permitted, but the accompanying top must be at least mid-thigh. Examples of non-acceptable office attire include beach flip flops, shorts, cut-offs, miniskirts, tank tops, spaghetti straps, faded or backless attire, or any revealing or ill-fitting clothing, including tops or clothing that reveal the breasts, the midriff, or navel.

Jewelry, piercings, and tattoos are generally allowed, but should not be excessive, unprofessional in appearance, or distracting. Tattoos and piercings on the face and neck are not acceptable (excluding ear lobe piercings for earrings and cosmetic permanent makeup for eyebrows, eyeliner, lipstick, and lip liner only. Permanent makeup shall be in good taste and blend naturally with the skin tone to enhance a natural appearance). If tattoos and/or piercings on the face, neck, or back are present, in the case of tattoos, they must be covered up, and, in the case of piercings, articles/jewelry associated with such piercings should be removed. Tattoos on other parts of the employee's anatomy may also be required to be concealed if it is determined by the Department Head that the tattoos are distracting from the work or services performed by the employee.

Section 17.4 Social Media and Website Policy

A. Purpose

This policy provides guidelines for the use of social media, such as Facebook, Twitter, Instagram, or LinkedIn by City employees. The City's primary internet presence shall be City of Johnson City websites and social media sites. Social media is useful when sharing information and promoting engagement with our City Council, Staff, citizens, and the public. The City has an overriding interest in ensuring those who speak on behalf of the City do so in a professional manner and with content that is both accurate and timely.

B. Scope

This policy applies to:

- 1. any established or planned website or social media site maintained by the City or its Departments;
- 2. any City of Johnson City employee who uses City Social Media Sites or City Websites for any purpose; and
- 3. in a limited manner, to all City employees who use personal social media pages or websites if the social media page or website, or any individual post thereon, indicates that the employee is an employee of the City of Johnson City or otherwise implies an affiliation with the City of Johnson City, unless the

employee specifically includes the following phrase prominently on the social media site or website:

"The views and opinions expressed on this page are the employee's personal views and not those of the City of Johnson City."

This policy shall not apply to:

- 1. City employees' use of their personal social media or websites when acting solely in a personal capacity; or
- 2. Social media and websites of elected officials when they are used solely for campaign purposes during an election.

C. Definitions

<u>City-Managed Websites</u> – Websites that are designed, developed, and/or maintained by City Staff who are authorized by the CAO to do so and that are used to communicate with the public on City-related business.

<u>City Social Media Sites</u> – Social media sites that are developed and/or maintained by City Staff who are authorized by the CAO to do so and that are used to communicate with the public on City-related business.

<u>Comment</u> – A response published on a City social media site using text, graphics, video, or other multimedia file by the authorized Administrator.

<u>Copyright</u> – The right of an author to control the reproduction and use of any creative expression (including photos, graphics, body of text, etc.).

<u>Follow</u> – A term used on social media websites, such as Twitter and Facebook, where an individual chooses to receive updates or information from a particular social media website.

<u>Hyperlink</u> – A link from one part of a webpage to another page, such as the City of Johnson City home web page, with a link to its events calendar.

<u>Post</u> – A term used on social media websites to indicate an entry published on the webpage, including text, graphics, video, or other multimedia files.

<u>Social Media</u> – A type of website where registered users create online communities to share information, ideas, personal messages, and other content (such as videos).

<u>Social Media Administrators</u> – City Staff who are authorized by the CAO and/or his/her designee to oversee social media sites or websites maintained by the City. A social media administrator's authority is limited to actions that directly reflect guidance from the CAO and Mayor.

<u>Social Networking</u> – The creation and maintenance of personal and business relationships online.

<u>Tweet</u> – A post published on the social networking website Twitter.

<u>URL</u> - A World Wide Web website address, such as www.johnsonCitytx.org.

<u>Website</u> – A group of web pages that contain hyperlinks and are made available to any user on the Internet.

Web Page - A particular section of a website that has its own unique URL.

D. City-Managed Websites

City-Managed Websites include, but are not limited to, the following:

<u>City of Johnson City</u> (www.johnsonCitytx.org) – The official website for the City of Johnson City providing comprehensive information about our form of government, policies, procedures, Departments, City news, and City events.

E. City Social Media Sites

City Social Media Sites include, but are not limited to, the following:

<u>City Facebook</u> (@JohnsonCity) – The City uses Facebook to engage with the public and to help showcase Johnson City as a preeminent residential, commercial, and tourism City in the Texas Hill Country. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added to social media sites.

<u>City Instagram</u> (@CityofJCtx) – The purpose of the City's Instagram profile is to promote the City through photographs, so people are encouraged to visit, shop, dine, and play in Johnson City. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added to social media sites.

Johnson City Police Department Facebook (@johnsonCitytxpolice) – The purpose of the Police Department Facebook page is to disseminate important notices, educational content, Departmental news, and encourage engagement with the public. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added to social media sites.

F. Authorized Use of City Social Media Sites and City-Managed Websites

The City utilizes social media and websites for the purpose of sharing information, promoting events, engaging with the public, and other objectives, as determined by the CAO and/or his designee. Daily management of all City-Managed Websites and City

Social Media shall be the responsibility of the Social Media Coordinator (SMC). A request to post information shall be submitted to the SMC with posting information and desired websites. Once approved by the SMC, the SMC shall post the content. The following provisions apply to all Departments and/or employees who publish content on City Social Media Sites or City-Managed Websites:

- 1. Observe and abide by all copyright, trademark, and service mark restrictions when publishing content;
- 2. All content shall be subject to archive and retention, as defined in the Texas Public Information Act, Texas Government Code, Chapter 552;
- 3. Employees submitting information for posting and the SMC should ensure the accuracy of all information posted to City Social Media Sites and City-Managed Websites. Information posted to City Social Media Sites and/or City-Managed Websites should be current, accurate, complete, and relevant, and, if mistakes are made, the error must be corrected as quickly and candidly as possible;
- 4. All content should follow and abide by the terms of service of each social media site on which it is posted, if applicable;
- 5. All content posted to City Social Media Sites and City-Managed Websites should remain professional in tone and be in good taste;
- 6. If the content includes photos of any City employee, independent contractor, or volunteer, the SMC shall ensure the appropriate releases have been completed before posting; and
- 7. Department websites and social media content are subject to review, editing, and approval by the SMC.

In addition to the above guidelines, the following applies to City employees' use of City Social Media Sites and City-Managed Websites, including content that discusses City business, policies, or procedures:

- 1. Employees should have no reasonable expectation of privacy when engaging in City Social Media Sites or City-Managed Websites online. Such social media and website content may be obtained for use in criminal trials, civil proceedings, and administrative investigations. Content is accessible by the public, not retractable, and can be retained or referenced for long periods of time.
- 2. Employees are prohibited from posting text, photos, graphics, or video recordings of City business on City Social Media Sites and/or City-Managed Websites without prior authorization from the SMC.
- 3. Employees are prohibited from posting on City Social Media Sites and/or City-Managed Websites sexually explicit images, videos, cartoons, jokes, messages, or other material that would be considered a violation of the City policy preventing sexual harassment in the workplace.
- 4. When posting content on City Social Media Sites and/or City-Managed Websites, employees shall avoid all conduct that would compromise the integrity of the City, undermine public confidence in the City, and/or adversely affect any employee or Department.

5. Employees are prohibited from using City Social Media Sites or City-Managed Websites to provide misinformation about the City, fellow employees, or City policies and procedures.

G. Public Comment and Interaction

The City welcomes the opportunity to engage with its citizens and the public through websites and social media in a limited public forum. These forums operate in a spirit of professionalism, good taste, community, and educational interaction. Users and visitors to City Social Media Sites and Websites shall be notified that the intended purpose of the site is to serve to foster communication between the City and the public.

City Social Media Sites and City-Managed Websites that offer comment or interaction functions shall provide a disclaimer on the site that "posted comments do not necessarily reflect the views or positions of the City."

The City reserves the right to restrict or remove any content that is deemed in violation of this policy or any applicable law. Editing or deleting content is permitted if the content:

- a. Promotes, constitutes, or encourages illegal, improper, or illicit purposes through visual, textual, or auditory posting;
- b. Promotes or advocates violence or the threat of violence against any individual or group;
- c. Promotes, fosters, or perpetuates discrimination based on race, creed, religion, gender, national origin, physical or mental disability, or sexual orientation;
- d. Would be reasonably considered pornographic, obscene, or defamatory in nature, or contains inappropriate sexual content or links;
- e. Compromises the safety of City employees or officials or City public infrastructure systems;
- f. Violates a legal ownership interest of another party, such as copyright, or violates confidentiality; or
- g. Violates the hosting social media site's terms of service.

H. Records Retention of City-Authorized Social Media and Websites

The City of Johnson City shall maintain social media and websites record in accordance with this policy and with State Law.

I. Employee Use of Personal Social Media and Websites

This policy applies to City employees' use of their personal social media sites (i) when acting as an employee or representative of the City of Johnson City; (ii) when identifying themselves as an employee or representative of the City of Johnson City; or (iii) when an employment relationship, representative relationship, or other affiliation with the City of Johnson City is otherwise implied. Personal social media sites or websites may be

monitored to determine applicability to and/or adherence to City policies.

To avoid the applicability of this policy to a personal social media account or website, or to an individual post thereon, City employees must adhere to the following guidelines. Failure to do so could result in the information being considered the employee speaking on behalf of the City and will be treated in the same manner as employee use of City Social Media Sites or Websites:

- 1. Employees identifying themselves as an employee of the City on personal social media accounts or websites or otherwise implying an affiliation with the City shall state that "the views expressed on this site are the employee's personal views only, and they do not reflect the views of the City of Johnson City, its staff, or its officials." This statement shall be placed as a disclaimer on the employee's personal social media account or website and should be included along with any post that would otherwise violate this policy.
- 2. Personal social media accounts or websites may not be designated in a way that would cause users to believe that the site is administered or endorsed by the City, including the unauthorized use of City logos or City trademarks. This includes political websites or social media sites used and administered by candidates for public office in the City of Johnson City.
- 3. Employees are prohibited from posting on personal or social media accounts or websites sexually explicit images, videos, cartoons, jokes, messages, or other material that would be considered a violation of the City policy preventing sexual harassment in the workplace.
- 4. For online safety, employees are discouraged from providing personally identifiable information within personal social media accounts or websites, including addresses, telephone numbers, or e-mail addresses.

City time and equipment should not be used for updating personal social media accounts or websites, including updating personal pages or profiles. Time spent on social media sites should be limited in the same manner as time spent on the telephone or internet while conducting personal business.

J. Employee Photo Release Agreement

All City personnel (full-time, part-time, independent contractors, and volunteers) shall complete the Photo Release Agreement as designated by the Social Media Coordinator. If any person refuses or fails to complete the Photo Release Agreement, that person's photo will not be used in any manner on City Social Media Sites, City-Managed Websites, or otherwise.

K. Violations

Violations of this policy shall be considered misconduct and may result in disciplinary action, up to and including termination of employment.

Department Heads and Supervisors are responsible for subordinate compliance with this policy and for investigating non-compliance.

L. Revisions

The City of Johnson City reserves the right to update this policy, as needed.

Section 17.5 Code of Ethics

The Code of Ethics is intended to provide guidance to employees of the City in the event of a conflict between their personal or professional interests and the interest of the City. It is not to be interpreted as comprehensive in scope or to address every perceived conflict or issue; rather, it should be used as a framework for employees to apply in particular circumstances. Ultimately, ethics for employees is a matter of personal honesty, common sense, and good judgment.

A. Definitions

As used in this Code, the following terms shall have the meaning respectfully ascribed to them in this section:

City shall mean the City of Johnson City.

Council Member shall mean a duly appointed member of the City Council.

Employee shall mean any person employed by the City, including those individuals employed on a part-time basis.

Benefit means anything reasonably regarded as economic gain or economic advantage. Business means any activity engaged in economic gain or for charitable, educational, or philanthropic purposes.

Business Entity means a sole proprietorship, partnership, firm, corporation, holding company, joint stock company, receivership, trust, or any other entity recognized in law through which business for profit is conducted.

Financial Interest shall mean a person who owns ten (10) percent or more of the voting stock or shares of the business entity or owns either ten (10) percent or more or \$15,000 or more of the fair market value of the business entity; or a person received during the previous year more than ten (10) percent of the person's gross income from the entity; or a person is an equitable or legal owner of real property with a fair market value of \$2,500 or more.

Impropriety means conduct that violates or gives the appearance that one or more of the Standards of Conduct established in this Code of Ethics has been violated.

State shall mean the state of Texas.

B. Standards of Conduct

No employee shall:

(1) Accept or solicit any gift, favor, service, or thing of value, including the promise of future employment, which might reasonably influence the employee in the discharge of official duties:

- (a) From any person, group, or business entity who has a contract or other business relationship or has a substantial interest in any business entity that has a contract or other business relationship with the City; or
- (b) From any person, group, or business entity who has a personal financial interest in any proposed action, resolution, or decision upon which such employee must act or make a recommendation.
- (2) Disclose any confidential information gained by reason of the position of the employee concerning the property, operations, policies, or affairs of the City, or use any confidential information to advance any personal interest, financial or otherwise.

This sub-paragraph (2) shall not prohibit the disclosure or use of confidential information, when required or permitted by law, including the City Code.

- (3) Use their position or office or City property, facilities, personnel, equipment, or supplies:
 - (a) For purposes unrelated to the interests of the City;
 - (b) For private advancement or gain;
 - (c) To secure privileges or exemptions; or
 - (d) To grant or give any favor, service, consideration, treatment, advantage, or thing of value to any person, group, or business entity beyond that which is available to individual members of the public.

This sub-paragraph (3) shall not prohibit such use that is available to the public generally.

- (4) Act or make recommendations on any matter in which the employee has a financial interest.
- (5) Represent, directly or indirectly, any person, group, or business entity:
 - (a) Before the City or any committee of the City; or
 - (b) Before a board or commission that has legal jurisdiction over the City.

So long as all relevant details are disclosed to the City, the restrictions in (5) above do not prohibit:

- (i) An employee from appearing before the City to represent that person's own interest or property;
- (ii) An employee from appearing before the City to address employment matters;
- (iii) An employee from bringing any lawful claim or lawsuit against the City.

Any contract to which the City is a party and in which the employee has a direct or indirect financial interest and in which the employee has acted or made a recommendation in violation of the provisions of this policy shall be voidable or rescindable at the option of the City at any time within a period of one (1) year from the date such contract is approved or executed, whichever is later. The term "contract" means any agreement with or claim, account, or demand against the City.

Failure to promptly report to the employee's immediate supervisor, or to the City Council of the City in the case of the CAO, any gift of anything of value more than \$50, which would not have been given or offered to the employee or any member of the employee's immediate family had the employee not been employed by the City may result in disciplinary action.

C. Complaints and Confidentiality

All complaints of violation of this Code of Ethics shall be made directly to the City Council of the City in writing and a copy of the complaint shall also be provided to the party complained of. The complaint alleging a violation of the Code of Ethics shall:

- (1) Specify in writing the nature of the complaint and the complainant shall swear that the complaint is true and correct;
- (2) Be placed in a sealed envelope and state on the outside of the envelope the complainant's name, name of the person the complaint is against and the current date. Complainant shall deliver the sealed envelope to the CAO and the CAO shall forward it to the Mayor;
- (3) Not less than seven (7) working days after the complaint is received by the Mayor, the Mayor shall acknowledge receipt to the complainant and provide a copy of the complaint to all members of the City Council, to the CAO, and to the party complained of. The Mayor, or his/ her designee, shall notify the complainant, the CAO, and the person complained of as to the date of the hearing if the Mayor deems a hearing is warranted. If a hearing is deemed warranted and the City Council fails to conduct the hearing within thirty (30) days of the CAO's receipt of the complaint, the Mayor shall notify the complainant and the person complained of the reasons for the delay and shall give notice when the hearing is set;
- (4) A complaint alleging a violation of the Code must be filed within two (2) years of the alleged violation;
- (5) When a complainant is notified by the Mayor that the complaint is defective, complainant shall be allowed to file a sworn amended complaint.

D. Defense of Employee Acting in Reliance of City Attorney Opinion

It shall be a defense to a violation of the Code of Ethics that the Employee acted in reasonable reliance upon an opinion rendered by the City Attorney.

E. Sanctions

If the City Council determines that a violation of the Code of Ethics has occurred, City

Council shall proceed directly to determine the appropriate recommended sanctions. The City Council may receive additional testimony or statements before considering sanctions but is not required to do so. If the person complained against acted in reliance upon an opinion of the City Attorney, the City Council shall consider the fact.

If the City Council determines that a violation of the Code of Ethics has occurred, it may recommend the following sanctions:

- (1) The Department Head may direct a letter of notification to the employee. A letter of notification shall be the recommended sanction when the City Council finds that a violation is clearly unintentional, or when the conduct of the person complained against was done in reliance upon an opinion of the City Attorney. A letter of notification shall advise the employee of steps the employee should take to avoid future violations.
- (2) The Department Head may direct a letter of admonition to the employee. A letter of admonition shall be the recommended sanction when the City Council finds that the violation is minor or unintentional but calls for a more substantial response than a letter of notification.
- (3) The Department Head may direct a letter of reprimand to the employee. A letter of reprimand shall be the recommended sanction when the City Council finds that a violation has been committed intentionally, knowingly, or with conscious indifference to the Code of Ethics. The letter of reprimand shall be placed in the employee's personnel file.

F. Appeals

Any employee aggrieved by a recommendation from the City Council or Mayor or action taken by their Supervisor or Department Head may appeal in accordance with appeal procedures in this Manual.

G. Compliance with State Laws

Employees shall comply with applicable provisions of the laws of the State and the City of Johnson City regulating the conduct of employees.

CHAPTER 18 DISCIPLINE

Section 18.1 Overview

It is the responsibility of all employees to observe the regulations necessary for the proper operation of City functions and to ensure continuous services. Procedures have been established for the handling of disciplinary measures of reprimand, suspension, demotion, and discharge. Any disciplinary measure may be used in any given situation where deemed appropriate.

Reasons for disciplinary action include, but are not limited to, the following:

- 1. Insubordination:
- 2. Demonstrated incompetence or inefficiency in the performance of job duties;
- 3. Carelessness, negligence, or misuse of City property or funds;
- 4. Theft or intentional destruction of City property or funds;
- 5. Neglect or refusal to comply with a lawful directive;
- 6. Being under the influence of intoxicants or drugs while on duty or possessing such substances on City property:
- 7. Indulging in offensive conduct or using offensive or abusive language in public or at the worksite;
- 8. Conviction of a felony or misdemeanor that has a harmful effect on City operations or the employee's ability to carry out their job duties, that reflect negatively upon the City, or subjects the City to increased liability for the employee's actions;
- 9. Deliberate or careless conduct endangering the safety of the employee or other employees;
- 10. Inducing or attempting to induce any employee to commit an act in violation of City rules, regulations, or official policy;
- 11. Using, threatening, or attempting to use personal or political influence to secure special consideration as an employee;
- 12. Violating the provisions regarding political activities;
- 13. Intentional falsification of personnel records, timecards, or other City records;
- 14. Sleeping on duty;
- 15. Habitual absenteeism;
- 16. Violating a safety rule or practice;
- 17. Leaving assigned work area without prior authorization by the Supervisor;
- 18. Violation of a departmental rule, regulation, order, or professional ethics;
- 19. Quitting work early without authorization to do so;
- 20. Lying to Supervisors or falsifying records with respect to official duties, including work duties and discipline;
- 21. Failure to report, where known, violation of personnel or departmental rules by any employee in conjunction with City employment;
- 22. Discussing with unauthorized persons any confidential information gained through employment with the City;
- 23. Indulging in offensive conduct, on or off-duty, that reflects unfavorably upon the City or subjects the City to increased liability for the employee's actions;
- 24. Engaging in an unlawful act while on duty or while representing the City;

- 25. Threatening another employee with bodily harm;
- 26. Abuse of any type of paid or unpaid leave or other benefit programs;
- 27. Failure to maintain required licenses or certifications;
- 28. Operation of a vehicle for City business if driver's license is suspended or revoked;
- 29. An employee who operates a motor vehicle as a job duty who receives a traffic citation that may result in the employee's driving privileges being suspended, and driving is an essential function of the job, the employee must notify their Department Head or Supervisor within three days of the issuance of the ticket.
- 30. Any employee absent from work for three consecutive days without notification of such absence is deemed to have abandoned their job and is terminated, unless extenuating circumstances require a lesser action;
- 31. Failure to comply with the City's Drug/Alcohol-Free Workplace Policy;
- 32. Failure to comply with the City's Prohibited Weapons Policy;
- 33. Failure to comply with the City's Harassment Policy; or
- 34. Failure to comply with the City's Smoke-Free Workplace Policy.

Section 18.2 Disciplinary Action

Disciplinary action may be taken for any of the reasons outlined in the above section or for any other cause that warrants such action.

The degree of discipline should be reasonably related to the seriousness of the offense and take into consideration the employee's past disciplinary record and tenure with the City. The City is not obligated to follow a progressive disciplinary process. The City reserves the right to utilize whichever form of discipline it determines appropriate for the offense.

The Human Resources Department (HR) must receive notification from a Department Head or Supervisor for Reprimand types B. – G. below. The Department Head or Supervisor must also give an official copy of the reprimand to the employee being reprimanded.

A. Verbal Reprimand

Whenever grounds for less severe disciplinary action exist and the Supervisor determines that more severe action is not immediately necessary, the Supervisor shall verbally communicate to the employee the deficiency and, when appropriate, tell the employee how to correct the deficiency. The Supervisor also states that failure to remedy the deficiency may result in more severe disciplinary action. A written summary of the verbal warning/disciplinary action must be submitted to HR to be included in the employee's personnel file.

B. Written Reprimand

A Department Head or Supervisor may initiate a written reprimand in situations where a verbal reprimand has not resulted in improvement or where stronger initial action is warranted. The written reprimand should identify the offense(s), the necessary corrective

action(s) to be made by the employee, the period in which the employee must accomplish the corrective action, and that further action may be taken if the problem is not corrected within the stated period. The employee's Supervisor and the employee must sign the written reprimand, and, after review of the Department Head, a signed copy of the written reprimand must be included in the employee's H.R. personnel file.

C. Suspension

When a written reprimand(s) has not corrected a problem, or when a separate severe infraction occurs, the Supervisor may recommend to the Department Head that the employee be suspended with or without pay for a specified period. Documentation regarding the suspension must be authorized by the Department Head.

The length of the suspension and determination of whether pay will be withheld shall be established by the Department Head.

D. Non-Disciplinary Suspension

During an investigation, administrative hearing, or trial of an employee for any civil or criminal act the Department Head may suspend the employee for the duration of the proceedings if it is determined to be in the best interest of the City. Such suspensions may be with or without pay depending on the circumstances and within policy guidelines.

Reinstatement, resignation, or discharge terminates the non-disciplinary suspension.

E. Reduction In Pay

When previous disciplinary action(s) has not corrected a problem, or when a serious infraction occurs, an employee's pay may be reduced to a lower amount. Documentation regarding the reduction in pay must be signed by the Department Head.

F. Demotion

When previous disciplinary action(s) has not corrected a problem, or when a serious infraction occurs, an employee may be demoted. Documentation regarding the demotion must be signed by the Department Head.

Employees demoted for disciplinary reasons are placed on a 3 to 6-month additional probationary period in the new position.

G. Dismissal

When previous disciplinary action has not corrected a problem or when a serious infraction occurs, the Department Head may terminate any employee under their direction. Employees on original probation may be dismissed with or without cause. Documentation regarding the termination must be signed by the Department Head.

Nothing contained herein shall ever be construed as limiting the City's "at will" employment policy, including its abilities related to layoffs, reductions in force, elimination of municipal departments, positions, or for the benefit of the municipality.

CHAPTER 19 COMPLAINTS/APPEALS

It is the policy of the City of Johnson City to provide employees with an appeals process for complaints. Chapter 19 shall not apply to employees defined under Section 4.4; employees covered by Section 4.4 shall be on indefinite original probation, as defined in Section 7.1A and shall have no appeal rights outlined within Chapter 19.

Section 19.1 Complaints

A complaint is a grievance presented to the Human Resources Department about conditions of work, work relationships, or the interpretation or application of policies, rules, or regulations.

A complaint also includes an employee's appeal of written reprimands, pay increases or decreases, performance appraisals, or disciplinary actions.

It is the responsibility of the employee to immediately submit a copy of the complaint to the Human Resources Department. If a complaint is not submitted to the Human Resources Department, it is not a valid complaint.

Employees serving their original probationary period do not have access to the appeal process for terminations or any other employment or disciplinary action.

Section 19.2 Grievance/Appeals Procedures

Exhaustion of the appeal process is a prerequisite for pursuing court action.

Employees must attempt to first resolve the matter informally with their immediate Supervisor. If this does not resolve the situation and the employee wishes to continue, a written complaint is made, filed with the HR Department, and processed in the following manner:

Step A. The written complaint must be filed with the H.R. Department. The H.R. Department must forward the complaint no later than ten (10) working days to the appropriate Department Head or Supervisor. No later than five (5) working days after the receipt of the employee's written complaint, the Department Head or Supervisor responds to the employee's complaint in writing. At the discretion of the Department Head or Supervisor and within the time frame listed above, the Department Head or Supervisor may meet with the employee to further discuss the employee's complaint.

Appeals of verbal or written reprimands are limited to Step A. Employee complaints about Disciplinary Actions C. – G. of Section 18.2 must be submitted as stated below.

Step B. If the employee wishes further review of the complaint, the employee must submit an appeal in writing, addressed to the CAO but submitted to the H.R. Department no later than seven (7) calendar days of the receipt of the Department Head's or Supervisor's written response. The H.R. Department will then forward the appeal to the CAO.

- Step C. The CAO may request a fact-finding study of the complaint. Such fact-finding is to be completed no later than fourteen (14) calendar days upon receipt of the employee's appeal from the H.R. Department unless additional time is required to complete the fact-finding study.
- Step D. No later than fourteen (14) calendar days of the receipt of the employee's complaint, the CAO may meet with the employee to discuss the complaint. The decision to sustain the Department Head's or Supervisor's action, modify such action, or reverse the action will be made by the CAO no later than fourteen (14) calendar days of the receipt of the complaint forwarded from the H.R. Department.
- Step E. If the employee wishes a further review of the complaint, the employee must submit an appeal in writing, addressed to the Mayor but submitted to the H.R. Department no later than five (5) working days of the receipt of the CAO's written response.
- Step F. The Mayor may request a fact-finding study of the complaint. Such fact-finding is to be completed no later than five (5) working days upon receipt of the employee's appeal from the H.R. Department unless additional time is required to complete the fact-finding study.
- Step G. No later than fourteen (14) calendar days of the receipt of the employee's complaint or receipt of the results of any fact-finding study, the Mayor may meet with the employee to discuss the complaint. The decision to sustain the CAO's action, modify such action or reverse the action will be made by the Mayor no later than fourteen (14) days of the receipt of the employee's complaint from the H.R. Department. The determination of the Mayor is final.
- **Step H.** Notwithstanding anything contained herein to the contrary, nothing provided for in this Section shall ever be construed as compelling the City to undertake a redundant act or to compel any act inconsistent with the good order, health, and safety of the municipality.

Section 19.3 Stipulations

If the employee does not file the complaint document within the stated time limits, the matter is considered to have been withdrawn.

Only issues submitted in written form and timely filed are addressed during the complaint process.

The employee does not lose any pay while reasonably preparing and presenting the complaint. The employee must obtain prior approval from the Supervisor to spend reasonable amounts of time on these matters. Such approval is not to be unreasonably withheld.

Except as otherwise stipulated, complaint/appeal hearings are informal hearings. These hearings are not bound by any formal rules of evidence. The person responsible for hearing the complaint has the sole authority to allow evidence and witnesses.

Section 19.4 Employee's Right to Representation

Employees have the right to be represented during the complaint process so long as the representative does not claim the employee's right to strike.

CHAPTER 20 SEPARATIONS

The relationship between the City and its employees is "employment at will," irrespective of the classification of the position. "At-Will" means that the employment relationship can be terminated by either employer or employee at any time for any or no reason, in so much as it is not illegal.

Employees terminating employment from the City are required to turn in all keys, material or equipment, or other City property by their last day of employment. Failure to do so may result in legal action.

The termination of non-management employees falls under the authority of the Department Head. The termination of the CAO and City Secretary, with the recommendation from the CAO, positions fall under the authority of the City Council. The termination of any employee must be processed through the Human Resources Department.

Section 20.1 Voluntary Separations

A. Resignations

Employees resigning from City service are requested to submit a resignation in writing and give a minimum of fourteen (14) calendar days' notice. The employee is eligible to receive pay for any unused PTO, based on providing the City with two weeks' notice. The 2-week notice period may not include the use of PTO during this time.

Employees who resign and wish to be rehired must make an application and compete in the appropriate recruitment process.

B. Retirements

Employees retiring from the City are eligible for retirement benefits, as provided for by the Texas Municipal Retirement System (TMRS), and health, dental, vision, and life benefits. The City defines a retiree as an employee meeting the Rule of 80, whereby the employee's age plus years of service equal 80. An employee must be a member of the TMRS plan for five (5) years to vest.

The following benefit plans are provided to qualifying retirees:

- The same medical, dental, and vision plan(s) offered to active employees;
- A retiree continuum of care medical plan adopted for retirees and their dependents;
- Retiree life and optional life;
- A retiree continuum of care plan for early retirees and retirees over 65 years of age not entitled to Medicare and Medicare Supplement Programs for over 65 years of age retirees; and/or
- Medicare supplement plan with prescription benefits.

The City of Johnson City allows retirees to 1) receive medical, dental, and vision plan(s) at the same contribution as charged to active employees; 2) to select a contribution level which is 190% of the active employee contribution; or 3) to offer over age 65 retirees a Medical supplement.

Section 20.2 Involuntary Separations

A. Termination

Nothing contained herein shall ever be construed as limiting the City's "at-will" employment policy, including its abilities related to terminations, layoffs, reductions in force (RIF), the elimination of municipal departments or positions, or for the benefit of the municipality.

B. Reduction In Force

The City, in its discretion, determines whether a reduction in force is necessary due to lack of work, lack of funds, curtailment of operations or programs, or other circumstances deemed necessary by the City Council. The City Council authorizes all reductions in force. If it is determined that a reduction in force is necessary, employees are laid off in the following order.

- 1. Part-time/Temporary employees;
- 2. Regular, full-time employees who have not completed their original probationary period;
- 3. Regular, full-time employees whose performance reviews document poor or inadequate performance;
- 4. Regular, full-time employees in good standing.

If two or more regular, full-time employees have the same performance and attendance ratings, seniority will be the determining factor.

C. Recall

Recall rights apply to the following situations where the positions become available within the one-year recall period and the employee has the ability and qualifications to satisfactorily perform the job.

- 1. Recall to the employee's former position such recall occurs in reverse order of RIF, not including employees who were completing their original probationary period or temporary employees.
- 2. Recall to a vacant full-time position within the City in the same classification.

If an employee is recalled to a position other than previously occupied, the employee has

the right to refuse the recall. If an employee accepts the recall, the employee forfeits all other recall rights to any other positions.

Regular full-time employees who are eligible for recall are given 14-calendar day's notice of recall. The recall notice is sent by certified or registered mail. The employee must notify the CAO or Department Head of their intent to return within three days of receipt of such notice of recall. It is the employee's responsibility to provide the City with the most current and correct mailing address.

Tenure or length of service with the City, for purposes of fringe benefit calculation, does not accrue while an employee is on RIF status. However, upon recall to work, tenure or length of service resumes without loss of tenure gained before the RIF. Amounts of earned, but unused, PTO leave are paid out, consistent with current benefit plans, to eligible employees at the time of RIF.

The City does not make contributions to the retirement plan on behalf of eligible employees while on RIF status. The election by employees to leave accrued personal contributions in the plan while on RIF or to withdraw those funds may be made within the terms and provisions of the plan itself.

CHAPTER 21 DEFINITIONS

Section 21.1 Defined Terms

APPEAL - A complaint to management relating to a written reprimand, pay increase or decrease, performance appraisal, suspension, involuntary demotion or dismissal; except employees serving their original probationary period do not have access to the appeal process for dismissals.

BENEFITS – Personal, holiday, and sick leaves, health insurance, life insurance, retirements, and any other financial or economic benefits that are offered by the City.

BIRTH OF A CHILD - For a woman giving birth, an initial leave request, either before or after the birth, is usually treated as a request for disability. Since a "normal" birth may result in six weeks of leave due to a disability, any additional leave requested would be due to the birth of a child as provided for under Family/Medical Leave.

BONA FIDE OCCUPATIONAL QUALIFICATION - A qualification requirement for a job that is made in "good faith" and is designed to ensure that applicants have the necessary skills and knowledge to perform the job.

BREAK IN SERVICE - Any lapse of working time between the official separation of an employee and subsequent rehiring.

CITY COUNCIL - The policy-making body of the City of Johnson City.

CAO - The CAO of the City of Johnson City, appointed by the City Council. Duties and responsibilities include assisting the Mayor in the administration of personnel policies and procedures.

CLASSIFICATION (Job Title) - Positions that may be similar in nature have approximately the same level of difficulty and responsibility, require comparable skills, knowledge, and abilities at the time of recruitment, and that may be fairly compensated by a general range of pay.

DEMOTION - Moving an employee from one position to another position in a lower pay range.

DEPARTMENT HEAD - An individual or designee who is regularly responsible for directing the overall operation of a major functional unit or activity.

DISCIPLINARY ACTION - A verbal reprimand, written reprimand, pay reduction, suspension, involuntary demotion, or dismissal.

DISMISSAL - The involuntary separation from employment.

EMPLOYEE - A person on the City of Johnson City's payroll.

EMPLOYMENT DATE - The date an employee begins work and is hired as a regular full-time/part-time or temporary employee.

ESSENTIAL FUNCTION (ESSENTIAL JOB FUNCTION) - The fundamental duties of a position that the employee must be able to perform with or without reasonable accommodation and without undue hardship to the employer. An essential job function is one that is so critical it cannot be eliminated from the job description without significantly changing the position's role and contribution to the City.

EXAMINATION - A written, verbal, physical, skill, performance or other job-related test or review specifically used to assist in evaluating an applicant's ability to perform the essential functions and duties of a particular job.

EXEMPT POSITIONS - Employees in exempt positions spend most of their work time performing administrative, executive, or professional duties. Exempt positions are not eligible for overtime compensation and meet the Fair Labor Standards Act definitions for exemption.

FAMILY - The definition of family for purposes of bereavement leave includes the employee's or spouse's parents, brother(s), sister(s), grandparent(s), uncle(s), aunt(s), or child(ren). For purposes of Family/Medical Leave, see the definition of "immediate family".

FULL-TIME POSITION - One in which the employee is scheduled to work 40 hours in the workweek or another approved full-time schedule.

GRIEVANCE - A complaint to management about conditions of work, work relationships or the interpretation or application of policies, rules, or regulations, other than disciplinary actions, adopted to cover personnel practices.

IMMEDIATE FAMILY - The employee's (or applicant's) mother, father, stepmother, stepfather, foster mother, foster father, mother-in-law, father-in-law, grandmother, grandfather, sister(s), brother(s), grandchild(ren), sister(s)-in-law, brother(s)-in-law, spouse, child(ren), foster child(ren), aunt(s), uncle(s), niece(s), nephew(s), first cousins, step-relatives, or any other relative living in the same household. For purposes of bereavement leave, see the definition of "family".

INTERNAL ALIGNMENT - The internal ranking of classifications based upon factors such as level of responsibilities, skills, level of education or knowledge and authority.

(JOB) POSITION ANNOUNCEMENT - A posted announcement of a position vacancy that is to be filled.

JOB DESCRIPTION - A written statement of the essential job functions, general characteristics, duties, responsibilities, and qualification requirements of a job.

REDUCTION IN FORCE - When the City is compelled to terminate an individual's employment through no fault of that employee.

LEAVE - An approved absence from work.

LONGEVITY PAY – A benefit provided for regular full-time employees recognizing continuous years of service with the City.

MATERNITY - See Birth of a Child.

MAYOR – The Mayor is the Chief Executive Officer for the City of Johnson City and is responsible for ensuring all laws and ordinances are enforced along with the effective administration of personnel policies and procedures.

MINIMUM QUALIFICATIONS - The qualifications contained in the job description that a person must possess to qualify or compete for a given classification of positions with the City.

NON-EXEMPT POSITIONS - Positions that do not meet the definition of Administrative, Executive or Professional as designated by the Fair Labor Standards Act and earn overtime pay at the rate of time and one half for actual hours worked more than 40 hours in the work week.

ORIGINAL PROBATIONARY EMPLOYEE - The 3- to 6-month period beginning with the initial hiring of a person or the rehiring of an employee after a break in service more than three months.

OUTSIDE EMPLOYMENT - Any work performed on a recurring basis for monetary compensation for an employer other than the City; including self-employment.

OVERTIME - Time that the Department Head directs and authorizes an employee to work more than the standard workweek or work period.

PART-TIME EMPLOYEE – An employee who usually does not work more than nine-hundred ninety-nine (999) hours during the calendar year in a budgeted position on a continuous basis. These employees are not eligible for employee benefits.

PAY DECREASE - A decrease in pay that may result from reclassification, demotion, unsatisfactory performance, or similar action.

PAY INCREASE - Movement from one pay rate in a range to a higher pay rate within the same range.

PAY PERIOD - The biweekly period for which employees receive their paychecks.

PAY PLAN - The schedule of pay ranges for each job title (or positions) in the classification plan.

PAY RANGE - The range of pay rates for jobs.

PAY RATE - A specific rate of pay within a pay range.

PERFORMANCE APPRAISAL - An appraisal that is placed in the employee's personnel file. The appraisal is completed on an approved form and signed by the employee, the employee's immediate Supervisor and the Department Head.

PREGANCY - See Birth of a Child.

PROBATION - A specified period during which the City evaluates the employee's work to determine fitness for their assigned duties and responsibilities.

PROBATIONARY EMPLOYEE (ORIGINAL APPOINTMENT) - An employee in a budgeted position who has not yet completed the original probationary period and has no appeal rights for termination.

PROMOTION – The result of an employee applying and being selected for a position in a higher pay range.

PTO – Paid Time Off.

REASONABLE ACCOMMODATION - Changes that can be made to a position to create an opportunity for a qualified applicant or an employee with a disability that does not cause undue hardship for the City.

RECLASSIFICATION - The significant change in duties performed by an employee that results in a change in the employee's classification. A reclassification can result in a title change only, the creation of a new classification at the same pay range, or a change in classification with a different pay range.

REGULAR FULL-TIME EMPLOYEE - An employee who is scheduled to work 40 hours during the workweek in a budgeted position on a continuous basis and receives benefits.

REPRIMAND - A warning to an employee that the Supervisor believes a deficiency exists and improvement is needed in the employee's work performance or conduct.

RESIGNATION - The voluntary separation of an employee from the City.

RETIREMENT - Refer to the Texas Municipal Retirement System (TMRS) for information regarding retirement benefits.

SEPARATION - The termination of employment by reason of failure to satisfy the probationary period, disqualification, layoff, resignation, retirement, dismissal, or death.

SPOUSE - The definition of spouse expressly includes individuals in lawfully recognized opposite-sex, same-sex, and common law marriages and marriages that were validly entered into outside of the United States if they could have been entered into in at least one state.

STANDARD WORKWEEK - A 40-hour workweek.

SUPERVISOR- Person in the first-line management who monitors and regulates employees in their performance of assigned or delegated tasks. Supervisors are usually authorized to recommend and/or effect hiring, disciplining, promoting, punishing, rewarding, and other associated activities regarding the employees in their departments.

SUSPENSION - An involuntary absence, with or without pay, imposed on an employee as a disciplinary action or during civil or criminal proceedings.

TEMPORARY EMPLOYEE - An employee who generally works on a limited assignment or is employed for a specific period, e.g., Interns or Lifeguards who work part-time and have a maximum number of allowed work hours per year without benefits in non-budgeted positions. A temporary employee may work full-time or part-time.

TRANSFER - The movement of an employee from one position to another position of the same classification or pay range in the same or different department.

UNDEFINED WORDS/TERMS/ or PHRASES – shall be given their plain and ordinary meaning consistent with common usage of the English language.

UNDUE HARDSHIP - An act requiring a significant expense or difficulty for the City.

VACANCY - An authorized budgeted position that is not occupied.

VERBAL REPRIMAND - A verbal statement telling an employee about a violation or failure to perform and advising the employee of the consequences of repeated acts or omissions. A verbal warning does not become a written reprimand merely because the Supervisor makes a note of the event.

WORKDAYS - The established or scheduled days an employee works.

WORK PERIOD – The work period for most non-exempt employees is seven (7) days, with a maximum of forty (40) hours worked at their regular pay.

WORKWEEK - The total scheduled workdays in a seven-day period.

WORKERS' COMPENSATION - Benefits received by an employee who is injured while carrying out assigned duties, as determined by the Workers' Compensation Act of the State of Texas.

WRITTEN REPRIMAND - A written statement of specific charges of violations or failures to perform, or the acts on which such charges are based and a warning of the consequences of repetition.

SECTION 21.2 Interpretation

This Personnel Policy and Procedures Manual may be interpreted, as necessary, in the manner provided by Tex. Gov't Code Ann. § 311.001 the Code Construction Act, the applicable provisions thereof being adopted herein.

APPENDIX A ACKNOWLEDGEMENT FORM

The Personnel Policies and Procedures Manual contains important information about the City, and I understand that I should consult the Chief Administrative Officer regarding any questions not answered in the Manual. I have entered into my employment relationship with the City voluntarily and understand that there is no specified length of employment. Accordingly, either the City or I can terminate the relationship at will, at any time, with or without cause, and with or without advance notice.

I understand and agree that no person other than the Chief Administrative Officer may enter into an employment agreement for any specified period or make any agreement contrary to the City's stated employment-at-will policy.

Since the information, policies, and benefits described herein are subject to change at any time, I acknowledge that revisions to the Manual may occur, except to the City's policy of employment-at-will. All such changes will generally be communicated through official notices, and I understand that revised information may supersede, modify, or eliminate existing policies. Only the City Council can adopt any revisions to the policies in this Manual.

Furthermore, I understand that this Manual is neither a contract of employment nor a legally binding agreement. I have had an opportunity to read the Manual, and I understand that I may ask my supervisor or any employee of the Human Resources Department any questions I might have concerning the Manual. I accept the terms of the Manual. I also understand that it is my responsibility to comply with the policies contained in this Manual, and any revisions made to it. I further agree that if I remain with the City following any modifications to the handbook, I thereby accept and agree to such changes.

I have received a copy of the Manual on the date listed below. I understand that I am expected to read the entire Manual. Additionally, I will sign the two copies of this Acknowledgment of Receipt, retain one copy for myself, and return one copy to the City's representative listed below on the date specified. I understand that this form will be retained in my personnel file.

Signature of Employee	Date		
Employee's Name - Printed			
City Representative	Date		

APPENDIX B PERSONAL INFORMATION ELECTION

To the City of Johnson City Personnel Office	cer / Human Resources Department:
	(printed name), hereby make the following access to information in the custody of the City of iddress, home telephone number, emergency contact ily members.
I do not want the City to disclose or allow p	oublic access to the following (check all that apply):
my home address	
my home telephone number	
my emergency contact information	
my social security number	
information that reveals whether I ha	ave family members
Signature of Employee	Date
Employee's Name - Printed	
City Representative	Date

APPENDIX C POLICE DEPARTMENT MANUAL

City Attorney Comments

PERSONNEL POLICIES
AND
PROCEDURES MANUAL

JEXAS

JE

Revised_

2021

Style Definition: Heading 1: Font: Bold

Style Definition: Heading 2: No bullets or numbering

Style Definition: TOC 1: Font: Bold, Space Before: 12 pt, After: 6 pt, Tab stops: 6", Right, Leader: ... + Not at 5.99"

Style Definition: TOC 2

Formatted: Right

Formatted: Font: 20 pt, Not Bold, Not Italic

Preface

<u>City Reference</u>. Use of the word "City" throughout the Personnel Policies and Procedures Manual (the Personnel Manual) refers to the City of Johnson City.

<u>Purpose</u>. This document contains the various City policies, procedures, and employee benefits governing your employment and the conduct of City business. It is not intended to cover or address every situation that may be encountered during employment. The City Council of the City of Johnson City reserves the right to modify, revoke, suspend, terminate, or change any or all such benefits, plans, policies, or procedures, in whole or in part, at any time, with or without notice.

SOPs. This document includes Department Standard Operating Procedures ("SOPs") in the Appendices. Departmental SOPs do not require City Council approval or ratification upon amendment by the Department Head. The Personnel Manual shall control over any other policies unless Department SOPs are more restrictive.

Noncontractual. This document is not a contract. The language used in this document is not intended to create, nor is it to be construed, to constitute a contract between the City and any one or all of its employees. This document does not provide contractual or property rights to any employee nor constitute a guarantee of employment for any specific duration.

At-Will Employment. The relationship between the City and its employees is "employment at will," irrespective of the classification of the position. "At-will" means that the employment relationship can be terminated by either employer or employee at any time for any or no reason, in so much as the termination is not illegal. Nothing in this Personnel Manual shall be held to alter the "at-will" nature of such employment. The City of Johnson City reserves the right to release an employee at any time or for any reason, with or without cause, unless expressly prohibited by law.

<u>Document Review.</u> A Councilmember or Mayor may access an employee's personnel file, excluding medical file, in his official capacity. These files can be reviewed at the city offices at City Hall but must not leave that location.

Non-Civil Service. As a Type A General Law Municipality with a population under 10,000, the City does not participate in the hiring of civil service employees, pursuant to Texas Local Government Code Section 143, Municipal Civil Service for Firefighters and Police Officers. Moreover, the City does not currently participate in the collective bargaining process, pursuant to Texas Local Government Code Chapter 174, the Fire and Police Employee Relations Act.

<u>Previous Versions Superseded.</u> The policies and procedures outlined and contained in this document supersedes all previous versions of personnel policies by the City as of the revised and approved date.

TABLE OF CONTENTS

CHAPTER 1	SCOPE OF PERSONNEL POLICIES AND PRO	CEDURES87
Section 1.1	Supersede Previous Policy; Conflicts	87
Section 1.2	Application; Exemptions	87
CHAPTER 2	ORGANIZATIONAL STRUCTURE	<u>98</u>
Section 2.1	City Council and Mayor	98
Section 2.2	Chief Administrative Officer	98
Section 2.3	Department Heads	98
Section 2.4	Supervisor	98
Section 2.5	Organizational Chart	108
CHAPTER 3	NATURE OF EMPLOYMENT	1240
Section 3.1	Equal Employment Opportunity	1240
Section 3.2	Americans with Disabilities Act	1210
Section 3.3	Immigration Law Compliance	1240
Section 3.4	At-Will Employment	1240
CHAPTER 4	TYPES OF EMPLOYMENT	1311
Section 4.1	Regular Full-Time Employees	1311
Section 4.2	Part-Time Employees	1314
Section 4.3	Temporary Employees	13++
Section 4.4	Reserve Officers, Volunteers, and Internships	13 11
CHAPTER 5	JOB POSITION DESCRIPTION	1412
Section 5.1	Job Descriptions	1412
Section 5.2	Job Description Reviews	1412
CHAPTER 6	HIRING PROCESS	1513
Section 6.1	Procedure and Types of Hiring	15 13
Section 6.2	Job Announcements	16 13
Section 6.3	Applicant Review	1614
Section 6.4	Rejection of Applications	1614
Section 6.5	Examination	1614
CHAPTER 7	APPOINTMENT AND CHANGES IN EMPLOY	EE STATUS1946
Section 7.1	Probation	1916
Section 7.2	Transfers	20 17
Section 7.3	Promotions	2017
Section 7.4	Demotions	
CHAPTER 8	EMPLOYEE PAY AND PAY CHANGES	2148

Formatted: Font: 14 pt

Formatted: Tab stops: 6.25", Right, Leader:

Section 8.1	Employee Pay	2118
Section 8.2	Pay Changes	2148
CHAPTER 9	CREDIT CARD POLICY	2320
Section 9.1	Introduction	2320
Section 9.2	Purpose	
Section 9.3	General Information	2320
Section 9.4	Issuance of Procurement Cards	2421
Section 9.5	Cardholder Responsibilities	2421
Section 9.6	CAO Responsibilities	2421
Section 9.7	Prohibited Uses of Procurement Cards	2522
Section 9.8	Disciplinary Action	2623
CHAPTER 10	PERSONNEL RECORDS	2724
Section 10.1	Employee Accessibility	2724
Section 10.2	Other Accessibility	
Section 10.3	Personal Information	2724
CHAPTER 11	HOURS OF WORK AND OVERTIME	2825
Section 11.1	Normal Hours of Work	2825
Section 11.2	Compensatory Time for Non-Exempt Employees	2825
Section 11.3	Hours Worked by Exempt Employees	2926
Section 11.4	Holiday Time	2926
Section 11.5	Meal and Other Breaks	3026
Section 11.6	Weather	3027
Section 11.7	Timekeeping Policies and Procedures	3027
CHAPTER 12	EMPLOYEE BENEFITS	3632
Section 12.1	Benefits	3632
Section 12.2	Leaves	
CHAPTER 13	TRAVEL POLICY	4844
Section 13.1	Content	4844
Section 13.2	Travel Authorization.	
Section 13.3	Registration and Conference Fees	4844
Section 13.4	Air Transportation	
Section 13.5	Use of Private Automobiles or City Vehicles / Mileage	4945
Section 13.6	Ground Transportation	
Section 13.7	Car Rentals	4945
Section 13.8	Lodging	4945
Section 13.9	Per Diem (Personal Expenses)	4945
Section 13.10	Business Meals	4945
Section 13.11	Travel Expenses Not Reimbursable by the City	4945
CHAPTER 14	EMPLOYEE SAFETY AND ACCIDENT PREVENTION	ON5147

Section 14.1	Goal of the City	5147
Section 14.2	Drug-Free Workplace Policy	5147
Section 14.3	On-The-Job Accidents and Injuries	5349
Section 14.4	Seat Belts	5450
Section 14.5	Smoke-Free Workplace Policy	5450
Section 14.6	Prohibited Weapons Policy	5450
CHAPTER 15	MISCELLANEOUS REGULATIONS	5651
Section 15.1	Nepotism	5654
Section 15.2	Driving Records Check	5654
Section 15.3	Use of Information Technology	5651
Section 15.4	Use of Telephones and Cellular Telephones	5752
Section 15.5	Breastfeeding	5853
Section 15.6	Visitors in the Workplace	5853
CHAPTER 16	EMPLOYEE PERFORMANCE APPRAISAL	5954
CHAPTER 17	CONDUCT	6055
Section 17.1	Restricted Activities	6055
Section 17.2	Harassment Policy	6156
Section 17.3	Appearance and Dress	6458
Section 17.4	Social Media and Website Policy	6459
Section 17.5	Code of Ethics	7065
CHAPTER 18	DISCIPLINE	7469
Section 18.1	Overview	7469
Section 18.2	Disciplinary Action	
7. 1	VIETE PROPERTY AND THE	
CHAPTER 19	COMPLAINTS/APPEALS	7873
Section 19.1	Complaints	7873
Section 19.2	Grievance/Appeals Procedures	78 73
Section 19.3	Stipulations	7974
CHAPTER 20	SEPARATIONS	8175
Section 20.1	Voluntary Separations	8175
Section 20.2	Involuntary Separations	8276
CHAPTER 21	DEFINITIONS	<u>8478</u>
APPENDIX A	ACKNOWLEDGEMENT FORM	9183
APPENDIX B	PERSONAL INFORMATION ELECTION	9284
APPENDIX C	POLICE DEPARTMENT MANUAL	9485

Formatted: TOC 1, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: 6.25", Right, Leader:

TABLE OF CONTENTS

CHAPTER 1	SCOPE OF PERSONNEL POLICIES AND PROCEDURES	4
CHAPTER 2	ORGANIZATIONAL STRUCTURE	5
CHAPTER 3	EQUAL OPPORTUNITY/ACCESSIBLE EMPLOYER	7
CHAPTER 4	TYPES OF EMPLOYMENT	8
CHAPTER 5	POSITION CLASSIFICATION SYSTEM	9
CHAPTER 6	THE HIRING PROCESS	10
CHAPTER 7	APPOINTMENT AND CHANGES IN EMPLOYEE STATUS	13
CHAPTER 8	EMPLOYEE PAY AND PAY CHANGES	1.5
CHAPTER 9	CREDIT CARD POLICY	17
CHAPTER 10	PERSONNEL RECORDS	21
CHAPTER 11	HOURS OF WORK AND OVERTIME	22
CHAPTER 12	EMPLOYEE BENEFITS	29
CHAPTER 13	TRAVEL POLICY	40
CHAPTER 14	EMPLOYEE SAFETY AND ACCIDENT PREVENTION	43
CHAPTER 15	MISCELLANEOUS REGULATIONS	47
CHAPTER 16	EMPLOYEE PERFORMANCE APPRAISAL	50
CHAPTER 17	CONDUCT	51
CHAPTER 18	DISCIPLINE	65
CHAPTER 19	COMPLAINTS/APPEALS	69
CHAPTER 20	SEPARATIONS	72
CHAPTER 21	DEFINITIONS	75
APPENDICES		ΩI

Commented [L1]: Revised TOC with sections previously provided.

Formatted: Left

Formatted: Normal

Formatted: Normal

CHAPTER 1 SCOPE OF PERSONNEL POLICIES AND PROCEDURES

Section 1.1 Supersede Previous Policy; Conflicts

The City of Johnson City Personnel Policies and Procedures Manual, the "Manual", This document-sets forth the personnel Policies and Perocedures governing all City employees. These policies and procedures supersede previous administrative rules, regulations, and policies adopted before the date of this revised document. If any conflict or inconsistency arises with these policies and procedures, State or Federal law governs respectively, unless such documents specifically state that it is subordinate to these policies and procedures.

Section 1.2 Application; Exemptions

These personnel policies apply equally to all employees of the City and all job applicants unless a class of employees is specifically exempted by these policies. Persons appointed to serve on City Boards, Committees or advisors are exempt from these policies. A person on retainer or under a specific contract with the City is not considered to be a City employee unless a specified employment agreement is stipulated.

Formatted: No underline

Formatted: Heading 2, Left, Tab stops: Not at 1"

Formatted: Font: Bold, No underline

Formatted: Tab stops: 1", Left

Formatted: Heading 2, Left, Tab stops: Not at 1*

Formatted: Font: Bold

Formatted: Tab stops: 1", Left

Formatted: Justified

CHAPTER 2 ORGANIZATIONAL STRUCTURE

Section 2.1 City Council and Mayor

The City Council and Mayor (together City Council) are the policy-making authority of the City of Johnson City. The City Council has the authority to set policy on pay rates, working conditions, and employee benefits as they find to be in the public interest. The City Council shall review these Policies no less than once every two (2) years.

Section 2.23 Chief Administrative Officer

The Chief Administrative Officer (CAO) assists the <u>City Council Mayor</u> in the administration of personnel policies and procedures and is also responsible for the day-to-day administration of these Personnel Policies and Procedures for municipal employees. <u>The CAO shall be selected by the City Council and shall work under the direction of and be responsive to the City Council.</u>

Section 2.34 Department Heads

Department Heads are responsible for the day-to-day administration of these Personnel Policies and Procedures for their respective departments and work under the supervision of the CAO. A Department Head may make departmental rules and regulations that govern the conduct and performance of employees; however, such rules and regulations must be consistent with the City of Johnson City Personnel Policies and Procedures Manual. Unless a Department SOPs are more restrictive, the City of Johnson City Personnel Policies and Procedures Manual shall control over any other policies. Disciplinary action, as outlined in Chapter 18, may be based upon violations of any such rule and/or regulation.

The CAO shall act as the Department Head of the Human Resources Department and the Development Services Department and Utility Billing Department until further notice. A Department Head for each of those departments shall be selected by the City Council upon recommendation by the CAO.

Section 2.45 Supervisor

Supervisors work under the direction of a Department Head and are partially responsible for the day-to-day administration of these Personnel Policies and Procedures. A Supervisor, under the direction of a Department Head, may make departmental rules and regulations that govern the conduct and performance of employees; however, such rules and regulations must be consistent with the City of Johnson City Personnel Policies and Procedures Manual. Unless a Department SOPs is more restrictive, the City of Johnson City Personnel Policies and Procedures Manual shall control over any other policies. Disciplinary action, as outlined in Chapter 18, may be based upon violations of any such rule and/or regulation. A Supervisor shall be selected by a Department head with approval from the CAO.

Formatted: Tab stops: Not at 1.25*

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Tab stops: Not at 1.25"

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [12]: As worded, this assumes that the mayor is an administrator in the city. The mayor is not.

Commented [L3]: The CAO serves at the pleasure of the city council.

Formatted: Tab stops: Not at 1.25"

Commented [L4]: This is included to be in accord with the org

Commented [LS]: The CAO will be the person to average these "departments" until these are large enough to merit a separately hired department head.

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

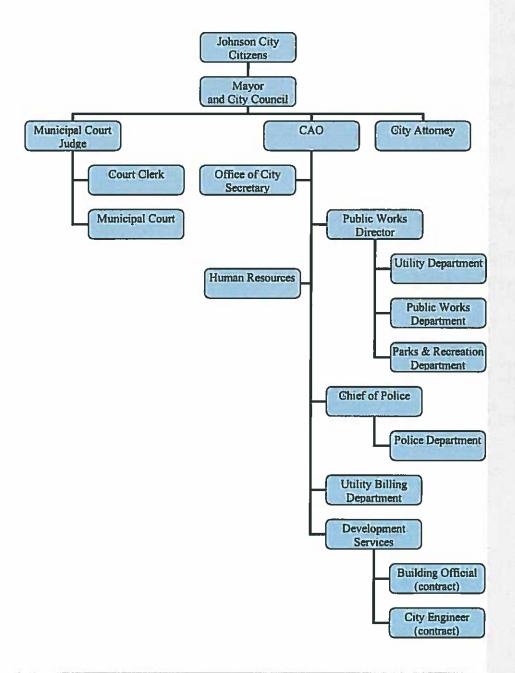
Formatted: Tab stops: Not at 1.25"

Section 2.56 Gity-of-Johnson-City-Organizational Chart

The personnel in the City shall be organized showing line of authority as depicted in the following chart

Formatted: Tab stops: Not at 1.25"

Commented [1.6]: Lines of authority drawn to reflect who works under whom.



CHAPTER 3: -EQUAL EMPLOYMENT OPPORTUNITY EMPLOYERNATURE OF EMPLOYMENT

Section 3.1 Equal Employment Opportunity

The City is an Equal Opportunity Employer and does not discriminate against any applicant or employee based on the person's race, color, religion, sex, national origin, age, disability, or genetic information, except when specific age, sex, or physical requirements constitute a bona-fide occupational qualification reasonably necessary for the normal operation of the business or enterprise.

Section 3.2 Americans with Disabilities Act

The City offers equal employment opportunities to qualified individuals with a disability, and it strictly prohibits discrimination against qualified individuals based on disability.

Section 3.3 Immigration Law Compliance

In compliance with the Immigration Reform and Control Act of 1986, each new employee, as a condition of employment, is required to complete an employment eligibility verification form.

Section 3.4 At-Will Employment

Employment with the City is voluntarily entered into, and each City employee is free to resign at will at any time, with or without cause. Similarly, the City may terminate the employment relationship at will, with or without notice or cause. The policies contained in this Manual set forth general aspects of employment with the City and are not intended to create a contract, nor are they to be construed as contractual obligations between the City and any of its employees.

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 1*

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 1"

Formatted: Font: Bold

Formatted: Tab stops: 1", Left

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Font: Bold

Formatted: Heading 2

Formatted: Justified

Formatted: Normal

CHAPTER 4. TYPES OF EMPLOYMENT

The City hires employees in several different employment types as defined below.

Section 4.1 Regular Full-Time Employees

Regular full-time employees are scheduled to work forty (40) hours per week and eighty (80) hours during each pay period in a budgeted position on a continuous basis and receive benefits as further defined in this document.

Section 4.2 Part-Time Employees

Part-time employees may not work more than nine hundred and ninety-nine (999) hours annually in a budgeted position on a continuous basis. These employees work for a specified hourly rate and are not eligible for employee benefits.

Section 4.3 Temporary Employees

Temporary employees are hired for up to one (1) calendar year or 365 days. These employees work for a specified hourly rate and are not eligible for employee benefits. Specific budgeted positions may not exist for these employees.

Each employee is advised of the length of time to be employed before hiring. Termination automatically occurs on that date unless proper authorization is received before termination.

Section 4.4 Reserve Officers, Volunteers, and Internships

Employees defined under this Section shall be on indefinite original probation throughout their tenure with the City, as defined in Section 7.1A, and will have no appeal rights outlined within Chapter 19. The following employees shall be processed through the Human Resources Department:

A. Reserve Officers

Reserve Officers fall under the direction of the Police Department, and are voluntary employees. Reserve officers are unpaid and are not eligible for employee benefits.

B. Volunteers and Interns

Volunteers may work with any department, and fall under the direction of the Department Head. Volunteers are unpaid and are not eligible for employee benefits.

Formatted: Tab stops: Not at 1.25"

Formatted: Tab stops: Not at 1.25*

Formatted: Tab stops: Not at 1.25"

Formatted: Tab stops: Not at 1.25*

Commented [L7]: Please confirm that these are voluntary unpaid positions.

CHAPTER 5_____JOB POSITION DESCRIPTION

Section 5.1 Job Descriptions

Job descriptions are created by the CAO and approved by the City Council. These outline the duties, required skills, knowledge and abilities, education and experience requirements, and essential job functions for each job. Job descriptions are meant to include essential job functions but may not be inclusive of all job duties. Employees are entitled to have a copy of the job description for their current position.

Section 5.2 Job Description Reviews

Job description reviews may occur if the nature and duties of a position have changed-significantly over a period of time. The Human Resources Department and/or Department Head periodically review position descriptions to ensure they are accurate and up to date. The CAO shall approve all job description modifications. WHAT HAPPENS TO EMPLOYEE IF HIS JOB DESCRIPTION CHANGES? REASSIGN TO ANOTHER POSITION? QUIT?

Formatted: Tab stops: Not at 1.25"

Formatted: Tab stops: Not at 1.25"

Formatted: Justified

Formatted: Font: Bold, Font color: Red, Highlight

Formatted: Highlight

Formatted: Font color: Red

CHAPTER 6: HIRING PROCESS

Section 6.1 Procedure and Types of Hiring

Authority. The hiring of most employees falls under the authority of the Department Head or Supervisor except for .—The hiring of the CAO and and the City Secretary, and the selection of the Municipal Court Judge and City Attorney which with the recommendation of the CAO and Council Selection Committee, fall under the authority of the City Council.—The hiring of any position must be processed through the Human Resources Department.

<u>Process.</u> All municipal departments shall go through the Human Resources Department torecruit applicants for a job opening, whether internal or external. Department Heads must fill out a Job Vacancy Form to recruit existing employees or outside applicants, and follow associated posting procedures, as amended from time to time by the HR Department. Under extenuating circumstances authorized by the City Attorney, an employee may be hired outside the hiring process outlined above. The hiring of any position must be processed through the Human Resources Department.

A. In-House Hiring

In-house recruitment means position vacancies are advertised to City employees only. When recruitment is from City employees only, the job vacancy form indicates so and is posted for a minimum of five working days. Interested employees may apply for inhouse position vacancies by submitting a letter of interest to the Human Resources Department.

B. In-House Promotion

In-house promotion is when a current employee is moved to a vacant position either in a lateral move of higher rank, responsibility, and/or salary. When promotion occurs, the vacant position does not necessarily have to be posted, but rather, may be filled by an employee qualified for the position. Whether to post the position and the type of posting will be decided by management responsible for hiring for the position. If several employees are qualified for the position, an internal posting process should be followed. Promotions may happen within or outside of an individual's department.

C. Open Recruitment

In addition to making an internal hire, the Department Head may also determine that an outside hire is necessary, and he or she shall indicate on the Job Vacancy Form that the position is for "Open Recruitment." Open recruitment means position vacancies are advertised to City employees and the public. These positions will be posted for a minimum of ten working days. The public may apply for positions by submitting an application and resume, as directed in the job announcement. Interested City employees may also apply by submitting a letter of interest to the Human Resources Department.

Formatted: Tab stops: Not at 1,25"

Formatted: Underline

Formatted: Justified

Commented [L8]: Clarifies that the CAO, city secretary, judge and city attorney are hired selected by the council.

Formatted: Underline

Formatted: Justifled

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.88" + 2.94"

Formatted: Font: Bold

Formatted: Normal, Indent: First line: 0", Tab stops: Not at

Formatted: Font: Bold

Formatted: Left, Indent: Left: 0", Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 0.25" +

Formatted: Normal, Tab stops: Not at 0.88*

Section 6.2 Job Announcements

Announcements of all job openings are distributed to inform interested and qualified applicants of the posting, and should contain the following information as applicable:

- 1. Job title;
- Job salary range;
- Starting job salary range/pay;
- 4. The type of recruitment (in-house or open recruitment);
- 5. Essential job functions, including major job duties and requirements;
- 6. Time, place, and manner of making an application;
- Application closing date or open until filled; and
- 8. The statement "An Equal Opportunity Employer" appears on all advertising.

Section 6.3 Applicant Review

Once a budgeted, open position has been properly posted by the Human Resources Department, the Human Resources Department will accept applications through fax, email, mail, or hand-delivered by the applicant in person. Before providing the applicant and associated background materials to Department Heads, the Human Resources Department will review each application to determine whether the application should be rejected, as provided below. Those applications rejected will not be forwarded to the appropriate Department Head for review, nor will the Human Resources Department schedule interviews for any applicant not meeting the minimum requirements.

Section 6.44 Rejection of Applications

Applications may be rejected for the following reason(s):

- The applicant does not meet the stated qualifications for the position;
- 2. Submitted after the expiration of posting; or
- 3. The application form is incomplete.

Section 6.55 Examination

Applicants for all City positions undergo an appropriate selection process. The process may consist of any or all the following elements:

- 1. A written test of knowledge;
- Skills or performance examination;
- 3. An assessment of capabilities needed for the position;
- 4. An oral interview;

Formatted: Normal

- Reference checks;
- 6. Physical fitness test;
- 7. Medical examination;
- 8. Drug screening (for certain positions and upon an offer of employment);
- 9. Background checks; or
- Any other appropriate selection processes.

These <u>elements</u> are designed to determine, as closely as possible, the applicant's ability to perform the essential job functions and duties of the position, with or without reasonable accommodation. Some of these elements will only be performed after a conditional offer has been made to the successful applicant(s) in accordance with State and/or Federal law.

Notwithstanding the foregoing, applicants may be dismissed from the selection process if the Department Head determines, in his or her sole discretion, that:

- The applicant's application form is found to have contained false or intentionally misleading statements of material fact;
- 2. The applicant has a record of previous unsatisfactory employment;
- 3. The applicant has been convicted of a crime that would preclude the applicant from effectively performing the duties of the position applied for, or
- 4. Other valid circumstances indicate that the applicant is unfit or unqualified for the position sought, in the sole discretion of the Department Head, provided that the reason for dismissal is completely and totally unrelated to the applicant's age, race, sex, gender, color, religion, national origin, ancestry, citizenship, marital status, disability, sexual orientation, genetic information, veteran/military status, gender identity/transgender status, pregnancy or any other protected class.

CHAPTER 7. APPOINTMENT AND CHANGES IN EMPLOYEE STATUS

Section 7.1 Probation

A. Original Probation

The purpose of the original probationary period is to provide an opportunity for the Supervisor totrain, observe and evaluate the employee's performance. The original probationary period begins with the date of employment (including Part-Time and Full-Time employees) and has a duration of three (3) to six (6) months. Employees on probation have no appeal rights for termination.

The employee's Department Head or Supervisor completes a performance evaluation report atleast ten (10) calendar days before the completion of the original probationary period. If it is necessary or advisable to give the employee feedback sooner, this evaluation may be done at any time.

Upon completion of the original probationary performance evaluation, the Supervisorrecommends one of the following to the Department Head:

- That the employee be taken off probation;
- That the employee's probation be extended for a period not to exceed threeadditional months:
- 3. That the employee be demoted; or
- That the employee be terminated.

Actions "1" through "4" may be taken at any time during the probationary period. If no action is taken by the end of the sixth month of continuous service, the employee is automatically granted regular status.

B. Additional Probationary Periods

Employees no longer on original probation, that have been promoted, demoted, transferred to a different position, or reprimanded for poor performance, may be placed on an additional ninety (90) day probation. Employees are given a performance evaluation at least ten (10) calendar days before the end of their additional probationary period. Before the end of the ninety (90) day period and based on documented performance, the employee's Supervisor may recommend one of the following:

- That the employee be taken off probation;
- 2. That the employee be returned to the former position, if applicable; or
- 3. That the employee be terminated.

These employees retain all rights to the complaints/appeals process outlined in Chapter 19.

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: 1", Left + Not at 1.25"

Formatted: Justifled

Formatted: Justified

Formatted: Justifled

Formatted: Indent: Left: 1", Hanging: 0.5", Tab stops: Not at 0.25"

Formatted: Indent: Left: 0"

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: 1", Left + Not at 0.25"

Formatted: Indent: Left: 0"

Section 7.2 Transfers

A transfer is the assignment or movement of an employee from one position to another position. The employee must possess the minimum qualifications described in the job description for the new position. A transfer may be made for administrative convenience, upon written request of the employee, or for Federal Medical Leave Act (FMLA). M.L.A. considerations.

Section 7.3 Promotions

Promotions occur because of an employee being selected by a Department Head or Supervisor for a position in a higher pay range. If selected by the Supervisor, it must be approved by the Department Head.

Section 7.4 Demotions

The following types of demotions can be either voluntary or involuntary and may occur at the discretion of the Department Head or Supervisor, with Department Head approval:

- When the employee's position is eliminated due to a change in organization,*
 funding, or a reduction in the workforce.
- Upon the written request of the employee.
- When it is documented that an employee is unable to satisfactorily perform the duties and responsibilities of their current position.
- When the seriousness of an infraction of the Personnel Policies and Procedures is such that disciplinary action must be taken.

Commented [L9]: FMLA not required for cities with employees under 50. Is city nonetheless participating in this?

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Justified

Formatted: Justified, Indent: Left: 0.5", Hanging: 0.5", Tab stops: Not at 0.5"

CHAPTER 8 EMPLOYEE PAY AND PAY CHANGES

Section 8.1 Employee Pay

Employee salary and salary changes shall be commensurate with the <u>annual municipal fiscal</u> yearyearly budget.

A. Appointment Rate

Employees are normally hired at the minimum of the salary range. With written documentation, employees may occasionally be hired above the minimum of the pay range if their skills and knowledge are sufficient to allow them to immediately begin performing at a higher skilled level or if market conditions warrant a higher salary level,

B. Paydays

Employees are paid on a bi-weekly basis. If a payday falls on a holiday, the payday is the previous regular workday.

Hours worked are tracked using time sheets. Each employee is responsible for accurately tracking hours worked, Paid Time Off (PTO).T.O. used, and other changes to their work schedule. The employee must submit their time sheet to their Department Head or Supervisor to be approved, signed, and turned into the CAO in time for payroll. A Department Head, Supervisor, or the CAO may correct an inaccurate time sheet if necessary.

C. Direct Deposit

The City requires direct deposit for all employees.

D. Payroll Deductions

The City deducts from each employee's paycheck those amounts required by State and Federal law, required contributions to TMRS, and amounts authorized in writing by the employee.

Section 8.2 Pay Changes

A. Pay Adjustments

Pay increases may beare awarded to employees in recognition of their work performance and are not automatically assumed to be granted to employees following annual budget adoption. Employees are evaluated before the commencement of the following fiscal year and may receive a pay increase following October 1st of said fiscal year. A written performance evaluation for each employee must be completed before the commencement of any pay adjustments. Pay adjustments are effective on the first day of the pay period

Formatted: No underline Formatted: No underline

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.25"

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.25"

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.25"

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.25*

Formatted: Highlight

following the final authorization of the CAO.

B. Pay Upon Demotions

When an employee is demoted, either involuntarily or voluntarily, to a lower-paying position, the Department Head determines whether the employee's pay remains the same or is decreased to the appropriate or corresponding pay scale.

C. Pay Upon Promotions

When an employee is promoted to a higher salary range position, the Department Head determines whether the employee's pay remains the same or is increased to the appropriate or corresponding pay scale. Salary increases shall be determined by the Department Head, however, increases should be in line with the department budget.

Salary increases shall be determined by Department Heads; however, increases should be in line with their budget.

D. Acting Pay

Under certain circumstances, an employee may be eligible for acting pay when the employee has been appointed to assume the duties of a higher-level position temporarily.

Upon completion of the temporary assignment, the employee is returned to their original position at the previous pay rate.

Formatted: Foot: Rold

Formatted: Normal, Left, Tab stops: Not at 0.25"

Formatted: No Spacing, Left, Indent: Left: 0°, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 0.25°

Formatted: No Spacing, Tab stops: Not at 0.25"

Formatted: Font: Bold

Formatted: Normal, Left, Tab stops: Not at 0.25"

CHAPTER 9 ___ CREDIT CARD POLICY

Section 9.1 Introduction

The City of Johnson City's Procurement Card Program is used to reduce the flow of paperwork and, at the same time, provide better controls on all low-dollar purchases made at the department level. The card will be primarily used in place of petty cash, small regular purchase orders, and all other credit cards. This card policy is not intended to replace, but rather supplement, existing purchasing policies.

Section 9.2 Purpose

The procurement card is a credit tool that is issued by a bank through the State of Texas. This credit tool offers an alternative to the existing purchasing process (small purchase order) and provides an extremely efficient and effective method of purchasing and paying for less expensive items. This procurement card can and may be utilized for larger purchases over \$1,000.00 if approved by the CAO.

The procurement card shall enable employees of the City of Johnson City to purchase non-restrictive commodities, by telephone, on the Internet, or in-person direct from vendors. The procurement cards shall be issued in the employee's name, and the "City of Johnson City" name shall be clearly indicated on each card.

All purchases made with the procurement card shall be paid by the bank that the City of Johnson City contracts with for the procurement card service. The bank on contract will then bill each City of Johnson City employee.

<u>Tax Exempt Purchases.</u> Employees are responsible for the appropriate use of the City tax exemption form. If tax exemption is not used for a purchase, then the employee is accountable to the City for tax on that purchase (excluding purchases made for airline tickets, hotels, restaurant meals, and rental cars). The tax exemption form can be found in the Finance Department.

Section 9.3 General Information

The City of Johnson City's Procurement Card Program shall be utilized and/or administered by City employees in one of the following two (2) designations:

1) Cardholder -

City employees that will utilize the procurement card for purchases of authorized goods and services in strict compliance with the City of Johnson City's Procurement Card Policies and Procedures. Each employee shall keep all documentation for the procurement card activities within their control, reconcile monthly statements between the cardholder and Finance Department, and assign account codes to transactions. Employees shall be completely knowledgeable about the program.

Formatted: No underline

Formatted: Heading 2, Left, Adjust space between Latin and Asian text. Adjust space between Asian text and numbers

Formatted: Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Highlight

Commented [L10]: Each employee to be billed? Need to clarify

Formatted: Highlight

Formatted: Underline

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 0.5°

2) Procurement Card Program Administrator -

The CAO serves as the Program Administrator. The Program Administrator shall be the first point of contact for the employees to answer any questions in respect to proper use of the procurement card, reconciliation and/or verification of purchase activities, and/or correct any potential problems in respect to accounts, codes, disputes, etc.

Section 9.4 Issuance of Procurement Cards

Cards will be issued in the name of the individual employee and the City of Johnson City.

Criteria to receive a Procurement Card shall be as follows:

- Applicant must be a full-time employee or Mayor of the City of Johnson City.
- Each individual cardholder must sign a Cardholder Agreement in the presence of the Procurement Card Administrator.

Section 9.5 Cardholder Responsibilities

The Cardholder shall:

- 1. Ensure the procurement card is used for legitimate City business purposes only:
- Maintain the procurement card in a secure location at all times;
- Must-nNot allow other non-City affiliated individuals to use their procurement card;
- 4. Must-uUse the procurement card within its purchase limits and restrictions.
- Obtain and reconcile all receipts against the corresponding bank statement.
- 6. Submit reconciled bank statement to accountant along with receipts:
- Must-nNever accept cash, gift cards, or certificates in lieu of a credit to the procurement card;
- Immediately notify the CAO of a lost or stolen procurement card. If the procurement card was stolen, please attach a copy of the police report;
- 9. Attempt to resolve disputes or billing errors, if any, with the vendors
- 10. Report erroneous transactions to the CAO; and-
- Must-rReturn the procurement card to CAO immediately upon termination of employment.

Section 9.6 CAO Responsibilities

The CAO shall:

Coordinate meetings with cardholder(s) within the department to reconciled receipts against bank statements;

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [L11]: Because the mayor is not involved in the administrative work of the city, having a card does not apply.

Formatted: Indent: Left: 0.5", Hanging: 0.5"

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: Not at 1.13"

Formatted: Indent: Left: 0.5", Hanging: 0.5"

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Indent: Left: 0.5", Hanging: 0.5"

- Keep all necessary documentation in respect to all transactions for audits by the internal and external auditors_a.
- 3. Review all cardholder transactions:
- 4. Be rResponsible for changing accounting codes for all transactions, when necessary, on the monthly reports before the monthly cut-off date:
- 5. Must-nNotify immediately the bank of any lost or stolen cards:
- Be Rresponsible for collecting all canceled cards:
- Attempt to resolve any disputes not resolved by Cardholder.
- Review all applicants for procurement cards turned in by the Departments for completeness of required information.
- 9. Submit all approved applicants to the Bank and receive all procurement cards:
- Be Rresponsible for training as to the proper use of the procurement card before releasing procurement cards.
- RBe responsible for having all cardholders sign the Cardholder Agreement signifying agreement with the terms of the Procurement Card Program;
- 12. Be Rresponsible for securing all canceled procurement cards and advising Bank;
- RBe responsible for the training of all cardholders in the proper way of reconciling all transactions against bank statements.
- 14. Understanding the electronic media that the City will use to communicate with the Bank on contract_and.—B_be familiar with all report formats to be used with the program;
- 15. Be rResponsible for resolving all disputes not resolved by cardholders
- 16. Be rResponsible for reviewing all statements received from the Bank on contract;
- 17. Be Rresponsible for distributing all monthly reports to cardholders and advising them of the cut-off date for approvals and default code changes.
- 18. BeR responsible for overseeing the processing of the electronic upload of the bill to accounting;
- Be Rresponsible for overseeing the preparation of bills for electronic payment to the Bank on contract; and-
- 20. BeR_responsible for overseeing the reconciliation of hard copy of bank's bill against bank's electronic file and to the transaction totals posted to the City's accounting system;

Section 9.7 Prohibited Uses of Procurement Cards

- 1. The Procurement Card may not be used for personal or unauthorized purchases.
- The Procurement Card may not be used to purchase alcoholic beverages or any substance, material, or service which violates the City's purchasing and contracting policies & procedures, ordinances, or regulations pertaining to the City of Johnson City, without prior approval of the CAO.
- 3. The cardholder may not receive cash, gift cards, or certificates in lieu of credit.
- The cardholder should not allow the card to be used by another non-affiliated City employee for valid purchases.
- 5. The cardholder should not split a purchase to circumvent the card limits.

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Indent: Left: 0.5", Hanging: 0.5", Tab stops: Not at 0.5"

- The cardholder should not use another cardholder's card to circumvent the authorized purchase limits assigned to either the cardholder or the limitations of the card.
- 7. The cardholder must provide Accounting Department with required receipts.
- 8. The cardholder must provide information about any specific purchase.
- The cardholder must adhere to all the Procurement Card Program Policies and Procedures.

Section 9.8 Disciplinary Action

Disciplinary action shall be in line with Chapter 18 of these Policies and Procedures.

The City of Johnson City shall provide for a <u>"ZERO TOLERANCE"</u> factor toward the improper use of the procurement card.

- Severe disciplinary action, including possible termination of employment, shall betaken by the City when the cardholder knowingly, willingly, and intentionally misuses and/or abuses the use of the City of Johnson City procurement card.
- Verbal reprimand, written reprimand, or suspension without pay, may be taken by
 the City when the cardholder uses a procurement card for purchases that are not in
 line with the City of Johnson City's Procurement Card Program Policies and
 Procedures.

Formatted: Heading 2, Left, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Indent: Left: 0.5", Hanging: 0.5"

CHAPTER 10 __PERSONNEL RECORDS

Section 10.1 Employee Accessibility

Employees have the right to the reasonable inspection of their official personnel file during normal business hours. It is the responsibility of each employee to promptly notify the City Secretary of any changes in personnel data, such as personal mailing addresses, telephone numbers, names of dependents, individuals to be contacted in the event of an emergency, education accomplishments, and other such items.

Section 10.2 Other Accessibility

A member of the City Councilmember or Mayor has an inherent right to access an employee's personnel file, excluding medical file, if the records are requested in the individual's official capacity. These files can be reviewed in the Human Resources Department but must not leave that location.

Section 10.3 Personal Information

The City may share employee personal information with employees, contractors, consultants, and other parties who require such information to assist the City with establishing, managing, or terminating its employment relationship with employees, including, but not limited to, parties that provide products or services to the City or on its behalf and parties that collaborate with the City in the provision of products or services to the employee. In some instances, such parties may also provide certain information technology and data processing services to the City so that the City can operate.

When the City shares personal information with such parties, it typically requires that they only use or disclose such personal information in a manner consistent with the use and disclosure provisions of this Policy.

Further, personal information may be disclosed:

- As permitted or required by applicable law or regulatory requirements:
- 2. To comply with valid legal processes:
- To protect the rights and property of the City.
- During emergency situations or where necessary to protect the safety of a person or group of persons.
- Where the personal information is publicly available; and-
- With an employee's consent, where such consent is required by law.

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [L12]: The mayor is a member of the council.

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Indent: Left: 0.5", Hanging: 0.5"

CHAPTER 11 _HOURS OF WORK AND OVERTIME

Section 11.1 Normal Hours of Work

Work Week. Except as otherwise specified, the normal work week is 40 hours per week, exclusive of meal breaks. The work week begins at 12:01 a.m. Saturday and ends the following 11:59 p.m. Friday. Department Heads or Supervisors are responsible for establishing daily work schedules. DIFFERENT FOR PD.

When an employee has worked 40 hours before the end of the work week and can be allowed to take time off, the time off is on a straight-time basis.

Example: An employee has worked 40 hours by the end of the day on Thursday and is scheduled to work on Friday. The employee may be given Friday off. The employee is then credited with 40 hours of pay for that work week!

Straight-Time Off. When an employee has worked 40 hours before the end of the work week and can be allowed to take time off, the time off is on a straight-time basis. Example: an employee has worked 40 hours by the end of the day on Thursday and is scheduled to work on Friday. The employee may be given Friday off. The employee is then credited with 40 hours of pay for that work week. Time off must be scheduled in advance and approved by the Department Head or Supervisor.

Compensatory Time and Overtime. All compensatory time and overtime are given to the employee in accordance with the Fair Labor Standards Act which establishes minimum wage, overtime pay, recordkeeping, and youth employment standards affecting employees in the private sector and in federal, state, and local governments. No overtime will be paid to an employee before the maximum hours for their classification have been reached.

Policy Exception: Public Works employees scheduled "on-call" on Saturdays and Sundays are automatically credited with six (6) hours of overtime; hours accrued over six (6) hours are overtime, as well.

Policy Exception: Public Works employees called into work after hours are automatically credited with two (2) hours of overtime; hours accrued over two (2) hours are overtime, as well.

Section 11.2 Compensatory Time for Non-Exempt Employees

Except for non-exempt employees more specifically addressed by other sections of this Chapter, employees classified as non-exempt under the Fair Labor Standards Act (FLSA), are entitled to compensatory time or overtime when the employee has worked more than 40 hours during the work week and the workload does not permit the employee to take time off during the work week. The Department Head or Supervisor must authorize all compensatory time and overtime in advance. CURRENT ORDINANCE: Availability of funds will be considered when making a decision on whether to award compensatory time or overtime. An The employee accrues compensatory time and overtime at the rate of one and one-half time for the hours

Formatted: Underline

Commented [L13]: As I recall, there is a different work week for the police department.

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Highlight

Commented [L14]: Is this to be a third option for time off?

Formatted: Highlight

Formatted: Highlight

Formatted: Normal

Commented [L15]: For timekeeping and record purposes, this

may be confusing

Formatted: Highlight

Formatted: Normal, Justified

Formatted: Highlight

Commented [L16]: Edited above and created new section for

Straight Time Off. But see comments above.

Formatted: Highlight

Formatted: Normal

Formatted: Underline Formatted: Justified

Formatted: Justified

Formatted: Justified

Formatted: Justified

Formatted: Font: Bold, Font color: Red, Highlight

Formatted: Font: Bold, Font color: Red, Highlight

actually worked over 40 hours during the work week. <u>Vacation days and holidays are not included in the 40-hour work week calculation.</u> An employee with a compensatory time balance must use the compensatory time within ninety (90) days of having earned it. <u>POLICE???</u> Compensatory time does not carry forward into the following calendar year.

Section 11.3 Hours Worked by Exempt Employees

Employees classified as exempt are generally expected to work a 40-hour work week, and any additional hours that may be necessary, to complete normal duties. Time devoted to this end is considered a condition of employment.

Exempt employees are in positions that meet the Administrative, Executive or Professional designations of the Fair Labor Standards Act.

- Compensatory time is allowed on a straight time basis over 40 hours. CURRENT-ORDINANCE: Exempt employees are not entitled to compensatory time, except for Holiday Time worked. However, the department head will have discretion to approve compensatory time for exempt employees for special circumstances.
- Compensatory time is tracked by the employee; and
- Tracked Compensatory time is verified by the Department Head or Supervisor before use.

No more than forty (40) hours of exempt compensatory time may be carned accumulated in a calendar year. CURRENT: No more than 24 hours may be accumulated and must be taken within the City's fiscal year.

HOLIDAY TIME and HOLIDAYS ARE SECTIONS CURRENTLY IN POLICY AND ARE INCLUDED HERE FOR COUNCIL CONSIDERATION.

Section 11.4 Holiday Time

Hourly employees that work designated City holidays shall be entitled to either compensatory time or given straight time for the holiday worked. If the work on the holiday causes the employee to work in excess of forty (40) hours for the work week, the employee shall be entitled to time and one-half for the holiday hours worked (for a total of 2 ½ times normal pay). The supervisor must agree in advance of hours worked, whether the employee will be paid for the holiday or be given compensatory time. Any compensatory time given for working a holiday must be taken within thirty (30) days.

Exempt employees that work designated City holidays shall be entitled to compensatory time. The compensatory time is one hour for each hour worked on the holiday and must be taken before the end of the City's fiscal year. Exempt employees may take only twenty-four (24) hours of compensatory time for holidays worked for each anniversary year.

Formatted: Font: Bold, Font color: Red, Highlight

Commented [L17]: Current policy does not grant comp time to exempt employees. Text highlighted for council consideration.

Formatted: Highlight

Formatted: Indent: Left: 0.5", Hanging: 0.5"

Formatted: Highlight

Formatted: Font: Bold, Font color: Red

Formatted: Font: Bold, Font color: Red

Formatted: Font color: Red

Formatted: Highlight

Formatted: Font: Bold, Font color: Red

Formatted: Highlight

Formatted: Justified

Formatted: Highlight

Formatted: Highlight

Formatted: Font: Bold, Font color: Red, Highlight

Commented [L18]:

Formatted: Font: Bold, Font color: Red, Highlight

Formatted: Font: Bold, Font color: Red

Formatted: Indent: Left: 0*

Formatted: Font color: Red

Formatted: Justified

Formatted: Justified

Section 11.54 Meal and Other Breaks

Employees who work over four hours each day may take an unpaid meal break. The length of the break is one hour and shall be scheduled with the Department Head or Supervisor. The unpaid meal break hour includes transportation time.

Regular, full-time employees may be granted a 15-minute break during each four hours of work. These breaks are paid time and are taken at the work site unless the Department Head or Supervisor has authorized different arrangements. Unused break time may not be accumulated or used to shorten the workday or extend the meal break.

Section 11.56 Weather

Non-exempt employees who are unable to arrive at work at their regularly scheduled time or must leave before the end of their scheduled workday due to severe weather conditions must notify their Department Head or Supervisor and must take personal leave, accrued compensatory time, accrued holiday leave, or leave without pay for the portion of the workday missed.

Upon direction of the CAO, regular full-time and part-time employees who are sent home or told to remain at home may be given credit for having worked the number of hours in the employee's regularly scheduled workday. This time is recorded as administrative leave and is not considered for overtime compensation.

Section 11.76 Timekeeping Policies and Procedures

The City utilizes a time and attendance system that registers actual time entered by an employee using a time clock or timekeeper. During payroll processing, the data is automatically downloaded and printed for employee confirmations and corrections. Employees are paid according to the hours recorded on their timesheet. Failure to use the time and attendance system, as required, may result in disciplinary action, up to and including termination.

Timesheets and associated work records constitute the official method by which work hours are recorded and paid for all City employees. Disputes over actual hours worked, attendance, et cetera will be resolved by referring to the official timesheet records.

Certain situations (e.g., clock malfunction) may arise from time to time that will require data correction. Necessary corrections to the current pay period will be documented in writing or by email by the employee to his/her direct Supervisor. If warranted, Supervisors shall make the appropriate edits on the timesheets. Amendments to prior pay periods must be communicated to the CAO in writing or by email.

The City's timekeeping policies and procedures shall be as follows:

I. DEFINITIONS

Formatted: Highlight Commented [119]: The city uses a time clock?

- A. Swipe-in or -out. The method by which an employee registers his/her work attendance through an identification (ID) badge on the time clock reader.
- B. Actual time in. After arriving at the workplace, the time an employee begins to work.
- C. Actual time out. The time an employee completes work duties or tasks, including lunch breaks. Actual time out does not include time spent driving home from work.
- D. FLSA. Fair Labor Standards Act.
- E. FLSA cycle. The period on which overtime is calculated.

II. TIMEKEEPING ROLES AND RESPONSIBILITIES

A. Roles

- a. Supervisor The individual assigned to approve employee timecards, changes, and leave requests within their department.
- b. Payroll The City Secretary maintains the timesheet records for the City.
- c. Employee Individuals that work within a department and charge time against the department's salary account.

B. Responsibilities

Responsibilities	Supervisor	Payroll	Employee Non-Exempt	Employee Exempt
Record in/out times, including lunch breaks, using the time clock.			Х	
Submit time off requests using the approved Request for Leave Form.			х	Х
Record exception time directly on the timecard.	X	X	х	
Review swipe-in and -out and absences.	X	X	x	X
Enter exception time into system for employees.	Х	X		Y H
Approve timecard	X		Х	X

Verify employee approval and	X	X	-	X
sign off on employee	5			
timecards.				

III. PROCEDURES

A. Pay Period

The regular work-week is Saturday through Friday. Hours are applied to the day of the swipe-in or scheduled start time.

The pay period for all employees is two weeks (14 days).

B. FLSA cycles for employees are as follows:

All employees except Police: 7-day cycle.
Police Department Employees: 14-day cycle.

- C. Employee Responsibilities Non-exempt employees must swipe in and -out at the beginning and end of each scheduled workday, lunch break, and other times when leaving work for personal reasons to be compensated for the time worked during each pay period. Requests for time off require Supervisor approval and, therefore, must be submitted in advance by completing a Request for Leave Form. Employees are responsible for approving their timecards on the last day of each pay period and ensuring that the time reflected on their timecards is accurate.
- D. Supervisor Responsibilities Supervisors administer the timekeeping policy fairly and uniformly and ensure that all employees comply with the policy. Supervisors or their designees verify the number of hours worked and leave taken during the pay period by each employee. All timecards must be approved by the Supervisor before payroll submission.
- E. Leave / Time-Off Requests Leave requests must be submitted through the Request for Leave Form. The leave request must be approved by the employee's Supervisor before the time being taken by the employee. Unapproved leave requests will not be compensated.
- F. Electronic Timecard Approval and Deadlines At the end of each pay period, employees are required to approve their time worked and leave hours recorded for the pay period. By approving the timecard, the employee is attesting that, to the best of their knowledge, the information submitted is complete and accurate. Employees are responsible for all inaccuracies or omissions. Employees may be subject to disciplinary action, up to and including termination, for submitting inaccurate information.

All-time cards must be approved by the Supervisor no later than 10:00 A.M. on Wednesday before payroll is processed. In the event a Supervisor is out of the office, the

Commented [L20]: Employees approve? Need to clarify

Supervisor must designate another individual within his/her department to approve timecards.

G. Failure to Comply with Timekeeping and Attendance Policies – If an employee fails to complete and submit the required timecard information by the deadline given, he or she may be compensated for the time worked and/or leave taken during the next regularly scheduled pay period.

Employees with time and attendance problems and/or abuse may be subject to more structured reporting requirements until the problem is corrected. Examples may include, but are not limited to, the following:

- i. Report to Supervisor upon arrival and departure.
- ii. Report time spent on each task or assignment.
- ii. Complete a sign-in/out sheet for each period away from the work area.
- Take disciplinary action when an employee's attendance record falls below acceptable standards.

IV. NON-EXEMPT EMPLOYEE TIME REPORTING

- A. Time Recording Non-exempt employees are expected to record their hours worked accurately and completely. Knowingly falsifying time records for yourself or another person will result in immediate disciplinary action, up to and including termination, for all employees involved. The time clock is installed in the break room at City Hall, and it must be used for employees to record their time.
- B. Time Window for Swiping In/Out Employees should attempt to swipe in and out as close to their designated start and end times as possible.
- Swiping In Late Employees swiping in past the grace period are considered late.
 Absenteeism and tardiness are administered by Supervisors.
- D. Swiping In Early Unless authorized by an employee's Supervisor, employees are discouraged from swiping in before the grace period before their scheduled work time.
- E. Swiping Out Late Unless authorized by an employee's Supervisor, employees are discouraged from swiping out after the grace period at the scheduled work end time.
- F. Failure to Properly Swipe-In and Out It is the responsibility of each employee to notify his/her Supervisor of a missed swipe no later than one (1) day after it occurred. If the employee fails to notify his/her Supervisor by the payroll deadline, he or she may be compensated for the time worked during the next regularly scheduled pay period. Employees who consistently fail to document their time may be subject to disciplinary action, up to and including termination.

Commented [L21]: Administered? Need to clarify

- G. Meal and Other Breaks Break periods shall be given in accordance with departmental guidelines.
- H. Off-the-clock work Any time spent performing work for the City while not clocked in must be reported to the Supervisor and added to the timesheet in the pay period it occurred.
- I. Overtime All overtime, including not taking a meal or other break, must be authorized in advance by a Supervisor. Non-exempt employees who work overtime without authorization must still be paid for the time worked; however, disciplinary action may be taken if the behavior continues without Supervisor approval.

V. DAYLIGHT SAVINGS

An employee working on a shift when daylight savings time goes into effect will be credited with the actual number of hours worked on that shift. An employee working on a shift upon return to standard time is credited with the actual number of hours worked on that shift.

VI. EXEMPT EMPLOYEE TIME RECORDING

Exempt employees are required to complete time off requests on the Request for Leave Form.

VII. TIMESHEET CORRECTIONS

If time is submitted incorrectly during the current pay period, corrections must be communicated in writing or by email to an employee's Supervisor. The Supervisor will make corrections before 10:00 A.M. the Wednesday before payroll is processed.

If time is submitted incorrectly and payroll has been processed, corrections must be communicated in writing or by email to the City Secretary. Corrections will be made in the following pay cycle.

VIII. SYSTEM PROCEDURES

- A. System Problems If time cannot be transmitted to the Finance Department for payroll processing, employees will be paid based on hours worked in the previous pay period. Any necessary corrections will be made in the following pay period.
- B. Time Clock Problems If time clocks are not working, Supervisors shall document time and attendance for each employee until further notified by Human Resources. Employees discovering a malfunctioning time clock shall immediately notify Human Resources.
- Non-system issues regarding timekeeping and/or pay disputes should be directed to the CAO.

Commented [L22]: Finance? Maybe HR department?

D. Lost or Damaged I.D. Badges - Contact Human Resources.

CHAPTER 12 _EMPLOYEE BENEFITS

Section 12.1 Benefits

The City offers regular, full-time employees enrollment in health, dental, and vision plans, retirement, and life, accidental death and dismemberment, and short- and long-term disability insurances. In addition to providing coverage for full-time employees, the City of Johnson City is committed to complying with all Affordable Care Act requirements. See Human Resources Department for specific details.

A. Longevity Pay

Longevity pay is provided to recognize the service of regular, full-time employees. All full-time employees who are employed as of December 1st each year and who have completed one (1) year continuous full-time employment with the City shall receive longevity pay calculated, from the most recent hire date, based on five dollars (\$5.00) for each month of continuous service. Longevity pay is subject to TMRS, FICA, and federal withholdings.

B. Uniform Allowance Policy

Any person now or hereafter employed by the City that is required by City policy to wear a uniform or articles of official clothing shall be eligible for a uniform allowance up to the maximum amount established in the annual municipal budget.

Uniform allowances shall be made bi-annually in October and April of each fiscal year on a pro-rated basis to employees that are eligible for said allowances.

C. Certification Pay

The City of Johnson City provides certification pay to recognize those employees who achieve certifications and licenses accepted by their Department. Those who obtain certification pay will receive the monetary benefit divided into equal portions of their biweekly paychecks, as determined by the City Council in the annual budgeting process.

Certification pay is not accrued during the original probationary period. Certification pay is not paid cumulatively per certification; ex. an employee who reaches a Level 2 certification is not eligible for Level 1 and Level 2 certification pay. An employee can receive multiple certification pays for different certifications; however, an employee can only receive a maximum of \$1800 per year, regardless of certifications held by the employee.

Below are the certification pays offered by each Department:

Formatted: No underline

Formatted: No underline

Formatted: Heading 1, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: 1.25", Left

Formatted: Highlight

Commented [L23]: Clarify calculation

Formatted: Highlight
Formatted: Highlight

Commented [L24]: Since this is new, section highlighted for council determination.

Formatted: Highlight

Formatted: Highlight

Commented [L25]: How is amount determined

Commented [L26]: Will this apply to an employee hired with those certifications already?

Formatted: Font: Times New Roman, 12 pt

Administration Department

Public Works/Utilities / Parks & Recreation

ISA Certified Arborist
Water (Any Class) Operator Lic.
Wastewater (Any Class) Operator Lic.
Certified Storm Water Inspector
Commercial Driver's License
TDA Vector Control Certified App.
Noncommercial Pesticide App.

Municipal Court

Level 1 Court Clerk Certification Level 2 Court Clerk Certification Certified Municipal Court Clerk

Development Services

Permit Technician (ICC)

City Secretary

TX Municipal Clerks Certification. Program

Police Department

TCOLE Certification – Intermediate TCOLE Certification – Advanced TCOLE Certification – Master Field Training Officer

Code Enforcement / Animal Control
Code Enforcement Certificate
Animal Control License
TDA Vector Control Certified App.

D. Employee Assistance Program

The City of Johnson City provides confidential and voluntary assistance through its Employee Assistance Program (EAP). The EAP provides guidance and resources to help employees and their families with a variety of issues.

Depending on the type of employee conduct, the City may require employees to utilize EAP assistance as a condition of further employment. All contact between an employee and the EAP shall be held strictly confidential. Information given to the EAP counselor may be released to the City of Johnson City only if requested and authorized by the employee in writing. All EAP counselors are guided by a professional code of ethics.

Commented [L27]: Should City pay for this when it's required

Commented [L28]; Does City meet the minimum number of employees for this benefit?

Section 12.2 Leaves

A. Paid Time Off (P.T.O.)

The primary purpose of P.T.O. leave is to allow regular, full-time employees to accrue leave time for personal business that requires an absence from work. Employees cannot take more P.T.O. leave than they have accrued.

Accrual. P.T.O. leave is provided on an annual basis upon start date. The maximum carryover from one calendar year (Jan 1st – Dec 31st) to the next is 40 hours. Accruals more than this amount are forfeited at the beginning of each calendar year. CURRENT ORDINANCE: PTO Rollover. The maximum number of PTO hours accrued and remaining at the end of a calendar year that may be rolled over into the following year is 40 hours.

CURRENT ORDINANCE: Holiday and PTO. PTO earned does not include designated holidays. Other time off due to bereavement, military or jury duty is also considered separate from the PTO policy.

CURRENT ORDINANCE: Overtime and PTO. An employee will not be allowed to use PTO time in order to accrue more than 40 hours in a work week.

P.T.O. Accrual for Regular, Full-Time Employees:

Years of Service A	Annual PTO Hours Allotment		
90 days or less	16		
91 days up to 1 year anniversary	64		
1 year anniversary to Dec 31st	13.34 / month		
Jan 1 (immediately following prorated year) to 2	2 years 136		
3-10 years	192		
11-15 years	216		
16+ years	256		

Original probationary employees accrue P.T.O., but they do not receive it upon separation if the separation occurs prior to termination of their probation termination.

<u>Conversion of Existing Sick and Vacation Leave to PTO.</u> For an employee hired before January 1, 2010, sick and vacation leave accrued_by the employee shall be placed into a separate employee account for use by that employee.

2. Requests for P.T.O. Leave

Employees must request scheduled P.T.O. leave a minimum of one (1) week prior to leave. Unless Department S.O.Ps require differently, employees using P.T.O. leave for a sickness or emergency must call their Department

Commented [L29]: Is this meant to be boided? For emphasis purposes?

Formatted: Highlight

Commented [L30]: Use it or lose it is new and highlighted here

Formatted: Highlight

Formatted: Tab stops: Not at 0.25*

Formatted: Highlight Formatted: Highlight

Formatted: Highlight

Commented [L31]; Bold section?

Head or Supervisor and report their absence within the first half-hour of work if they have not notified their Department Head or Supervisor in advance. Failure to receive approval in advance of leave may result in leave without pay.

Upon separation, regular, full-time employees are paid for their accrued P.T.O. CURRENT ORDINANCE: PTO Paid upon Departure from Employment. Employees who separate for any reason, other than disciplinary, will be paid for accrued, unused PTO hours at the time of separation up to 80 hours.

B. Holiday Leave

The City observes holidays authorized by City Council within each fiscal years's budget. CURRENT ORDINANCE The City recognizes the following ten (10) annual holidays for all regular, full-time employees:

- New Year's Eve
- New Year's Day
- Martin Luther King Day
- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas Eve
- Christmas Day

Time off will be granted for holidays falling on Saturday and will be observed on the preceding Friday. Time off will be granted for holidays falling on Sunday and will be observed on the following Monday.

The City maintains the right to adjust and determine the observance of holidays and to adjust for holidays during the annual budget process.

Holiday leave is payable on the City-approved holiday schedule. Holiday leave consists of floating and regular holiday leave.

1) Floating Holiday

Two (2) floating holidays are awarded at the beginning of each calendar year and must be used by the end of the same calendar year. Regular, full-time employees receive eight (8) hours for each floating holiday.

A floating holiday is not payable to employees upon separation.

2) Regular Holiday

Formatted: Highlight Formatted: Highlight

Commented [L32]: Bold section?

Formatted: Body Text, Left, Indent: Left: 0.5", Right: 0"

Formatted: Highlight

Formatted: Highlight

Formatted: Normal, Indent: Left: 0", Line spacing: Multiple 1.08 li

- a) Regular, full-time employees are paid eight (8) hours per holiday, while Police Officers are paid twelve (12) hours per holiday. If a non-exempt employee works on a City-approved holiday, holiday pay is paid at double time for actual hours worked.
- b) Exempt employees that work designated City holidays shall be entitled to compensatory time. C ompensatory time is one hour for each hour worked on the holiday and must be taken before the end of the calendar year. CURRENT ORDINANCE: Exempt employees may take only twenty-four (24) hours of compensatory time for holidays worked for each anniversary year.
- c) For employees on non-disciplinary leave that includes a City-approved holiday, the holiday is paid as a regular holiday. For employees on disciplinary leave that includes a City-approved holiday, the holiday is unpaid.

C. Administrative Leave

The Mayor-or-CAO may grant up to fifteen (15) working days of administrative leave to relieve an employee from work with pay. Administrative leave may be used when it is in the best interest of the City, when an employee investigation is being conducted, or when employees are directed by the Mayor or CAO not to report to work due to inclement weather.

D. Leave without Pay

Employees may be placed on leave without pay for short periods of time when the employee does not have sufficient leave time to cover their absences.

Employees requesting a leave of absence without pay for a period exceeding five (5) consecutive workdays must submit a written request stating the reason(s) for the request and the anticipated amount of leave time to their Department Head or Supervisor for approval. The Department Head or Supervisor may approve up to fifteen (15) consecutive days of leave without pay. Amounts over fifteen (15) days must be reviewed by the Department Head or Supervisor and approved by the CAO. The CAO may grant a leave of absence without pay for a period not to exceed ninety (90) consecutive calendar days in any twelve (12) month period. No leave is accrued during this period, and the employee is liable to the City for all dependent coverage. It is the employee's responsibility to ensure payment to the City within thirty (30) calendar days of the insurance bill date. The employee is solely responsible for Court-ordered payments and supplemental insurances.

E. Military Leave

Regular employees who have completed their original probation are entitled to the benefits provided under the Uniformed Services Employment and Reemployment Rights

Commented [L33]: Highlighted for council consideration.

Formatted: Highlight Formatted: Highlight

Formatted: Highlight

Commented [L34]: This new section is highlighted for council

Formatted: Highlight

Commented [L35]: 15 days of admi leave is new Highlighted for council consideration. Mayor does not have administrative authority over personnel.

Formatted: Highlight Formatted: Highlight

Formatted: Highlight
Commented [L36]: Clarify.

Formatted: Highlight
Formatted: Highlight

Commented [137]: This is a new section and highlighted for

Formatted: Highlight

Formatted: Highlight

Act (USERRA). In addition, such employees who are members of the State Military Forces or members of any Reserve Component of the Armed Forces of the United States are entitled to leave of absence from their duties without loss of time, seniority, or benefits on all days during which they are engaged in authorized training or duty ordered by the proper authority not to exceed fifteen (15) days in any one calendar year. Employees will continue to receive payments from the City for those fifteen (15) days. Military leave more than fifteen (15) days will be charged to P.T.O. leave or leave without pay. Regular employees who have completed the original probation who are ordered to extended active duty with the state or federal military forces are entitled to all the re-employment rights and benefits provided by law upon their release from active duty. Requests for approval of military leave must have copies of the relevant military orders attached.

Additionally,

- (1) a person who is an officer or employee of the City and who is a member of the Texas military forces, a reserve component of the armed forces, or a member of a State or Federally-authorized urban search and rescue team is entitled to paid leave of absence for each day the person is called to State active duty by the Governor or another appropriate authority in response to a disaster, not to exceed seven (7) workdays in a fiscal year; and
- (2) during the leave of absence described in (1), the person may not be subjected to loss of time, efficiency rating, P.T.O. or sick leave.

F. Family/Medical Leave (F.M.L.A.) SEE COMMENT.

All regular full-time and part-time employees may be eligible for Family/Medical Leave, subject to the following rules established by the Federal Family/Medical Leave Act of 1993, and as later amended by the Department of Labor.

The following is subject to change by the Department of Labor. Please reference the DOL website for further details and updates, http://www.dol.gov/whd/fmla.

Family/Medical Leave is an approved leave of absence available to regular full-time and part-time employees who have been employed for at least 12 months and have provided at least 1250 hours of service during the previous 12 months at the time the leave is requested. The maximum amount of Family/Medical Leave is 12 weeks in any 12-month period. An eligible employee may take Family/Medical Leave for any of the following circumstances:

- Birth of the employee's child;
- Placement of a child with the employee for adoption or foster care;
- When the employee is needed to care for the physical or mental needs of the employee's child, spouse, or parent who has a serious health condition;
- When the employee is unable to perform the essential functions of the

Commented [L38]: Does the FMLA apply to employees? While the FMLA applies to a city, an employee is eligible who works at a location that has 50 employees within a 75-mile radius (the 50/75 rule). In other words, the FMLA "excludes any employee who is employed at a worksite at which the employer employs fewer than 50 employees if the total number of employees employed by that employer within 75 miles of that worksite is also fewer than 50." At https://www.ccfr.gov/comment/title-29/part-825

Keep in mind that inclusion of the FMLA in the policy will require the City to comply with FMLA provisions. Also, if the previous calendar year's 50 employee count is being used for the current year the employee remains eligible if the 50 count falls in the current

Current policy does provide for Family Leave very similar to FMLA. However, because there is no reference to FMLA, the City is not committed to following FMLA.

Formatted: Highlight Formatted: Highlight

Formatted: Highlight Formatted: Highlight position because of the employee's serious health condition.

Spouses employed by the City are entitled to a combined maximum total of 12 workweeks of leave (rather than 12 weeks each) for the birth or adoption of a child or placement from foster care of a child. Leave for birth or adoption (including foster care placement) must conclude within 12 months of the birth or placement.

Parents or spouses who both work for the City are each entitled to 12 workweeks of leave to care for a sick child or because of the illness of the other spouse.

An eligible employee is entitled to 12 workweeks of leave during any 12-month period measured from the first day Family/Medical Leave is taken. The next 12-month period begins the first time Family/Medical Leave is taken after completion of any previous 12-month period.

The following words and phrases, as used in the application and interpretation of the Family/Medical Leave Policy, are defined as:

- "Child", "Son" or "Daughter" means a biological, adopted, foster child, stepchild, legal ward, or child of a person standing in loco parentis (i.e., in the place of a parent) who is under 18 years of age or 18 years or older if the child is incapable of self-care because of a mental or physical disability.
- "Serious Health Condition" means an illness, injury, impairment, or physical or mental condition involving either inpatient care at a hospital, hospice, residential medical care facility or continuing outpatient treatment by a health care provider for more than three days (i.e., a Doctor of Medicine or osteopathy authorized to practice medicine, surgery, or other person determined by the Secretary of Labor to be capable of providing health care services).
- "Unmarried domestic partners" and "in-laws" do not qualify as spouses or parents for Family/Medical Leave.

An employee must first use and exhaust available and accrued paid leaves under the City's benefit plans and policies, except for 8 accrued hours of PTO leave, which the employee may elect to save for use after returning from Family Medical Leave. The use of paid leave is included in the maximum 12-week period allowed as Family/Medical Leave. If an employee is entitled to paid leave, the employee must take the paid leave first, i.e., PTO leave, except for 8 hours. Any remaining Family/Medical Leave beyond applicable paid leave as mentioned above is without pay.

The City may require the employee to provide medical certification to support a claim for leave for an employee's own serious health condition or to care for a seriously ill child, spouse, or parent. For the employee's medical leave, the medical certification must include a statement that the employee is unable to perform the essential functions of the position. For leave to care for a seriously ill child, spouse, or parent, the medical certification must include an estimate of the amount of time the employee is needed to provide care.

Formatted: Highlight

Commented [L39]: The 8 hour exception is new and highlighted

Formatted: Highlight

Formatted: Highlight

If medically necessary for a serious health condition of the employee or the employee's child, spouse, or parent, leave may be taken on an intermittent or reduced work schedule subject to the provisions of this policy. If leave is requested on an intermittent or reduced basis for planned medical treatment, the City may require the employee to transfer temporarily to an available alternate or part-time position or to a schedule that better accommodates an intermittent or reduced work schedule.

The employee's current hourly rate of pay remains the same for hours worked, regardless of the temporary employment transfer to a different position or schedule.

When the need for leave is foreseeable, such as the birth or adoption of a child or planned medical treatment, the employee must provide reasonable prior notice and make efforts to schedule leave so as not to disrupt City operations. In cases of illness, the employee is required to report at least every 30-calendar days on their leave status and intention to return to work.

Employees who are granted an approved leave of absence must continue to pay their portion of the health and/or optional/supplemental benefit(s) premiums and all other deductions. The City continues to pay its portion of employee's premium(s). Non-payment of premiums that is more than 30 days late results in the cancellation of benefits. The City will give the employee fifteen (15) days' notice before cancellation of benefits.

If an employee elects not to return to work upon completion of an approved unpaid leave of absence, the City will recover the cost of any payments made to maintain the employee's health and/or optional/supplemental coverage from the employee unless the employee does not return because of circumstances that are beyond the employee's control, including an FMLA qualifying condition.

A request for Family/Medical Leave of Absence Form must be completed and signed by the employee. The form must be submitted to the employee's immediate Supervisor for review and then forwarded to the CAO for approval and processing. If possible, the form should be submitted 30 days in advance of the effective date of the leave.

The use of Family/Medical Leave is not considered negatively or held against the employee as it relates to evaluations, promotional considerations, or any other employment factors. No Supervisor will interfere with, restrain, or deny employees their rights under this policy; nor will an employee be discharged or discriminated against based on the employee's use of the Family/Medical Leave or the filing of a grievance or charge related to this policy and the Family/Medical Leave Act.

G. Limitations on Leaves of Absence

Except for leaves of absence for military duty, no leave of absence, by itself or in combination with other periods of leave, may last longer than six (6) months. Any employee who for any reason or combination of reasons misses a total of six (6) months

Commented [L40]: What about the 8 hours set aside?

of work in a twelve (12) month period, or a total of nine (9) months of work in an eighteen (18) month period, will be separated from employment due to unavailability for work, subject to any reasonable accommodation duties the company may have under the ADA or similar law. Any employee so separated will be eligible for rehire and will be able to apply for any vacancies that may exist at any given time, depending upon qualifications and availability of job openings.

H. Jury Duty/Court Appearance Leave

Employees who are required to miss work to serve as a juror or who are subpoenaed to appear as a witness in court receive their normal compensation. It is the responsibility of the employee to provide a copy of the <u>subpoena or court</u> notice to the employee's Department Head or Supervisor.

Jury/court leave may not be used in any instance when an employee is a plaintiff or defendant in a court action unless the employee's involvement arises because of the employee's job duties or responsibilities.

I. Bereavement Leave

In the event of a death in the employee's family, an employee may be granted up to three (3) calendar days of bereavement leave to attend the funeral and handle the personal affairs of the deceased. For bereavement leave, the definition of family includes the employee's spouse (as defined by State law), employee's or their spouse's parents; brother(s); sister(s); grandparent(s); uncle(s); aunt(s); children; brother-in-law; sister-in-law. The Department Head or Supervisor may extend this period by two calendar days if extended travel time is necessary.

J. Election Leave

Employees are encouraged to vote in all elections. Employees should try to vote before or after work, during the lunch break, or by early voting or absentee ballot alternative. If employees cannot vote during these times, a maximum of up to one-hour election leave is allowed upon approval of their Supervisor.

K. Quarantine Leave for Certain Law Enforcement Personnel

Definitions.

The following definitions apply to this Section only. The words and terms defined in this Section have the meaning given unless the context clearly indicates another meaning.

- "Law Enforcement" is defined as certified peace officers who are employed by the City of Johnson City.
- "Blanco County Health Authority" or "Health Authority" is a physician appointed by the County under the Texas Health and Safety Code, Chapter 121,

Commented [L41]: Cumulative or consecutive?

Commented [L42]: New section for Council attention.
Formatted: Highlight

the "Local Public Health Reorganization Act", to administer State and local laws relating to public health within Blanco County.

• "Communicable Disease" means an illness that occurs through the transmission of the infectious agent or its toxic products from a reservoir to a susceptible host, either directly, as from an infected person or animal, or indirectly through an intermediate plant or animal host, a vector, or the inanimate environment that is required to be reported to the Texas Department of Health by the Texas Health and Safety Code Section 81.041.

Paid Quarantine Leave

City of Johnson City law enforcement personnel, who the Blanco County Health Authority requires to quarantine or isolate due to possible or known exposure to a communicable disease while on duty, will receive regular full pay, consisting of all employee benefits and compensation the employee is entitled to under the City of Johnson City Personnel Policies & Procedures for the duration of the quarantine or isolation period ("Quarantine Leave").

If eligible, the employee is not required to use other available paid leave before using Quarantine Leave.

Blanco County's Health Authority or its designee determines when an employee is required to be quarantined or isolated due to possible or known exposure to a communicable disease while on duty, including Quarantine Leave eligibility and the duration of the leave.

Law enforcement personnel should quarantine or isolate if required by Blanco County's Health Authority or its designee and follow all the Health Authority's recommendations during the quarantine or isolation period. Once the Health Authority places the law enforcement personnel on quarantine or isolation, the employee shall notify their immediate Supervisor of the need to quarantine or isolate as soon as possible.

Law Enforcement personnel are not eligible for overtime hours during any period that they are subject to quarantine or isolation by the Blanco County Health Authority or its designee. If the employee's combination of Quarantine Leave and Hours Worked is more than the employee's regularly scheduled work hours, the number of Quarantine Leave hours must be reduced so the total hours per day does not exceed the regularly scheduled number of hours for that day. Law Enforcement personnel are prohibited from working another job on the days that they use Quarantine Leave.

L. Mental Health Leave for Certain Law Enforcement Personnel

Definitions

1. "Traumatic event" – an event which occurs in the peace officer(s) scope of employment when the officer is involved in the response to or investigation of an event that causes the officer to experience unusually strong emotional reactions or

Formatted: Underline

Formatted: Underline

Commented [L43]: New section for Council attention.

Formatted: Underline

feelings that have the potential to interfere with their ability to function during or after the incident.

Traumatic events may include, but are not limited to, the following:

- a. Major disasters which may include response to weather-related events involving multiple casualties; or explosions with multiple casualties; or search and recovery missions involving multiple casualties;
- b. Incidents involving multiple casualties which may include shootings or traffic accidents;
- c. Line of duty death or suicide of a department member;
- d. Death of a child resulting from violence or neglect;
- e. Officer(s) involved shooting of a person.
- 2. Mental health leave administrative leave with pay granted in response to a traumatic event that occurred in the scope of the peace officer's employment.
- 3. Mental health professional a licensed social or mental health worker, counselor, psychotherapist, psychologist, or psychiatrist.

Requesting Mental Health Leave

An officer directly involved in a traumatic event may request the use of mental health leave. The request shall be made in writing through the chain of command. The request shall be treated as a priority matter and a decision on the granting of the leave shall be made no later than 24 hours following the submission of the request. The request shall be granted unless the chain of command can articulate specific compelling reasons to deny granting the leave.

Confidentiality of Request

Any request for mental health leave shall be treated as strictly confidential by all parties involved and shall not be discussed or disclosed outside the officer's immediate chain of command, and only as necessary to facilitate the use of the leave. Any officer or Supervisor who becomes aware of behavioral changes and suggests the officer seek mental health leave shall not discuss that matter with any third party. Any breach of this confidentiality shall be grounds for discipline.

Confidentiality may be waived by the officer seeking mental health leave. Confidentiality may be waived under circumstances that indicate the officer is a danger to himself or herself or others and department personnel must confer with mental health professionals.

Duration of Mental Health Leave

Formatted: Underline

Formatted: Underline

Formatted: Underline

An officer directly involved in a traumatic event may request up to three working days of mental health leave.

Extensions of mental health leave may be available under certain circumstances. Any request for an extension shall be accompanied by documentation from a mental health professional who is counseling the officer. The request may extend the leave by three working days. Each officer may request no more than two extensions, each supported by sufficient documentation by the mental health professional. The Chief shall grant the extension(s) upon the receipt of sufficient documentation to explain the need for the extension.

CHAPTER 13 _TRAVEL POLICY

Section 13.1 Content

The City of Johnson City will reimburse employees for necessary, appropriate, and approved travel-related costs. Employees who travel are expected to exercise good judgment when incurring travel costs. Arrangements for air transportation, hotel accommodations, car rentals, and conference registrations are the responsibility of the traveling employee. Also, the City will reimburse employees for expenses personally paid for on behalf of the City.

Policy Exception: The payment of sales and use tax for airfare, fuel, ground transportation, car rentals, lodging, and restaurants is allowed. An employee should seek a sales tax exemption for lodging where possible.

Section 13.2 Travel Authorization

A. Travel Outside the City of Johnson City

All travel outside of the City of Johnson City made at the expense of the City shall be made only upon the prior authorization of the Department Head or Supervisor. If the traveler is a Department Head, authorization must be made by the CAO or Mayor. Before making a trip, the employee must submit a Travel Request Form. The nature of the trip, destination, times and dates of the beginning and end of the trip, and detailed estimates of the cost must be stated on this form. In addition, documentation of the reason for travel should be attached along with mileage calculations, if mileage reimbursement is requested.

B. Travel Request Form

The Travel Request Form shall be submitted for approval to the Departmental Head or Supervisor. If the traveler is a Department Head the form is submitted to the CAO-or-Mayor.

Same-day travel of an employee also requires the approval of the Department Head or Supervisor.

Section 13.3 Registration and Conference Fees

Registration fees for a meeting or conference at which attendance has been approved should be paid in advance by the City or charged on the City's credit card.

Section 13.4 Air Transportation

All City-approved air travel must be at the most reasonable and economical rate. Travelers are strongly encouraged to book their reservations well in advance of travel to ensure the lowest fare.

Formatted: No underline

Formatted: No underline

Formatted: Heading 2, Left

Formatted: Heading 2

Formatted: Heading 2, Indent: First line: 0", Tab stops: Not at .0.5"

The City is not responsible for loss or damage to luggage or other personal effects during travel. If such damage occurs, travelers should seek reimbursement through their own insurance carrier or attempt to recover costs directly from the responsible party.

Section 13.5 Use of Private Automobiles or City Vehicles / Mileage

Mileage in privately owned vehicles is calculated based on the distance from the City Hall to the travel destination and back to the point of return.

Tolls and reasonable parking fees may be paid by the City, City credit card, or personal monies. Personal monies are reimbursable by the City. Parking or other traffic fines are not reimbursable.

The City's Seat Belt Policy applies when using a private or City vehicle and on City business.

Section 13.6 Ground Transportation

Taxi fares, public transportation, and shuttle services for transportation to and from the airport and between business-related locations in the destination City may be paid by the City credit card or are reimbursable. Receipts are required for reimbursement by the City.

Section 13.7 Car Rentals

Car rentals must be approved in advance by the Department Head or Supervisor.

Section 13.8 Lodging

The City will reimburse or pay for the actual cost of standard accommodations in reasonably priced hotels and motels.

Section 13.9 Per Diem (Personal Expenses)

Per Diem for personal expenses payable to the employee of the City before travel is based on rates published by the General Services Administration for the destination City.

Section 13.10 Business Meals

Business meals, including receptions, workshops, meetings, and seminars, where the discussion of City business is the primary purpose, may be paid by the City credit card or reimbursed with the approval of the Department Head or Supervisor.

Receipts must have the name and location of the restaurant, the group or organization, the number of people the receipt is for, and the date and amount of the expense.

Section 13.11 Travel Expenses Not Reimbursable by the City

Formatted: Heading 2

Formatted: Heading 2

- 1. Alcoholic beverages;
- First-class airfares (employee reimbursement will be reduced to coach);
- 3. Travel accident insurance premium and/or purchase of additional travel insurance;
- 4. Costs incurred by traveler's failure to cancel transportation or hotel reservations in a timely manner;
- 5. Late check-out or room guaranteed charges;
- 6. Parking or other traffic fines;
- 7. Personal entertainment expenses;
- 8. Haircuts, personal grooming, and shoeshine services;
- 9. Tobacco products;
- 10. Automobile towage;
- 11. Child-care, babysitting, house-sitting, pet-sitting, or kennel charges;
- 12. Books, magazines, or newspapers; and
- 13. Other expenses not directly related to City business.

CHAPTER 14 EMPLOYEE SAFETY AND ACCIDENT PREVENTION

Section 14.1 Goal of the City

The City's goal is to maintain a safe working environment for its employees and its citizens.

A. Responsibilities of the Employer

The City is responsible for providing a reasonably safe and healthy working environment for employees. To do so, the City provides specialized safety equipment and training for employees, as deemed necessary and in accordance with City policy.

B. Responsibilities of the Employee

All employees are responsible for always observing safe work practices and are expected to conform to safety rules and regulations as set out by the City. Questions concerning proper safety methods or noticed safety problems or violations should be referred immediately to the employee's Department Head or Supervisor. Supervisors shall address such reports immediately and take steps to correct problems or violations.

Section 14.2 Drug-Free Workplace Policy

A. Overview

While at work, each employee has the responsibility to deliver services in a safe, efficient, and conscientious manner. To perform a job in the safest manner possible, employees must be able to work in an alcohol/drug-free work environment and be free from the effects of alcohol and other job-impairing substances while on the job.

Accordingly, the use, sale, distribution, possession, or being under the influence while on the job of intoxicating liquor, controlled substance, a drug not medically authorized, or any other substances that impairs job performance or poses a hazard to the safety and welfare of the employee, co-workers, citizens, or visitors is strictly prohibited and may result in disciplinary action, up to and including termination.

B. Definitions

- 1. Alcohol: means any beverage, mixture, or preparation containing ethyl alcohol (ethanol).
- 2. <u>Controlled Substance (Drug)</u>: means any drug, controlled substance, inhalant (abusable glue or aerosol paint), or perception-altering substance, including, but not limited to, marijuana, hashish, cocaine, heroin, morphine, codeine, opiates, amphetamines, barbiturates, hallucinogens, phencyclidine (PCP), and inhalants.
- 3. <u>Urinalysis Test</u>: means screening by a laboratory designated by the City for drugs in a urine specimen provided by an applicant or employee.

Formatted: No underline

Formatted: No underline

- 4. <u>Blood Test</u>: means a screening by a laboratory designated by the City for alcohol in a blood specimen provided by an employee
- 5. <u>Breathalyzer Test</u>: A test to confirm the specific level of alcoholic beverage present in the body.
- 6. <u>Intoxication</u>: any level of mental or physical impairment resulting from the voluntary introduction of alcohol or a controlled substance.
- 7. <u>Positive Test Result for Alcohol</u>: means having a reportable blood alcohol concentration (BAC) level in the body of .02 or higher, as determined by blood and/or Breathalyzer test.
- 8. <u>Positive Test Result for Drugs</u>: This means having a "reportable level" of a drug in the body, as determined by a urinalysis and/or blood test.
- 9. Reasonable Suspicion: a conclusion based on personal observation of specific, objective instances of employee conduct, that an employee is unable to satisfactorily perform assigned job duties due to the suspected use of controlled substances or alcohol. Such inability to perform may include, but is not limited to, a pattern of abnormal or erratic behavior, physical symptoms (i.e., glassy or bloodshot eyes, slurred speech, odor, unsteady gait, poor coordination, or reflexes), or direct observation of controlled substance or alcohol use. Information provided by a reliable and credible source of possession of controlled substances or alcohol will also constitute a basis for reasonable suspicion.
- Testing Facility: means a hospital, clinic, or laboratory approved by the City.

C. Notification

- City rules and regulations prohibit the use or possession of controlled substances (except with notification to the Department Head or Supervisor and by prescription only) or alcohol while an employee is on duty. Violation of these rules and regulations will subject the employee to discipline, up to and including termination.
- 2. Based on reasonable suspicion, after a workplace accident or injury, before hiring, or through a random drug screening authorized by the H.R. Department, an employee shall submit to testing for controlled substance and/or alcohol use. Prior to such testing, employees are required to sign a form consenting to the test.

D. Prohibited Conduct Relating to the Use of Alcohol and Controlled Substances

Employees Will Not:

- Have a positive test result for alcohol.
- Test positive, equal to, or exceeding the maximum levels for a confirmed test, as established by the Federal Department of Health and Human Services, for a controlled substance.
- Report for duty or return to duty exhibiting the odor of alcohol or a controlled substance.

- 4. Be under the influence of alcohol or a controlled substance or exhibit any element or the appearance of intoxication.
- 5. Possess, use, or distribute alcohol or controlled substances while on duty.
- Consume any alcoholic beverage or controlled substance immediately before or following their tour of duty at their worksite.
- 7. Refuse or fail to comply with the requirements, referrals, or time frames within this policy.

E. Procedures for Reasonable Suspicion Testing of Employees

When there is reasonable suspicion that an employee is under the influence of alcohol or a controlled substance while on duty:

- 1. The employee is prohibited from working.
- 2. The Supervisor or Department Head personally observes and reviews specific objective instances of employee conduct to confirm that reasonable suspicion exists.
- 3. The employee is immediately transported for testing to the appropriate testing facility. After testing, arrangements are made for safe transportation to the employee's residence, or a place selected by a relative of the employee.

F. Disciplinary Actions Relating to the Use of Alcohol and Controlled Substances in the Workplace

Employees who refuse to consent or submit to a drug or alcohol test in accordance with these procedures may be terminated. Employees who produce a positive test result for drugs or alcohol, or who otherwise violate this policy, are subject to disciplinary action, up to and including termination. Employees engaging in any activity designed, intended, or which has the effect of altering in any manner a drug or alcohol test will be terminated.

Section 14.3 On-The-Job Accidents and Injuries

An employee who receives an injury while working for the City may be entitled to benefits under the Worker's Compensation Law of the State of Texas. Time spent towards initial and follow-up care by the employee is compensable.

If an employee is injured on the job, they must immediately contact their Department Head or Supervisor, who will notify the Human Resources Department, if available, and then immediately fill out a "First Report of Injury" form to determine if they should go to a medical clinic. If the employee is unable to complete these reports, it will be the responsibility of the Department Head or Supervisor.

If an employee is involved in an accident, and the employee is injured or not, the employee must immediately notify their Department Head or Supervisor who will then notify the Human Resources Department, if available, and then be sent to a City-approved medical clinic for drug/alcohol testing in addition to any other treatment that is needed.

Formatted: Heading 2, Left, Tab stops: Not at 0.69"

Section 14.4 Seat Belts

All drivers and passengers of City vehicles and personal vehicles used for City business are required to use safety belts as equipped for the vehicle. Employees violating this section are subject to disciplinary action.

Section 14.5 - Smoke-Free Workplace Policy

Maintaining a smoke-free workplace protects the health, safety, and well-being of all employees and the citizens served in City facilities. Smoking is prohibited inside all City facilities. Smoking and the use of tobacco products are allowed in designated areas. JNCLUDE E-CIGS??

Section 14.6 Prohibited Weapons Policy

Policy. The possession by an employee of handguns and other types of weapons are prohibited in all City facilities, except as specifically required by certain positions, where it is a bona fide job requirement and as provided by state law. CURRENT POLICY: As provided in state law, employees shall not be prohibited from possessing handguns on city premises in accordance with open carry and concealed handgun statutory requirements.

Any employee who is licensed to carry a concealed handgun may transport or store a firearm in a locked, privately-owned motor vehicle located in a parking area for employee parking provided on City property.

Exceptions.

- 1) This Section does not apply to an employee whothat has received written permission from the Municipal Court Judge, pursuant to Section 46.03 of the Texas Penal Code, to carry a firearm within City Hall / Municipal Court, as amended.
- 2) The provisions of this section do not apply to those excepted under Penal Code 46.15, as amended, a law enforcement peace officer or special investigator regardless of whether the peace officer or special investigator is engaged in the actual discharge of the officer's or investigator's duties while carrying the weapon. Handgun possession by a law enforcement peace officer or special investigator shall be in accordance with Penal Code Chapter 46, as amended.

Prohibition Specifically prohibited are:

- 1. Any type of firearm
- 2. A knife with a blade over 5 1/2 inches
- 3. "Brass knuckles" or "knuckles" made of any other hard substance
- 4. A throwing knife, dagger, or switchblade
- 5. Any other weapon made illegal as described in the Texas Penal Code, Section 46.01 Chapter 46.

Disciplinary Action. Violation of this policy may result in disciplinary action, up to and

Formatted: Tab stops: Not at 1.19"

Formatted: Highlight

Commented [L44]: Penal Code 46.02 (a-5) allows a handgun in a public place as long as it's in a holster (a-5) "A person commits an offense if the person carries a handgun and intentionally displays the handgun in plain view of another person in a public place. It is an exception to the application of this subsection that the handgun was partially or wholly visible but was carried in a holster." Please confirm with Ross

Formatted: Highlight

Formatted: Underline

Formatted: No underline

Formatted: Underline

Formatted: No underline

Commented [L45]: Need to be more specific

Formatted: Indent: Left: 0.5*

Commented [L46]: 46.001 is the definitions section of Chapter 46. A specific provision listing illegal weapons is not contained in Chapter 46. To the extent, that descriptions are contained within Chapter 46, the entire chapter is referenced here.

Formatted: Underline

including termination.

Violation of this policy may result in disciplinary action, up to and including termination.

Policy Exception: The provisions of this section do not apply to those excepted under Penal Code 46.15, as amended, a law enforcement peace officer or special investigator regardless of whether the peace officer or special investigator is engaged in the actual discharge of the officer's or investigator's duties while carrying the weapon. Handgun possession by a law enforcement peace officer or special investigator shall be in accordance with Penal Code Chapter 46, as amended.

Formatted: Left, Wklow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

GHAPTER 15 MISCELLANEOUS REGULATIONS CHAPTER 15 MISCELLANEOUS REGULATIONS

Section 15.1 Nepotism

Nepotism is the patronage bestowed or favoritism shown based on family relationships, as in business and politics. Unless already authorized by the City Council, (The practice of nepotism in hiring personnel or awarding contracts is forbidden by the City. No person may be hired or appointed by the City for regular, full-time employment who is related within the second degree of affinity (by marriage) or within the third degree of consanguinity (by blood) to any member of the City Council, the CAO, or any other City officials. In addition, in the interest of effective management, no employee shall supervise another employee who is related within the second degree of affinity or the third degree of consanguinity to the Supervisory employee.

Section 15.2 Driving Records Check

Driving records may be obtained prior to employment or at any time during employment for an employee whose job duties require the operation of a city vehicle.

Employees who operate a vehicle for City business must immediately notify their Department Head or Supervisor if their driver's license has been suspended, revoked, or denied.

If an employee, who operates a motor vehicle as a job duty, receives a traffic citation that may result in the employee's driving privileges being suspended, and driving is an essential function of the job, the employee must notify their Department Head or Supervisor within three days of the issuance of the ticket. If the traffic citation requires an appearance at court, the employee must notify their Supervisor of the status of the citation the next working day after the court proceeding.

The City periodically requests driver's license information from employees so that driving record information can be obtained. An unsatisfactory driving record may be a factor in determining an employee's ability to perform their job and may be grounds for disciplinary action or termination.

Section 15.3 ___ Use of Information Technology

The City provides employees with computers that may include access to e-mail and the Internet to perform their jobs more efficiently. This technology is provided by the City at its own expense and its use, and all related resources are restricted to City business. All work done using this technology is and remains the property of the City. It is not intended for use in connection with employee's personal business, private or non-business matters, to solicit business for non-work-related ventures, or any personal cause, including political or religious issues.

Employees do not have any right of privacy with respect to the use of the City's computers, software, e-mail, or the Internet. Employee communications, documents, and other matters on computers, software, email, or the Internet are subject to inspection and review by the City and may be subject to disclosure under the Public Information Act. Employees are strictly prohibited

Formatted: Font: Not Bold

Commented [L47]: The law only limits this to Council. Want to expand this to those lisred?

Formatted: Font: Not Bold

Formatted: Tab stops: Not at 1.19"

from printing, displaying, downloading, or sending any sexually explicit images, messages, cartoons, or jokes. This includes excessive messages with little information that slows down productivity and clogs the system or non-work-related activities, such as chat rooms. Inappropriate or abusive use of computer technology may result in disciplinary action up to and including termination.

Employees are prohibited from posting, transmitting, and/or disseminating any material that may bring discredit to or may adversely affect the efficiency or integrity of the City of Johnson City on any personal web page, social networking website, community-based website, online discussion forum, online blog, instant messaging chat client, chat room, or other online social space without the written permission of a Department Head or Supervisor

A. Electronic Mail

Electronic mail (e-mail) is used to facilitate business-related communication between employees and other businesses outside the organization. The use of e-mail is considered the same as creating or sending a business letter or office memo and is structured in a professional manner that represents the employee and the City. They are not the private property of any employee and employees have no right to privacy. The City reserves the right to review, audit, intercept, access, and disclose all messages created, received, or sent over the electronic mail system for any purpose.

B. Internet Usage

Access to the Internet is provided to employees in certain positions to utilize its resources for conducting City business. The City reserves the right to review and monitor employee Internet access. Employees are not permitted to download, display, or disseminate materials that may be considered obscene, racist, sexist, or otherwise offensive.

IN CURRENT ORDINANCE:

Unauthorized downloading of programs or applications can result in the infiltration of unwanted viruses or spyware which can seriously compromise the security of internal networks and important information. It is strictly forbidden to download applications or unauthorized programs to desktops, laptops or tablets.

C. Software Licenses

The City strongly supports strict adherence to software vendors' license agreements. When at work, or when using the City computing or networking resources, copying of software in a manner not consistent with the yendor's license is strictly forbidden.

Section 15.4 Use of Telephones and Cellular Telephones

Commented [L49]:
Formatted: Not Highlight
Formatted: Not Highlight
Formatted: Highlight

Commented [1.48]: Don't all employees have internet access?

Formatted: Highlight

Formatted: Highlight
Formatted: Indent: Left: 0.5"

Communications systems and equipment include mail, electronic mail, "email," courier services, facsimiles, telephone systems, computers, computer networks, online services, internet connections, computer files, video equipment intakes, tape recordings and recorders, company issued pagers and cell phones. Use of such communication devices shall be limited solely to work-related activities. Employees may be required to reimburse the City for any charges resulting from personal use of the telephone. The City reserves the right to monitor the frequency and length of calls to avoid abuses of these privileges. Unauthorized use of long distance may result in disciplinary action, including dismissal.

No sexually-oriented or sexually-suggestive material shall be downloaded, duplicated, or scanned using company equipment. All outgoing messages, whether by mail, facsimile, email, internet transmission, or by other means, must be accurate, appropriate, and work-related.

Cellular telephone calls are not secure and can be monitored. It is illegal to intentionally monitor cell phone conversations without the consent of one of the parties to the conversation. Caution should be exercised when confidential or sensitive information is discussed on a City-provided cell phone.

Section 15.4-5 Breastfeeding

Pursuant to Texas Government Code Title 6, Subtitle A, Ch. 619, the City supports the practice of expressing breast milk during work hours for a reasonable amount of time that may be needed beyond the usual meal or break times. Employees who wish to express milk during work hours shall keep Supervisors informed of their needs.

Expressed milk may be stored in any municipal refrigerator located in City facilities, and all expressed milk should be labeled with the employee's name and date collected so it is not inadvertently confused with another employee's milk. Each employee is responsible for the proper storage of her milk.

Section 15.56 -Visitors in the Workplace

To provide for the safety and security of employees and the facilities in the City, only authorized visitors are allowed in the workplace. Each Department Head or Supervisor is responsible for determining what authorized visitors are allowed. Restricting unauthorized visitors helps maintain safety standards, protects against theft, ensures the security of equipment, protects confidential information,safeguards employee welfare, and avoids potential distractions and disturbances. If an unauthorized individual is observed on the City's premises, you should immediately notify your Supervisor.

Formatted: Heading 2, Left

Formatted: Heading 2, Left, Tab stops: Not at 0.66 +

Formatted: Not Expanded by / Condensed by

Formatted: Not Expanded by / Condensed by

CHAPTER 16 _EMPLOYEE PERFORMANCE APPRAISAL

Section 16.1 Performance Appraisal

A. Performance Appraisals

<u>Purpose</u> Performance appraisals are conducted to give employees feedback on their overall jobperformance. The performance appraisal interview establishes a time when employees and Supervisors can meet to discuss performance, work goals, and personal development goals. The appraisal is intended to give the employee and the City information that assists the employee in becoming a more effective worker.

Procedure. Written performance appraisals are completed by the Department Head or Supervisor at least 10 workdays prior to completion [See Section 7.1 (A)] of original probation. Thereafter, performance appraisals are conducted on an annual basis prior to the end of each fiscal year. Informal appraisals and work discussions may occur on a more frequent basis. Performance appraisals are in written form on approved performance appraisal forms. The Department Head or Supervisor may delay the completion of a performance appraisal due to pending disciplinary review.

CURRENT POLICY (new added text in bold): The work performance of each permanent employee shall be evaluated annually by the Department Head or immediate Supervisor, Department Heads will be evaluated by the CAO only. The CAO shall be evaluated by the Mayor and the review submitted to Council.

B. Evaluation of Performance Appraisals

<u>Evaluation.</u> When conducting performance appraisals, Department Heads or Supervisors are responsible for objectively evaluating the employee's job performance throughout the evaluation period. Supervisors are responsible for the validity of performance ratings.

Formatted: Normal

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Left, Indent: Left: 0", Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Indent: Left: 0°, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: No underline

Formatted: Left, Indent: Left: 0°, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Underline

Formatted: Indent: Left: 0", Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Font: Bold, Highlight

Formatted: Left, Indent: Left: 0.01", Right: 0.04", Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Formatted: Highlight

Formatted: Highlight

Formatted: Font: Bold, Highlight

Formatted: Highlight

Formatted: Font: Bold, Highlight

Formatted: Highlight

Formatted: Font: Bold, Highlight

Formatted: Font: Bold

Formatted: Not Strikethrough

Formatted: Underline

Formatted: Indent: Left: 0", Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

CHAPTER 17 __CONDUCT

All violations of Chapter 17 will be handled by the policies in Chapter 18.

City employees are prohibited from engaging in any physical, intimate, and/or sexual relationship with any subordinate employee (this includes Reserves, Volunteers, and Interns).

<u>Personal Behavior.</u> As civil servants, City employees are held to a high level of professional behavior. Therefore, it is expected that all City employees show due consideration and respect for the public, their colleagues, and the office they hold.

City employees are prohibited from engaging in any conduct, on or off-duty, that could reflect unfavorably upon the City. City employees are expected to keep their private lives unsulfied so as not to reflect poorly on the City; to maintain courageous calm in the face of danger, scorn, or ridicule; to have self-restraint; to be constantly mindful of the welfare of others; to be honest in both thought and deed, in both personal and official life; and to be exemplary in obeying the laws of the land and the regulations of their department.

City-employees are-prohibited-from-engaging-in-any-conduct, on-or-off-duty, that-could-reflect unfavorably upon the City-

City employees are prohibited from engaging in any physical, intimate, and/or sexual relationship with any subordinate employee (this includes Reserves, Volunteers, and Interns).

Preferential Treatment Avoidance.

Employees must avoid any action that might result in or create the impression of using their position for private gain or giving preferential treatment to any person or company while conducting City business. It is the responsibility of all employees to observe rules and regulations adopted for the orderly, proper, efficient, and safe operation of City functions.

Section 17.1 Restricted Activities

Certain activities, by virtue of their relationship to the City service or the unique characteristics of the City, must be regulated or restricted. These activities include, but are not limited to, the following:

A. Outside/Inside Employment

Outside / inside employment includes, but is not limited to, other employment, the ownership or operation of a business, employment as a consultant or advisor, employment with the City in another position, or employment with another local governmental entity. Such employment must not conflict with the performance of assigned City duties, be in competition with the City, or be deemed a conflict of interest by the Department Head or Supervisor.

Commented [L50]; Only subordinates?

Formatted: Underline

Formatted: Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [L51]: Only subordinates

Formatted: Underline

B. Privileged Information

City employees who are involved with plans, programs, or information of public interest may not use this privileged information for personal gain, or to benefit friends or acquaintances. If an employee has an outside interest that could be affected by any City plan or activity, this situation must be reported to their Department Head or Supervisor and the CAO immediately. An employee in such a position must also fill out a "Conflict of Interest Form." This Form can be requested from the City Secretary's Office. Each employee is charged with the responsibility of ensuring privileged information remains confidential and that only information that should be made available to the public is released. Violation of these provisions regarding the use of privileged information for private gain is cause for disciplinary action and/or criminal charges.

C. Political Activity

Any funds provided from or through the City are not to be contributed to or used for the conduct of political activities or the benefit of any candidate for public office, whether partisan or non-partisan. No employee shall be assigned to work for or on behalf of any partisan activity or candidate.

The following actions are strictly prohibited:

- Working or directing other staff to work on any political activity on paid time.
- The use of City facilities or equipment paid for in whole or in part with City funds for political purposes. This includes the use of space, office equipment, and telephones during regularly scheduled work hours, as well as after regular work hours.
- 3. The implicit or explicit coercion of employees to work on political activities on their own time.
- The use of City rank or title to assist any public official or candidate in any election at any time.
- Engaging in any political activity while wearing City uniforms or driving City vehicles. (An exception is made for those employees who are voting).
- 6. Campaigning for and/or assisting during working hours in the election of any public official running for public office.

Section 17.2 Harassment Policy

The City is committed to providing a work environment that is free from harassment or intimidation toward or by any employee, Supervisor, manager, citizen, visitor, or other non-employee work contact.

A. Definition of Harassment

Commented [L52]: Can an employee work for a political

Harassment is defined as unwelcome or unsolicited verbal, non-verbal, physical, or sexual conduct that:

- 1. Is made a term or condition of employment, such as a Supervisor's decision to hire or fire;
- 2. Is used as the basis for employment decisions like pay, promotion, or job assignments;
- Interferes with the employee's work performance; or
- 4. Creates an intimidating, hostile, unprofessional, or offensive work environment.

Examples of what may be considered harassment, depending on the specific facts and circumstance, include, but are not limited to, the following:

Verbal and Non-Verbal Harassment:

Derogatory, vulgar, or degrading comments, jokes, gestures, or other verbal or non-verbal conduct, regarding a person's race, color, religion, sex, national origin, age, disability or genetic information, or the distribution or posting of similar written or graphic material offensive in nature.

Physical Harassment:

Hitting, pushing, or other aggressive physical conduct or threats to take such action.

Sexual Harassment:

Unwelcome or unsolicited sexual advances, demands for sexual favors, or other verbal or physical conduct of a sexual nature. Behavior that may, depending on the circumstances, be considered sexual harassment includes unwanted touching, holding, grabbing, hugging, or other unwanted physical contacts. In addition, offensive language or jokes, whistles or "cat calls", staring at a person's body, offensive gestures, or motions, or distributing or displaying sexually oriented cartoons, pictures, calendars, or other objects may be considered sexual harassment.

Retaliation:

Demonstrating hostility toward, alienating, or otherwise taking unfriendly action against an employee for complaining about or reporting the behaviors described above.

B. Reporting Process

If an employee believes harassment has occurred or witnessed what is believed to be

harassment of or by another employee(s), immediate action should be taken by:

- Identifying the offensive behavior to the harasser and requesting that it stop.
- Discussing the concern as soon as possible with a Department Head or with Human Resources whom the employee feels comfortable talking with about the problem.
- Contacting the CAO or Mayor to report the complaint/incident when the
 employee is not comfortable talking directly to the harasser or the employee's
 Department Head or Human Resources.

There is no requirement for the form or content of a harassment complaint. The complaint may be verbal or written. It is recommended that as much information as possible be provided regarding the offending incident or conduct, such as: what happened or is continuing to happen, the person(s) causing the harassment, time(s), place(s), and, if available, the names of witnesses, etc.

C. Supervisor Responsibility

Department Heads and Supervisors are responsible for the conduct of all City employees.* As part of this responsibility, they must take steps to eliminate any form of harassment and counsel or discipline employees as necessary to correct inappropriate behavior. Supervisors who are aware of or should have known of harassment by employees or non-employees and who do not take immediate action to correct the situation may be subject to disciplinary action. Allegations of harassment are dealt with as confidentiality as possible.

When a Supervisor is notified of alleged harassment, the Supervisor is required to promptly notify their Department Head and the CAO for a determination as to how the investigation is to be made. The complaint is promptly and thoroughly investigated. The investigation may include interviews with individuals directly involved and where necessary, with employees who may have observed the alleged harassment or who may be similarly situated. The complaint, investigative steps, and findings are documented as thoroughly as possible.

All employees filing a complaint regarding harassment are to receive a written response from their Department Head or Supervisor addressing their complaint within ten (10) business days.

D. Disciplinary Action

If the investigation indicates that harassment or retaliation against the complainant(s), witness(es), or person(s) who participate in the investigation occurred, appropriate action up to and including termination is taken.

Employees who file a harassment complaint that is groundless and brought in bad faith,

Commented [LS3]: Will any information on the complaint go into the employees files?

Formatted: Justified, Indent: Left: 0.5"

or brought for the purpose of humiliating others, are subject to disciplinary action up to and including termination.

Section 17.3 Appearance and Dress

Professional appearance and attire are required during work hours. Employees are expected to take sufficient hygienic care to maintain a neat and clean appearance appropriate for their specific job and work environment. Employees who are required to wear uniforms and/or safety gear are to wear them appropriately. Employees whose dress and appearance do not meet the standards of sound judgment and are not appropriate for their job and work environment are subject to disciplinary action. A Department Head or Supervisor determines if an employee's appearance and dress is appropriate.

Jeans are allowed but must be uniformly dyed with no holes or frayed edges. Leggings are permitted, but the accompanying top must be at least mid-thigh. Examples of non-acceptable office attire include beach flip flops, shorts, cut-offs, miniskirts, tank tops, spaghetti straps, faded or backless attire, or any revealing or ill-fitting clothing, including tops or clothing that reveal the breasts, the midriff, or navel.

Jewelry, piercings, and tattoos are generally allowed, but should not be excessive, unprofessional in appearance, or distracting. Tattoos and piercings on the face and neck are not acceptable (excluding) ear lobe piercings for carrings and cosmetic permanent makeup for eyebrows, eyeliner, lipstick, and lip liner only. Permanent makeup shall be in good taste and blend naturally with the skin tone to enhance a natural appearance). If tattoos and/or piercings on the face, neck, or back are present, in the case of tattoos, they must be covered up, and, in the case of piercings, articles/jewelry associated with such piercings should be removed. Tattoos on other parts of the employee's anatomy may also be required to be concealed if it is determined by the Department Head that the tattoos are distracting from the work or services performed by the employee.

Section 17.4 Social Media and Website Policy

A. Purpose

This policy provides guidelines for the use of social media, such as Facebook, Twitter, Instagram, or LinkedIn by City employees. The City's primary internet presence shall be City of Johnson City websites and social media sites. Social media is useful when sharing information and promoting engagement with our City Council, Staff, citizens, and the public. The City has an overriding interest in ensuring those who speak on behalf of the City do so in a professional manner and with content that is both accurate and timely.

B. Scope

This policy applies to:

1. any established or planned website or social media site maintained by the

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [L54]: End parenthesis??

Commented [L55]: End parenthesis here?

Commented [L56]: This section is almost 6 pages long. May want to make this its own separate chapter, a separate management/operation booklet for the SMC, or shorten it particularly since city employees will not have access to publish anything on a city website (all has to go through Social Media Coordinator).

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers City or its Departments;

- 2. any City of Johnson City employee who uses City Social Media Sites or City Websites for any purpose; and
- 3. in a limited manner, to all City employees who use personal social media pages or websites, if the social media page or website, or any individual post thereon, indicates that the employee is an employee of the City of Johnson City or otherwise implies an affiliation with the City of Johnson City, unless the employee specifically includes the following phrase prominently on the social media site or website:

"The views and opinions expressed on this page are the employee's personal views and not those of the City of Johnson City."

This policy shall not apply to:

- City employees' use of their personal social media or websites when acting solely in a personal capacity; or
- 2. Social media and websites of elected officials when they are used solely for campaign purposes during an election.

C. Definitions

<u>City-Managed Websites</u> – Websites that are designed, developed, and/or maintained by City Staff who are authorized by the CAO to do so and that are used to communicate with the public on City-related business.

<u>City Social Media Sites</u> – Social media sites that are developed and/or maintained by City Staff who are authorized by the CAO to do so and that are used to communicate with the public on City-related business.

Comment - A response published on a City social media site using text, graphics, video, or other multimedia file by the authorized Administrator.

<u>Copyright</u> – The right of an author to control the reproduction and use of any creative expression (including photos, graphics, body of text, etc.).

<u>Follow</u> – A term used on social media websites, such as Twitter and Facebook, where an individual chooses to receive updates or information from a particular social media website.

<u>Hyperlink</u> – A link from one part of a webpage to another page, such as the City of Johnson City home web page, with a link to its events calendar.

<u>Post</u> – A term used on social media websites to indicate an entry published on the webpage, including text, graphics, video, or other multimedia files.

Commented [L57]: Include from the public also?

<u>Social Media</u> – A type of website where registered users create online communities to share information, ideas, personal messages, and other content (such as videos).

<u>Social Media Administrators</u> – City Staff who are authorized by the CAO and/or his/her designee to oversee social media sites or websites maintained by the City. A social media administrator's authority is limited to actions that directly reflect guidance from the CAO and Mayor.

<u>Social Networking</u> – The creation and maintenance of personal and business relationships online.

Tweet - A post published on the social networking website Twitter.

URL - A World Wide Web website address, such as www.johnson@citytx.org.

Website – A group of web pages that contain hyperlinks and are made available to any user on the Internet.

Web Page - A particular section of a website that has its own unique URL.

D. City-Managed Websites

City-Managed Websites include, but are not limited to, the following:

<u>City of Johnson City</u> (www.johnsoncCitytx.org) – The official website for the City of Johnson City providing comprehensive information about our form of government, policies, procedures, Departments, City news, and City events.

E. City Social Media Sites

City Social Media Sites include, but are not limited to, the following:

<u>City Facebook</u> (@JohnsonCity) — The City uses Facebook to engage with the public and to help showcase Johnson City as a preeminent residential, commercial, and tourism City in the Texas Hill Country. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added to social media sites.

<u>City Instagram</u> (@CityofJCtx) – The purpose of the City's Instagram profile is to promote the City through photographs, so people are encouraged to visit, shop, dine, and play in Johnson City. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added to social media sites.

Johnson City Police Department Facebook (@johnsonCitytxpolice) – The purpose of the Police Department Facebook page is to disseminate important notices, educational content, Departmental news, and encourage engagement with the public. If appropriate, a message stating "This site is not monitored. Call 911 for emergencies." should be added

to social media sites.

F. Authorized Use of City Social Media Sites and City-Managed Websites

The City utilizes social media and websites for the purpose of sharing information, promoting events, engaging with the public, and other objectives, as determined by the CAO and/or his designee. Daily management of all City-Managed Websites and City Social Media shall be the responsibility of the Social Media Coordinator (SMC). A request to post information shall be submitted to the SMC with posting information and desired websites. Once approved by the SMC, the SMC shall post the content. The following provisions apply to all Departments and/or employees who publish content on City Social Media Sites or City-Managed Websites.

- Observe and abide by all copyright, trademark, and service mark restrictions when publishing content;
- 2. All content shall be subject to archive and retention, as defined in the Texas Public Information Act, Texas Government Code, Chapter 552;
- 3. Employees submitting information for posting and the SMC should ensure the accuracy of all information posted to City Social Media Sites and City-Managed Websites. Information posted to City Social Media Sites and/or City-Managed Websites should be current, accurate, complete, and relevant, and, if mistakes are made, the error must be corrected as quickly and candidly as possible;
- All content should follow and abide by the terms of service of each social media site on which it is posted, if applicable;
- 5. All content posted to City Social Media Sites and City-Managed Websites should remain professional in tone and be in good taste;
- If the content includes photos of any City employee, independent contractor, or volunteer, the SMC shall ensure the appropriate releases have been completed before posting; and
- 7. Department websites and social media content are subject to review, editing, and approval by the SMC.

In addition to the above guidelines, the following applies to City employees' use of City Social Media Sites and City-Managed Websites, including content that discusses City business, policies, or procedures:

- 1. Employees should have no reasonable expectation of privacy when engaging in City Social Media Sites or City-Managed Websites online. Such social media and website content may be obtained for use in criminal trials, civil proceedings, and administrative investigations. Content is accessible by the public, not retractable, and can be retained or referenced for long periods of time.
- 2. Employees are prohibited from posting text, photos, graphics, or video recordings of City business on City Social Media Sites and/or City-Managed Websites without prior authorization from the SMC.
- Employees are prohibited from posting on City Social Media Sites and/or

Commented [L58]: Do you mean for employee content approved by the SMC?

City-Managed Websites sexually explicit images, videos, cartoons, jokes, messages, or other material that would be considered a violation of the City policy preventing sexual harassment in the workplace.

- 4. When posting content on City Social Media Sites and/or City-Managed Websites, employees shall avoid all conduct that would compromise the integrity of the City, undermine public confidence in the City, and/or adversely affect any employee or Department.
- Employees are prohibited from using City Social Media Sites or City-Managed Websites to provide misinformation about the City, fellow employees, or City policies and procedures.

G. Public Comment and Interaction

The City welcomes the opportunity to engage with its citizens and the public through websites and social media in a limited public forum. These forums operate in a spirit of professionalism, good taste, community, and educational interaction. Users and visitors to City Social Media Sites and Websites shall be notified that the intended purpose of the site is to serve to foster communication between the City and the public.

City Social Media Sites and City-Managed Websites that offer comment or interaction functions shall provide a disclaimer on the site that "posted comments do not necessarily reflect the views or positions of the City."

The City reserves the right to restrict or remove any content that is deemed in violation of this policy or any applicable law. Editing or deleting content is permitted if the content;

- a. Promotes, constitutes, or encourages illegal, improper, or illicit purposes through visual, textual, or auditory posting;
- Promotes or advocates violence or the threat of violence against any individual or group;
- Promotes, fosters, or perpetuates discrimination based on race, creed, religion, gender, national origin, physical or mental disability, or sexual orientation;
- d. Would be reasonably considered pornographic, obscene, or defamatory in nature, or contains inappropriate sexual content or links;
- c. Compromises the safety of City employees or officials or City public infrastructure systems;
- f. Violates a legal ownership interest of another party, such as copyright, or violates confidentiality; or
- g. Violates the hosting social media site's terms of service.

H. Records Retention of City-Authorized Social Media and Websites

The City of Johnson City shall maintain social media and websites record in accordance with this policy and with State Law.

I. Employee Use of Personal Social Media and Websites

This policy applies to City employees' use of their personal social media sites (i) when acting as an employee or representative of the City of Johnson City; (ii) when identifying themselves as an employee or representative of the City of Johnson City; or (iii) when an employment relationship, representative relationship, or other affiliation with the City of Johnson City is otherwise implied. Personal social media sites or websites may be monitored to determine applicability to and/or adherence to City policies.

To avoid the applicability of this policy to a personal social media account or website, or to an individual post thereon, City employees must adhere to the following guidelines. Failure to do so could result in the information being considered the employee speaking on behalf of the City and will be treated in the same manner as employee use of City Social Media Sites or Websites:

- 1. Employees identifying themselves as an employee of the City on personal social media accounts or websites or otherwise implying an affiliation with the City shall state that "the views expressed on this site are the employee's personal views only, and they do not reflect the views of the City of Johnson City, its staff, or its officials." This statement shall be placed as a disclaimer on the employee's personal social media account or website and should be included along with any post that would otherwise violate this policy.
- 2. Personal social media accounts or websites may not be designated in a way that would cause users to believe that the site is administered or endorsed by the City, including the unauthorized use of City logos or City trademarks. This includes political websites or social media sites used and administered by candidates for public office in the City of Johnson City.
- 3. Employees are prohibited from posting on personal or social media accounts or websites sexually explicit images, videos, cartoons, jokes, messages, or other material that would be considered a violation of the City policy preventing sexual harassment in the workplace.
- 4. For online safety, employees are discouraged from providing personally identifiable information within personal social media accounts or websites, including addresses, telephone numbers, or e-mail addresses.

City time and equipment should not be used for updating personal social media accounts or websites, including updating personal pages or profiles. Time spent on social media sites should be limited in the same manner as time spent on the telephone or internet while conducting personal business.

J. Employee Photo Release Agreement

All City personnel (full-time, part-time, independent contractors, and volunteers) shall complete the Photo Release Agreement as designated by the Social Media Coordinator. If any person refuses or fails to complete the Photo Release Agreement, that person's photo will not be used in any manner on City Social Media Sites, City-Managed Websites, or

otherwise.

K. Violations

Violations of this policy shall be considered misconduct and may result in disciplinary action, up to and including termination of employment.

Department Heads and Supervisors are responsible for subordinate compliance with this policy and for investigating non-compliance.

L. Revisions

The City of Johnson City reserves the right to update this policy, as needed.

Section 17.5____Code of Ethics

The Code of Ethics is intended to provide guidance to employees of the City in the event of a conflict between their personal or professional interests and the interest of the City. It is not to be interpreted as comprehensive in scope or to address every perceived conflict or issue; rather, it should be used as a framework for employees to apply in particular circumstances. Ultimately, ethics for employees is a matter of personal honesty, common sense, and good judgment.

A. Definitions

As used in this Code, the following terms shall have the meaning-respectfully-ascribed to them-in-this section ascribed below:

City shall mean the City of Johnson City.

Council Member shall mean a duly appointed member of the City Council.

Employee shall mean any person employed by the City, including those individuals employed on a part-time basis.

Benefit means anything reasonably regarded as economic gain or economic advantage. Business means any activity engaged in economic gain or for charitable, educational, or philanthropic purposes.

Business Entity means a sole proprietorship, partnership, firm, corporation, holding company, joint stock company, receivership, trust, or any other entity recognized in law through which business for profit is conducted.

Financial Interest shall mean a person who owns ten (10) percent or more of the voting stock or shares of the business entity or owns either ten (10) percent or more or \$15,000 or more of the fair market value of the business entity; or a person received during the previous year more than ten (10) percent of the person's gross income from the entity; or a person is an equitable or legal owner of real property with a fair market value of \$2,500 or more.

Impropriety means conduct that violates or gives the appearance that one or more of the Standards of Conduct established in this Code of Ethics has been violated.

State shall mean the state of Texas.

Formatted: Heading 2, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: 1", Left

B. Standards of Conduct

No employee shall:

- (1) Accept or solicit any gift, favor, service, or thing of value, including the promise of future employment, which might reasonably influence the employee in the discharge of official duties:
 - (a) From any person, group, or business entity who has a contract or other business relationship or has a substantial interest in any business entity that has a contract or other business relationship with the City; or
 - (b) From any person, group, or business entity who has a personal financial interest in any proposed action, resolution, or decision upon which such employee must act or make a recommendation.
- (2) Disclose any confidential information gained by reason of the position of the employee concerning the property, operations, policies, or affairs of the City, or use any confidential information to advance any personal interest, financial or otherwise.

This sub-paragraph (2) shall not prohibit the disclosure or use of confidential information, when required or permitted by law, including the City Code.

- (3) Use their position or office or City property, facilities, personnel, equipment, or supplies:
 - (a) For purposes unrelated to the interests of the City;
 - (b) For private advancement or gain;
 - (c) To secure privileges or exemptions; or
 - (d) To grant or give any favor, service, consideration, treatment, advantage, or thing of value to any person, group, or business entity beyond that which is available to individual members of the public.

This sub-paragraph (3) shall not prohibit such use that is available to the public generally.

- (4) Act or make recommendations on any matter in which the employee has a financial interest.
- (5) Represent, directly or indirectly, any person, group, or business entity:
 - (a) Before the City or any committee of the City; or
 - (b) Before a board or commission that has legal jurisdiction over the City.
 - (c) So long as all relevant details are disclosed to the City, the restrictions in (5) above do not prohibit:

Formatted: Indent: Left: 1.5"

Formatted: Indent: Left: 1.5", Tab stops: 2", Left

- (i) An employee from appearing before the City to represent that person's own interest or property;
- (ii) An employee from appearing before the City to address employment matters;
- (iii) An employee from bringing any lawful claim or lawsuit against the City.

Any contract to which the City is a party and in which the employee has a direct or indirect financial interest and in which the employee has acted or made a recommendation in violation of the provisions of this policy shall be voidable or rescindable at the option of the City at any time within a period of one (1) year from the date such contract is approved or executed, whichever is later. The term "contract" means any agreement with or claim, account, or demand against the City.

Failure to promptly report to the employee's immediate supervisor, or to the City Council of the City in the case of the CAO, any gift of anything of value more than \$50, which would not have been given or offered to the employee or any member of the employee's immediate family had the employee not been employed by the City may result in disciplinary action.

C. Complaints and Confidentiality

All complaints of violation of this Code of Ethics shall be made directly to the City Council of the City in writing and a copy of the complaint shall also be provided to the party complained of. The complaint alleging a violation of the Code of Ethics shall:

- Specify in writing the nature of the complaint and the complainant shall swear that the complaint is true and correct;
- (2) Be placed in a sealed envelope and state on the outside of the envelope the complainant's name, name of the person the complaint is against and the current date. Complainant shall deliver the sealed envelope to the CAO_a and the CAO shall forward it to the Mayor;
- (3) SUGGEST CHANGING THIS PROCESS. SEE COMMENT, Not less than seven (7) working days after the complaint is received by the Mayor, the Mayor shall acknowledge receipt to the complainant and provide a copy of the complained of. The Mayor, or his/her designee, shall notify the complainant, the CAO, and the person complained of as to the date of the hearing if the Mayor deems a hearing is warranted. If a hearing is deemed warranted and the City Council fails to conduct the hearing within thirty (30) days of the CAO's receipt of the complainant, the Mayor shall notify the complainant and the person complained of the reasons for the delay and shall give notice when the hearing is set;
- (4) A complaint alleging a violation of the Code must be filed within two (2) years of the alleged violation;
- (5) When a complainant is notified by the <u>CAO</u>, or the Mayor in the case

Formatted: Font: Bold, Highlight

Formatted: Highlight

Commented [1.59]: Suggest revamping this process to delivery of the complaint to the CAO, an investigation by the CAO first and upon a finding that a complaint is valid, then the CAO forwards to the City Council. Council to determine action: disciplinary and/or contract termination, etc. Where the complaint is against the CAO, the complaint goes to the Mayor for review and forwarding to Council.

Formatted: Highlight

Formatted: Highlight

Commented [160]: Suggest removing hearing requirement.

Formatted: Highlight

Formatted: Highlight

Commented [L51]: Two years may be too long

involving the CAO, that the complaint is defective, complainant shall be allowed to file a sworn amended complaint.

D. Defense of Employee Acting in Reliance of City Attorney Opinion

It shall be a defense to a violation of the Code of Ethics that the Employee acted in reasonable reliance upon an opinion rendered by the City Attorney.

E. Sanctions

If the City Council determines that a violation of the Code of Ethics has occurred, City Council shall proceed directly to determine the appropriate recommended sanctions. The City Council may receive additional testimony or statements before considering sanctions but is not required to do so. If the person complained against acted in reliance upon an opinion of the City Attorney, the City Council shall consider the fact.

If the City Council determines that a violation of the Code of Ethics has occurred, it may recommend the following sanctions:

- (1) The Department Head may direct a letter of notification to the employee. A letter of notification shall be the recommended sanction when the City Council finds that a violation is clearly unintentional, or when the conduct of the person complained against was done in reliance upon an opinion of the City Attorney. A letter of notification shall advise the employee of steps the employee should take to avoid future violations.
- (2) The Department Head may direct a letter of admonition to the employee. A letter of admonition shall be the recommended sanction when the City Council finds that the violation is minor or unintentional but calls for a more substantial response than a letter of notification.
- (3) The Department Head may direct a letter of reprimand to the employee. A letter of reprimand shall be the recommended sanction when the City Council finds that a violation has been committed intentionally, knowingly, or with conscious indifference to the Code of Ethics. The letter of reprimand shall be placed in the employee's personnel file.

F. Appeals

Any employee aggrieved by a recommendation from the City Council, or Mayor in the case involving the CAO, or action taken by their Supervisor or Department Head may appeal in accordance with appeal procedures as outlined in Chapter 19 in this Manual.

G. Compliance with State Laws

Employees shall comply with applicable provisions of the laws of the State and the City of Johnson City regulating the conduct of employees.

H. City Council.

This Code of Ethics shall apply to the City Council. Each member shall acknowledge in writing receipt of the Code.

Formatted: Font: Bold, Highlight

Formatted: Highlight

CHAPTER 18 __DISCIPLINE

Section 18.1 Overview

It is the responsibility of all employees to observe the regulations necessary for the properoperation of City functions and to ensure continuous services. <u>Employee misconduct or work</u> <u>infraction shall be subject to disciplinary action.</u> Procedures have been established for the handling of disciplinary measures of reprimand, suspension, demotion, and discharge. Any disciplinary measure may be used in any given situation where deemed appropriate.

Reasons for disciplinary action include, but are not limited to, the following:

- Insubordination;
- Demonstrated incompetence or inefficiency in the performance of job duties;
- Carelessness, negligence, or misuse of City property or funds;
- 4. Theft or intentional destruction of City property or funds;
- 5. Neglect or refusal to comply with a lawful directive;
- Being under the influence of intoxicants or drugs while on duty or possessing such substances on City property;
- 7. Indulging in offensive conduct or using offensive or abusive language in public or at the worksite;
- 8. Conviction of a felony or misdemeanor that has a harmful effect on City operations or the employee's ability to carry out their job duties, that reflect negatively upon the City, or subjects the City to increased liability for the employee's actions;
- 9. Deliberate or careless conduct endangering the safety of the employee or other employees;
- Inducing or attempting to induce any employee to commit an act in violation of City rules, regulations, or official policy;
- 11. Using, threatening, or attempting to use personal or political influence to secure special consideration as an employee;
- 12. Violating the provisions regarding political activities;
- 13. Intentional falsification of personnel records, timecards, or other City records;
- 14. Sleeping on duty;
- 15. Habitual absenteeism;
- 16. Violating a safety rule or practice;
- 17. Leaving assigned work area without prior authorization by the Supervisor;
- 18. Violation of a departmental rule, regulation, order, or professional ethics;
- 19. Quitting work early without authorization to do so;
- Lying to Supervisors or falsifying records with respect to official duties, including work duties and discipline;
- 21. Failure to report, where known, violation of personnel or departmental rules by any employee in conjunction with City employment;
- 22. Discussing with unauthorized persons any confidential information gained through employment with the City;
- Indulging in offensive conduct, on or off-duty, that reflects unfavorably upon the City or subjects the City to increased liability for the employee's actions;

Formatted: Justifled

- 24. Engaging in an unlawful act while on duty or while representing the City;
- 25. Threatening another employee with bodily harm;
- 26. Abuse of any type of paid or unpaid leave or other benefit programs;
- 27. Failure to maintain required licenses or certifications;
- 28. Operation of a vehicle for City business if driver's license is suspended or revoked;
- 29. An employee who operates a motor vehicle as a job duty who receives a traffic citation that may result in the employee's driving privileges being suspended, and driving is an essential function of the job; (the employee must notify their Department Head or Supervisor within three days of the issuance of the ticket).
- 30. Any employee absent from work for three consecutive days without notification of such absence is deemed to have abandoned their job and is terminated, unless extenuating circumstances require a lesser action;
- 31. Failure to comply with the City's Drug/Alcohol-Free Workplace Policy;
- 32. Failure to comply with the City's Prohibited Weapons Policy;
- 33. Failure to comply with the City's Harassment Policy; or
- 34. Failure to comply with the City's Smoke-Free Workplace Policy.

Section 18.2 Disciplinary Action

Disciplinary action may be taken for any of the reasons outlined in the above section or for any other cause that warrants such action.

The degree of discipline should be reasonably related to the seriousness of the offense and take into consideration the employee's past disciplinary record and tenure with the City. The City is not obligated to follow a progressive disciplinary process. The City reserves the right to utilize whichever form of discipline it determines appropriate for the offense.

The Human Resources Department (HR) must receive notification from a Department Head or Supervisor for Reprimand types B. – G. below. The Department Head or Supervisor must also give an official copy of the reprimand to the employee being reprimanded. In the case involving a Department Head, xxxxx, and in the case involving the CAO, xxxxx

A. Verbai Reprimand

Whenever grounds for less severe disciplinary action exist and the Supervisor determines that more severe action is not immediately necessary, the Supervisor shall verbally communicate to the employee the deficiency and, when appropriate, tell the employee how to correct the deficiency. The Supervisor shall also states that failure to remedy the deficiency may result in more severe disciplinary action. A written summary of the verbal warning/disciplinary action must be submitted to HR to be included in the employee's personnel file.

B. Written Reprimand

Formatted: Tab stops: Not at 0.25'

Formatted: Justified

Commented [L62]: What process to follow for notice, etc when

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

A Department Head or Supervisor may initiate a written reprimand in situations where averbal reprimand has not resulted in improvement or where stronger initial action is warranted. The written reprimand should identify the offense(s), the necessary corrective action(s) to be made by the employee, the period in which the employee must accomplish the corrective action, and that further action may be taken if the problem is not corrected within the stated period. The employee's Supervisor and the employee must sign the written reprimand, and, after review of the Department Head, a signed copy of the written reprimand must be included in the employee's H.R. personnel file.

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

C. Suspension

When a written reprimand(s) has not corrected a problem, or when a separate severe infraction occurs, the Supervisor may recommend to the Department Head that the employee be suspended with or without pay for a specified period. Documentation regarding the suspension must be authorized by the Department Head.

The length of the suspension and determination of whether pay will be withheld shall be established by the Department Head.

D. Non-Disciplinary Suspension

During an investigation, administrative hearing, or trial of an employee for any civil or criminal act, the Department Head may suspend the employee for the duration of the proceedings if it is determined to be in the best interest of the City. Such suspensions may be with or without pay depending on the circumstances and within policy guidelines.

Reinstatement, resignation, or discharge terminates the non-disciplinary suspension.

E. Reduction In Pay

When previous disciplinary action(s) has not corrected a problem, or when a serious infraction occurs, an employee's pay may be reduced to a lower amount. Documentation regarding the reduction in pay must be signed by the Department Head.

F. Demotion

When previous disciplinary action(s) has not corrected a problem, or when a serious infraction occurs, an employee may be demoted. Documentation regarding the demotion must be signed by the Department Head.

Employees demoted for disciplinary reasons are placed on a 3 to 6-month additional probationary period in the new position.

G. Dismissal

When previous disciplinary action has not corrected a problem or when a serious

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

Formatted: Tab stops: Not at 0.25*

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

infraction occurs, the Department Head may terminate any employee under their direction. Employees on original probation may be dismissed with or without cause. Documentation regarding the termination must be signed by the Department Head. Nothing contained herein shall ever be construed as limiting the City's "at will" employment policy, including its abilities related to layoffs, reductions in force, elimination of municipal departments, positions, or for the benefit of the municipality.

Appeal. An appeal of a disciplinary action shall be conducted as outlined in Chapter 19, Section 19.2.

CHAPTER 19 COMPLAINTS/APPEALS

It is the policy of the City of Johnson City to provide employees with an appeals process for complaints. Chapter 19 shall not apply to employees defined under Section 4.4 (Reserve Officers, Volunteers, and Internships); employees covered by Section 4.4 shall be on indefinite original probation, as defined in Section 7.1A and shall have no appeal rights outlined within Chapter 19.

Section 19.1 Complaints

A complaint is a grievance presented to the Human Resources Department about conditions of work, work relationships, or the interpretation or application of policies, rules, or regulations.

A complaint also includes an employee's appeal of written reprimands, pay increases or decreases, performance appraisals, or disciplinary actions.

It is the responsibility of the employee to immediately submit a copy of the complaint to the Human Resources Department. If a complaint is not submitted to the Human Resources Department, it is not a valid complaint.

Employees serving their original probationary period do not have access to the appeal process for terminations or any other employment or disciplinary action.

Section 19.2 Grievance/Appeals Procedures

Exhaustion of the appeal process is a prerequisite for pursuing court action.

An e-Employees must attempt to first resolve the matter informally with histheir immediate Supervisor. If this does not resolve the situation and the employee wishes to continue, the employee must submit a written complaint-is made, filed-with-the-HR-Department, and to be processed in the following manners follows:

Step A. The written complaint must be filed with the H.R. Department. The H.R. Department must forward the complaint no later than ten (10) working days to the appropriate Department Head or Supervisor. No later than five (5) working days after the receipt of the employee's written complaint, the Department Head or Supervisor (or CAO for a case involving a Department Head) shall investigate the complaint and responds to the employee's complaint in writing. At the discretion of the Department Head or Supervisor and within the time frame listed above, the Department Head or Supervisor may meet with the employee to further discuss the employee's complaint.

Appeals of verbal or written reprimands are limited to Step A. Employee complaints

Formatted: No underline

Formatted: Heading 1, Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers, Tab stops: 1.25", Left

Formatted: No underline

Formatted: Left, Widow/Orphan control, Adjust space between Latin and Asian text, Adjust space between Asian text and numbers

Commented [L63]: Suggest definite time limit,

Formatted: Not Strikethrough

Commented [L64]: Court action? Is this for those instances involving a benefit derived from state/federal law such as denial of workers comp? Keep in mind that benefits such as PTO (not required by law) are not usually considered by a court.

Formatted: Tab stops: 1.25", Left

Formatted: Font: Not Bold

Formatted: Font: Not Bold

about Disciplinary Actions C. - G. of Section 18.2 must be submitted as stated below.

Step B. If the employee wishes further review of the complaint, the employee must submit an appeal in writing, addressed to the CAO butand submitted to the H.R. Department no later than seven (7) calendar days of the receipt of the Department Head's or Supervisor's written response. The H.R. Department will then forward the appeal to the CAO.

Step C, The CAO may request conduct an investigation a fact finding study of the complaint. Such fact-findinginvestigation is to be completed no later than fourteen (14) calendar days upon receipt of the employee's appeal from the H.R. Department unless additional time is-required to complete the fact-finding studynecded,

No later than fourteen (14) calendar days of the receipt of the employee's complaint, the CAO may meet with the employee to discuss the complaint. The decision to sustain the Department Head's or Supervisor's action, modify such action, or reverse the action will be made by the CAO no later than fourteen (14) calendar days of the receipt of the complaint forwarded from the H.R. Department.

If the employee wishes a further review of the complaint, the employee must submit an appeal in writing for review and consideration by the City Council. The appeal shall be; addressed to the Mayor butand submitted to the H.R. Department no later than five (5) working days of the receipt of the CAO's written response.

Step F. The Mayor may request a fact finding study-of-the complaint. Such factfinding is to be completed no later than five (5) working days upon receipt of the employee's appeal from the H.R. Department unless additional time is required to complete the fact-finding study,

Step GF. No later than fourteen (14) calendar days of the receipt of the employee's complaint or receipt of the results of any fact-finding study, the Mayor may meet with the employee to discuss the complaintthe City Council shall issue its decision on the complaint. The decision by the City Council to sustain the CAO's action, modify such action or reverse the action will be made by the Mayor no later than fourteen (14) days of the receipt of the employee's complaint from the H.R. Department. The determination of the Mayor is final.

Step GH. Notwithstanding anything contained herein to the contrary, nothing provided for in this Section shall ever be construed as compelling the City to undertake a redundant act or to compel any act inconsistent with the good order, health, and safety of the municipality.

Section 19.3 Stipulations

If the employee does not file the complaint document within the stated time limits, the matter is

Formatted: Font: Not Bold Commented [L65]: Recommend skipping another fact-finding study. The facts should already be included in the reports by the Supervisor and the CAO Formatted: Font: Not Bold

Formatted: Font: Not Bold

Formatted: Tab stops: 1.25°, Left

considered to have been withdrawn.

Only issues submitted in written form and timely filed are addressed during the complaint process.

The employee does not lose any pay while reasonably preparing and presenting the complaint. The employee must obtain prior approval from the Supervisor to spend reasonable amounts of time on these matters. Such approval is not to be unreasonably withheld.

Except as otherwise stipulated, complaint/appeal hearings are informal hearings. These hearings are not bound by any formal rules of evidence. The person responsible for hearing the complaint has the sole authority to allow evidence and witnesses.

Section 19.4 Employee's Right to Representation

Employees have the right-to-be-represented during the complaint-process so-long as the representative does not claim the employee's right-to-strike.

Formatted: Normal

CHAPTER 20 SEPARATIONS

The relationship between the City and its employees is "employment at will," irrespective of the classification of the position. "At-Will" means that the employment relationship can be terminated by either employer or employee at any time for any or no reason, in so much as it is not illegal.

Employees terminating employment from the City are required to turn in all keys, material or equipment, or other City property by their last day of employment. Failure to do so may result in legal action.

The termination of non-management employees falls under the authority of the Department-Head. The termination of the CAO and City Secretary, with the recommendation from the CAO, positions fall under the authority of the City Council. The termination of any employee must be processed through the Human Resources Department.

Section 20.1 Voluntary Separations

A. Resignations

Employees resigning from City service are requested to submit a resignation in writing and give a minimum of fourteen (14) calendar days' notice. The employee is eligible to receive pay for any unused PTO, based on providing the City with two weeks' notice. The 2-week notice period may not include the use of PTO during this time.

Employees who resign and wish to be rehired must make an application and compete in the appropriate recruitment process.

B. Retirements

Employees retiring from the City are eligible for retirement benefits, as provided for by the Texas Municipal Retirement System (TMRS), and health, dental, vision, and life benefits. The City defines a retiree as an employee meeting the Rule of 80, whereby the employee's age plus years of service equal 80. An employee must be a member of the TMRS plan for five (5) years to vest.

The following benefit plans are provided to qualifying retirees NEED TO CONFIRM

Formatted: No underline

Formatted: Heading 1, Tab stops: 1.25", Left

Formatted: No underline

Formatted: Justified

Formatted: Font: Bold, Highlight

THESE PLANS (WAS CHANGED A FEW YEARS AGO); ALSO ISN'T THIS PROVIDED BUT AT RETIREE'S OWN COST??;

- The same medical, dental, and vision plan(s) offered to active employees;
- A retiree continuum of care medical plan adopted for retirees and their dependents;
- Retiree life and optional life;
- A retiree continuum of care plan for early retirees and retirees over 65 years of age not entitled to Medicare and Medicare Supplement Programs for over 65 years of age retirees; and/or
- Medicare supplement plan with prescription benefits.

The City of Johnson City allows retirees to 1) receive medical, dental, and vision plan(s) at the same contribution as charged to active employees; 2) to select a contribution level which is 190% of the active employee contribution; or 3) to offer over age 65 retirees a Medical supplement.

A LIMITATION ON WHO QUALIFIED WAS ALSO CHANGED YEARS AGO (EMPLOYEES HIRED BEFORE A CERTAIN DATE),

Section 20.2 Involuntary Separations

A. Termination

Nothing contained herein shall ever be construed as limiting the City's "at-will" employment policy, including its abilities related to terminations, layoffs, reductions in force (RIF), the elimination of municipal departments or positions, or for the benefit of the municipality.

B. Reduction In Force ("RIF")

The City, in its discretion, determines whether a reduction in force is necessary due tolack of work, lack of funds, curtailment of operations or programs, or other circumstances deemed necessary by the City Council. The City Council authorizes all reductions in force. If it is determined that a reduction in force is necessary, employees are laid off in the following order.

- Part-time/Temporary employees;
- Regular, full-time employees who have not completed their original probationary period;
- 3. Regular, full-time employees whose performance reviews document poor or inadequate performance;
- 4. Regular, full-time employees in good standing.

If two or more regular, full-time employees have the same performance and attendance ratings, seniority will be the determining factor.

Formatted: Font: Bold

Formatted: Font: Bold, Highlight

Formatted: Font: Bold

Commented [L66]: I think this was limited.

Commented [L67]: Only when offered by TML? Paid for by

Laburati

Commented [L68]:

Commented [L69]: Need to confirm. At retiree's own cost?

Formatted: Font: Bold, Highlight

Formatted: Font: Bold

Formatted: Tab stops: Not at 0.25*

Formatted: Justified, Indent: Left: 0.5

C. Recall

Recall rights for an employee who was laid off as a result of a RIF apply to the following situations where the positions become available within the one-year recall period and the employee has the ability and qualifications to satisfactorily perform the job.

- 1. Recall to the employee's former position such recall occurs in reverse order of RIF, not including employees who were completing their original probationary period or temporary employees.
- 2. Recall to a vacant full-time position within the City in the same classification.

If an employee is recalled to a position other than previously occupied, the employee has the right to refuse the recall. If an employee accepts the recall, the employee forfeits all other recall rights to any other positions.

Regular full-time employees who are eligible for recall are given 14-calendar day's noticedays' notice of recall. The recall notice is sent by certified or registered mail. The employee must notify the CAO or Department Head of their intent to return within three days of receipt of such notice of recall. It is the employee's responsibility to provide the City with the most current and correct mailing address.

Tenure or length of service with the City, for purposes of fringe benefit calculation, does not accrue while an employee is on RIF status. However, upon recall to work, tenure or length of service resumes without loss of tenure gained before the RIF. Amounts of earned, but unused, PTO leave are paid out, consistent with current benefit plans, to eligible employees at the time of RIF.

The City does not make contributions to the retirement plan on behalf of eligible employees while on RIF status. The election by employees to leave accrued personal contributions in the plan while on RIF or to withdraw those funds may be made within the terms and provisions of the plan itself.

Formatted: Justified, Indent: Left: 0.5", Tab stops: Not at 0.25"

CHAPTER 21 _ DEFINITIONS

Section 21.1 Defined-Terms

The following terms, phrases, words, and their derivations shall have the meaning given herein. Definitions not expressly prescribed herein shall be given their plain and ordinary meaning consistent with common usage of the English language.

APPEAL - A complaint to management relating to a written reprimand, pay increase or decrease, performance appraisal, suspension, involuntary demotion or dismissal; except employees serving their original probationary period do not have access to the appeal process for dismissals.

BENEFITS – Personal, holiday, and sick leaves, health insurance, life insurance, retirements, and any other financial or economic benefits that are offered to an employee by the City.

BIRTH OF A CHILD - For a woman giving birth, an initial leave request, either before or after the birth, is usually treated as a request for disability. Since a "normal" birth may result in six weeks of leave due to a disability, any additional leave requested would be due to the birth of a child as provided for under Family/Medical Leave.

BONA_FIDE-OCCUPATIONAL-QUALIFICATION - A qualification requirement-for-a-jobthat is made in "good faith" and is designed to ensure that applicants have the necessary skills and knowledge to perform the job

BREAK IN SERVICE - Any lapse of working time between the official separation of an employee and subsequent rehiring.

Formatted: Heading 1, Left, Tab stops: 1.25*, Left

Formatted: Heading 2, Left

Formatted: Justified

Formatted: Font: Bold

Formatted: Font: Not Bold

Commented [L70]: Need to clarify.

Formatted: Font: Not Bold

Formatted: Strikethrough, Highlight

Formatted: Justified

Commented [171]: This term is not used anywhere in the

Manual.

Formatted: Highlight

Formatted: Strikethrough

Commented [L72]: This term is used only once, in the definitions section for ORIGINAL PROBATIONARY EMPLOYEE and has been moved to that definition.

Formatted: Strikethrough

CITY COUNCIL - The policy-making body of the City of Johnson City which includes the five Council Members and the Mayor.

CAO - The CAO of the City of Johnson City, appointed by the City Council. Duties and responsibilities include assisting the Mayor in the administration of personnel policies and procedures.

CLASSIFICATION (Job Title) - Positions that may be similar in nature that have approximately the same level of difficulty and responsibility, require comparable skills, knowledge, and abilities at the time of recruitment, and that may be fairly compensated by a general range of pay.

DEMOTION - Moving an employee from one position to another position in a lower pay range.

DEPARTMENT HEAD - An individual or designee who is regularly responsible for directing the overall operation of a major functional unit or activity.

DISCIPLINARY ACTION - A verbal reprimand, written reprimand, pay reduction, suspension, involuntary demotion, or dismissal.

DISMISSAL - The involuntary separation from employment.

EMPLOYEE - A person on the City of Johnson City's payroll.

EMPLOYMENT DATE - The date an employee begins work and is hired as a regular full-time/part-time or temporary employee.

ESSENTIAL FUNCTION (ESSENTIAL JOB FUNCTION) - The fundamental duties of a position that the employee must be able to perform with or without reasonable accommodation and without undue hardship to the employer. An essential job function is one that is so critical it cannot be eliminated from the job description without significantly changing the position's role and contribution to the City.

EXAMINATION - A written, verbal, physical, skill, performance or other job-related test or review specifically used to assist in evaluating an applicant's ability to perform the essential functions and duties of a particular job.

EXEMPT POSITIONS - Employees in exempt positions spend most of their work time performing administrative, executive, or professional duties. Exempt positions are not eligible for overtime compensation and meet the Fair Labor Standards Act definitions for exemption.

FAMILY - The definition of family for purposes of bereavement leave includes the employee's or spouse's parents, brother(s), sister(s), grandparent(s), uncle(s), aunt(s), or child(ren). For purposes of Family/Medical Leave, see the definition of "immediate family".

FULL-TIME POSITION - One in which the employee is scheduled to work 40 hours in the workweek or another approved full-time schedule.

GRIEVANCE - A complaint to management about conditions of work, work relationships or the interpretation or application of policies, rules, or regulations, other than disciplinary actions, adopted to cover personnel practices.

IMMEDIATE FAMILY - The employee's (or applicant's) mother, father, stepmother, stepfather, foster mother, foster father, mother-in-law, father-in-law, grandmother, grandfather, sister(s), brother(s), grandchild(ren), sister(s)-in-law, brother(s)-in-law, spouse, child(ren), foster child(ren), aunt(s), uncle(s), niece(s), nephew(s), first cousins, step-relatives, or any other relative living in the same household. For purposes of bereavement leave, see the definition of "family".

INTERNAL ALIGNMENT - The internal ranking of classifications based upon factors such as level of responsibilities, skills, level of education or knowledge and authority.

(JOB) POSITION ANNOUNCEMENT - A posted announcement of a position vacancy that is to be filled.

JOB DESCRIPTION - A written statement of the essential job functions, general characteristics, duties, responsibilities, and qualification requirements of a job.

REDUCTION IN FORCE (RIF) - When the City is compelled to terminate an individual's employment through no fault of that employee.

LEAVE - An approved absence from work.

LONGEVITY PAY - A benefit provided for regular full-time employees recognizing continuous years of service with the City.

MATERNITY - See Birth of a Child.

MAYOR — The Mayor is the Chief Executive Officer for the City of Johnson City and is responsible for ensuring all laws and ordinances are enforced along with the effective administration of personnel policies and procedures.

MINIMUM QUALIFICATIONS - The qualifications contained in the job description that a person must possess to qualify or compete for a given classification of positions with the City.

NON-EXEMPT POSITIONS - Positions that do not meet the definition of Administrative, Executive or Professional as designated by the Fair Labor Standards Act and earn overtime pay at the rate of time and one half for actual hours worked more than 40 hours in the work week.

ORIGINAL PROBATIONARY EMPLOYEE - The 3- to 6-month period beginning with the initial hiring of a person or the rehiring of an employee after a break in service of a lapse of

Formatted: Font: Bold Formatted: Font: Not Bold

Formatted: Justified

Formatted: Justified

working time between the official separation of an employee and subsequent rehiring of more than three months.

OUTSIDE EMPLOYMENT - Any work performed on a recurring basis for monetary-compensation for an employer other than the City; including self-employment.

OVERTIME - Time that the Department **Head** directs and authorizes an employee to work more than the standard workweek or work period.

PART-TIME EMPLOYEE – An employee who usually does not work more than nine-hundred ninety-nine (999) hours during the calendar year in a budgeted position on a continuous basis: a part-time employee is. These employees are not eligible for employee benefits.

PAY DECREASE - A decrease in pay that may result from reclassification, demotion, unsatisfactory performance, or similar action.

PAY INCREASE - Movement from one pay rate in a range to a higher pay rate within the same range.

PAY PERIOD - The biweekly period for which employees receive their paychecks.

PAY PLAN - The schedule of pay ranges for each job title (or positions) in the classification plan.

PAY RANGE - The range of pay rates for jobs.

PAY RATE - A specific rate of pay within a pay range.

PERFORMANCE APPRAISAL - An appraisal that is placed in the employee's personnel file. The appraisal is completed on an approved form and signed by the employee, the employee's immediate Supervisor and the Department Head.

PREGANCY - See Birth of a Child.

PROBATION - A specified period during which the City evaluates the employee's work to determine fitness for their assigned duties and responsibilities.

PROBATIONARY EMPLOYEE (ORIGINAL APPOINTMENT) - An employee in a budgeted position who has not yet completed the original probationary period and has no appeal rights for termination.

PROMOTION – The result of an employee applying and being selected for a position in a higher pay range.

PTO - Paid Time Off.

Formatted: Justified

Commented [L73]: Supervisor too?

REASONABLE ACCOMMODATION - Changes that can be made to a position to create an opportunity for a qualified applicant or an employee with a disability that does not cause undue hardship for the City.

RECLASSIFICATION - The significant change in duties performed by an employee that results in a change in the employee's classification. A reclassification can result in a title change only, the creation of a new classification at the same pay range, or a change in classification with a different pay range.

REGULAR FULL-TIME EMPLOYEE - An employee who is scheduled to work 40 hours during the workweek in a budgeted position on a continuous basis and receives benefits.

REPRIMAND - A warning to an employee that the Supervisor believes a deficiency exists and improvement is needed in the employee's work performance or conduct.

RESIGNATION - The voluntary separation of an employee from the City.

RETIREMENT BENEFIT - Refer to the Texas Municipal Retirement System (TMRS) for information regarding retirement benefits.

SEPARATION - The termination of employment by reason of failure to satisfy the probationary period, disqualification, layoff, resignation, retirement, dismissal, or death.

SPOUSE - The definition of spouse expressly includes individuals in lawfully recognized opposite-sex, same-sex, and common law marriages and marriages that were validly entered into outside of the United States if they could have been entered into in at least one state.

STANDARD WORKWEEK - A 40-hour workweek.

SUPERVISOR- Person in the first-line management who monitors and regulates employees in their performance of assigned or delegated tasks. Supervisors are usually authorized to recommend and/or effect hiring, disciplining, promoting, punishing, rewarding, and other associated activities regarding the employees in their departments.

SUSPENSION - An involuntary absence, with or without pay, imposed on an employee as a disciplinary action or during civil or criminal proceedings.

TEMPORARY EMPLOYEE - An employee who generally works on a limited assignment or is employed for a specific period, p, g, laterns or Lifeguards who work part-time and have a maximum number of allowed work hours per year without benefits in non-budgeted positions. A temporary employee may work full-time or part-time.

TRANSFER - The movement of an employee from one position to another position of the same classification or pay range in the same or different department.

Formatted: Justified Commented [L74]: Need to clarify Formatted: Font: Italic

UNDEFINED WORDS/TERMS/ or PHRASES shall be given their plain and ordinary meaning consistent with common usage of the English language.

UNDUE HARDSHIP - An act requiring a significant expense or difficulty for the City.

VACANCY - An authorized budgeted position that is not occupied.

VERBAL REPRIMAND - A verbal statement telling an employee about a violation or failure to perform and advising the employee of the consequences of repeated acts or omissions. A verbal warning does not become a written reprimand merely because the Supervisor makes a note of the event.

WORKDAYS - The established or scheduled days an employee works.

WORK PERIOD – The work period for most non-exempt employees is seven (7) days, with a maximum of forty (40) hours worked at their regular pay.

WORKWEEK - The total scheduled workdays in a seven-day period.

WORKERS' COMPENSATION - Benefits received by an employee who is injured while carrying out assigned duties, as determined by the Workers' Compensation Act of the State of Texas.

WRITTEN REPRIMAND - A written statement of specific charges of violations or failures to perform, or the acts on which such charges are based and a warning of the consequences of repetition.

SECTION 21.2 Interpretation

This Personnel Policy and Procedures Manual may be interpreted, as necessary, in the manner provided by Tex. Gov't Code Ann. § 311.001 the Code Construction Act, the applicable provisions thereof being adopted herein.

Formatted: Heading 2, Left

Formatted: Left

APPENDIX A ____ACKNOWLEDGEMENT FORM

EMPLOYEE ACKNOWLEDGEMENT

The Personnel Policies and Procedures Manual contains important information about the City, and I understand that I should consult the Chief Administrative Officer or my Supervisor regarding any questions not answered in the Manual.

I have entered into my employment relationship with the City voluntarily and understand that there is no specified length of employment. Accordingly, either the City or I can terminate the relationship at will, at any time, with or without cause, and with or without advance notice.

I <u>also</u> understand and agree that no person, other than <u>for a contractual position authorized by the City Council</u>, the Chief Administrative Officer-may enter into an employment agreement for any specified period or make any agreement contrary to the City's stated employment-at-will policy. Further, I understand that this Manual is neither a contract of employment nor a legally binding agreement.

Since the information, policies, and benefits described herein are subject to change at any time, I acknowledge that revisions to the Manual may occur, except to the City's policy of employment-at-will. All such changes will generally be communicated through official notices, and I understand that revised information may supersede, modify, or eliminate existing policies. Only the City Council can adopt any revisions to the policies in this Manual.

Furthermore, I understand that this Manual is neither a contract of employment nor a legally binding agreement.

By my signature below, I acknowledge that I have received a copy of the Manual and have I have had an opportunity to read the Manual, and, and I understand that I may ask my supervisor

Formatted: Heading 1, Left

Formatted: Font: Bold

Formatted: Centered

Manual. I accept its the terms. of responsibility to comply with the	esources Department any questions I might have concerning the the Manual. I also acknowledge my understanding that it is my policies contained in this Manual, and any revisions made to it. the City following any modifications to the Manualhandbook, a changes.		
read the entire Manual. Addition Receipt, retain one copy for myse	nual on the date-listed below. I understand that I am expected to nally. I will sign the two copies of this Acknowledgment—of elf, and return one copy to the City's representative listed below d that this form will be retained in my personnel file.		
Signature of Employee	Date		
Employee's Name - Printed			
City Representative	Date		
	AL INFORMATION ELECTION onnel Officer / Human Resources Department;	Formatted: Heading 1, Left	
To the City of Johnson City Perso	onici Onicei / Human Resources Department,		
Johnson City that relates to my	(printed name), hereby make the following g public access to information in the custody of the City of		
family members.	home address, home telephone number, emergency contact other, or family members, or that may reveal whether I have		
family members.	home address, home telephone number, emergency contact		
family members.	home address, home telephone number, emergency contact or family members, or that may reveal whether I have		
family members. I do not want the City to disclose	or allow public access to the following (check all that apply):		
family members. I do not want the City to disclose my home address	or allow public access to the following (check all that apply):		
I do not want the City to disclose my home address my home telephone number	or allow public access to the following (check all that apply):		

my social security number	
my family members or infor	mation that reveals whether I have family members
Signature of Employee	Date
Employee's Name - Printed	
City Representative	Date

NDIX CPOLICE DEPARTMENT MANUAL	Formatted: Heading 1, Left