# Table of Contents

Message From The Chief.................................................................................................................. 3

Organizational Overview.................................................................................................................... 4

Planning Process & Implementation ..................................................................................................... 5

Mission Statement, Values, Priorities & Tagline.................................................................................. 6

Law Enforcement Code of Ethics ........................................................................................................ 7

Goals & Objectives At A Glance .......................................................................................................... 8

Detailed Strategy Descriptions ........................................................................................................ 10-44

Goal 1 - Teamwork

  Objective 1: Increase Levels of Trust Between Employees and Supervisors ......................... 11
  Objective 2: Increase Communication Between Employees and Supervisors .................... 13

Goal 2 – Problem-Oriented Policing: Establish and Operate an Effective Problem-Oriented Policing (POP) Program to Address Agency Priorities

  Objective 1: Establish Problem-Oriented Policing (POP) Program ........................................ 16
  Objective 2: Identify Problems to be Addressed Through POP .............................................. 20
  Objective 3: Assign Problems to be Addressed Through POP, and Evaluate Effectiveness of Response ................................................................................................................................. 23

Goal 3 – Technology: Improve the Performance of Our Current Systems and Enhance Service Through the Proper Use of Cutting-Edge Technology

  Objective 1: Improve the Functionality of the Current Report-Writing System ..................... 27
  Objective 2: Utilize Current Technology to Improve Information Sharing Within the Department and Prosecutor’s Office ................................................................................................................................. 30
  Objective 3: Utilize Current Technology to Improve Information Sharing with Neighboring Jurisdictions ................................................................................................................................................. 34
MESSAGE FROM THE CHIEF

Christopher N. Protsman
Chief of Police

It is with a strong sense of accomplishment and pride that, on behalf of the Kettering Police Department (KPD), I present to you the Strategic Plan for Fiscal Year 2018.

The Strategic Plan was redesigned to document KPD’s approach to an ever-changing environment of public safety issues. The challenges facing all of us today are complex. The best way to hold ourselves accountable and keep a clear vision on what needs to be considered in the grand scheme of local policing is through thoughtful planning. Planning allows an organization to concentrate its attention and resources on the most important issues. In order to be successful, we allow our plan to have flexibility, room for growth and initiative to adapt to an ever-changing future. The plan also lends itself to continuity with the next strategic planning cycle.

KPD’s Strategic Plan builds on three goals: Build Teamwork; Establish and Operate an Effective Problem-Oriented Policing (POP) Program to Address Agency Priorities; and Improve the Performance of Our Current Systems and Enhance Service Through the Proper Use of Cutting-Edge Technology.

The Strategic Plan not only establishes goals and strategies, it also provides a framework to measure the success of initiatives. Strategic planning leads to the orientation and clarity necessary for every member of the organization to know what is expected of them, their work groups and the organization as a whole. When shared outside the organization, the plan shows the community the big-picture perspective necessary to understand the depth, breadth and importance of what is being done, as well as explains the day-to-day business that occurs.

To the men and women of the Kettering Police Department who read this plan, I encourage you to familiarize yourself with it--look for strategies that affect you and what you do. Look for ways to meet the goals, objectives and strategies that are outlined in this plan. Build partnerships--the strategies in this plan rely on partnerships. Working together is the best way to realize our goals and objectives.

To community members who are reading the plan, please review it and provide feedback. Look for strategies that affect you. We welcome you to look beyond our Mission Statement and help us to refine our work. Let us know what community needs are not met and how police and community can work together to enhance and improve what we do.

Using the framework laid out in the KPD Strategic Plan, we can ensure that Kettering continues to be a safe and special place to live, work and play.
ORGANIZATIONAL OVERVIEW

The Kettering Police Department (KPD) has a 63-year history of serving the Kettering community. The department strives for excellence in meeting the needs of our residents and visitors alike to create a safe and friendly community. The Police Department is comprised of a unique and diverse workforce consisting of 118 employees. With an authorized sworn strength of 81 officers, the Kettering Police Department responds to an average of 5,000 calls for service on a monthly basis, serving nearly 60,000 people.

We are proud of our interactions with the community in our continuing collaborative problem-solving efforts. In a concerted effort to be transparent with the community, we strive for excellence in providing all of the requirements necessary from a full service, modern Police Department. We listen to our community and we respond.

One of the resources used by the Police Department is our Neighborhood Watch Program. The Neighborhood Watch Program is a community resource that the Police Department relies on to assist us in understanding the needs and expectations of the community. This partnership assists in the identification of community needs, issues and concerns, as well as solutions associated in the remediation of these problem areas. This unique partnership ensures that we remain in concert with the public in achieving our primary goal of providing a community where our citizens are safe from crime.

The Kettering Police Department’s Strategic Plan Fiscal Year 2018 was created and produced by KPD’s Command Group. The plan was generated from facilitative interviews with department stakeholders conducted during 2017.

<table>
<thead>
<tr>
<th>Department Founded</th>
<th>1955</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Officers</td>
<td>81</td>
</tr>
<tr>
<td>Civilian Personnel</td>
<td>37</td>
</tr>
<tr>
<td>FY17 Budget</td>
<td>$14.9 Million</td>
</tr>
<tr>
<td>Calls For Service</td>
<td>64,826</td>
</tr>
</tbody>
</table>

**Rank Structure**
- Chief of Police: 1
- Assistant Chief: 2
- Lieutenant: 6
- Sergeant: 10
- Patrolman/Detective: 62
- Average Age (Sworn): 43
- Average Years of Service: 17
- Advanced Degree: 95%

**Police Vehicles & Equipment**
- Marked Vehicles: 23
- Unmarked Vehicles: 29
- Motorcycles: 2
- Bicycles: 12
- Canines: 3
- SWAT Van: 1
- Animal Control Van: 1
- Lieutenant Vehicle: 1

**Facilities**
- Police Station
- Jail
- Firearms Range
- Evidence Room
- Property Room
PLANNING PROCESS & IMPLEMENTATION

THE STRATEGIC PLANNING PROCESS

The strategic planning process allows KPD to establish a vision for the future and develop planned, well-defined objectives and strategies to accomplish our goals. The Strategic Plan serves as a one-year “road map” that steers the department and promotes effective resource allocation and budget planning. The plan is a “living document” that is annually reviewed and updated to reflect current community issues, organizational goals and the state of the economy.

The Strategic Plan is reviewed and updated on an annual basis prior to the City’s annual budget review cycle. KPD’s overall objectives and strategies will be assessed and re-prioritized, if necessary, based on operating expenses, service indicators, crime statistics or special initiatives. A revised Strategic Plan will be created each fiscal year based upon the outcome of KPD’s review.

The Command Group met individually and in groups to discuss and formulate the Strategic Plan. Existing objectives and strategies were discussed and completed strategies from the previous plan were removed. In a move to be more efficient, many strategies were folded into others to remove redundancies and make the Strategic Plan easier to use and understand. In subsequent meetings, additional strategies were proposed and considered. After evaluation, they were included in this year’s Strategic Plan.

SPONSORSHIP & ACCOUNTABILITY

KPD is committed to the successful implementation of the Strategic Plan. The Chief of Police and his commanders take personal responsibility for Strategic Plan objectives. As “sponsors,” they work together as a team to assign strategy leaders and balance resources as the department moves forward with the plan.
MISSION STATEMENT

As a committed partner with the community, the Kettering Police Department strives to uphold the honor of Ohio’s Finest by providing the highest quality of service with ethics, courage and excellence.

VALUES

*Ethics* are our guiding philosophy about right and wrong. Our ethics include justice, integrity, trust, fairness, respect and accountability. These govern our conduct. Ethics allow us to know what is right and just.

*Courage* is the moral strength and spirit to persevere in the face of fear and adversity. Our courage and ethics enable us to make the right decision.

*Excellence* is superior and distinguished performance. Our preeminence in quality and achievement allows us to set a standard of excellence. We achieve excellence through the practice of communication, cooperation, teamwork and self-discipline.

PRIORITIES

1. Continue to build strong relationships with our community
2. Address drug issues affecting our community
3. Address traffic issues to keep our community safe

TAGLINE

Striving to uphold the honor of “Ohio’s Finest.”
LAW ENFORCEMENT CODE OF ETHICS

AS A LAW ENFORCEMENT OFFICER, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all persons in liberty, equality, and justice.

I WILL keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I WILL never act officiously or permit personal feelings, prejudices, animosities, or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I RECOGNIZE the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession...law enforcement.
Mission Statement, Values & Priorities

**Goal 1**
Teamwork

- Objective 1: Increase Levels of Trust Between Employees and Supervisors
- Objective 2: Increase Communication Between Employees and Supervisors

**Goal 2**
Problem-Oriented Policing: Establish and Operate an Effective Problem-Oriented Policing (POP) Program to Address Agency Priorities

- Objective 1: Establish Problem-Oriented Policing Program
- Objective 2: Identify Problems to be Addressed Through Problem-Oriented Policing
- Objective 3: Assign Problems to be Addressed Through Problem-Oriented Policing, and Evaluate Effectiveness of Response

**Goal 3**
Technology: Improve the Performance of Our Current Systems and Enhance Service Through the Proper Use of Cutting-Edge Technology

- Objective 1: Improve the Functionality of the Current Report-Writing System
- Objective 2: Utilize Current Technology to Improve Information Sharing Within the Department and Prosecutor’s Office
- Objective 3: Utilize Current Technology to Improve Information Sharing with Neighboring Jurisdictions
DETAILED STRATEGY DESCRIPTIONS
GOAL 1: TEAMWORK

OBJECTIVE 1: INCREASE LEVELS OF TRUST BETWEEN EMPLOYEES AND SUPERVISORS

OBJECTIVE 2: INCREASE COMMUNICATION BETWEEN EMPLOYEES AND SUPERVISORS
**GOAL 1:** TEAMWORK

**OBJECTIVE 1:** INCREASE LEVELS OF TRUST BETWEEN EMPLOYEES AND SUPERVISORS

**STRATEGY 1:** SUPERVISORS WILL DEVELOP AND ADHERE TO A LIST OF COMMITMENTS AS AN EXAMPLE TO PATROL OFFICERS WHO ARE ALSO ENCOURAGED TO FOLLOW

**ACTION PLAN:**
A1: Supervisors will develop a list of commitments to include:

A. Improvement in Guardian Tracking entries with a goal of increasing the recognition of positive performances: Progress Reviewed Quarterly by Lieutenants. Sgt. Lambert will establish base line of positive entries made in Guardian Tracking in 2017. **Q1 Update:** Ongoing.

B. Monthly newsletter recognition by the Chief to focus on recognizing outstanding team work shown by individuals and or groups. The Chief will gather the information through Guardian Tracking entries which already has a Teamwork recognition system. **Q1 Update:** Completed/Ongoing. Already 15 individuals/groups recognized for their teamwork.

C. Learn and then routinely perform functions of those they supervise—ie Monthly “Blue” Time will focus on covering an area for CFS **Q1 Update:** Ongoing.

D. Supervisors will be held accountable to these commitments by reporting progress through the Monthly report as well as documentation in calls for service and written incident reports. **Q1 Update:** Ongoing.

**Timeline**

<table>
<thead>
<tr>
<th></th>
<th>A1A</th>
<th>A1B</th>
<th>A1C</th>
<th>A1D</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q2</td>
<td>12/31</td>
<td>12/31</td>
<td>12/31</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**STRATEGY SPONSOR(S):**
Lt. Murchland, Lt. Gabrielson
**MEASURES OF SUCCESS:**
SM1A: A 5% increase of positive Guardian Tracking entries in 2018 over what was established in 2017.
SM1B: At least 12 Individuals or Groups recognized by the Chief through the newsletter by December 2018.
SM1C&D: By the end of December 2018, a list of Incident Reports and/or Accident Reports completed by each Command Officer will be established.

**TEAM:**
Sgt. Lambert
Sgt. Price
Sgt. Warren
Sgt. Domsitz
Disp. Adams
Disp. Winland
Ptl. Charles
Ptl. Hall
OBJECTIVE 2: INCREASE COMMUNICATION BETWEEN EMPLOYEES AND SUPERVISORS

STRATEGY 1: DEVELOP PROFESSIONAL RELATIONSHIPS WITH EMPLOYEES TO SHARE IDEAS/NEEDS WITH SUPERVISORS

ACTION PLAN:
A1: Supervisors are to inquire monthly with employees to solicit ideas and project feedback with a goal of reestablishing linear communication between patrol, first line supervision, and command. The ideas gathered by supervisors will be reported during staff meetings along with the follow up that was completed. Direct feedback will then be given to the employees to include definitive answers as to acceptance or denial on projects/ideas.

Q1 Update: Ongoing. Streamlined warrant arrest paperwork. Looking at streamlining mental health evaluation paperwork.

TEAM:
Sgt. Lambert
Sgt. Price
Sgt. Warren
Sgt. Domsitz
Disp. Adams
Disp. Winland
Ptl. Charles
Ptl. Hall

STRATEGY SPONSOR(S):
Lt. Murchland, Lt. Gabrielson

MEASURES OF SUCCESS:
SM1: By end of each Quarter at least one idea that had been solicited from an employee with an implementation time line for the idea or why the idea will not be implemented will be documented.

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ong.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed
GOAL 1: TEAMWORK

OBJECTIVE 2: INCREASE COMMUNICATION BETWEEN EMPLOYEES AND SUPERVISORS

STRATEGY 2: MEASURE EMPLOYEE SATISFACTION THROUGH FOCUS GROUPS

ACTION PLAN:
A1: Solicit feedback from focus groups to include patrol and civilian employees.  
**Q1 Update:** Completed.
A2: Analyze/compare feedback and adjust objectives and strategies accordingly.  
**Q1 Update:** Ongoing.
A3: Solicit feedback from the same focus groups. Measure progress and adjust objective and strategies as needed.
A4: Solicit feedback from the same focus groups. Adjust objectives and strategies for the 2019 & 2020 years.

MEASURES OF SUCCESS:
SM1: Any appropriate objectives and/or strategies developed through the focus group will be added to the 2019 Strategic Plan.

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/18</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3/31</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>7/31</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12/31</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**STRATEGY SPONSOR(S):**  
Lt. Murchland, Lt. Gabrielson

**TEAM:**  
Sgt. Lambert  
Sgt. Price  
Sgt. Warren  
Sgt. Domsitz  
Disp. Adams  
Disp. Winland  
Ptl. Charles  
Ptl. Hall
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 1: ESTABLISH PROBLEM-ORIENTED POLICING PROGRAM

OBJECTIVE 2: IDENTIFY PROBLEMS TO BE ADDRESSED THROUGH POP

OBJECTIVE 3: ASSIGN PROBLEMS TO BE ADDRESSED THROUGH POP AND EVALUATE EFFECTIVENESS OF RESPONSE
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 1: ESTABLISH PROBLEM-ORIENTED POLICING PROGRAM

STRATEGY 1: EDUCATE PERSONNEL IN PROBLEM-ORIENTED POLICING (POP)

ACTION PLAN:
Q1 Update: The courses available on the POP website have been reviewed and Sgt. Perkins has developed a PowerPoint presentation for POP which is ready to present.
A2: Assign coursework to Command Staff with timeline for completion.
A3: Assign Command Staff personnel to visit other agencies using POP.
A4: Analyze viability of bringing a POP instructor to KPD, using www.popcenter.org and agencies using POP as resources.
A5: Send a determined number of supervisors to annual POP conference held by the Center of Problem-Oriented Policing.
A6: Develop POP program for KPD using knowledge of POP practices gained above combined with current KPD practices.
A7: Establish and implement training for officers with supervisors conducting the training.
Q1 Update A2-7: TBA

Timeline
<table>
<thead>
<tr>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
<th>A7</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders
MEASURES OF SUCCESS:
SM1:

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf
**GOAL 2:**

**PROBLEM-ORIENTED POLICING:**
ESTABLISH AND OPERATE AN EFFECTIVE
PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

**OBJECTIVE 1:**

**ESTABLISH PROBLEM-ORIENTED POLICING PROGRAM**

**STRATEGY 2:**

**DEVELOP A BASELINE FOR MEASURING RESULTS**

**ACTION PLAN:**

A1: Establish categories for measuring results: property crimes, clearance rates, drug arrests, etc.

**Q1 Update:** TBD

A2: Gather historical data from 2012-2017 on above categories.

**Q1 Update:** TBD

**Timeline**

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7/31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed

**STRATEGY SPONSOR(S):**

Lt. Smart, Lt. Sanders

**TEAM:**

Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

**MEASURES OF SUCCESS:**

SM1:
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 1: ESTABLISH PROBLEM-ORIENTED POLICING PROGRAM

STRATEGY 3: DEVELOP ZONES OF RESPONSIBILITY TO ADDRESS PROBLEMS

ACTION PLAN:
A1: Identify and establish zones of responsibility for dealing with problems based on geographic area, shift, section, department, etc.
   Q1 Update: TBD
A2: Assign officers and supervisors to zones of responsibility. Officers may be assigned to multiple zones based on their assignments (patrol, support, etc.) training and interests.
   Q1 Update: TBD

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

MEASURES OF SUCCESS:
SM1:

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8/31</td>
<td>9/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 2: IDENTIFY PROBLEMS TO BE ADDRESSED THROUGH POP

STRATEGY 1: USING CITIZEN INPUT AND DEPARTMENTAL OBSERVATIONS, IDENTIFY PROBLEMS TO BE INCLUDED IN THE POP PROGRAM

ACTION PLAN:
A1: Use formal triennial citizen survey to establish citizens’ priorities and problems.
A2: Establish a “Scanning” group of officers to assist in identifying potential problems.
A3: Use crime mapping and intelligence-led and offender-based policing principles to identify potential problems.
A4: Use meetings, community events and online surveys to survey citizens on current problems.
A5: Use other city departments to identify potential problems.
Q1 Update: All actions pushed back to 2019 & 2020.

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8/31</td>
<td>9/30</td>
<td>8/31</td>
<td>9/30</td>
<td>9/30</td>
<td></td>
</tr>
</tbody>
</table>

X = completed

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

MEASURES OF SUCCESS:
SM1:
OBJECTIVE 2: IDENTIFY PROBLEMS TO BE ADDRESSED THROUGH POP

STRATEGY 2: USING BASELINE DATA TO ESTABLISH GOALS

ACTION PLAN:
A1: Determine “S.M.A.R.T.” goals for each category of data.
A2: Determine criteria for including problems in POP program.

Q1 Update: All actions pushed back to 2019 & 2020.

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8/31</td>
<td>9/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

MEASURES OF SUCCESS:
SM1:
OBJECTIVE 2: Identify Problems to be Addressed Through POP

STRATEGY 3: Carefully Analyze Problems Presented to Establish Inclusion in POP Program

ACTION PLAN:
A1: Precisely describe and break down problems into fundamental elements.
A2: Analyze problems before trying to solve them.
A3: Understand problems in terms of interests at stake (citizens, department, City, etc.)
A4: Problems meeting criteria for inclusion will be written up on Scanning / Analysis / Response / Assessment (SARA) form.

Q1 Update: All actions pushed back to 2019 & 2020.

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 3: Assign Problems to be Addressed Throughout POP and Evaluate Effectiveness of Response

STRATEGY 1: Assign Problems to Officers

ACTION PLAN:
A1: Using the SARA model as a guide, assign problems to the appropriate zone of responsibility.
A2: Assigned officers and supervisors will develop response strategies for addressing problems.
A3: Supervisors assigned to zone of responsibility will follow up with officers.

Q1 Update: All actions pushed back to 2019 & 2020.

<table>
<thead>
<tr>
<th>Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
</tr>
<tr>
<td>11/30</td>
</tr>
<tr>
<td>X = completed</td>
</tr>
</tbody>
</table>

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

MEASURES OF SUCCESS:
SM1:
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 3: ASSIGN PROBLEMS TO BE ADDRESSED THROUGHOUT POP AND EVALUATE EFFECTIVENESS OF RESPONSE

STRATEGY 2: ADDRESS PROBLEMS USING DEVELOPED RESPONSES

ACTION PLAN:
A1: Assigned officers will develop response strategies for addressing problems using analysis.
A2: Response strategies will be shared through SARA model updates. Analyze problems before trying to solve them.
A3: Response strategies will be continually evaluated to determine their effectiveness and may be modified as required.

Q1 Update: All actions pushed back to 2019 & 2020.

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

MEASURES OF SUCCESS:
SM1:

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders

Timeline

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
<td>A2</td>
<td>A3</td>
<td>A4</td>
</tr>
<tr>
<td>12/31</td>
<td>12/31</td>
<td>Ong.</td>
<td></td>
</tr>
</tbody>
</table>

X = completed
GOAL 2: PROBLEM-ORIENTED POLICING: ESTABLISH AND OPERATE AN EFFECTIVE PROBLEM-ORIENTED POLICING (POP) PROGRAM TO ADDRESS AGENCY PRIORITIES

OBJECTIVE 3: ASSIGN PROBLEMS TO BE ADDRESSED THROUGHOUT POP AND EVALUATE EFFECTIVENESS OF RESPONSE

STRATEGY 3: ASSESS SUCCESS OF RESPONSE AND SHARE WITH OTHER OFFICERS TO SYSTEMATICALLY LEARN WHAT IS SUCCESSFUL

ACTION PLAN:
A1: Complete a formal assessment of the problem and results to determine effectiveness of response.
A2: Publish the assessment to allow others to learn which strategies are successful and which are not.
Q1 Update: All actions pushed back to 2019 & 2020.

TEAM:
Sgt. Walker
Sgt. Perkins
Sgt. Green
Ptl. Burian
Ptl. McKenzie
Det. Pedro
Det. Stout
Ptl. Woolf

STRATEGY SPONSOR(S):
Lt. Smart, Lt. Sanders

MEASURES OF SUCCESS:
SM1:

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ong.</td>
<td>Ong.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed
GOAL 3: TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 1: IMPROVE THE FUNCTIONALITY OF THE CURRENT REPORT-WRITING SYSTEM

OBJECTIVE 2: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITH THE DEPARTMENT AND PROSECUTOR’S OFFICE

OBJECTIVE 3: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITH THE NEIGHBORING JURISDICTIONS
**Goal 3:**

**Technology: Improve the Performance of Our Current Systems and Enhance Service Through the Proper Use of Cutting Edge Technology**

**Objective 1:** Improve the Functionality of the Current Report-Writing System

**Strategy 1:** Research and Implement the “Master Names File” in Mobile Office

**Action Plan:**
- **A1:** Research the “Master Names File” and functionality.
- **A2:** Identify the steps necessary to implement the use of the “Master Names File.”
- **A3:** Implement the use of the “Master Names File” in KPD Operations.

**Q1 Update:** It was determined that the cost to update CISCO for a short period of time was too great and therefore this will not be able to be completed.

**Timeline**

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/31</td>
<td>3/31</td>
<td>3/31</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*X = completed*

**Strategy Sponsor(s):**

Lt. Moore, Lt. Kavanaugh

**Measures of Success:**

- **SM1:** Define the “Master Names File” and describe what it does. Identify all potential uses relating to KPD Operations.
- **SM2:** Establish what needs to be done in order to get the file operational.
- **SM3:** Create training or “cheat sheet” on how to use and disseminate.

**Team:**

OBJECTIVE 1: IMPROVE THE FUNCTIONALITY OF THE CURRENT REPORT-Writing System

STRATEGY 2: RESEARCH AND EMPLOY THE “AUTOFILL” FEATURE FOR DOCUMENTS (DEPENDENT ON S-1)

ACTION PLAN:
A1: Research the “Autofill” feature and determine what application the feature can have in operations.
A2: Identify the steps necessary to implement the “Autofill” feature.
A3: Implement the “Autofill” feature in KPD Operations.

Q1 Update: The last update from IT was that this was being worked on. There has not been an update in some time.

MEASURES OF SUCCESS:
SM1: Define “Autofill” feature. Identify all systems where “Autofill” could be used.
SM2: Investigate steps required to make “Autofill” functional.
SM3: Create training or “cheat sheet” and disseminate.

TEAM:

STRATEGY SPONSOR(S):
Lt. Moore, Lt. Kavanaugh
OBJECTIVE 1: Improve the Functionality of the Current Report-Writing System

STRATEGY 3: Update KPD Summonses to Allow for Multiple Charges to be Filed on One Summons

ACTION PLAN:
A1: Research / Locate sample summonses from other jurisdictions.
A2: Coordinate summonses with Law Department, Court and Clerk’s Office.
A3: Develop sample summons for executive review.
Q1 Update: Summons approved and currently at the printer.

MEASURES OF SUCCESS:
SM1: Obtain at least 3 sample summonses.
SM2: Obtain a list of requirements for summonses from the Law Department, Court and Clerk’s Office.
SM3: Complete for preview a summons including all of the recommendations by the Law Department, Court and Clerk’s Office. Complete summons for executive review.

Timeline

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>X</td>
<td>completed</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

STRATEGY SPONSOR(S):
Lt. Moore, Lt. Kavanaugh

TEAM:
GOAL 3: TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 2: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITHIN THE DEPARTMENT AND PROSECUTOR’S OFFICE

STRATEGY 1: OPEN ACCESS TO RETRIEVING 911 CALLS TO THE PROSECUTOR’S OFFICE

ACTION PLAN:
A1: Verify with IT that Revcord can be accessed at Court and verify with Prosecutor’s Office they are willing to use system and any potential legal requirements.
Q1 Update: IT advised they are able to put Revcord on Prosecutors’ computers.

TEAM:

MEASURES OF SUCCESS:
SM1: Implement set up of system for Court.

STRATEGY SPONSOR(S):
Lt. Moore, Lt. Kavanaugh

<table>
<thead>
<tr>
<th>Timeline</th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>X = completed</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
GOAL 3: TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 2: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITHIN THE DEPARTMENT AND PROSECUTOR’S OFFICE

STRATEGY 2: OPEN ACCESS TO WATCHGUARD VIDEOS TO THE PROSECUTOR’S OFFICE

**ACTION PLAN:**
A1: Verify with IT and WatchGuard that the system can be set up at Prosecutor’s Office.
**Q1 Update:** IT advised they are able to put Revcord on Prosecutors’ computers.
A2: Consult with Prosecutor’s Office regarding the ability to access system and make recording, as well as any legal requirements needing satisfied.
**Q1 Update:** John Everett’s questions were answered. IT will install and Sgt. Drerup will set up training.

**MEASURES OF SUCCESS:**
SM1: Verification obtained.
SM2: WatchGuard system available for officers and Prosecutor’s Office to make copies, as needed.

**TEAM:**

**TIMELINE**

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3/31</td>
<td>6/30</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

X = completed

**STRATEGY SPONSOR(S):**
Lt. Moore, Lt. Kavanaugh
GOAL 3: TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 2: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITHIN THE DEPARTMENT AND PROSECUTOR’S OFFICE

STRATEGY 3: OPEN ACCESS TO LICENSE PLATE READER (LPR) INFORMATION TO OFFICERS IN THEIR VEHICLES

ACTION PLAN:
A1: Consult with IT regarding feasibility of opening LPR information to all officers (not just one car).
A2: Work with IT to implement plan to put LPR information access in all cruisers.
A3: Consult with IT regarding ability of other LPR sources other than KPD or car (intersection camera, stationary LPR, etc.).

Q1 Update: Inv. Hall spoke with MCSO and the countywide system was moved to a new vendor and needs to be reset. Therefore, they are not working. It appears that CPD’s are working. Lt. Moore will contact CPD.

TEAM:

TEAM:
Lt. Moore, Lt. Kavanaugh

MEASURES OF SUCCESS:
SM1: Obtain answer and implementation plan from IT.
SM2: Each car able to access LPR information.
SM3: Other LPR cameras or other sources by officers in cruisers.

<table>
<thead>
<tr>
<th>Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
</tr>
<tr>
<td>3/31</td>
</tr>
</tbody>
</table>

X = completed
**Objective 2:** Utilize current technology to improve information sharing within the Department and Prosecutor’s Office

**Strategy 4:** Improve / Streamline KPD Property Room Submissions

**Action Plan:**

A1: Investigate a computerized property card form that officers can type and print.

**Q1 Update:** New property cards went into effect 4/30.

**Timeline**

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**X = completed**

**Strategy Sponsor(s):**
Lt. Moore, Lt. Kavanaugh

**Team:**

**Measures of Success:**

SM1: Locate a computerized system/software application appropriate and approved by IT or determine there is not a solution compatible with current operations and implement once new CAD/RMS implemented in late 2019 or 2020.
OBJECTIVE 3: Utilize Current Technology to Improve Information Sharing With Neighboring Jurisdictions

STRATEGY 1: Share and Gain Access of LPR Data With Neighboring Jurisdictions

**ACTION PLAN:**
A1: Contact Dayton Police Department IT (Tom Lachey) to discuss viability of accessing data.

**Q1 Update:** Inv. Hall spoke with MCSO and the countywide system was moved to a new vendor and needs to be reset. Therefore, they are not working. It appears that CPD’s are working. Lt. Moore will contact CPD.

**MEASURES OF SUCCESS:**
SM1: Determination made that data can be shared and implementation plan developed by end of second quarter. Implementation of data sharing by end of 2018.

**Timeline**

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>A3</th>
<th>A4</th>
<th>A5</th>
<th>A6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>12/31</td>
<td>X = completed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Strategy Sponsor(s):**
Lt. Moore, Lt. Kavanaugh

**Team:**
GOAL 3: TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 3: UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITH NEIGHBORING JURISDICTIONS

STRATEGY 2: RESEARCH COST OF KPD LPR SYSTEM SEEKING GRANT, IF NECESSARY

ACTION PLAN:
A1: Contact Lt. Hickey of Dayton PD and other sources to investigate potential of costs and/or grant options for a KPD administered system. Could tie into crime mapping.
A2: Develop implementation plan for KPD administered LPR system with City IT.
Q1 Update: No grants located.

<table>
<thead>
<tr>
<th>Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
</tr>
<tr>
<td>6/30</td>
</tr>
<tr>
<td>X = completed</td>
</tr>
</tbody>
</table>

STRATEGY SPONSOR(S):
Lt. Moore, Lt. Kavanaugh

MEASURES OF SUCCESS:
SM1: Funding sources identified and determined that system is feasible.
SM2: Plan developed and determined to be feasible. Implemented in 2019.

TEAM:
GOAL 3:  TECHNOLOGY: IMPROVE THE PERFORMANCE OF OUR CURRENT SYSTEMS AND ENHANCE SERVICE THROUGH THE PROPER USE OF CUTTING EDGE TECHNOLOGY

OBJECTIVE 3:  UTILIZE CURRENT TECHNOLOGY TO IMPROVE INFORMATION SHARING WITH NEIGHBORING JURISDICTIONS

STRATEGY 3:  GAIN ACCESS TO DAYTON MIS FOR ALL OFFICERS AND PLACE ACCESS POINT IN VEHICLES

ACTION PLAN:
A1: Debug current system with assistance of Dayton and Kettering IT.
A2: Open accounts for all sworn KPD officers.
A3: Develop and implement training on Dayton MIS for all sworn officers.

<table>
<thead>
<tr>
<th>Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
</tr>
<tr>
<td>3/31</td>
</tr>
<tr>
<td>X = completed</td>
</tr>
</tbody>
</table>

STRATEGY SPONSOR(S):
Lt. Moore, Lt. Kavanaugh

MEASURES OF SUCCESS:
SM1: System working as intended.
SM2: DPD / MIS applications completed and accounts open and active.
SM3: Training completed and officers using system as intended.

TEAM: