

Water Utility Disruption Notice

Residents and Business Owners:

The week of December 11 – 15, 2023, the City's Utility Department will repair a leaking water main / valve on S. Ave. F near the Johnson City Housing Authority. A specialized subcontractor with experience in water valve replacement will be onsite on December 11, 2023 to make the necessary repairs to the water valve.

Although we do not anticipate loss of water service, the above repairs are extensive and could result in prolonged water service disruptions to area residents and business owners. The elevated water storage tank could be drained during the repair, causing loss of water pressure and water service within homes and businesses. If this occurs, a boil water notice would likely be issued Citywide for a period of time after the completion of the repairs.

Utility customers should take steps to proactively plan for a prolonged water outage next week. We recommend completing necessary chores prior to the repairs, filling bathtubs and sinks with potable water, and purchasing bottled water for consumption.

We apologize for any inconvenience this repair may cause. Our Utility Department will work diligently and expeditiously to make the necessary water main / valve repairs without service disruptions. Should service disruptions occur, however, the City desires to proactively inform the community of the situation in order to allow sufficient time for preparation.