

Service Order Number	Action Code	Service Address	Customer	Team	Team Member	Status	Opened Date	Scheduled Date	Created By	Initial Instruction	Completion Note
1251	General	209 Ranchview Drive	Cathy Davis	Public Works / Utilities	Bl Sultemeier	Scheduled	1/30/2023	1/30/2023	rwalston@johnsoncity.org	Please check community building and verify it was cleaned after past week's use.	Both were dirty and looked the same when I locked and unlocked them
1250	Water Issue	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities		Completed	1/30/2023	1/30/2023	rschroder@johnsoncity.org	Drill exterior hose bib until Thursday at City Hall in preparation of winter weather, please turn on water to all facilities at Community Park - except pool - and drain all lines, including restroom. Close restroom until Thursday.	Started the drip on Monday
1249	Water Issue	620 N. Nugent Ave.	City of Johnson City	Public Works / Utilities		Completed	1/30/2023	1/30/2023	rschroder@johnsoncity.org	Turn off water to sink at pavilion. Drain line. In preparation of winter weather, please turn off water meter to Memorial Park and drain all lines, including restroom. Close restroom until Thursday.	Water to sink pavilion is off
1248	Water Issue	105 E. Main St.	City of Johnson City	Public Works / Utilities	Justin Kohner	Completed	1/30/2023	1/30/2023	rschroder@johnsoncity.org	Please raise the flag at City Hall.	Flags have been raised
1247	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Justin Kohner	Completed	1/26/2023	1/26/2023	rschroder@johnsoncity.org	Please pick up recycling cart in front of Mark Smith Gallery and dump at City Hall. Return cart to Gallery. Stop sign at Duncan/Creeview was taken out. On the grounds, looks a bit bent.	Has been fixed
1241	Trash / Recycling Pickup	105 N. Nugent Avenue	Mark Smith Gallery	Solid Waste Services	Justin Kohner	Completed	1/26/2023	1/26/2023	rwalston@johnsoncity.org	Rebecca Renaud would like this tree to be trimmed (830858728 x 238) or cell 303 8833398	That fire plug is on a list of 5 fire plugs to be fixed by a grant
1240	Traffic Sign Complaint	102 Duncan Avenue	James & Alyce Baker	Public Works / Utilities	Bl Sultemeier	Completed	1/26/2023	1/26/2023	rwalston@johnsoncity.org	Hydrant leak at E Dawn and Ashlee Ln	That fire plug is on a list of 5 fire plugs in a grant to fix
1239	Tree Trimming / Removal	601 W. Main St.	Blanco Pedernales Groundwater Conservation District	Administration	Rick Schroder	Open	1/26/2023		rwalston@johnsoncity.org	Hydrant leak at E Dawn & Ashlee	That fire plug is on a list of 5 fire plugs in a grant to fix
1238	Water Issue	102 Ashlee Lane	D'Ann Ellledge	Public Works / Utilities	Larry Bible	Completed	1/26/2023	1/26/2023	rwalston@johnsoncity.org	Hydrant leak at E Dawn & Ashlee	That fire plug is on a list of 5 fire plugs in a grant to fix
1228	Water Issue	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Bl Sultemeier	Completed	1/26/2023	1/26/2023	rwalston@johnsoncity.org	Hydrant leak at E Dawn & Ashlee	That fire plug is on a list of 5 fire plugs in a grant to fix
1227	Electrical Issue	105 E. Main St.	City of Johnson City	Public Works / Utilities	Bl Sultemeier	Completed	1/25/2023	1/25/2023	rwalston@johnsoncity.org	Complaints of trash from stripes 7-11 blowing all over the area	Lights fixed
1226	Litter	521 N. Hwy 281 A	7-Eleven, Inc.	Code Enforcement / Animal Control	Jessica Oestreich	Open	1/25/2023		rwalston@johnsoncity.org		
1225	Meter Pull	105 N. Ave. G	Blanco County	Code Enforcement / Animal Control	Jessica Oestreich	Open	1/25/2023		rwalston@johnsoncity.org		
1224	Pothole	209 Ranchview Drive	Cathy Davis	Public Works / Utilities	Bl Sultemeier	Completed	1/24/2023	1/24/2023	rschroder@johnsoncity.org	Please repair pothole in front of 209 Ranchview Dr.	I'll ask Andes in the morning
1223	Connect	404 Ladybird Lane Apt- B	Peggy Sue Hestrew	Public Works / Utilities	Larry Bible	Completed	1/24/2023	1/24/2023	rwalston@johnsoncity.org		Andes fixed it
1222	Disconnect - Move Out	404 Ladybird Lane Apt- B	Donna Atwood	Public Works / Utilities	Larry Bible	Completed	1/24/2023	1/23/2023	rwalston@johnsoncity.org		
1221	Connect	109 E. Ash Dr	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/24/2023	1/12/2023	rwalston@johnsoncity.org		
1220	Connect	129 Deer Creek	Nery Ramirez-Hernandez	Public Works / Utilities		Completed	1/24/2023	1/24/2023	rschroder@johnsoncity.org		
1219	Connect	105 E. Main St.	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/24/2023	1/12/2023	rwalston@johnsoncity.org		
1218	Meter Exchange	131 Deer Creek	Margaret Ramirez	Public Works / Utilities	Larry Bible	Scheduled	1/23/2023	1/23/2023	rwalston@johnsoncity.org		
1217	Reread	103 N. Avenue D	Charlene Crump	Public Works / Utilities	Larry Bible	Completed	1/23/2023	1/23/2023	rschroder@johnsoncity.org		Reading is 35042
1216	Disconnect - Move Out	502 E. Pecan Dr.	Rodney Topper	Public Works / Utilities	Larry Bible	Completed	1/23/2023	1/23/2023	rschroder@johnsoncity.org		Turned off
1215	Connect	706 Ranchview Drive	Cowboy Felix Investments, LLC	Public Works / Utilities	Larry Bible	Completed	1/23/2023	1/23/2023	rwalston@johnsoncity.org		
1214	Connect	343 Resort Road	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/23/2023	1/12/2023	rwalston@johnsoncity.org		
1213	Meter Set	620 N. Nugent Irrigation	City of Johnson City	Public Works / Utilities		Completed	1/23/2023	1/12/2023	rwalston@johnsoncity.org		
1212	Connect	620 N. Nugent Irrigation	City of Johnson City	Public Works / Utilities		Completed	1/23/2023	1/12/2023	rwalston@johnsoncity.org		
1211	General	1 Encinas Drive	Kevin James Callahan	Public Works / Utilities	Larry Bible	Completed	1/23/2023	1/23/2023	rschroder@johnsoncity.org	Please graph meter	Done
1210	General	103 Gonzales Ave	Lee Thompson	Public Works / Utilities	Larry Bible	Completed	1/20/2023	1/20/2023	rwalston@johnsoncity.org	Verify that meter is turned off	Reading is 13756 water is off on customer side
1209	Disconnect - Move Out	706 Ranchview Drive	Dawn Capra	Public Works / Utilities	Larry Bible	Completed	1/20/2023	1/20/2023	rschroder@johnsoncity.org		City's valve is on. 1 20 23
1208	Disconnect - Move Out	103 Gonzales Ave	Lee Thompson	Public Works / Utilities	Larry Bible	Completed	1/19/2023	1/23/2022	rwalston@johnsoncity.org		Meter was turned off
1207	Meter Exchange	512 W Pecan St	Kara Crawford	Public Works / Utilities	Larry Bible	Completed	1/19/2023	1/19/2023	rschroder@johnsoncity.org		
1206	Connect	512 W Pecan St	Kara Crawford	Public Works / Utilities	Larry Bible	Completed	1/19/2023	1/19/2023	rschroder@johnsoncity.org		
1205	Disconnect - Move Out	512 W Pecan St	Vermon & Gretchen Birck	Public Works / Utilities	Larry Bible	Completed	1/19/2023	1/19/2023	rschroder@johnsoncity.org	Pick up sandwich board at skate park and return to back closet with other boards.	
1203	Pickup	620 N. Nugent Ave.	City of Johnson City	Parks and Recreation		Completed	1/19/2023		rwalston@johnsoncity.org		

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Service Order Number	Action Code	Service Address	Customer	Team	Team Member	Status	Opened Date	Scheduled Date	Created By	Initial Instruction	Completion Note
1202	Bulk Pickup	303 E. Pecan Drive	City of Johnson City			Completed	1/18/2023	1/18/2023	patriciamikla@johnsoncity	Diamond X - 17000 gal pd David Coleman 512-948-4604	1 18 23 got 1500 gallons 1 18 23 got 1800 gallons 1 18 23 got 1800 gallons 1 18 23 got 1800 gallons 1 19 23 got 1800 gallons 1 19 23 got 1800 gallons 1 19 23 got 1700 gallons 1 19 23 got 1700 gallons 1 19 23 got 1300 gallons
1199	Streetlight Defects	620 N. Nugent Ave.	City of Johnson City	Parks and Recreation	BJ Sultemeier	Scheduled	1/17/2023	1/17/2023	wwalston@johnsoncity.org	Please confirm that a dead man switch has been installed for the softball field lights. If not schedule ASAP. Previous read was only 4 digits. Current read is 5 digits. Need to confirm usage	
1198	Reread	404 Ladybird Lane Apt. A.	Jennifer Estree	Public Works / Utilities	Larry Bible	Completed	1/17/2023	1/17/2023	wwalston@johnsoncity.org		
1197	Meter Exchange	105 Ashlee Lane	Becca & Jeff Renaud			Completed	1/17/2023		wwalston@johnsoncity.org		
1196	Meter Exchange	144 Brianna Circle	Garrett & Heather Navarro			Completed	1/17/2023		wwalston@johnsoncity.org		
1195	Recharge	204 N. Avenue J	Dorothy Smith			Completed	1/17/2023	1/17/2023	patriciamikla@johnsoncity	Please call Jerry 830-225-0153 to schedule with him. He wants to be there just in case there's a leak.	
1194	Meter Exchange	108 Heritage Bend	Bruce Hedtke			Completed	1/17/2023	1/17/2023	wwalston@johnsoncity.org		
1193	Meter Exchange	315 N. Winters Furr	Mark Eyan Barge			Completed	1/17/2023	1/17/2023	wwalston@johnsoncity.org		
1192	Meter Exchange	317 N. Winters Furr	Jerry Cade			Completed	1/17/2023	1/17/2023	wwalston@johnsoncity.org		
1191	Water Issue	205 Old Austin Hwy.	Melinda A Kaiser	Public Works / Utilities	Larry Bible	Completed	1/17/2023	1/17/2023	rschroder@johnsoncity.org	Please graph 205 Old Austin Hwy between 11/30/22 and 12/31/22. Please give meter graph to Rick Schroder.	Did graph show to have a leak Turned off until they build house Turned off until house is built Check meter no leak on city side customer has a leak on their side Meter number 1574030594
1189	Turn Service Off	209 N. Ave. J	John Plemons	Public Works / Utilities	Larry Bible	Completed	1/17/2023	1/17/2023	rschroder@johnsoncity.org	Leak next to previous geyser @ Liveoak & Elm. Ground is saturated.	Reading 586 Fix leak on Service line was about two feet from the last leak
1188	Turn Service Off	207 N. Ave. J	John Plemons	Public Works / Utilities	Larry Bible	Completed	1/17/2023	1/17/2023	rschroder@johnsoncity.org		
1187	Water Issue	113 S. 281 US Hwy	The Donut Shop			Completed	1/19/2023	1/19/2023	patriciamikla@johnsoncity	Leaking at meter	1 13 23 3500 gallons 1 17 23 3300 gallons Looking at it not very big looks like it might be the valve leaking don't want to start this late if we have to replace value will fix 1 13 23
1186	Water Issue	108 Heritage Bend	Bruce Hedtke	Public Works / Utilities	Larry Bible	Completed	1/19/2023	1/19/2023	rschroder@johnsoncity.org	Please provide a meter number and meter reading for 108 heritage bend.	1 18 23 got 900 gallons 1 18 23 got 900 gallons 1 19 23 got 1500 gallons 1 20 23 got 1500 gallons 1 23 23 got 1000 gallons 1 25 23 got 1900 gallons 1 25 23 got 1200 gallons 1 25 23 have left 2000 gallons 1 26 23 got 1400 they have 20 600 left 1 27 23 got 1800 they have 18 800 left
1185	Water Issue	105 Liveoak Drive	Edwin & Elizabeth Sooter			Completed	1/19/2023	1/19/2023	patriciamikla@johnsoncity	Water leak where previous repair was.	1 13 23 fix previous repair 1 18 23 got 900 gallons 1 19 23 got 1500 gallons 1 20 23 got 1500 gallons 1 23 23 got 1000 gallons 1 25 23 got 1900 gallons 1 25 23 got 1200 gallons 1 25 23 have left 2000 gallons 1 26 23 got 1400 they have 20 600 left 1 27 23 got 1800 they have 18 800 left
1184	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City			Scheduled	1/19/2023	1/19/2023	patriciamikla@johnsoncity	Complete Maintenance Solutions - Fairgrounds 8 300 gal	
1179	Water Issue	500 N Nugent Ave	Juanita Hernandez			Completed	1/12/2023	1/12/2023	patriciamikla@johnsoncity	Water leak where previous repair was.	1 13 23 fix previous repair 1 18 23 got 900 gallons 1 19 23 got 1500 gallons 1 20 23 got 1500 gallons 1 23 23 got 1000 gallons 1 25 23 got 1900 gallons 1 25 23 got 1200 gallons 1 25 23 have left 2000 gallons 1 26 23 got 1400 they have 20 600 left 1 27 23 got 1800 they have 18 800 left
1178	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Scheduled	1/12/2023	1/12/2023	patriciamikla@johnsoncity	Alvin - 830-798-4316	
1177	Parks & Recreation Issue	112 E. Main St.	JCTX Partners LLC	Parks and Recreation	BJ Sultemeier	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Install bench and trash can at the intersection of S. Ave G and E. Main St. Coordinate location with R. Schroder. Once installed, inform R. Schroder by telephone in order to add trash service to HCWS contract.	
1176	Pickup	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	rschroder@johnsoncity.org	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org	PEC will remove snowflake lights from power poles on Thursday, 1/12/23. Snowflakes will be placed at base of poles for pickup by City crew members on Friday, 1/13/23. Please pickup and store in shed	
1175	Work Without Permits	101 Old Austin Hwy, Unit B	Bill Aydam	Code Enforcement / Animal Control	Jessica Oestreich	Completed	1/11/2023	1/11/2023	bsultemeier@johnsoncity.org	Please look at this address. I was told by Rhonda that driveway forms are being installed. The work order system doesn't show a driveway permit	Rick examined the site. The driveway is included with the permit
1174	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Water Consumer Confidence Report Due 1x / Year by July 10 lead / copper samples - 6/ - 9/30/23	
1173	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Lead Consumer Notice Due 1st Qtr - 2023 for 7/ - 12/22. Replace meter(s) at City Oaks apartments. Meter size is odd.	This had been done and is in the mail box
1172	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Repair meter leaks at S. Coleman's home.	Trying to find a meter to fit in odd ball size
1171	Meter Exchange	301 N Winters Furr-307 N Winters Furr	City Oak Apartments	Public Works / Utilities	Larry Bible	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Repair sewerline in creek at Community Park (30' - 3" steel pipe)	It has been mailed
1170	Water Issue	301 U.S. Hwy, 281 S.	Shelton Coleman	Public Works / Utilities	Larry Bible	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	TECQ Used Oil Report due 3/25/23	
1169	Sewer Issue	620 N. Nugent Ave.	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Scheduled	1/11/2023	1/11/2023	rschroder@johnsoncity.org	TECQ Used Oil Report due 3/25/23	
1168	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org	TECQ Used Oil Report by 1/25/23	
1167	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org	Fully Repair Creek Sewerline at Community Park (30' - 3" steel pipe)	
1166	Sewer Issue	620 N. Nugent Ave.	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org	TECQ Used Oil Report Due 3/25/23	
1165	General	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	BJ Sultemeier	Completed	1/11/2023	1/11/2023	rschroder@johnsoncity.org		

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1164	Pickup	620 N. Nugent Ave.	City of Johnson City	Parks and Recreation	Larry Bible	Completed	1/11/2023	1/11/2023	wwalston@johnsoncitytx.org	Pick up sandwich board at state park and return to back closet with other boards.	
1163	Meter Set	105 N. Ave. G	Blanco County	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/10/2023	wwalston@johnsoncitytx.org	Confirm Meter number for old jail and reading. Bob Felps purchased 10,000 gallons	
1162	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Scheduled	1/10/2023	1/10/2023	wwalston@johnsoncitytx.org	1/09/2023 : 500 galls picked up 1 12 23 400 galls picked up 1 17 23 600 galls picked up 1 19 23 500 galls picked up 1 23 23 500 galls picked up	
1161	Pickup	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/10/2023	wwalston@johnsoncitytx.org	Pick-up barricades/comes from down town area that were used during Lights Spectacular	
1160	Meter Exchange	609 Ranchview Drive	William Rutherford	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org		
1159	Meter Exchange	202 Old Austin Highway	Becky Polk	Public Works / Utilities	Larry Bible	Scheduled	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org	Need to change meter out but need to fix meter leak first	Replaced old meter with new meter
1158	Meter Exchange	103 Bill Watson Dr.	Master North America, Inc.	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org	Had to order 300 meter head on 1 11 23	Change meter out 1 11 23
1157	Meter Exchange	101 E. Cypress Street High	Blanco County	Public Works / Utilities	Larry Bible	Scheduled	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org		1 13 23 check meter for leak is on customer side of meter no one was home to tell Larry
1156	Meter Exchange	112 Brianna Circle	Karen Ray	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org	leak at the meter box. Mayor Steel contacted by several businesses located along S. Ave. G complaining that Reck'em Right Brewery does not have a grease trap and is clogging the sewer main.	
1155	Water Issue	105 Heritage Bend	Angel Martinez	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/11/2023	wwalston@johnsoncitytx.org		
1154	Health Code Violation	102 S. Ave. G	Reck'em Right Brewing Co.	Code Enforcement / Animal Control	Jessica Oestreich	Scheduled	1/10/2023	1/10/2023	rschroder@johnsoncitytx.org		
1153	Bulk Water Sales	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/9/2023	rschroder@johnsoncitytx.org	Purchased 10,000 gallons of bulk water. Customer given Larry Bible's cell phone number. Fairgrounds Contractor	110 23 got 3200 gallons 1 12 23 got 2900 gallons 1 12 23 got 3600 gallons
1152	Well Logs	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Scheduled	1/10/2023	1/10/2023	rschroder@johnsoncitytx.org	Daily well logs for West Wells (Qty: 2), Danz Well (Qty: 1), & Eagle Wells (Qty: 2)	Not Close Out Service Order 1 11 23 West Wells 4 531816 well 3 332187 Eagle Wells 5 374070 well 6 164242 1 12 23 West Wells 4 531918 well 3 332280 Eagle Wells 5 374531 well 6 164404 1 13 23 West Wells 4 531993 well 3 332348 Eagle Wells 5 375090 well 6 164602 1 14 23 West Wells 4 532081 well 3 332427 Eagle Wells 5 375563 well 6 16476 1 19 23 West Wells 4 532575 well 3 332875 Eagle Wells 5 378173 well 6 165683 1 15 23 West Wells 4 532172 well 3 332510 Eagle Wells 5 376122 well 6 164963 1 16 23 West Wells 4 532280 well 3 332607 Eagle Wells 5 376619 well 6 165137 1 17 23 West Wells 4 532386 well 3 332703 Eagle Wells 5 377153 well 6 165325
1151	Building Code Violation	201 S. U.S. Hwy. 281	Kwik Creek Food Stores, Inc.	Code Enforcement / Animal Control	Jessica Oestreich	Scheduled	1/10/2023	1/10/2023	rschroder@johnsoncitytx.org	Blanco Co. Fire Inspector's Office Reported Issue. We received a call regarding the current condition of the Exxon located at 201 Hwy 281 in Johnson City. They stated that there's still significant damage on the interior of store with high voltage wiring hanging from the ceiling, as well as pizza being cooked from the other side of the store without proper equipment. OSHS Inspector Steve Benson will handle health code violations.	
1150	Well Logs	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/10/2023	rschroder@johnsoncitytx.org	Daily well logs for West Wells (Qty: 2), Danz Well (Qty: 1), & Eagle Wells (Qty: 2)	Do Not Close Out Service Order
1149	Well Logs	303 E. Pecan Drive	City of Johnson City	Public Works / Utilities	Larry Bible	Completed	1/10/2023	1/11/2023	rschroder@johnsoncitytx.org		
1146	Meter Exchange	401 N. Avenue F	Caroline Rickett	Public Works / Utilities	Larry Bible	Completed	1/6/2023	1/10/2022	wwalston@johnsoncitytx.org		Do Not Close Out Service Order
1144	Meter Exchange	102 W. Main Street	Johnson City Bank	Public Works / Utilities	Larry Bible	Scheduled	1/6/2023	2/1/2023	wwalston@johnsoncitytx.org		
1148	Change Occupant	402 E. Ash Drive	Jeremy Killebrew	Public Works / Utilities	Larry Bible	Completed	1/6/2023	1/6/2023	wwalston@johnsoncitytx.org		