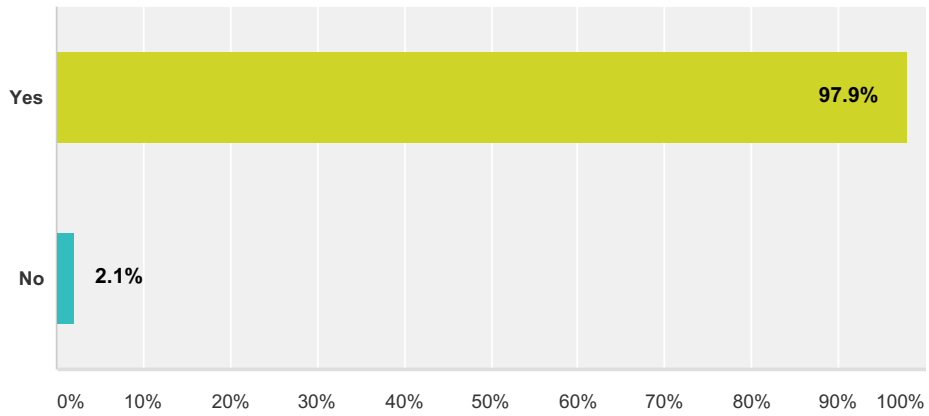


Q1 Are you over the age of 18 and a Kettering resident?

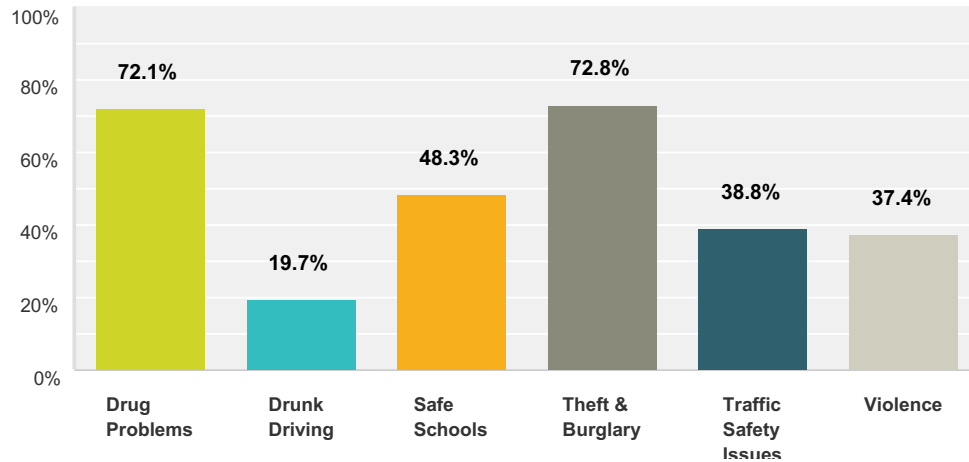
Answered: 189 Skipped: 3



Answer Choices	Responses	
Yes	97.9%	185
No	2.1%	4
Total		189

Q2 Below are some common concerns of Kettering citizens. Please choose the three (3) issues that are your greatest concerns in our community right now.

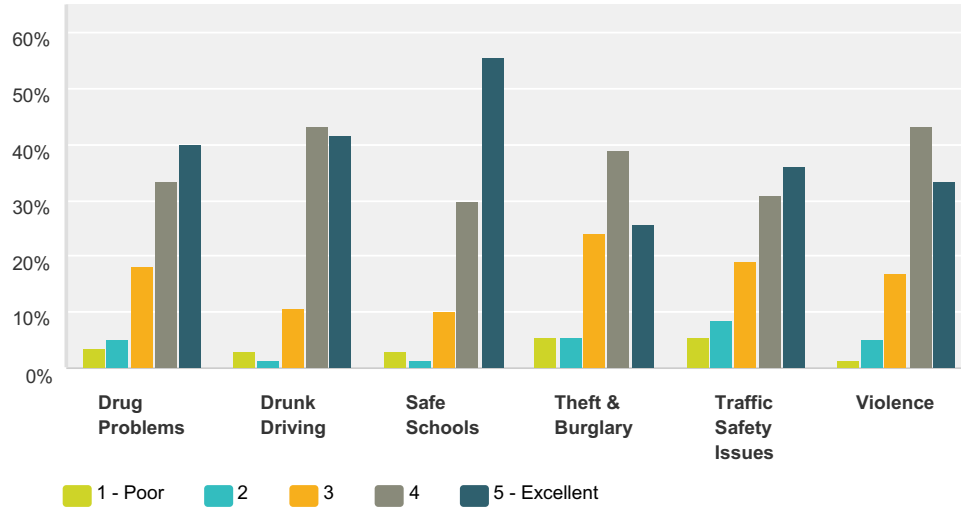
Answered: 147 Skipped: 45



Answer Choices	Responses	
Drug Problems	72.1%	106
Drunk Driving	19.7%	29
Safe Schools	48.3%	71
Theft & Burglary	72.8%	107
Traffic Safety Issues	38.8%	57
Violence	37.4%	55
Total Respondents: 147		

Q3 Please rate the Kettering Police Department on a scale from 1 (poor) to 5 (excellent) on their attention to the following common issues of concern.

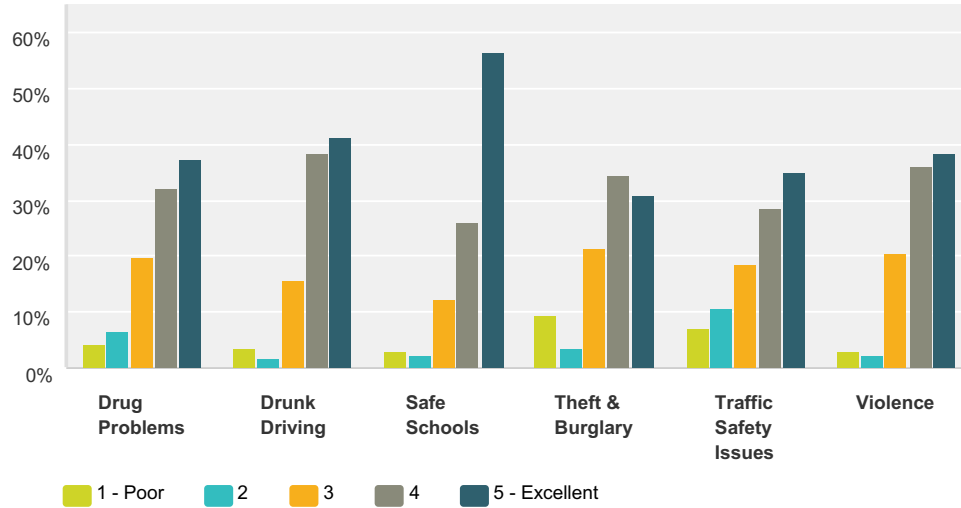
Answered: 143 Skipped: 49



	1 - Poor	2	3	4	5 - Excellent	Total
Drug Problems	3.6% 5	5.1% 7	18.1% 25	33.3% 46	39.9% 55	138
Drunk Driving	2.9% 4	1.4% 2	10.8% 15	43.2% 60	41.7% 58	139
Safe Schools	2.9% 4	1.4% 2	10.0% 14	30.0% 42	55.7% 78	140
Theft & Burglary	5.7% 8	5.7% 8	24.1% 34	39.0% 55	25.5% 36	141
Traffic Safety Issues	5.6% 8	8.5% 12	19.0% 27	31.0% 44	35.9% 51	142
Violence	1.5% 2	5.1% 7	16.8% 23	43.1% 59	33.6% 46	137

Q4 Please rate Kettering Police Department Officers in your neighborhood on a scale from 1 (poor) to 5 (excellent) on their attention to the following common issues of concern.

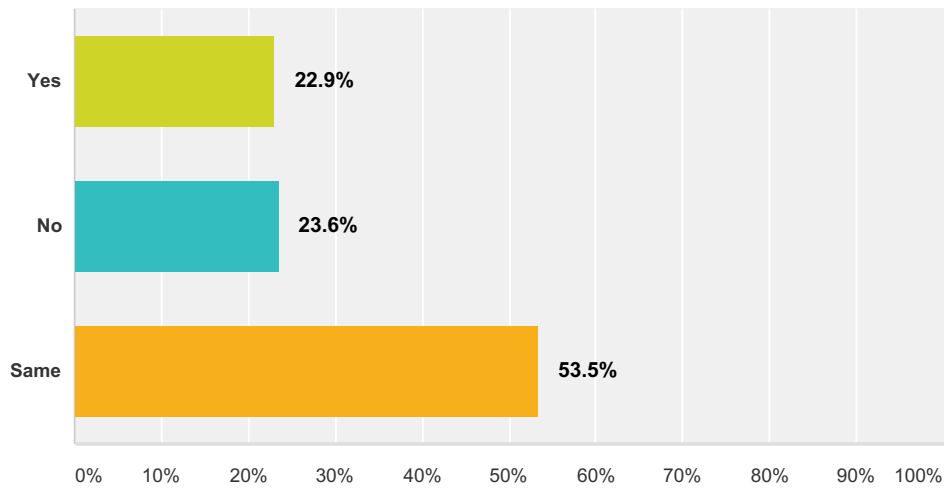
Answered: 142 Skipped: 50



	1 - Poor	2	3	4	5 - Excellent	Total
Drug Problems	4.4% 6	6.6% 9	19.7% 27	32.1% 44	37.2% 51	137
Drunk Driving	3.7% 5	1.5% 2	15.4% 21	38.2% 52	41.2% 56	136
Safe Schools	2.9% 4	2.2% 3	12.3% 17	26.1% 36	56.5% 78	138
Theft & Burglary	9.4% 13	3.6% 5	21.6% 30	34.5% 48	30.9% 43	139
Traffic Safety Issues	7.1% 10	10.7% 15	18.6% 26	28.6% 40	35.0% 49	140
Violence	2.9% 4	2.2% 3	20.6% 28	36.0% 49	38.2% 52	136

Q5 Overall, has your neighborhood become a better place to live over the past year?

Answered: 144 Skipped: 48



Answer Choices	Responses
Yes	22.9% 33
No	23.6% 34
Same	53.5% 77
Total	144

City of Kettering Police & Dispatch Community Survey (Aug /Sept 2016)

Q6. Please share any other feedback you may have about these areas of concern in our community or in your neighborhood.

70 answered question

122 skipped question

Response Text	Categories
* Neglected and abandoned houses is a major concern on our street (Carrillon Avenue). It attracts a lot of questionable people to a street full of young children.	City of Kettering
* I think Kettering has gone downhill a lot in the 5 years we have lived here. Our window was shot out 2 years ago, there are numerous car thefts, a kid was killed, a kid robbed another at gun point, cars are being set on fire, there are more cars blasting radios extremely loud, there multiple drug houses, and those are just a few things I can think of now. I thought I would raise my 2 kids here, but now my husband and I have a goal to be out within 2 years. I don't think Kettering is headed in the right direction and the city doing things like adding more section 8 apartments, Habitat houses, etc is already being proven to be an issue and there are plans in the works for more. I just don't see this city heading in the right direction and it is disappointing. I think the police are trying but if you try to bring in people from a high crime, high drug, and lower test scores area what do you think is going to happen?	crime
* Our street - the 400 block of Cushing - has really tanked. The guy across the street gets drunk all the time and has a gun - and a bunch of kids that just roam. The young man who occasionally lives next door has friends who break into houses - and, the place always reeks of pot smell. If we could afford to move, we would.	crime
* I know a family who were robbed of a large amount of money from their home in Kettering. They were never updated, no fingerprints take immediately. Told, "this is not a tv show", and basically little effort was made. I'm sure had it been a bank or convenience store or high profile situation, lots would have appeared to happen. Too little, too late amounts to NOTHING. At least fake it Kettering. You are strong when someone runs a stop sign, but weak when you have to actually help someone recover after a robbery. .	crime
* I live on Harwood st. My neighborhood has declined drastically in the past two years as far as feeling safe. Crime has went up as well as drug use. Kettering police have really stepped up and make me feel safer. I always see patrol cars & K-9 units patrolling the neighborhood	crime
* Drugs in schools is a concern	crime
* Drug users have moved into rental house & KPD is out frequently. Can't the city inform the owner n request eviction? Too many people walking the neighborhood late at night.	crime
* We live on Glenheath and our cars are broken into weekly. No windows broke, we don't lock them anymore. It's always change or whatever we leave in our car. My other concerns is the speed down our road. There is a real concern from all the neighbors here as well.	crime,Patrol
* I like the community policing initiatives. The outreach with the elderly members of our community is great. The citizens police academy is great. I wonder if this survey is misplaced though. I hope that your next survey has more about community outreach on it. Protect is only half of protect and serve. You are on the right path but I hope you continue to assess how you can intertwine the police force with the community. I loved that dayton and the rangers just converted a surveillance vehicle to an ice cream truck and had a pokemon go event. If the kids/young adults, know you and look up to you, there will be less of the other issues. Flashlight walks with cops at the fraze. I really liked coffee with a cop too but it was at 6pm when most people aren't really drinking coffee. Why not make pancakes for some of the higher crime rate apartment complexes during summer break for kids? I value your effort and I hope you think outside the box and continue to do more. Where are your problem areas? Is your outreach focused on those areas and those people?	Items to answer
* Bike path brings too many strangers into neighborhood. Need to patrol these routes more.	Items to answer

- * I would like to know what is going on in my neighborhood. Perhaps a police car is stopped at a house or several police cars are driving around circling the neighborhood and we have no idea what's going on. It would be beneficial to be made aware of neighborhood happenings. Thank you. Items to answer
- * Takes too long for officers to respond to calls. Items to answer
- * It would be nice to know crimes that happen in my neighborhood - Dayton has this feature. Items to answer
- * There are numerous vehicles that vastly exceed the 25 mph speed limit (40,50,60+MPH) on our residential street (Powhattan Place) each and everyday of the week. Most of these I really do believe based on the times of day, are users going both to and from the city's Rec-center. However, even at some times during this past school season, Kettering school buses in the mornings have come flying down this street at speeds that were way over the speed limit. Seriously something needs to be done to ensure the safety of all of residents of this street. My wife and I have a 34 month old son and a 10 month old son - and if anything bad should happen to them or any of our neighbors or their children, we will really not at all be happy. So PLEASE, just now finally do something to correct this serious situation, before it somehow gets even far worse for everyone. Norm Kriedman 3225 Powhattan Place, Kettering, Ohio 45420 Items to answer,School
- * With this crazy election there has simply been quite a bit of arguments outside by neighbors and negative comments about habitat for humanity homeowners that is frankly shocking and has me concerned. While rude, It isn't breaking any laws. I worry though that it's a burning ember that could grow. I've had to personally tell an 11 yo family member that it was ok to lie about his non-Christian religion if he felt he was in danger or if anyone he didn't know asked him his faith. Miscellaneous
- * Police overcharging Miscellaneous
- * The schools need to get rid of the no gun zone stickers. Their sitting ducks and we have learned over time that most shootings and terrorism, happens in fun free zones. I think the KPD. Is one of the best police depts in the Dayton area. Keep up the great service !! Miscellaneous
- * Declining neighborhoods and higher school levies are a bad recipe...we need to have a "no quarter given" for drug related and violent crimes...these offenders need to be barred from living in the city of Kettering. No more monies for school levies until the streets are cleaned up of these offenders and more resources for the police to help them do their job...let's get a solid foundation first by first getting rid of the trash... Miscellaneous
- * Children that are getting by with unruly behavior Miscellaneous
- * The only reason gave such a low score above, is with a prior neighbor in the rental house next door they did not show just one of the signs of being a potential drug seller, but they showed ALL of the signs law enforcement look for. And our neighborhood is very close to the city of Kettering government office and KPD headquarters in the Ackerman and Brubaker area. Example: When the guy who lived next door was in town over 23 different vehicles would come to that house often staying just for minutes, cars would pull-up even during the middle of the night at times then people would go inside that rental house for 5 to 15 minutes then leave, also if there were no vehicles parked in front of that house or any other houses nearby there were people who would park 100 to 150 yards down the street in front of other homes then walk to the rental house next door, then overheard the conversations of those who lived in the house next door several times and they were talking about drugs they had to include marijuana and cocaine.[] Miscellaneous
- []
- * Thankfully those neighbors moved.
- * More foot traffic in area causing concerns about safety Miscellaneous
- * To many new police officers on the force, with limited experience. "Cowboys" Miscellaneous
- * Not having any personal experience with any of the issues listed, I can only evaluate from a distant perspective. Miscellaneous
- * I can't actually comment on most of the questions as we just moved into the area a few months ago but appreciate the opportunity to voice our opinion. Miscellaneous
- * Don't have any specific concerns and on the ratings - I can't issue a 5 (Excellent) rating in issues - NOT because a lack of KPD efforts, but more to the restrictions in place that hamper efforts by KPD. I believe there is more public outcry and misdirected attention of the "complaint de jour" by the masses in Who Matters and I Can't - Whatever. Those who judge many strictly on social media and news media do more harm than good. IMHO - KPD is a top ranking Department Miscellaneous

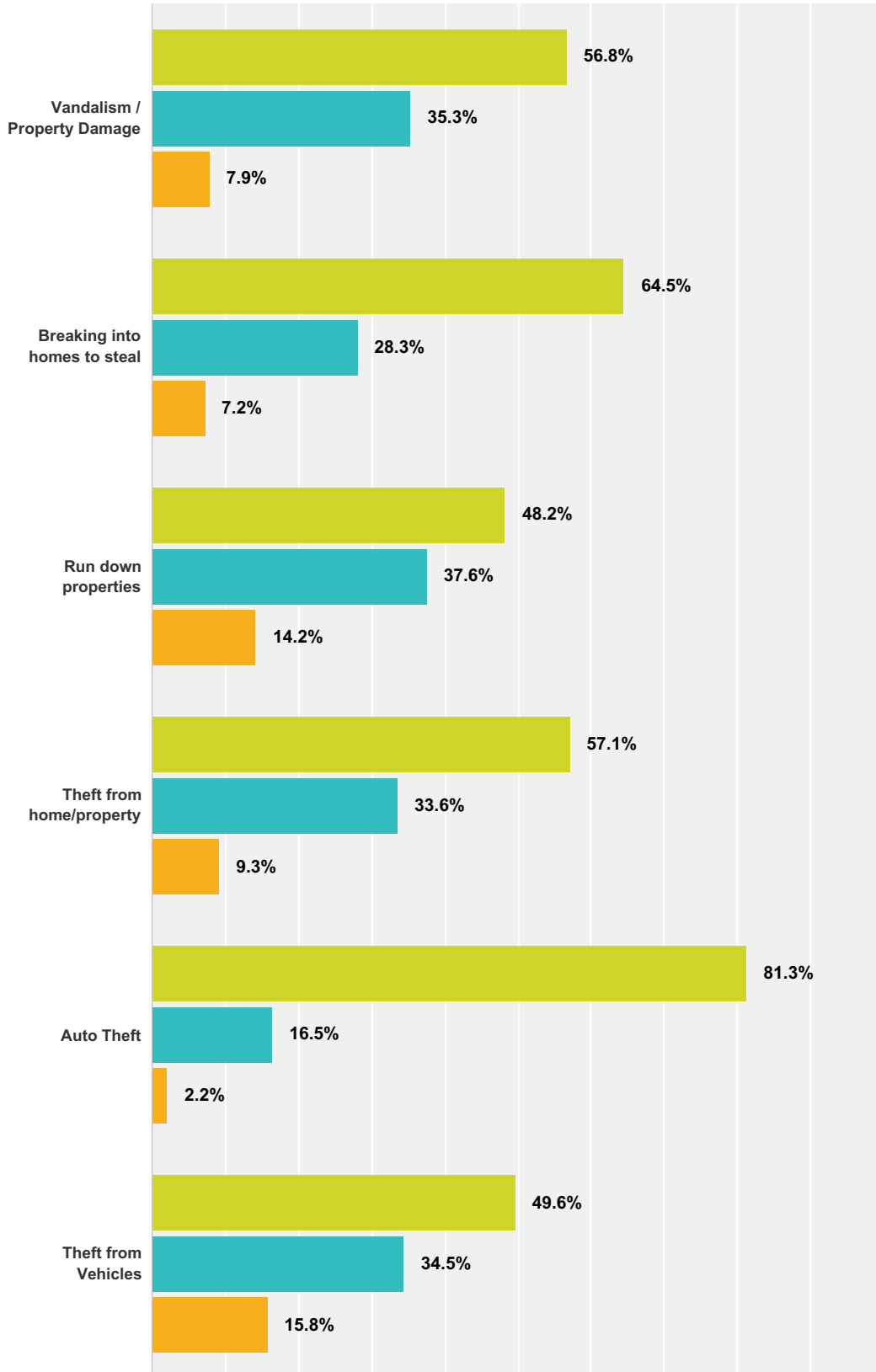
*	We had a situation with a peeping Tom looking in my daughter's bedroom window. It took 20+ minutes for officers to respond. We also were not thrilled with the officer who came to our house, c And we have gotten no follow up to the case whatsoever.	Negative experience
*	Due to the fact that KPD was detrimental in the death of our son Anthony Sprouse and their failure to arrest a drunk driver, I have no respect at all for the KPD, and if we would have had the money for an attorney we would have sued the KPD for their participation in his death.	Negative experience
*	I only suggest that the Kettering Police Department look out for speeders more.	Patrol
*	We have problems with parking on our street that dead ends into the baseball field near the Rec Center. The last few years there have been added issues since they have been having football practice in the baseball field a few weeks before school starts. We need new signage at our street where it meets Braddock. One small sign that says "Baseball parking use Rosewood Centre" can only be seen from one direction---we need one on each side of the entrance and they need to be much bigger and to say "All sports parking use Rosewood Centre." No one seems to see them or pay attention to them. There are specific problems that my neighbors said they would email to Officer Jung. Officers have been called a few times this year.	Patrol
*	We don't see police in our neighborhood and when we do they are speeding through it just like everyone else and almost causing accidents. Traffic laws are not followed or enforced in any way.	Patrol
*	There seems to be cocentrated effort to pull over younger drivers particularly males for minor traffic violations with a intent to find a loosely asked reason to search a vehicle. While I am sure this results in some drugs being found, it does not even begin to address the real issue of trafficking that is not happening in a moving car. In addition the officers claim to find traces in vehicles in police reports yet don't have actual physical evidence. It is an attempt to	Patrol
*	I rarely see police patrol in Madison's Grant	Patrol
*	Only concern is people speeding up and down our street. Willowdale Avenue.	Patrol
*	It would be nice to see the police walking the beat sometimes in our neighborhoods. What better way to make contact than to walk around and talk with folks.	Patrol
*	I am not aware of any major issues in my neighborhood other than speeding and blowing the stop sign at Mengel and Kenosha	Patrol
*	I know there is a lot of focus on the drug problem in Kettering, and that is a must! I do, however, feel there needs to be more attention given to traffic safety! I see more vehicles speeding, burning through yellow/red lights, lane jumping, simply not having any respect for others than I have ever seen before! I'm all for speed and/or red light cameras. Very happy with the KPD and their officers! Wish I was a part of it!	Patrol
*	Kettering police do a terrific job. My neighborhood continues to feel safe. Overall, I don't feel the city of Kettering is as safe as it once was. I'm always surprised to see transients wandering around and people panhandling. I'm sure this is mostly due to drug use and mental illness but when I go to Kroger at Eichelberger shopping center or town and country, I don't feel as safe as I used to due to panhandlers. Probably an odd thing to mention is that there are so many folks jaywalking on Wilmington, particularly between Stroop and Dorothy Lane, that someone is going to be seriously injured or killed. I've noticed a major increase of this within the past year or so.	Patrol
*	Oakley/California area resident here, our neighborhood has been shaky this past year. I recently made a report about this. A neighbor having officers over often and having 2 physical fights in his front yard this summer. College frat house, cars everywhere, parties, etc. It's been a long summer! Kettering is still a great place to live though.	Patrol
*	I have seen an increase in traffic violations and reckless driving in the last year. Theft appears to be on the rise (based on both personal experience and news)	Patrol
*	We live in the Valleywood neighborhood. I constantly see cars rolling and completely running stop signs. I was almost hit a few times. I have seen an increase in patrol cars which I greatly appreciate. Hope to keep seeing the consistent effort!	Patrol

*	The traffic in our neighborhood is very poorly controlled (Lincoln Park). Large events at the Trent wreak havoc on our street, often spilling onto Shroyer and nothing is done to control it. Even traffic at school dismissal is unsafe due to excessive speeds. [] Is there a way to make the entire Frazee smoke free? This is a beautiful green space used by many for exercise and family time. Those there to enjoy the fresh air should not be subject to second hand smoke. Thank you.	Patrol
*	I wish kpd would patrol my area more frequently.	Patrol
*	the number of cars running the red light at Far Hills and David is ridiculous. Multiple cars a day run dead red lights without a thought. A traffic enforcement should be placed at this intersection before someone is killed. []	Patrol
*	Drugs in every city is a problem, and a concern because it leads to theft and other criminal activity.	Patrol
*	Shroyer and Lincoln Park need higher visibility of KPd during events and traffic control. Drunk patrons from Frazee--then driving from parking lot	Patrol
*	Need more police presence in school zones!!	Patrol
*	We have a stop sign in front of our house, Westgate and Judith, that no one ever stops at. There are a lot of kids who bike, skateboard and play near this area. I'm very surprised that no one has been hit yet. It is only a matter of time. There is also a great deal of speeding through the neighborhood, mostly young men in pickups and motorcycles. The police should sit on Judith and watch and then ticket all the people who are making these traffic violations.	Patrol
*	Traffic monitoring and OVI monitoring must be increased for Tent/FHS Frazee events and Lincoln Prk Blvd. Traffic congestion and mitigation for events is worse and no visible presence of KPD	Patrol
*	I would LOVE to see more patrolling in my neighborhood. I am on Larrivood Ave. and crime has gone way up.	Patrol
*	We never see KPD in or around our neighborhood and we don't hear of the good things being done unless we look at the KPD Facebook page.	Patrol
*	Overland Trail is a speedway, so surprised a walker has not gotten hurt or killed!	Patrol
*	Police drag racing their motorcycles all over town.	Patrol
*	We live on Vale Drive and have major concerns about high speed drivers. Especially when the work force ends at Reynolds. Years ago it pleased us that we see at least once a week a cruiser in our area. For the past 3-5 years we never see one. We don't feel safe like we use too. Knowing that an officer was in our area periodically would make us feel so much safer knowing that KPD is taking care of our neighborhood.	Patrol
*	I don't see the police in our area but constantly see them have people pulled over on Wilmington Pike.	Patrol
*	I've seen what I believe to be drug deals across the street. Plus code enforcement (not the purview of police, I realize) is an issue - neighbor's properties are trashed.	Patrol
*	I wish there was a way to report issues with street parking without being worried about retaliation from the offenders. We have that issue on our street but not comfortable reporting it because we the activity in the house doing it is questionable.	Patrol
*	speeding on Oak Tree and Artesia. Chatham Village traffic not stopping as they exit on Artesia and crossing Woodbriar	Patrol
*	Speed on Far Hills and Stroop!	Patrol
*	I don't think I have enough awareness for my answers. Overall, I think the KPD do a wonderful job. I hear of drug problems though and theft and burglary. I appreciate your willingness to use social media to help deal with unsolved problems.	Positive experience
*	Appreciate our neighborhood watch with Laurel!	Positive experience
*	I feel safe and secure in Kettering because of our great[] policemen and firemen. They have my full support and I will always stand behind them. They are the best.	Positive experience
*	Thank you for your hard work!	Positive experience
*	The Kettering Police Department is awesome, I feel safe in my neighborhood and know I can count on them if I need them!	Positive experience
*	Have always had great experiences with Kettering happy to be living in this great city.	Positive experience
*	We have lived in this home for 46 years still as safe as the day we moved in	Positive experience
*	Thank you for everything you do for our community! Be safe.	Positive experience
*	KPD is always very responsive to the concerns of its citizens. It is amazing network of officers and detectives and strive to make Kettering a great and safe place to live.	Positive experience

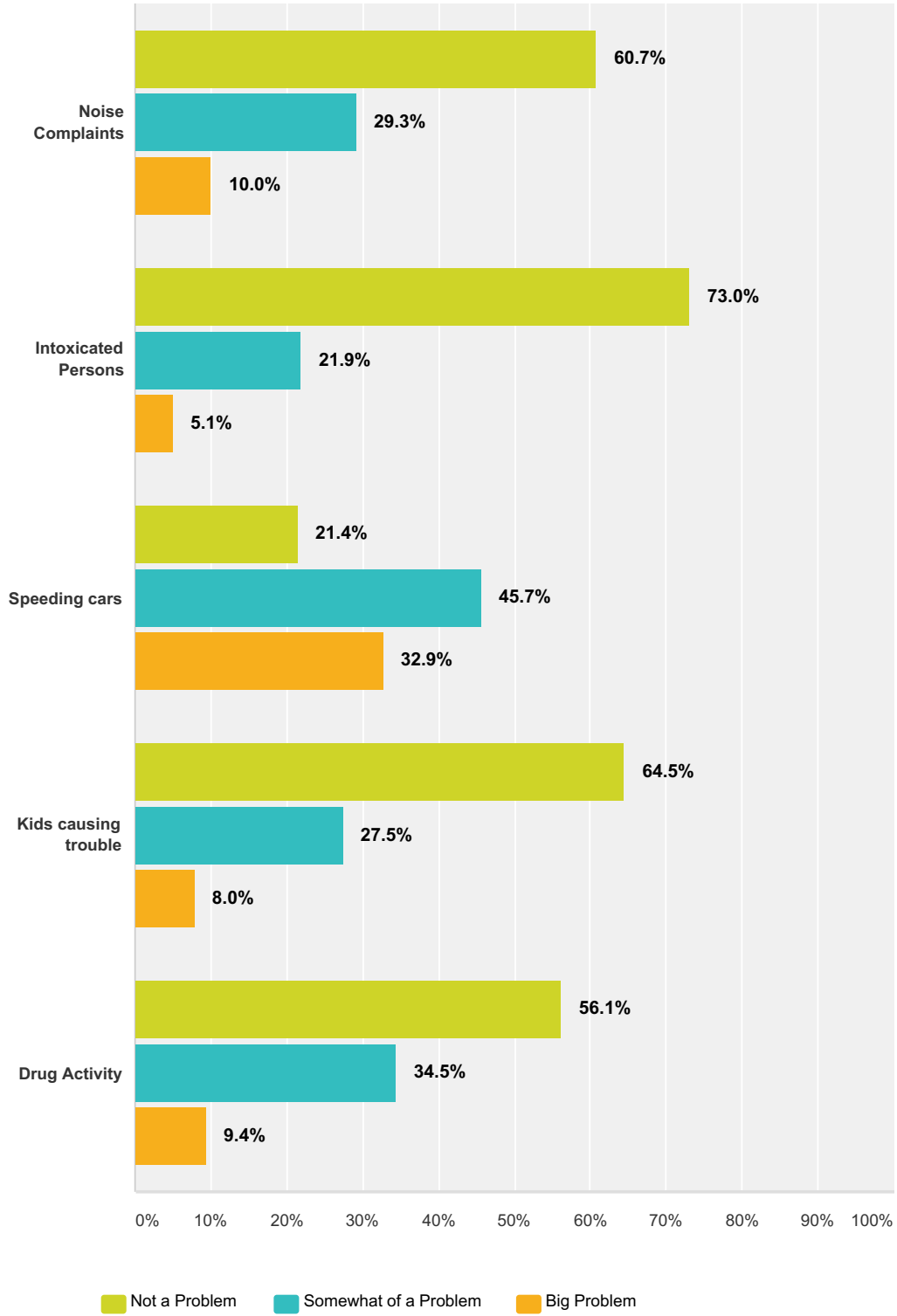
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|---|--|---------------------|
| * | I cannot thank the officers of the KPD for all they do for our community. You are sincerely appreciated! | Positive experience |
| * | My area of concern is with Police Officers harassing parents dropping their children off at school. Everything else is excellent as far as I'm concerned. But there are way more important issues to worry about than whether I'm dropping my daughter off in the "drop off" zone in front of Oakview Elementary. Harassing me, swarming me as though I'm a criminal because I need to quickly drop off my child in front of the school and get to work on time is WAY OVERKILL. Sorry, but you know that it is. I'm a single mom of three kids, going to work everyday, trying to get my kids off to school....I don't have time to go around the school building and sit and wait for the school to open the doors. I will be late for work everyday. My daughter is also part of safety patrol, she's a good, respectful student, and so in her best interest I will pull in to the parking lot so she can walk over to the front door. But understand, I've been dropping my kids off in front of that school for 7 years now, and never had an issue like this, until this year. So please note that I find it ridiculous to be "cracking down" on the issue of parents dropping their kids off in the actual drop off zone in front of a school. Other than that, I have the utmost respect, and think you guys do a great job! Thank you! | School |
| * | Traffic issues and child safety issues continue to be HUGE in the area of Fairmont HS and Van Buren. Accidents every day and driving over there during start and end of day are a nightmare. My daughter actually prayed for the number of people in Fairmont (where she attends) who have been involved in car accidents. Ironic considering the police station is right across the street. Also the school zone around Beavertown is not monitored very well. The parking for Ascension sports games at the entrance to Forrer Point (by the car wash) and the people running across Forrer at those times is also out of control. | School |
| * | As a father with two young children, I'm constantly anxious about schools being gun-free zones and therefore a target for gun violence. | School |

Q7 Please provide your opinion on the following activities which may be a problem in your neighborhood.

Answered: 141 Skipped: 51



City of Kettering Police and Communications Community Survey



	Not a Problem	Somewhat of a Problem	Big Problem	Total
Vandalism / Property Damage	56.8% 79	35.3% 49	7.9% 11	139
Breaking into homes to steal	64.5% 89	28.3% 39	7.2% 10	138
Run down properties	48.2% 68	37.6% 53	14.2% 20	141

City of Kettering Police and Communications Community Survey

Theft from home/property	57.1% 80	33.6% 47	9.3% 13	140
Auto Theft	81.3% 113	16.5% 23	2.2% 3	139
Theft from Vehicles	49.6% 69	34.5% 48	15.8% 22	139
Noise Complaints	60.7% 85	29.3% 41	10.0% 14	140
Intoxicated Persons	73.0% 100	21.9% 30	5.1% 7	137
Speeding cars	21.4% 30	45.7% 64	32.9% 46	140
Kids causing trouble	64.5% 89	27.5% 38	8.0% 11	138
Drug Activity	56.1% 78	34.5% 48	9.4% 13	139

Q8 Please tell us which of the following incidents happened to you or someone in your household during 2016.

Answered: 134 Skipped: 58

Answer Choices	Responses	
Arson	0.0%	0
Assault	1.5%	2
Bicycle Theft	2.2%	3
Burglary (items stolen from your home)	2.2%	3
Burglary (items stolen from your car)	9.7%	13
Car Theft	1.5%	2
Child Abuse	0.0%	0
Fraud	3.0%	4
Gangs	0.0%	0
Graffiti	0.7%	1
Theft	1.5%	2
Vandalism	5.2%	7
Rape	0.0%	0
Robbery (items stolen from you at gunpoint)	0.0%	0
None of the above	72.4%	97
Total		134

City of Kettering Police & Dispatch Community Survey(Aug/Sept 2016)

Q9. Please share any other feedback you may have about crime in our community.

32 answered question

160 skipped question

Response Text

- * We are fairly isolated on Tiffany Dr.
- * I'm getting more fearful of Kettering and I'll be looking to move soon.
- * My neighborhood goes in spurts with someone getting things from unlocked cars. It happens some years, but I don't think that happened in 2016.
- * I feel like the crime is getting worse. I feel like a lot is hidden. I feel like my children go to school with some major young thugs and I would like info on their issues. I have thought about moving out of Kettering several times in the past year.
- * I believe the Kettering Police Department does a great job at keeping these issues out of our neighborhoods.
- * Keep a eye on Civic pl. in greenmont. Drug dealer lives in a unit. Lots of cars in and out of their Dailey
- * We are near Southdale nature center. Unfortunately we see vandalism there as well as evidence of drug use in the woods. We also see graffiti as part of the vandalism at the nature center and at the lights around the hospital
- * The only increase in crime I noticed seems to be theft in stores due to drug use. I only know about those because of your police blotter.
- * The thing I notice the most is juveniles and graffiti that is about it
- * Speeding is a huge issue on Harwood st!
- * Thanks for all you do
- * Cars in my neighborhood have been getting broken into.
- * You guys and gals are doing a good job!
- * I believe crime is minimal because Kettering is a very nice community with an excellent police department.
- * Please see previous comments. Thank you.
- * Overall would say KPD has done a good job in our neighborhood the past 5 years, there was just a point in time for about 1 year (about 3 years ago) where it should have been all too obvious to those in law enforcement the rental house next door was a potential drug seller.
- * It seems to be increasing.
- * We moved to Kettering just over a year ago from NH and picked Kettering because we felt overall it is a very safe place to live.
- * We have a lot of issues with cars speeding down our road and we are a street over from an elementary school. We also have talked to neighbors in the area who have reported people breaking in to cars but not taking anything major.
- * Our neighborhood is nice, and has been nice for the past 20 years, but just recently started to have problems. The police have been patrolling more and more around the neighborhood since early March.
- * Speeding and after hours vehicle action in and around FHS parking lots
- * Neighbor next door has had one house break-in and a second attempted break-in in recent months.
- * It appears to be on the upswing with more violent problems. We are planning on moving out of Kettering as soon as we can now that our children have moved out.
- * Fear of people in neighborhood having weapons. Convicted sex offenders NOT being thoroughly monitored. The one that lived near me broke probation rules many times! Sheriff should have inspected INSIDE offenders house!
- * Due to the fact that KPD was detrimental in the death of our son Anthony Sprouse and their failure to arrest a drunk driver, I have no respect at all for the KPD, and if we would have had the money for an attorney we would have sued the KPD for their participation in his death.
- * Lots of solicitors in our neighborhood
- * Overall - and from what little I am aware of - I think Kettering and KPD have lower numbers and statistics related to crime tracking and histories. Like most people - if I am not the victim - I don't have the insight or input to judge. IF the victim - then everything is magnified and examined and most victims will increase the area of blame and lack of success (prosecution).
- * People touching and going into cars not belonging to them in van Buren
- * Love Kettering, and don't think its any different than any other community of its size. Appreciate the consistent patrols I see in the neighborhood. Proud of my community and proud of my police department.
- * We, thankfully, have not experienced any of the above in our economically mixed neighborhood and hope it stays that way!
- * Continue to foster NW programs!
- * I feel like the streets right around me are safe but parts of Kettering are more run down than they used to be.

Q10 Please tell us whether you agree or disagree with the following statements about Kettering Police Officers.

Answered: 135 Skipped: 57

	Agree	Disagree	Total
Are doing a good job preventing crim	92.3% 120	7.7% 10	130
Attend to problems in a timely manner	89.5% 119	10.5% 14	133
Don't write enough tickets	28.1% 36	71.9% 92	128
Treat all people fairly and with respect	88.0% 117	12.0% 16	133
Do a good job helping people after they have become victims of a crime	86.9% 106	13.1% 16	122
Are polite when dealing with people	90.2% 119	9.8% 13	132
Provide people with enough follow up information about what is happening with their cases	77.3% 92	22.7% 27	119
Often use excessive force	8.8% 11	91.2% 114	125
Behave in a way that earns the confidence and support of the public	92.3% 120	7.7% 10	130
Become personally familiar with residents of the neighborhoods they patrol	48.1% 62	51.9% 67	129
Are friendly	93.0% 119	7.0% 9	128

Q11 Please tell us whether you agree or disagree with the following statements about the Kettering Police Department.

Answered: 135 Skipped: 57

	Agree	Disagree	Total	Weighted Average
I feel safe in the presence of the police in Kettering.	94.0% 126	6.0% 8	134	1.06
The Kettering Police force is impartial in dealing with problems involving race relations.	93.5% 115	6.5% 8	123	1.07
A citizen who has a complaint against a Kettering Officer will have no problem getting the authorities to look in to the matter.	88.3% 106	11.7% 14	120	1.12
Investigation of complaints about police misconduct are always fair and thorough.	90.7% 107	9.3% 11	118	1.09

City of Kettering Police & Dispatch Community Survey

Q12. Please share any recommendations or suggestions for improvement regarding the Kettering Police Officers and the Kettering Police Department.

31 answered question

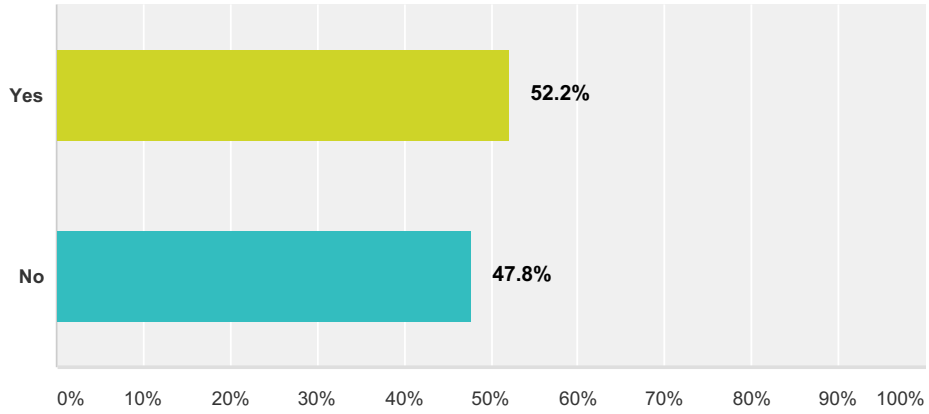
161 skipped question

Response Text	Categories
* When stuff does happen on our street, please let people know what's going on. I understand privacy laws, etc., but, if we see five police cars pull up in a hurry, we have a right to know if they're chasing a dangerous criminal, or if they're just responding to someone's personal crisis (like a suicide attempt). Both are bad, but really, only one would impact me - and the safety of my family. We have two dogs, and if I know they're going to be running through the yards with their K9 officers, I would gladly make sure my dogs are inside and out of the way.	Items to answer
* I haven't had enough contact with officers to answer the questions under 10 except for the response time. Since our problems aren't as severe as some others, I think we are low on the priority list.	Miscellaneous
* way overcharging making something that it was not ! Only listening to the supposed victim.	Miscellaneous
* I think you need to add a "N/A" category because I really have no idea about some of the items listed. I said you are impartial about race relations, but I do have to say a colleague of mine who dates an African American male says her boyfriend is pulled over often when he's driving in Kettering. I am not a person of color and I have no idea. I do like the idea of additional training for officers dealing with mental disabilities/illness. We have had you out a few times to help with our son. Only one officer seemed a little bit prone to escalating instead of de-escalating the situation. We even said we were looking for help calming him. Fortunately, the officer talking to our son was calming. The other officer was young and probably inexperienced. It all worked out okay.	Miscellaneous
* I said 'agree' to most answers because I would like to believe that if I had enough information or experience, I would truly agree.	Miscellaneous
* the ones I did not ans are because I have no personal knowledge	Miscellaneous
* There are lots of children walking without an adult under the age of ten. They are disrespectful and sometimes refuse to move out of the street for cars. They will cuss and yell as I drive by. They should be under the supervision of an adult.	Miscellaneous
* Anonymous complaints alleging minor complaints against officers should not be taken	Miscellaneous
* don't worry be happy smile a little more often	Miscellaneous
* question 11 should have an option of not applicable since most citizens don't have involvement with the items listed so how do we really know?	Miscellaneous
* Partner officers up while on duty. Less likely to act like a Cowboy...	Miscellaneous
* Officers need to quit profiling on persons with past charges.	Miscellaneous
* The Kettering Police do what they can but they need more assistance from citizens and more officers.	Miscellaneous
* We see police officers driving through our neighborhood but have not had occasion to become personally familiar with them.	Miscellaneous
* The KPD is doing a fine job of writing tickets for little crimes, but when it comes to investigating the real problems they are slow, rude, and lack enthusiasm to do anything other than show up, show off, and leave. Every issue that has ever been called in over the years I have lived here has been ignored. Not once has the Kettering Police Department done anything to make our community feel safe, sadly it is just the opposite they are viewed as cruel, unfair, and rude. I have seen the Kettering Police sitting in UDF drinking coffee and watching as cars fly by obviously breaking laws.	Negative Experience
* I would like to see more community engagements. Even just saying "Hi" when seeing people at the gas station would be nice. Most of the KPD officers I see in the public are very to themselves and come off as standoffish. However, when I have called them to report a crime in the past all the interactions have been very positive. I would not have guessed that based on my observations of the officers I've seen in public. I feel if they start acting more friendly and neighborly people would be more likely to give needed information and to report more suspicious activities.	Negative Experience

*	<p>Some officers of KPD need to be more attentive of what they are being told, and feel one KPD officer actually lied this year when responding to our neighborhood (which raises concerns if any police officer potentially lies). </p>	Negative Experience
	<p>In regard to being more attentive, about 3 years ago during the middle of the night had what was an apparent attempted home invasion. After staying up all night to make sure the house was secure, that same morning two KPD officers were parked across the street talking with a neighbor. When I went over to those two KPD officers, told them "someone had ran into my house very hard early in the morning". The KPD officers glanced at my house from the home across the street where KPD was parked, then both of the KPD officers began laughing. Because I was so tired from staying up all night to make sure my home was secure, I did not perhaps phrase my words properly because of being so tired. However if either of those two KPD officers would have taken time to say "what do you mean someone ran into your house" then I would have replied someone ran into the side door of my house as hard as they could with their body rattling all the rafters inside the home. Additionally if the KPD officers would have even investigated, they would have seen the dent in the metal door where it was kicked with a foot or knee. Did not help to provide much confidence in KPD when a homeowner is trying to report a suspected home invasion, and both officers just begin laughing.</p>	
*	<p>Officer's of Kettering don't offer a feeling of protection in this city. It feels more like they're covering for themselves and their jobs instead of being concerned about reducing crime or protecting citizens.</p>	Negative Experience
*	<p>Very professional and friendly.</p>	Positive Experience
*	<p>It's always enjoyable to see officers more involved with the community. My children are very thankful for what they do and it is always a blessing to have an officer in their presence.</p>	Positive Experience
*	<p>I don't interact with the officers much (which is good!), but when I have they have been polite and helpful.</p>	Positive Experience
*	<p>Get to know the community better. Make themselves known and accessible.</p>	Recommendation
*	<p>Officers on bicycles and on foot would be a good idea in parks and around the Frazee.</p>	Recommendation
*	<p>Cut the force in half.</p>	Recommendation
*	<p>Please see my first comment about lack of police cruisers in our area</p>	Recommendation
*	<p>Perhaps - with the use of body cameras and such - perhaps it would be educational to use some video of interaction by KPD officers with the public. Understanding the legal ramifications with Privacy issues - maybe KPD could post a short video of a positive interaction. On that same thought - an adequately "sanitized" video of a "disrespectful" interaction could be included - more to show the public how WE affect the interaction with LEO's.</p>	Recommendation
*	<p>Would it be feasible or safe for officers to walk around neighborhoods when school start or end? Older elementary age/middle school kids are fearful of police. The only real interaction is virtual coming from the news or if they're in trouble. Seeing someone out of a car walking around their neighborhoods could go a long way in improving their perception of the police.</p>	Schools
*	<p>Try to lay off the mini van moms dropping their kids off at school!</p>	Schools
*	<p>Continue to increase uniform Officer engagement with schools during day and more foot/bicycle patrol around/exterior of school and Frazee events</p>	Schools
*	<p>Please add a neutral or don't know option to this portion of the survey next time</p>	Survey
*	<p>This survey should have had an option for no response due to no knowledge of the subject. I have not had any experience with investigations about police misconduct so I would answer n/a.</p>	Survey

Q13 Have you or someone you know called the Kettering Dispatch Center for any reason in 2016 and had experience interacting with our Dispatchers?

Answered: 136 Skipped: 56



Answer Choices	Responses
Yes	52.2% 71
No	47.8% 65
Total	136

Q14 Please tell us whether you agree or disagree with the following statements about the Kettering Communications (Dispatch) Center.

Answered: 68 Skipped: 124

	Agree	Disagree	Total	Weighted Average
A. Kettering Communication Dispatcher:Provides good service overall to the community	98.5% 67	1.5% 1	68	1.01
Is responsive to the public and meets the needs of callers	95.6% 65	4.4% 3	68	1.04
B. Kettering Dispatcher (Competency):Behave in a way that earns the confidence and respect of the public	97.1% 66	2.9% 2	68	1.03
Ask appropriate questions to better define caller's location or problem	97.1% 66	2.9% 2	68	1.03
Effectively address the caller's needs and sends an accurate response	95.5% 64	4.5% 3	67	1.04
Are knowledgeable, calming and confident	95.5% 64	4.5% 3	67	1.04
Are appropriately trained to deal with the variety of call received	93.9% 62	6.1% 4	66	1.06
C. Kettering Dispatcher (Attitude and Behavior):Treat callers fairly and with respect	95.6% 65	4.4% 3	68	1.04
Have a pleasant attitude and helpful tone while providing information	92.5% 62	7.5% 5	67	1.07
Deal with callers courteously and professionally	97.1% 66	2.9% 2	68	1.03
D. Community Concerns:A citizen who has a concern about a dispatcher will have no problem getting the authorities to look in to the matter	95.2% 59	4.8% 3	62	1.05
Callers reporting community concerns will have the information dealt with appropriately	95.1% 58	4.9% 3	61	1.05

City of Kettering Police & Dispatch Community Survey (Aug/Sept 2016)

Q15. Please share any recommendations or suggestions for improvement regarding the Communications (Dispatch) Center.

8 answered questions

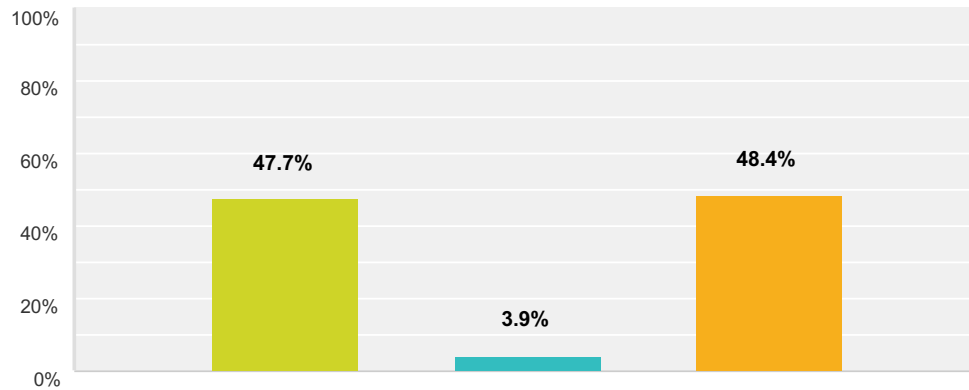
184 skipped question

Response Text

- * My neighbor had the contact, so I can't really answer the questions.
- * We have always had a positive experience with dispatch.
- * When I called 911 in July, I was sent to Greene County's dispatch. If you could fix that I would appreciate out. That wasted previous seconds
- * They were wonderful when I had to call back twice over a drunk in the middle of our street, very calm and polite
- * Had to call to follow up on a report that wasn't posted, that went well but having to wait so long to get my report was a concern, without that, I was not able to have a vehicle.
- * Need to respond to fireworks calls.
- * Dispatch is a joke. Third time today contacting dispatch and last time. They're not professional nor calming.
- * I love your dispatch they are very knowledgeable, I deal with Beaver creek for work and dislike there response time

Q16 Please share your feedback on the following elements of Kettering Police Department services.

Answered: 128 Skipped: 64

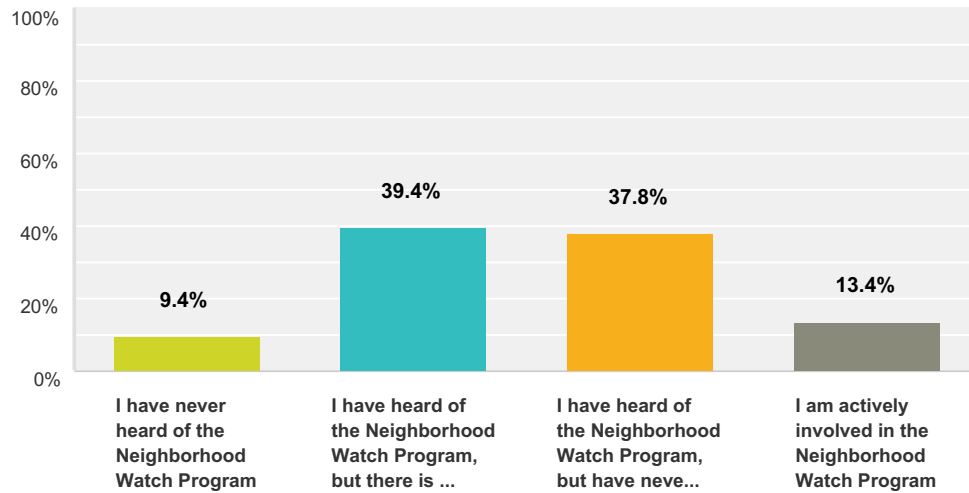


Have you ever had contact with Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals?

- Yes, and I found them to be courteous and helpful
- Yes, and I did not find them to be courteous and helpful
- No, I have not had contact with Kettering Police Department civilian employees

Q17 How familiar are you with our Kettering Police Department Neighborhood Watch Program?

Answered: 127 Skipped: 65



Answer Choices	Responses	
I have never heard of the Neighborhood Watch Program	9.4%	12
I have heard of the Neighborhood Watch Program, but there is not one in my neighborhood	39.4%	50
I have heard of the Neighborhood Watch Program, but have never participated	37.8%	48
I am actively involved in the Neighborhood Watch Program	13.4%	17
Total		127

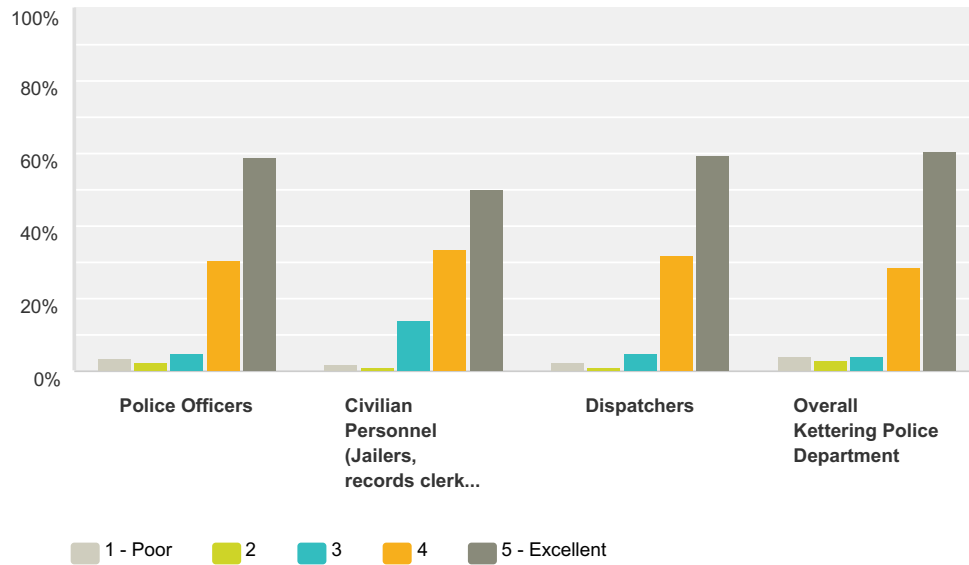
Q18 How familiar are you with our Kettering Police Department Community Oriented Policing (COP) Program?

Answered: 128 Skipped: 64

Answer Choices	Responses
I have never heard of the Community Oriented Policing Program	56.3% 72
I have heard of the Community Oriented Policing Program, but do not have personal experience with its benefits	22.7% 29
I have heard of the Community Oriented Policing Program	14.8% 19
I am familiar with the Community Oriented Policing Program and believe it has improved quality of in my neighborhood and in the Kettering community as a whole	6.3% 8
Total	128

Q19 Please indicate your overall opinion of the following areas of the Kettering Police Department.

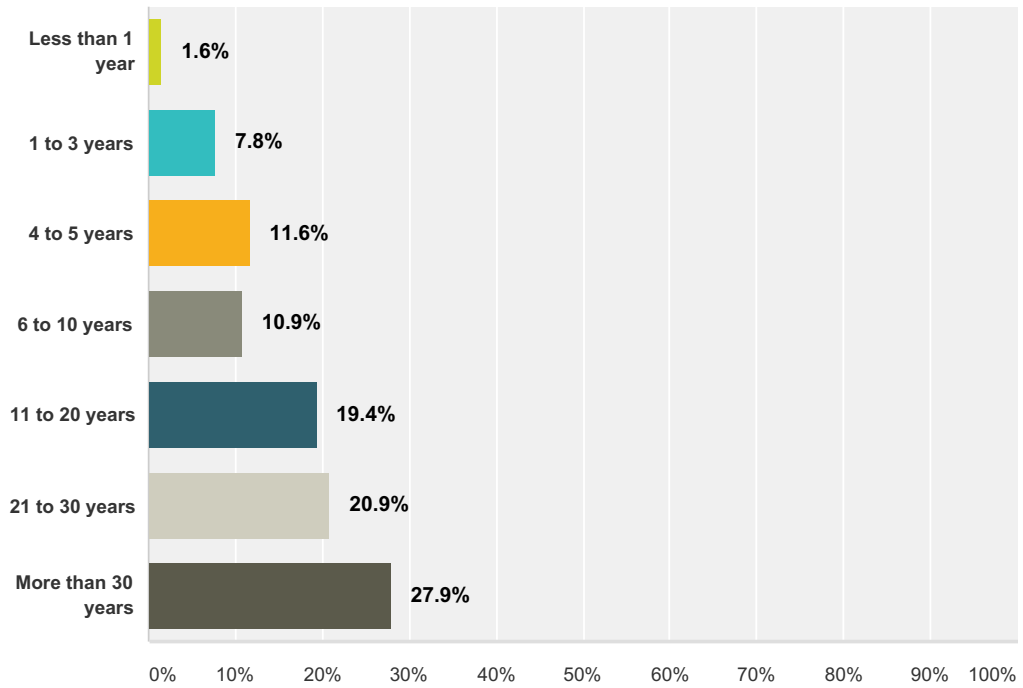
Answered: 126 Skipped: 66



	1 - Poor	2	3	4	5 - Excellent	Total	Weighted Average
Police Officers	3.3% 4	2.5% 3	4.9% 6	30.3% 37	59.0% 72	122	4.39
Civilian Personnel (Jailers, records clerks, administrative professionals)	1.8% 2	0.9% 1	14.0% 16	33.3% 38	50.0% 57	114	4.29
Dispatchers	2.5% 3	0.8% 1	5.0% 6	31.9% 38	59.7% 71	119	4.45
Overall Kettering Police Department	4.0% 5	3.2% 4	4.0% 5	28.6% 36	60.3% 76	126	4.38

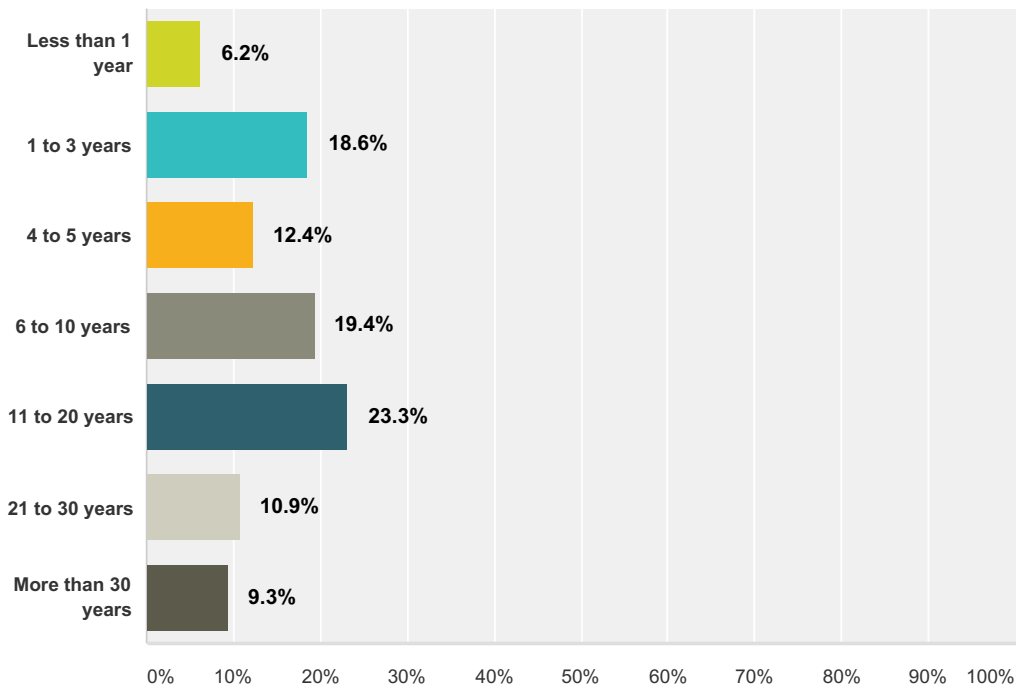
Q20 How long have you lived in Kettering?

Answered: 129 Skipped: 63



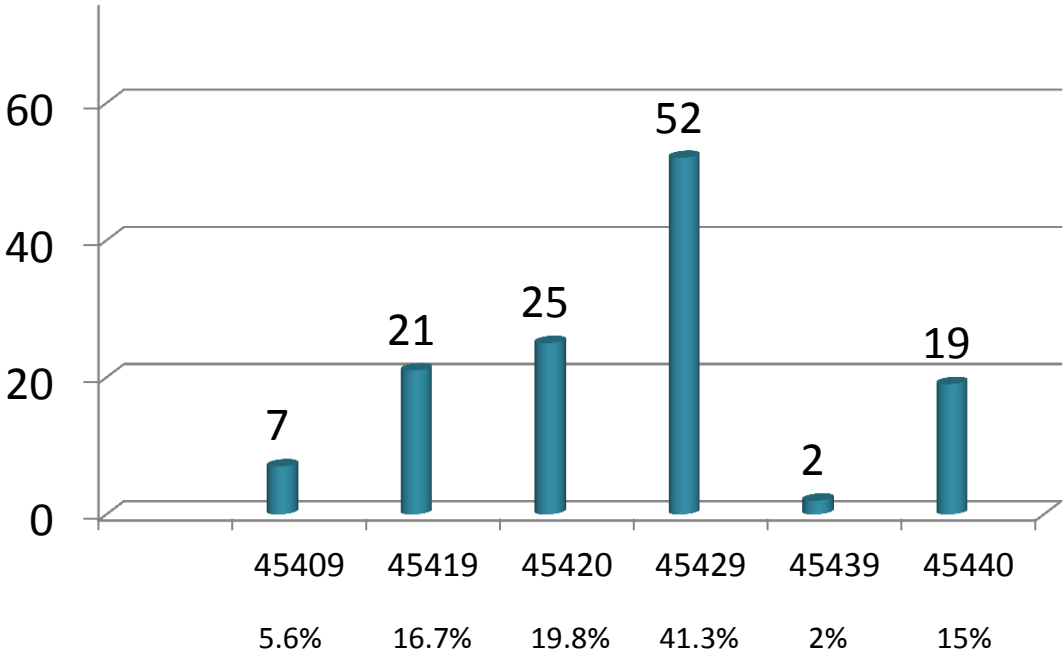
Q21 How long have you lived in your current residence?

Answered: 129 Skipped: 63



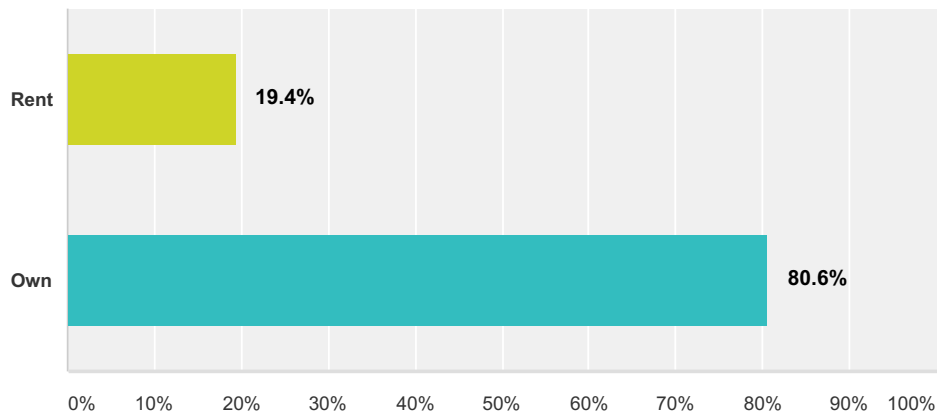
Q22 In what zip code is your residence located?

Answered 126-Skipped 66



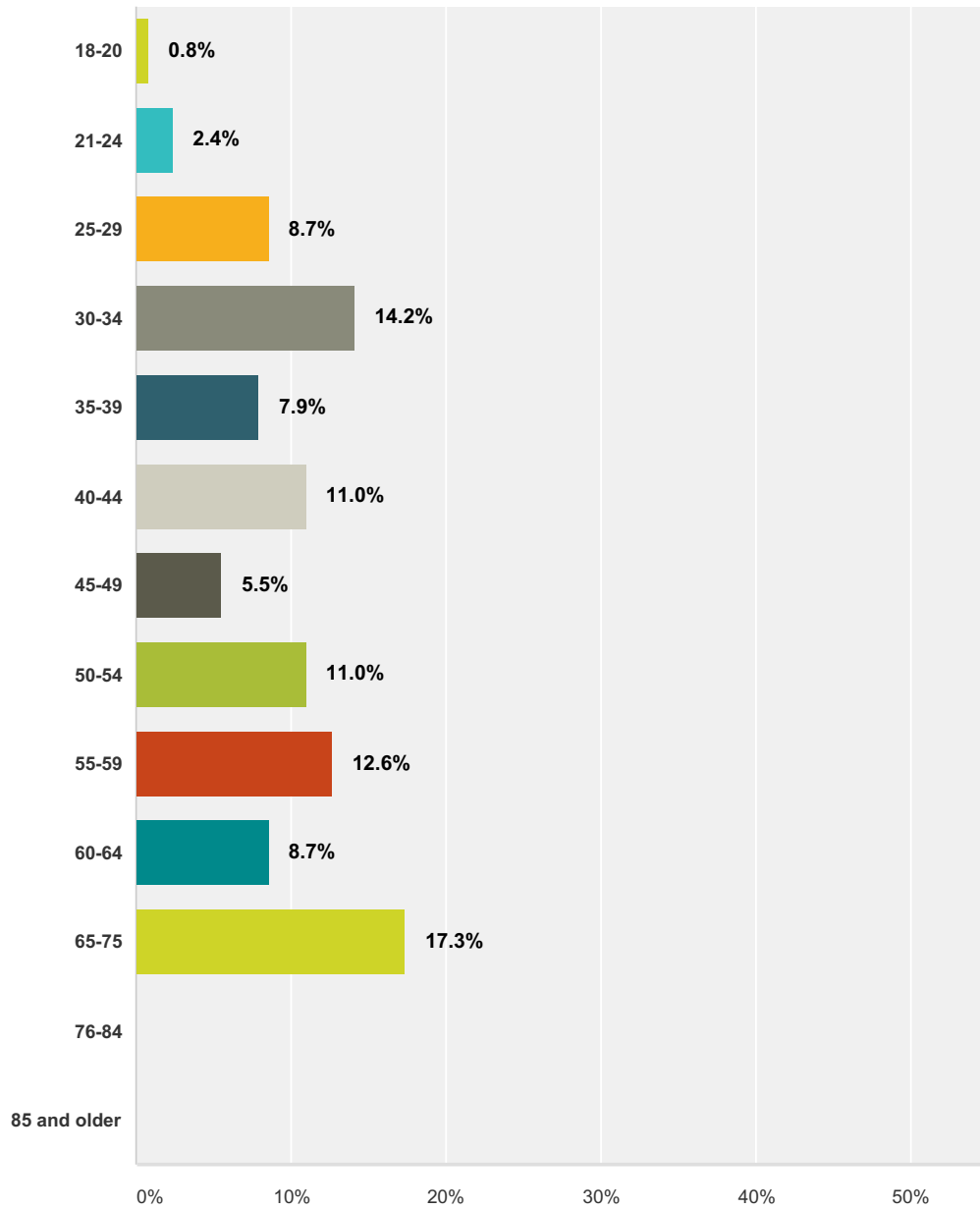
Q24 Do you rent or own your Kettering residence?

Answered: 129 Skipped: 63



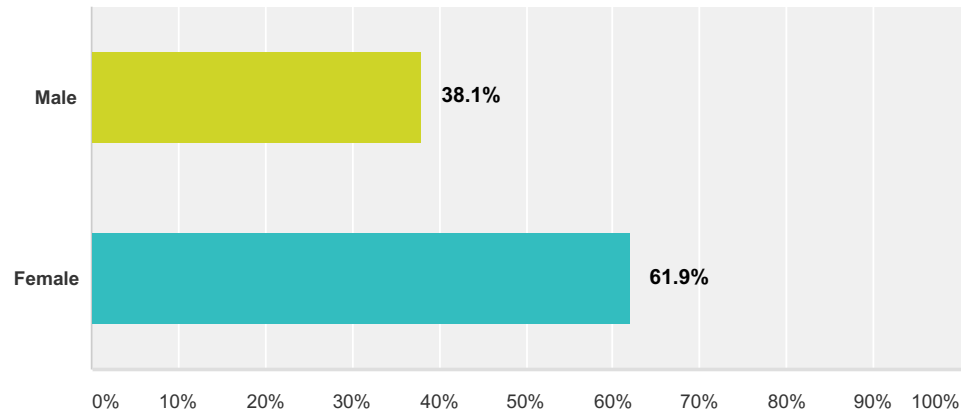
Q26 What is your age?

Answered: 127 Skipped: 65



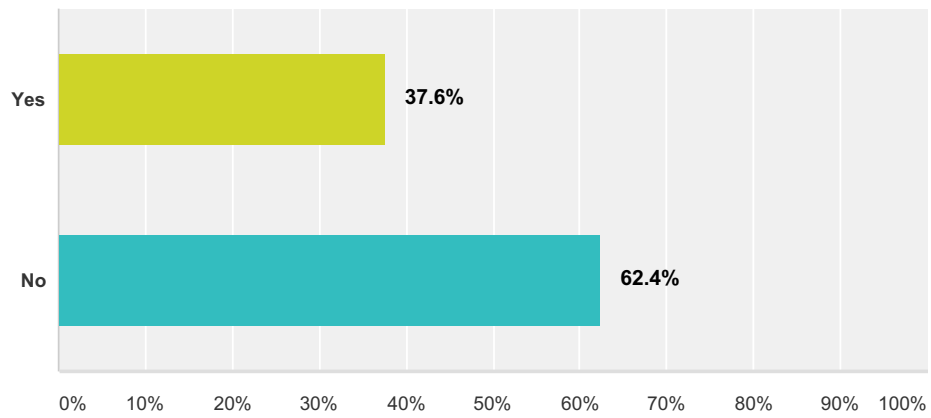
Q27 What is your gender?

Answered: 126 Skipped: 66



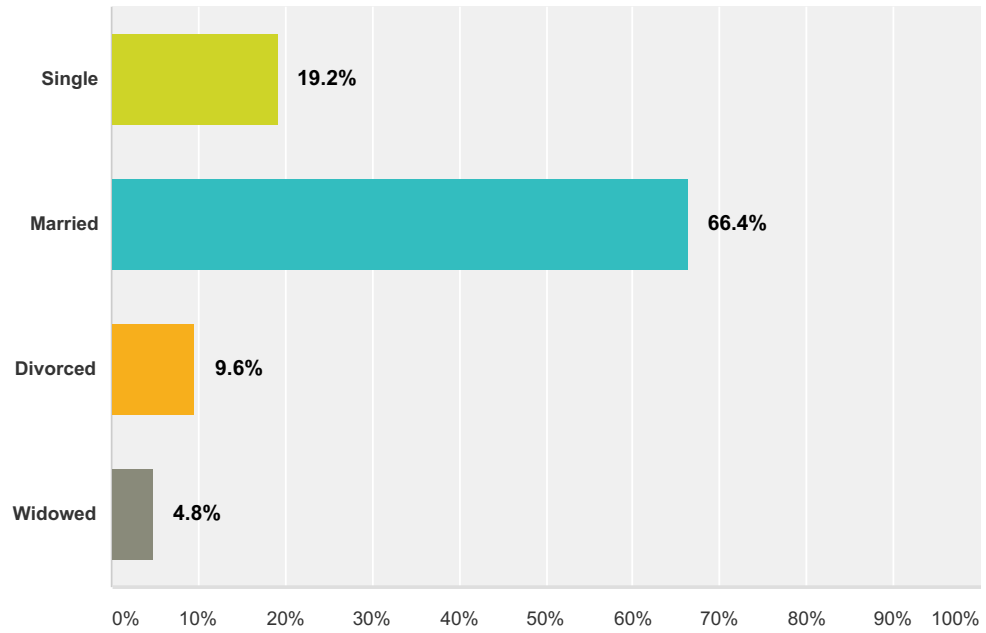
Q28 Do you have children under the age of 18 living in your home?

Answered: 125 Skipped: 67



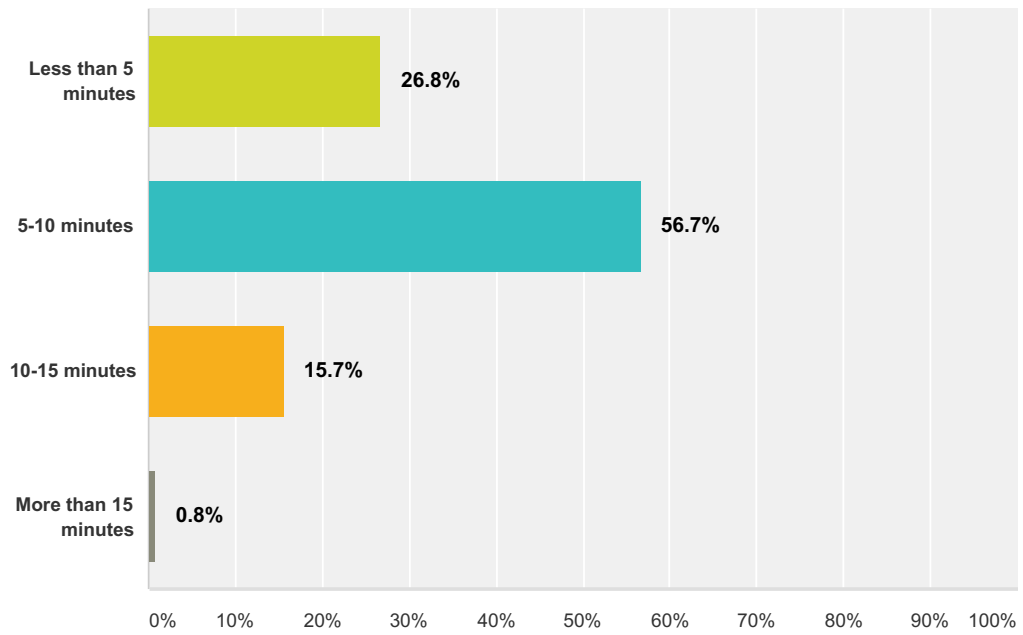
Q29 What is your marital status?

Answered: 125 Skipped: 67



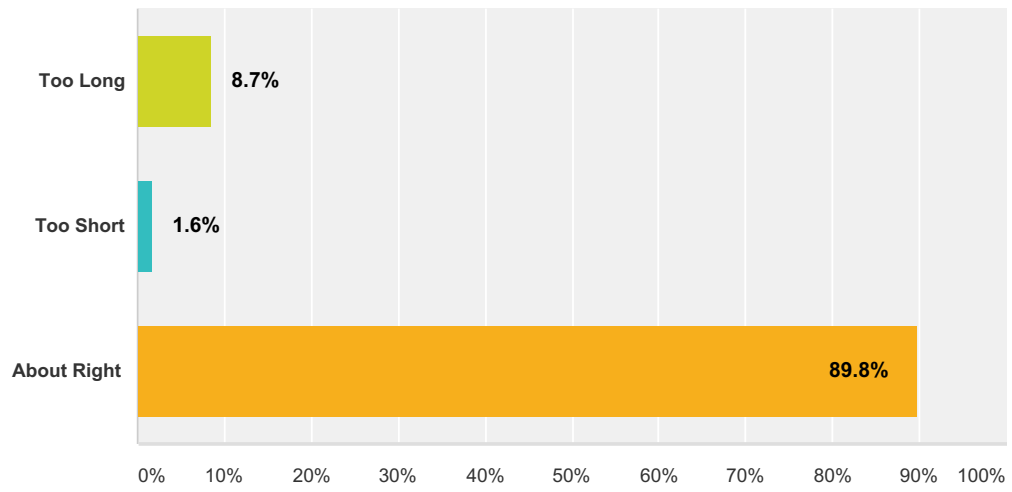
Q30 How long did it take you to complete this survey?

Answered: 127 Skipped: 65



Q31 What did you think about the length of this survey?

Answered: 127 Skipped: 65



Q32 Your participation in this survey is appreciated and public opinion is taken very seriously by the Kettering Police and Emergency Communications Departments. The results will be available to the public upon completion of the survey process. Thank you for your time and responses as they will help to maintain a safe and happy community. Please use the space below to share with us any final comments, questions or concerns you wish to share that were not addressed in the survey.

Answered: 36 Skipped: 156

City of Kettering Police & Dispatch Community Survey (Aug/Sept 2016)

Q32. Your participation in this survey is appreciated and public opinion is taken very seriously by the Kettering Police and Emergency Communications Departments. The results will be available to the public upon completion of the survey process. Thank you for your time and responses as they will help to maintain a safe and happy community. Please use the space below to share with us any final comments, questions or concerns you wish to share that were not addressed in the survey.

36 answered question

156 skipped question

	Response Text	Categories
*	It would be nice if the city would look into things when people make suggestions that might benefit our whole city, ie; when you suggest where a traffic turn light would help out the flow of traffic in our city instead of getting a blowoff	City of Kettering
*	it is important too that the city of Kettering continues to work on fixing or tearing down abandoned businesses and properties. Blight is one thing that will bring a city down. Run down properties and vacant buildings bring the risk of criminal activity.	City of Kettering
*	Would love to see Whipp Rd, between Bigger and Wilmington, designated as either a one lane or two lane Rd. I know it's a one lane Rd, however, I see people passing others on a regular basis. Why?	Items to answer, City of Kettering
*	Wish police wouldn't just take complainant side...listen more, and stop way overcharging just because they get angry	Miscellaneous
*	Please see comments in first section. Thank you.	Miscellaneous
*	Please see prior comments in the survey.	Miscellaneous
*	Kettering is not a high crime area. The police do a well enough job catching severe criminals who are actually hurting the community. The problem lies in treating citizens who aren't a nuisance or detriment to the city as if they were. Kettering police doesn't trust the younder generation and it unfortunately shows.	Miscellaneous
*	More community socials in the neighborhoods w/ KPD! Needed!	Miscellaneous
*	Way too many officers.	Miscellaneous
*	Again please read previous comments	Miscellaneous
*	I will suspect that a majority of individuals completing this survey will have some degree of hesitation in answering some questions about KPD only because of the multiple stories in Social & News Media across the Nation. Unfortunately, most people will recall the negative interactions more than the positive interactions.	Miscellaneous
*	We have had only bad experiences with the KPD. I do not drink but enjoy listening to my friends sing karaoke. Twice I have been pulled over for alleged "crossing the middle line" while being a designated driver leaving a bar. My son, while driving our sporty Acura was pulled over almost every weekend but never cited. Once I called him to ask why he wasn't home for his midnight curfew and he said "talk to the officer who just pulled me over". You pulled over our African American friend who was visiting our mostly Caucasian neighborhood. He was a former MP in the Navy and is a great person and did not deserve to be pulled over. Funny thing - he wasn't cited for anything. We have good friends who are in law enforcement and in the KFD. But sadly, in our experience with KPD, all of our experiences have been bad and I get a sick feeling in the pit of my stomach every time I see one. This is coming from a family with no traffic violations on our records for over ten years, property owners and taxpayers. The only good experience we had was with a female officer who saw us at a park with our dogs at dusk and was checking us out. Our dog jumped up on the car because he loves people and she was great about it. It was a little scary to know that she took the time to look at the information on our scanned license plate to see if we were from the area. Why did it matter that we only lived a few blocks away? We shouldn't be scared when a cruiser comes near but we are.	Negative Experience
*	Due to the fact that KPD was detrimental in the death of our son Anthony Sprouse and their failure to arrest a drunk driver, I have no respect at all for the KPD, and if we would have had the money for an attorney we would have sued the KPD for their participation in his death.	Negative Experience
*	Although I do not think speeders on the road are pulled over enough, the Kettering Police Department take their jobs very seriously and treat everyone with respect.	Patrol
*	I've lived in Kettering all my life and although I have seen some decline, overall it remains a nice city. I know there are only so many police officers out at one time but I would like to see traffic infractions be more enforced. It's amazing to me the number of people who run red lights regularly. I mention this with in the survey but it would be nice if jaywalkers with a main thoroughfare's would be controlled a little better. I think it's becoming a big problem throughout the dav and particularly at night.	Patrol
*	I have heard of an increase in burgleries. Hope to keep Kettering PD on patrol in many of our neighborhoods	Patrol
*	Need to patrol bike path areas, cars parked on street that have not been moved in weeks, not stopping at stop signs, loud muffler on white truck in ascot court and follow up on fireworks complaints. Thank you for the excellent job you do for community.	Patrol
*	I know you do all you can, but would love to see more patrolling in neighborhoods!	Patrol

- * In summary - when something's going on, let us know. Make sure to police the stop sign at Cushing and Delaine, especially in the fall when new drivers and parents blow right through it. ☹
We're fearful that our street, in particular, is overrun now with people who just don't care about where they live. We're getting older, and our children, who grew up in our home, want us to move. We LOVE to see the cops go down our street. We LOVE the construction that makes our street a quieter cul-de-sac! Really!! And thank you for all you do. We really appreciate it. Patrol,Items to answer
- * Kettering has always been a good place to live, part of the reason for that is because the KPD does a good job of keeping us safe. I really love and appreciate the peace officers that are in the schools, even in the non-public ones. Positive Experience
- * Keep up the great work on Wilmington Pike. I haven't seen a street drug deal in 2 months. Nice work KPD Positive Experience
- * So far I have been very impressed with service KPD has provided to our community based on the interactions I have had in the last 2 years. If there is anything that I could do as a citizen to make your job easier or help in policing our community, I would be interested in knowing more. ☹ Positive Experience
- * You can always count on me for support. I really appreciate you. Positive Experience
- * Keep up the great work! Positive Experience
- * I appreciate the Kettering police department. Positive Experience
- * Thank you for your service! Positive Experience
- * Very happy you are on facebook. Positive Experience
- * I appreciate the tough job the police have and am thankful for the work they do. Thank you. Positive Experience
- * I was arrested by a Kettering police officer for disorderly conduct and charged with public intoxication (my first and ONLY offense) about 11 years ago for staggering down a main street after drinking too much, trying to make it home. The officer was extremely patient with me and everyone at the jail was professional (as far as I can remember...). I have always wanted to thank that officer because he may have kept me from getting hurt or worse... About a year ago I was with a close relative that also had too much to drink at a public event. Two officers were very helpful resolving the situation and making sure the relative got home safely, also gave suggestions of where that relative might go for help with his drinking problem. I also have taken a RAD course, the officers there were FANTASTIC. I think Kettering officers do a great job. Thank you! Positive Experience
- * Thank you for all you do to keep us and our community safe! Positive Experience
- * I am the Neighborhood Watch Coordinator in this area. We have received very few notices of crime here. The main problem on our street was stated earlier. Do we need to talk to the schools or football people? I have been in contact with KABC off and on for many years. There is only so much we can do since it is a public street, but we hoped that it would be a civil situation and not deteriorate to needing to call the police as we have done on occasion. School
- * Again, I'm not happy with my treatment when dropping off my children in front of her school. That is my only issue, and the harassment really just needs to stop. There are way more important issues to be concerned about than a mini van mom taking less than 30 seconds to drop her 10 year old safety patrol officer off at school at 7:40 am in order to make it to work on time. Let up guys. I'm one of the good people. Thank you. School
- * Thank you! ☹ School,Positive Experience
- * Officer Drayton at Kettering Fairmont is awesome to work with!
- * For some questions you need a neutral response for services/situations we have not dealt with. Survey
- * Thank you for providing a survey. I like the fact that I can share my thoughts with everyone. God bless & be safe! Survey
- * Overall, I think KPD does a good job and I appreciate having surveys like these to voice my opinion. Thank you. Survey