

39

Service Order Number	Action Code	Service Address	Customer	Account Number	Team	Team Member	Priority	Status	Opened Date	Scheduled Date	Voided Date	Initial Instruction	Completion Note
1522	Rerend	321 Old River Crossing	Liberty Lighthouse	01-1122-01	Public Works / Utilities	Larry Bible	High	Scheduled	2/28/2023	2/28/2023		Just meter 1567339444 - Graph also please	
1520	Meter set	321 Old River Crossing	Liberty Lighthouse	01-1122-01				Completed	2/28/2023				
1519	Meter Pull	316 N. Winters Furr Creekview Apts-2-1604	HIGHLAND LAKES HOUSING THE CORP	02-1375-01		Larry Bible		Open	2/28/2023				
1518	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1603	HIGHLAND LAKES HOUSING THE CORP	02-1374-01		Larry Bible		Open	2/28/2023				
1517	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1601	HIGHLAND LAKES HOUSING THE CORP	02-1373-01		Larry Bible		Open	2/28/2023				
1516	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1503	HIGHLAND LAKES HOUSING THE CORP	02-1372-01		Larry Bible		Open	2/28/2023				
1514	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1502	HIGHLAND LAKES HOUSING THE CORP	02-1371-01		Larry Bible		Open	2/28/2023				
1513	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1501	HIGHLAND LAKES HOUSING THE CORP	02-1364-01		Larry Bible		Open	2/28/2023				
1512	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1404	HIGHLAND LAKES HOUSING THE CORP	02-1362-01		Larry Bible		Open	2/28/2023				
1511	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1403	HIGHLAND LAKES HOUSING THE CORP	02-1361-01		Larry Bible		Open	2/28/2023				
1510	Meter Exchange	316 N Winters Furr Creekview Apts-2-1403	HIGHLAND LAKES HOUSING THE CORP	02-1377-01		Larry Bible		Open	2/28/2023			There are two 1403s. Let me know if one should be 1401	
1509	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1402	HIGHLAND LAKES HOUSING THE CORP	02-1376-01		Larry Bible		Open	2/28/2023				
1508	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1304	HIGHLAND LAKES HOUSING THE CORP	02-1370-01		Larry Bible		Open	2/28/2023				
1507	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1303	HIGHLAND LAKES HOUSING THE CORP	02-1369-01		Larry Bible		Open	2/28/2023				
1506	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1301	HIGHLAND LAKES HOUSING THE CORP	02-1367-01		Larry Bible		Open	2/28/2023				
1505	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1203	HIGHLAND LAKES HOUSING THE CORP	02-1308-01		Larry Bible		Open	2/28/2023				
1504	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1202	HIGHLAND LAKES HOUSING THE CORP	02-1378-01		Larry Bible		Open	2/28/2023				
1503	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1201	HIGHLAND LAKES HOUSING THE CORP	02-1309-01		Larry Bible		Open	2/28/2023				
1502	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1103	HIGHLAND LAKES HOUSING THE CORP	02-1390-01		Larry Bible		Open	2/28/2023				
1501	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1102	HIGHLAND LAKES HOUSING THE CORP	02-1389-01		Larry Bible		Open	2/28/2023				
1500	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1101	HIGHLAND LAKES HOUSING THE CORP	02-1385-01		Larry Bible		Scheduled	2/28/2023	2/28/2023			
1499	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1003	HIGHLAND LAKES HOUSING THE CORP	02-1387-01		Larry Bible		Scheduled	2/28/2023	2/28/2023			
1498	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1002	HIGHLAND LAKES HOUSING THE CORP	02-1392-01		Larry Bible		Scheduled	2/28/2023	2/28/2023			
1497	Meter Exchange	316 N. Winters Furr Creekview Apts-3-1001	HIGHLAND LAKES HOUSING THE CORP	02-1386-01		Larry Bible		Scheduled	2/28/2023	2/28/2023			
1495	Parks & Recreation Issue	620 N. Nugent Ave.	City of Johnson City	06-1029-01	Parks and Recreation	Bl Sultemeier	High	Scheduled	2/28/2023	2/28/2023		Pavilion is reserved for today, please put reserved chain up and make sure trashcans are at pavilion.	
1494	Plumbing Issue (City Facilities)	620 N. Nugent Ave.	City of Johnson City	06-1029-01	Public Works / Utilities	Bl Sultemeier	High	Scheduled	2/28/2023	2/28/2023		First toilet in women's bathroom is not filling with water. The guts probably need to be replaced	
1496	Change Occupant	107 E. Dawn Drive	Paige Berger	02-1738-02	Public Works / Utilities	Larry Bible		Scheduled	2/28/2023	2/28/2023			
1493	Meter Exchange	108 Winding Oak Drive	Joe Gim	03-1448-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1492	Meter Exchange	101 S. Lady Bird Ln.	Hill County Science Mill	08-1399-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1491	Connect	210 N. Avenue Q	Brady Liemann	03-1842-02	Public Works / Utilities	Larry Bible		Completed	2/27/2023	2/28/2023			Done
1490	Disconnect - Move Out	210 N. Avenue Q	Dierks at Avenue Q, LLC	03-1842-01	Public Works / Utilities	Larry Bible		Completed	2/27/2023	2/27/2023			Done
1489	Water Issue	500 N Nugent Ave	Juanita Hernandez	01-1040-01	Public Works / Utilities	Larry Bible		Completed	2/27/2023	2/27/2023			Customer side of meter leaking in the driveway
1488	Meter Exchange	104 N. I.B. Drive	Dale Rassett	01-1142-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1487	Meter Exchange	104 E. Main St.	Leford Realty	08-1704-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1486	Meter Exchange	507 S. Avenue F	Jerod Breakton	08-1954-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1485	Meter Exchange	316 N. Winters Furr Creekview Apts-2-1503	HIGHLAND LAKES HOUSING THE CORP	02-1365-01	Public Works / Utilities	Larry Bible		Open	2/27/2023				
1484	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City	06-1936-01	Public Works / Utilities	Larry Bible		Completed	2/27/2023	2/27/2023		Crockett Savage 2k gallons	Got 2000 gallons done
1483	Disconnect - Move Out	605 S. Avenue F	Silva Salazar	08-1420-01	Public Works / Utilities	Larry Bible		Completed	2/27/2023	2/27/2023		No landlord account. Please turn off meter.	Needs new meter head 2 27 23 they got 800 have 19200 left 2 28 23 they got 1000 have 18200 2 28 23 they got 700 have 17500
1482	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City	06-1936-01	Public Works / Utilities	Larry Bible	Low	Scheduled	2/27/2023	2/27/2023			
1481	Reconnect Cutoff	104 E. Pecan Dr.	Moonshine Ridge, Inc.	01-1649-01	Public Works / Utilities	Larry Bible		Completed	2/24/2023	2/24/2023			
1480	Reconnect Cutoff	507 N. Avenue N	Leland Corley	01-1979-01	Public Works / Utilities	Larry Bible		Completed	2/24/2023	2/24/2023			
1479	Connect	131 Brianna Circle	Brianna Studler	02-1541-02	Public Works / Utilities	Larry Bible		Completed	2/24/2023	2/25/2023			Done
1478	Disconnect - Move Out	104 S. Winters Furr	Brianna Studler	09-1596-02	Public Works / Utilities	Larry Bible		Completed	2/24/2023	2/26/2023			Done
1477	Disconnect - Move Out	131 Brianna Circle	Kathleen Gorman	02-1541-01	Public Works / Utilities	Larry Bible		Completed	2/24/2023	2/24/2023			Done
1476	Flood Gates	204 W. Pecan Drive	Melissa Starks	05-1131-02	Public Works / Utilities	Bl Sultemeier		Scheduled	2/23/2023	2/23/2023			
1475	Disconnect - Move Out	114 Scofield Avenue Apt 108	Candace Ward	08-1831-01	Public Works / Utilities	Larry Bible		Completed	2/23/2023	2/21/2023			OH
1474	Disconnect - Move Out	102 E. Main Street	Vic McHailie	08-1221-01	Public Works / Utilities	Larry Bible		Completed	2/23/2023	2/23/2023			Done
1473	Reconnect Cutoff	600 W Main St	Katy Jane Seaton	03-1403-01	Public Works / Utilities	Larry Bible		Completed	2/22/2023				On already
1472	Water Issue	603 W. Main Street	Wesley Lokken	08-1253-01	Public Works / Utilities	Bl Sultemeier	High	Completed	2/22/2023	2/22/2023			
1471	Bulk Water Sales	603 W. Main Street	Wesley Lokken	08-1253-01	Public Works / Utilities	Rick Schroder	High	Voided	2/22/2023	2/22/2023			
1470	Meter Exchange	104 E. Pecan Dr.	Moonshine Ridge, Inc.	01-1649-01	Public Works / Utilities	Larry Bible		Completed	2/21/2023	2/21/2023			Changed out
1469	Disconnect Meter Pull - Move Out	105 N. US Hwy. 281	Mary Craig	01-1870-01	Public Works / Utilities	Larry Bible		Completed	2/21/2023	1/29/2022			Meter pulled reading is 18138
1468	Reconnect Cutoff	105 N. US Hwy. 281	Mary Craig	01-1870-01	Public Works / Utilities	Larry Bible		Voided	2/21/2023				
1467	Meter Exchange	203 N. Ave. J	John Plammons	03-1863-01	Public Works / Utilities	Larry Bible		Scheduled	2/21/2023	2/21/2023			
1466	Reconnect Cutoff	103 Ranch Road 2766	Volt Power, LLC	02-1305-01	Public Works / Utilities	Larry Bible		Completed	2/21/2023				Done
1465	Wild Animal	401 N. Ave. N	Nora Castro	03-1468-01	Code Enforcement / Animal Control	Jessica Oestreich		Scheduled	2/21/2023	2/21/2023		Robert Castro at 401 N. Ave. N submitted complaint regarding feral cats at 503 N. Ave. N. Sent complaint to J. Oestreich on 2/21/23. Might want to get into contact with Blanco Co. Cat Coalition to address, if property owner is amenable.	

Service Order Number	Action Code	Service Address	Customer	Account Number	Team	Team Member	Priority	Status	Opened Date	Scheduled Date	Voided Date	Initial Instruction	Completion Note
1464	Noise Complaint	607 W. Bluebonnet Lane	Chase W. Klaerner	03-1602-01	Code Enforcement / Animal Control	Jessica Oestreich		Scheduled	2/21/2023	2/21/2023		Barking dog complaint. Emailed complaint to J. Oestreich on 2/21/23.	
1463	Water Issue	404 N. Avenue F	Kerry & Cindy Sultemeier	01-1295-01	Public Works / Utilities	Larry Bible		Completed	2/21/2023	2/21/2023		Water pouring out of meter. Customer exposed water meter on their side. T Believe it's on City side. Please call at 830-637-0837 when complete.	Fixed
1462	Reconnect Cutoff	128 Heritage Dr.	Michaël & Maria Steele	09-1848-01	Public Works / Utilities			Completed	2/17/2023				Done
1461	Water Issue	104 E. Pecan Dr.	Moonshine Ridge, Inc.	01-1649-01	Public Works / Utilities	Larry Bible		Completed	2/17/2023	2/17/2023		BU went to see if the meter was turned back on. It had been. He turned it off. I then asked BU for the meter reading. His reading was completely different than the last reading in the system when Larry turned the meter off. Something is wrong - either BU gave me the wrong meter / meter reading or the meter is reading incorrectly or the meter is bad.	Change meter out
1460	Reconnect Cutoff	114 Scofield Avenue Apt 110	Leonard Ray Jones	08-1604-01	Public Works / Utilities			Completed	2/17/2023			Occupant reported a large amount of water coming out of meter box.	Done
1459	Water Issue	135 Heritage Drive	Betty A. Vargo	04-1983-01	Public Works / Utilities	Larry Bible	High	Completed	2/17/2023				Done
1458	Reconnect Cutoff	114 Scofield Avenue #102	Bradley Cummins	08-1745-01	Public Works / Utilities			Completed	2/17/2023				Done
1457	Reconnect Cutoff	401 E. Ladybird Lane	Marion Garland	08-1434-02	Public Works / Utilities			Completed	2/17/2023				Done
1456	Reconnect Cutoff	105 Old Austin Highway	Lam Lemuel Biggs	09-1543-01	Public Works / Utilities			Completed	2/16/2023	2/16/2023			Done
1455	Reconnect Cutoff	107 N. Avenue Q	Zachary Jamieson	03-1358-02	Public Works / Utilities			Completed	2/16/2023				Done
1454	Reconnect Cutoff	107 E. Dawn Drive	Paige Beeger	02-1738-02	Public Works / Utilities			Completed	2/16/2023				Done
1453	Reconnect Cutoff	101 Heritage Point	Jane Lica	09-1892-01	Public Works / Utilities			Completed	2/16/2023				Done
1452	Reconnect Cutoff	141 Brianna Circle	William L. Boudin	02-1607-02	Public Works / Utilities			Completed	2/16/2023				Done
1451	Reconnect Cutoff	203 N. Avenue N	Samuel Richardson	03-1599-01	Public Works / Utilities			Completed	2/16/2023				Done
1450	Reconnect Cutoff	146 Brianna Circle	Christopher Hale	02-1728-01	Public Works / Utilities			Completed	2/16/2023				Done
1449	Reconnect Cutoff	114 Scofield Avenue Apt 108	Gabriel Ward	08-1831-01	Public Works / Utilities			Completed	2/16/2023				Done
1448	Reconnect Cutoff	303 Ranchview Drive	Kambran E. Garland	08-1690-01	Public Works / Utilities			Completed	2/16/2023				Done
1447	Reconnect Cutoff	202 N. Avenue O	Eileen & Duane Phillips	03-1251-01	Public Works / Utilities			Completed	2/16/2023				Done
1446	Sewer Issue	203 US Hwy. 281 S Account A	Om Shree Disval, LLC (dba Hill Country Inn)	09-1312-01	Public Works / Utilities	BU Sultemeier	High	Completed	2/15/2023	2/15/2023		Customer reports wastewater overflowing manhole near customer sign. Please visit 307-B Live Oak and send a picture of the new driveway / forms to Rick Schroder. This is a new construction project and I want to verify that they have culvert, etc. in place.	Manhole has been flushed out
1445	General	307 Liveoak Dr.			Public Works / Utilities	Justin Kohner		Completed	2/15/2023	2/15/2023			Complete
1444	Reread	500 S. S. U.S. 281 Annex	Femayo Enterprises	09-1232-01	Public Works / Utilities	Larry Bible		Completed	2/15/2023	2/15/2023			Reading not following Order
1443	Reread	500 US Hwy. 281 S. Station	500 US LLC	09-1814-01	Public Works / Utilities	Larry Bible		Completed	2/15/2023	2/15/2023			Reading is not following in order
1442	Water Pull	303 E. Elm Street	Gordon Crow	08-1345-01	Public Works / Utilities	Larry Bible		Completed	2/14/2023	2/15/2023		DO NOT PULL METER. Just turn off please	Just turned off
1441	Water Issue	303 E. Elm Street	Gordon Crow	08-1345-01	Public Works / Utilities	Larry Bible		Completed	2/14/2023	2/15/2023		Sewer backing up. Has happened previously.	Done
1440	Sewer Issue	102 N. Avenue J	Cecil Brown	03-1099-01	Public Works / Utilities	BU Sultemeier	Medium	Completed	2/14/2023	2/14/2023		Please see attachment and install park bench and trash can with concrete anchors at the shown locations.	Hydro-patted the sewer line. Seems to be clear
1439	Parks & Recreation Issue	112 E. Main St.	JCTX Partners LLC	08-1697-01	Parks and Recreation	BU Sultemeier		Scheduled	2/13/2023	2/13/2023			
1438	Connect	209 E. Main St.	JAB KDB B&B LLC	01-1130-02				Completed	2/13/2023	2/13/2023			
1437	Disconnect - Move Out	209 E. Main St.	The Old Lumberyard	01-1130-01				Completed	2/13/2023	2/13/2023			
1436	Parks & Recreation Issue	105 E. Main St.	City of Johnson City	01-1988-01	Parks and Recreation	Justin Kohner		Completed	2/13/2023	2/13/2023		Please remove all tables / benches / other moveable items from Memorial Park to City Hall. Anything commented into the ground (ie benches) can be left on site. The electrical contractor will start electric repairs / replacements on February 27th.	All items were moved to sewer plant due to storage space at city hall, all benches will be moved back when requested
1435	Water Issue	100 N. U.S. Hwy. 281	JC Liquors	02-1528-01	Public Works / Utilities	Larry Bible	High	Completed	2/13/2023	2/13/2023		JC Liquors advises there is a water leak to the rear of the property between her business and Hill Country Cupboard. Customer's phone number is 830.888.7500.	Went looked at it will fix 2 14 23 when I have help Fixed on 2 14 23 done
1434	Water Exchange	316 N. Winters Furr Creeksview Apts-904	HIGHLAND LAKES HOUSING THE CORP	02-1926-01				Completed	2/10/2023				
1433	Water Exchange	316 N. Winters Furr Creeksview Apts-803	HIGHLAND LAKES HOUSING THE CORP	02-1905-01				Completed	2/10/2023				
1432	Misused Recycling Pickup	109 Spring View Drive	Bobby Sturgeon	02-1258-01	Solid Waste Services	Justin Kohner	High	Completed	2/10/2023	2/10/2023		Please pick up misused recycling can and bring to City Hall to dump. You may need to knock on Mr. Sturgeon's door.	Trash can was not picked up by HCV due to it not being one of their cans I've added a photo
1431	Water Exchange	316 N. Winters Furr Creeksview Apts-903	HIGHLAND LAKES HOUSING THE CORP	02-1925-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1430	Water Exchange	316 N. Winters Furr Creeksview Apts-902	HIGHLAND LAKES HOUSING THE CORP	02-1923-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1429	Water Exchange	316 N. Winters Furr Creeksview Apts-901	HIGHLAND LAKES HOUSING THE CORP	02-1924-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1428	Water Exchange	316 N. Winters Furr Creeksview Apts-804	HIGHLAND LAKES HOUSING THE CORP	02-1903-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1427	Water Exchange	316 N. Winters Furr Creeksview Apts-803	HIGHLAND LAKES HOUSING THE CORP	02-1368-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1426	Water Exchange	316 N. Winters Furr Creeksview Apts-802	HIGHLAND LAKES HOUSING THE CORP	02-1906-01	Public Works / Utilities			Open	2/10/2023	2/10/2023		Pretty sure this is apartment 1401	
1425	Water Exchange	316 N. Winters Furr Creeksview Apts-801	HIGHLAND LAKES HOUSING THE CORP	02-1907-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1424	Water Exchange	316 N. Winters Furr Creeksview Apts-704	HIGHLAND LAKES HOUSING THE CORP	02-1914-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1423	Water Exchange	316 N. Winters Furr Creeksview Apts-703	HIGHLAND LAKES HOUSING THE CORP	02-1914-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1422	Water Exchange	316 N. Winters Furr Creeksview Apts-702	HIGHLAND LAKES HOUSING THE CORP	02-1922-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1421	Water Exchange	316 N. Winters Furr Creeksview Apts-701	HIGHLAND LAKES HOUSING THE CORP	02-1929-01	Public Works / Utilities			Completed	2/10/2023	2/10/2023			
1420	Water Exchange	316 N. Winters Furr Creeksview Apts-604	HIGHLAND LAKES HOUSING THE CORP	02-1897-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1419	Water Exchange	316 N. Winters Furr Creeksview Apts-603	HIGHLAND LAKES HOUSING THE CORP	02-1899-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1418	Water Exchange	316 N. Winters Furr Creeksview Apts-602	HIGHLAND LAKES HOUSING THE CORP	02-1900-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1417	Water Exchange	316 N. Winters Furr Creeksview Apts-601	HIGHLAND LAKES HOUSING THE CORP	02-1901-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1416	Water Exchange	316 N. Winters Furr Creeksview Apts-504	HIGHLAND LAKES HOUSING THE CORP	02-1928-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1415	Water Exchange	316 N. Winters Furr Creeksview Apts-503	HIGHLAND LAKES HOUSING THE CORP	02-1928-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1414	Water Exchange	316 N. Winters Furr Creeksview Apts-502	HIGHLAND LAKES HOUSING THE CORP	02-1927-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1413	Water Exchange	316 N. Winters Furr Creeksview Apts-501	HIGHLAND LAKES HOUSING THE CORP	02-1927-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1412	Water Exchange	316 N. Winters Furr Creeksview Apts-403	HIGHLAND LAKES HOUSING THE CORP	02-1930-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1411	Water Exchange	316 N. Winters Furr Creeksview Apts-402	HIGHLAND LAKES HOUSING THE CORP	02-1931-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1410	Water Exchange	316 N. Winters Furr Creeksview Apts-401	HIGHLAND LAKES HOUSING THE CORP	02-1932-01	Public Works / Utilities			Completed	2/10/2023	2/28/2023			
1409	Water Exchange	316 N. Winters Furr Creeksview Apts-304	HIGHLAND LAKES HOUSING THE CORP	02-1967-01	Public Works / Utilities			Open	2/10/2023	2/28/2023			
1408	Water Exchange	316 N. Winters Furr Creeksview Apts-303	HIGHLAND LAKES HOUSING THE CORP	02-1965-01	Public Works / Utilities			Open	2/10/2023	2/28/2023			



