



Accessible-Friendly Guidelines

- Sufficient, well-marked handicapped parking with vertical signs
- Secure edges on entrance mats and area rugs; non-slip surfaces
- Good lighting, especially where there are obstructions, changes in elevation or stairs
- Accessible entrances are marked and doors are easy to open
- Accessible routes with curb cuts and ramps where needed and a smooth level surface leading from public transportation and parking to the main entrances; ramps as alternate stairs where possible
- Doors and doorways with a minimum of 36" clear width
- All signs are high contrast with a minimum of 2" characters. (Consider signs stating "Service Animals Permitted" and "Please Ask for Assistance.")
- A minimum of 36" pathways to all merchandise and/or services
- Lever handles (or the equivalent) on all doors and faucets
- Toilets are at least 17" high with side grab bars; soap and towels placed no more than 46" high

Helpful Resources

- Link to the small business tax credit for making improvements: <http://www.ada.gov/taxincent.htm>
- ADA Guide for Small Business: <http://www.ada.gov/smbusgd.pdf>
- For retailers: http://www.ada.gov/business/retail_access.htm
- For older customers: <http://www.ada.gov/olderaccess.htm>

