Access Kettering

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Welcome to Access Kettering

We are pleased to offer you online access to many city services 24 hours a day, 7 days a week. Anyone can use Access Kettering without a log-in to research permit records or to report a property or street maintenance concern. Registration and login is required in order to submit applications for permits.

The City of Kettering is working to deliver e-government services and valuable information about our community while making your interaction with us more efficient, convenient and satisfactory. We trust that Access Kettering will provide you with a new, higher level of service delivery that makes living and working in Kettering more enjoyable. Please pay attention to changes in this website as we increase access to additional services in the future.

What would you like to do today?

To get started, select one of the services listed below:

General Information

Lookup Property Information

Search for a Licensee

Engineering Permits

Search Permits

Report a Concern

Create a Report

Building Permits

Search Applications

Schedule an Inspection

Property Maintenance

Report a Maintenance Issue

Plumber Registration

Track & Renew Licenses

Login

User Name or E-mail:

Password:

Login »

☐ Remember me on this computer

I've forgotten my password

New Users: Register for an Account

Search...   [🔍] [▾]

Home   Building Permits   Engineering Permits   Property Maintenance   Report a Concern   more ▾

Create a Report

What would you like to do today?

Choose one of the following available request types.

- Channels and Creeks - report blockage, flooding and erosion problems with creeks.
- Engineering - request flood plain information, construction projects, or utilities.
- Flooding - report drainage and flooding at your property.
- New Resident Packet - request an informational packet for new Kettering residents.
- Signs and Pavement Markings - report damage or maintenance needed to street signs and pavement markings.
- Snow Removal - report street plowing needs or concerns.
- Storm Sewer - report maintenance needs for ditches and storm sewers.
- Streets, Alleys or Sidewalks - report potholes, overgrown vegetation, and concrete repair concerns.
- Street Lights - request a bulb replacement or other street light concern.
- Traffic - report issues with traffic signals or intersection visibility.
- Trash Collection - report a missed trash collection.

To report a property maintenance issue please submit a Property Maintenance request using the tab at the top.

▶ CHANNELS AND CREEKS
▶ ENGINEERING
▶ FLOODING
▶ NEW RESIDENT PACKET
▶ SIGNS AND PAVEMENT MARKINGS
▶ SNOW REMOVAL
▶ STORM SEWER
▶ STREETS, ALLEYS OR SIDEWALKS
▶ STREET LIGHTS
▶ TRAFFIC
▶ TRASH COLLECTION

Choose one of the available request from the drop down menu that best matches your concern from the descriptions above.

Continue »

Search...   🔍 ▾

Home   **Building Permits**   **Engineering Permits**   **Property Maintenance**   **Report a Concern**   more ▾

Create a Report

Flooding In Street

1 Service Request	2 Review	3 Submit Complaint/Request

Step 1: Service Request > Request Details

*indicates a required field.

Address of Concern

Street No.:   Direction: Street Name: Street Type:

[   ]   --Select-- ▾   [   ]   --Select-- ▾

Unit Type: Unit No.:

--Select-- ▾   [   ]

City: State: Zip:

[   ]   --Select-- ▾   [   ]

Search   **Clear**

Enter the street No. and Street Name of the concern and Click Search. The rest of the section will automatically fill in.

Description of Concern

*Detailed Description:

[   ]

Add a detailed description of the concern here.

Description of Concern

*Detailed Description:

[text area]

Contact

All contact information is optional. Enter your contact information if you wish to be contacted by the City regarding your submittal.

Reuse Existing Contact   **Add New**

If you would like to be contacted regarding the status of the complaint/concern, please provide your contact information and select "yes" in the following section.

Additional Details

COMPLAINT INFORMATION

Do you want to be contacted by the agency regarding the status of your complaint/service request? If yes, you must provide your contact information:

○ Yes ○ No

Attachment

The maximum file size allowed is **300 MB**.
html;htm;mht;mhtml are disallowed file types to upload.

Name	Type	Size	Latest Update	Action
No records found.				

Provide any useful & informational files that will help us resolve the complaint/concern. Once the files have been uploaded, Click "Continue Application" to review and submit the concern.

Select from Account   **Add**

Continue »