



P.O. Box 369 (Mail)
 303 E. Pecan Dr. (Physical)
 Johnson City, TX 78636
 830.868.7111 (Phone)
 830.868.7718 (Fax)

APPLICATION DATE: _____

UTILITY SERVICE REQUEST APPLICATION

Applicant's Full Name: _____

Service Address: _____

Mailing Address (if different): _____

Telephone No.: (____) ____-____ Email: _____

Driver's License No.: _____ (Attach copy of Driver's License to application)

Applicant is the Property: Owner
 Tenant
 Agent

Date Service is Requested to Begin (No weekends or holidays): ____/____/____

Service Requested: Water
 Wastewater
 Solid Waste

Acknowledgment:

I, _____, hereby request the City of Johnson City to provide utility services at the above service address. I agree to pay all charges for services rendered as a result of this request. I understand and agree that failure to pay any amount due to the City of Johnson City may result in termination of services and legal action for the collection of such sum(s), plus interest, court costs, legal expenses, and fees. I have read and understand the Service Guidelines on the following page, and I, by signing this application, agree to adhere to said Guidelines.

Applicant Name: _____ Date: ____/____/____

Signature: _____

(OFFICE USE ONLY)

Account No.: _____
 Initial Reading: _____
 Reading Sequence: _____
 Certificate No.: _____
 Rate Code: _____

Meter No.: _____
 Route: _____
 Prorate: _____ days
 Deposit: Ck No. ____ CC Cash

City of Johnson City, Texas Utility Service Guidelines

PURPOSE. The City of Johnson City is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of these Service Guidelines is to notify each customer of the plumbing restrictions that are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign the Utility Service Request Application before the City of Johnson City will begin service.

PLUMBING RESTRICTIONS. The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
- B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap or a reduced pressure zone backflow device.
- C. No connection that allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
- E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.

SERVICE AGREEMENT. The following are terms of the service agreement between the City of Johnson City.

- A. The Utility will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Utility.
- B. The Customer shall allow his property to be inspected for possible cross connections and other undesirable plumbing practices. These inspections shall be conducted by the Utility or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Utility's normal business hours.
- C. The Utility shall notify the Customer in writing of any cross connection or other undesirable plumbing practice that has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his/her premises.
- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the Utility.

ENFORCEMENT. If the Customer fails to comply with the terms of these Guidelines, the Utility shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of these Guidelines shall be billed to the Customer.